

Section 1: Highlights

Center & Region: ARECIBO, BOSTON
 Survey Period: December 01 2025 - December 16 2025
 Surveys Offered: 103
 Number of Fully-Completed Surveys: 97
 Response Rate: 94%

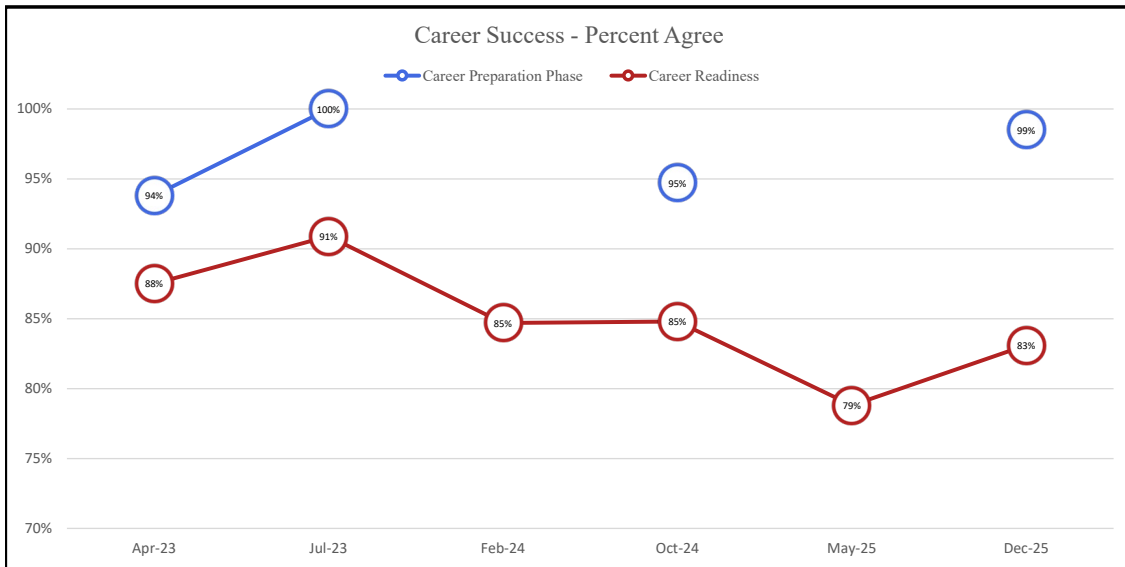
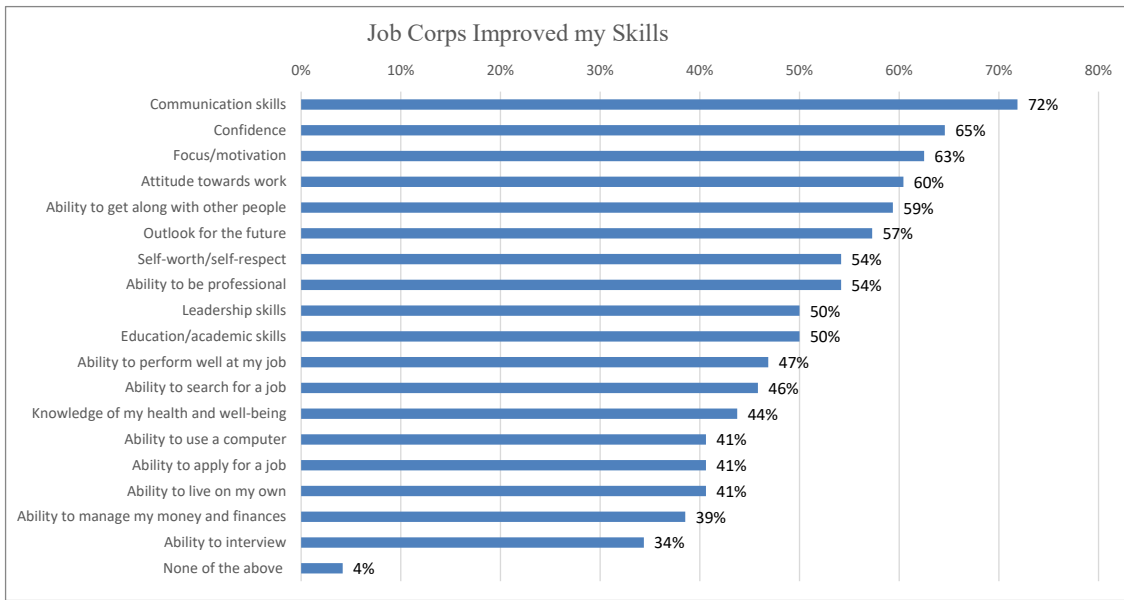
<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Career Preparation Phase	Advanced Training
Counselors	HSD/HSE
Recreation	Center Life

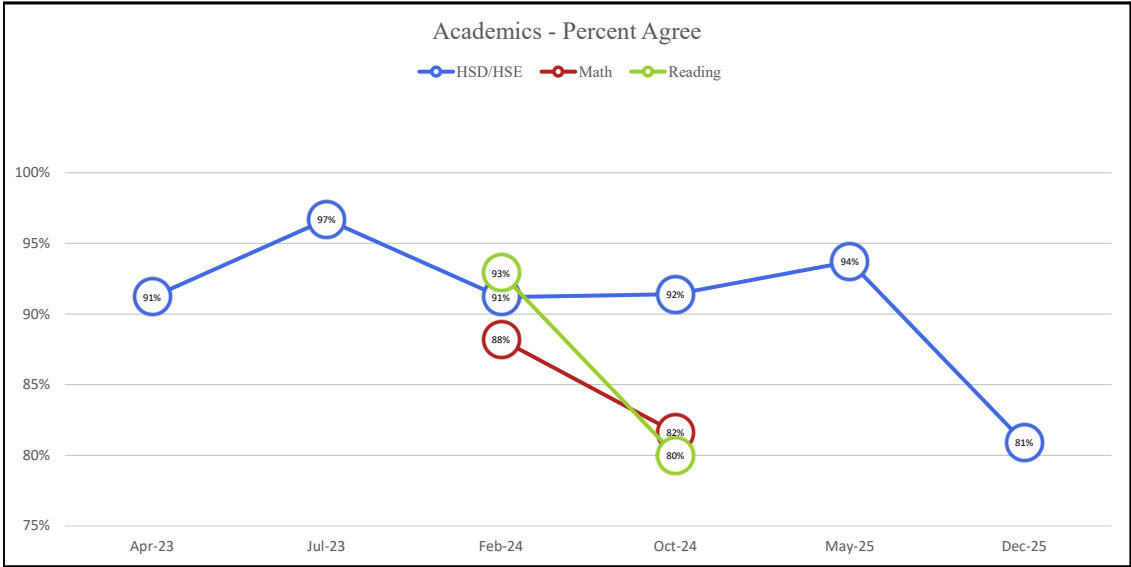
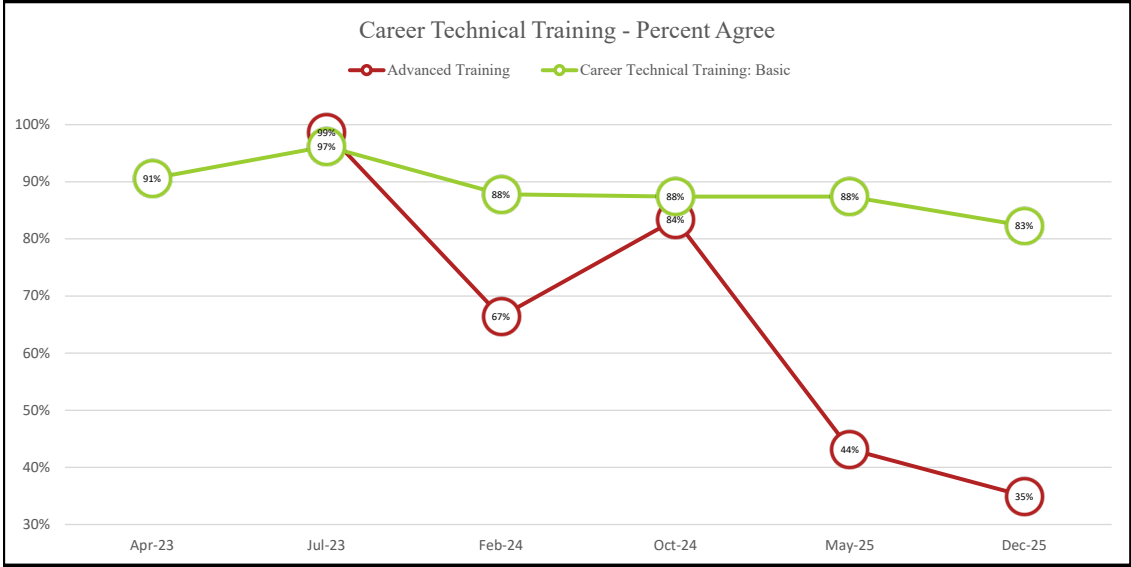
<i>Above National Average</i>	<i>Below National Average*</i>
Residential	HSD/HSE
Food Services	Career Technical Training: Basic
Overall Impressions	Advanced Training
Center Life	
Disability Services	
Health and Wellness	
Recreation	
Career Preparation Phase	
Counselors	
Career Readiness	

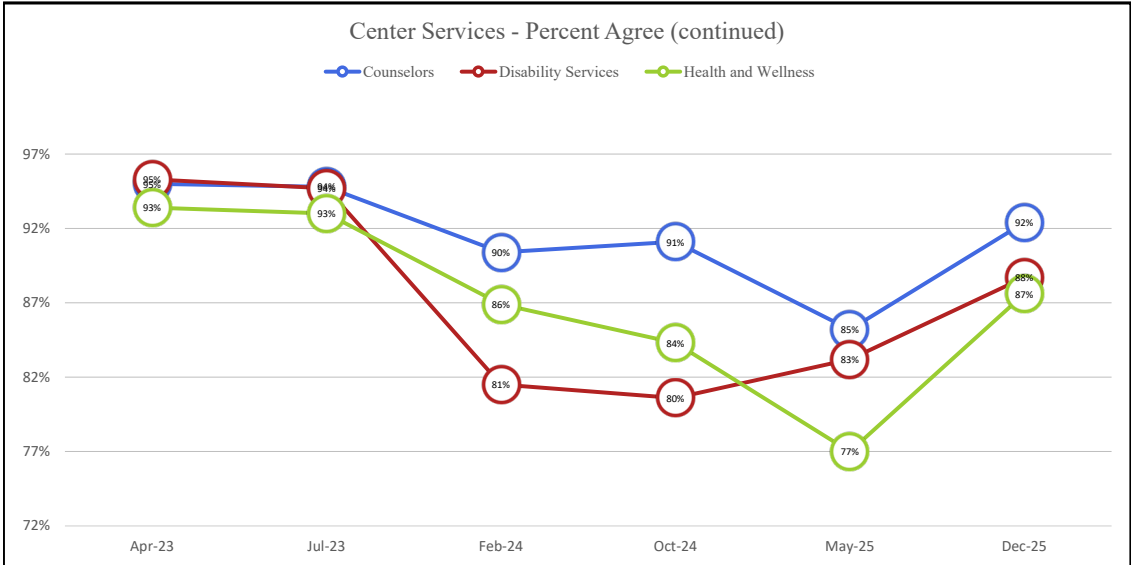
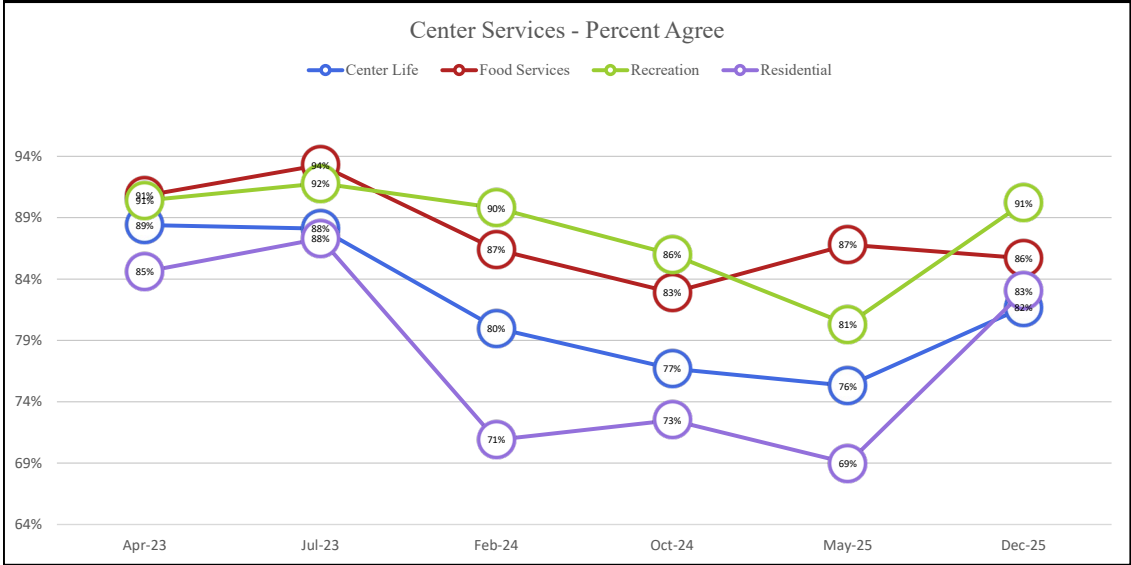
*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

<i>Top 5 questions</i>	<i>Percent of students</i>
The CPP instructors treat students with respect	100.0%
Their CPP class has helped identify the right trade	100.0%
My CPP instructor is helpful during class	100.0%
The CPP classes are well-planned and organized	100.0%
The CPP classes have working equipment	100.0%

<i>Bottom 5 questions</i>	<i>Percent of students</i>
The Advanced Training instructors clearly explain each skill	35.3%
The Advanced Training instructors are experienced and able to assist students	35.3%
The Advanced Training instructors treat students with respect	35.3%
The Advanced Training classes are well-planned and organized	35.3%
The Advanced Training program will improve their career options	35.3%







Section 2: Summary

Center & Region: ARECIBO, BOSTON

Contractor: C15800, ARBOR E&T LLC.

Survey Period: December 01 2025 - December 16 2025

Surveys Offered: 103

Number of Fully-Completed Surveys: 97

Response Rate:

Complete: 94%

Incomplete or Partially Complete: 6%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	46%	54%		65%	35%	
Willing to take the survey	99%	1%		97%	3%	
Center shared last SEA survey results	73%	11%	16%	43%	29%	28%

Overall Impressions						
Overall Impressions	85%	15%	1%	64%	35%	1%
Center Services						
Center Life	82%	14%	4%	64%	32%	3%
Health and Wellness	87%	9%	4%	72%	24%	5%
Disability Services	88%	10%	2%	73%	23%	4%
Counselors	92%	8%	0%	82%	16%	2%
Recreation	91%	9%	1%	75%	20%	5%
Food Services	86%	13%	1%	64%	35%	1%
Residential	83%	14%	3%	57%	40%	3%
Career Success						
Career Preparation Phase	98%	2%		88%	11%	2%
Career Readiness	83%	16%	1%	77%	22%	0%
Academics						
HSD/HSE	81%	19%		82%	17%	1%
Career Technical Training						
Career Technical Training: Basic	83%	17%	0%	85%	14%	1%
Advanced Training	35%		65%	83%	13%	4%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: ARECIBO, BOSTON

Contractor: C15800, ARBOR E&T LLC.

Survey Period: December 01 2025 - December 16 2025

Surveys Offered: 103

Number of Fully-Completed Surveys: 97

Response Rate:

Complete: 94%

Incomplete or Partially Complete: 6%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	46%	54%		65%	35%	
Willing to take the survey	99%	1%		97%	3%	
Center shared last SEA survey results	73%	11%	16%	43%	29%	28%

Overall Impressions**Overall Impressions****Percent of students who agreed that:**

Staff treat students fairly	82%	17%	1%	54%	44%	2%
Staff encourage students to succeed	93%	7%		78%	21%	1%
Center welcomes all people	86%	13%		69%	30%	
They have not seen unfair treatment of students	71%	27%		47%	50%	
Job Corps has been a positive experience	89%	11%		69%	31%	
They would recommend Job Corps to a friend	86%	14%		69%	31%	
Weighted Average:	85%	15%	1%	64%	35%	1%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	90%	10%		76%	22%	2%
The center is well organized	78%	22%		54%	45%	2%
The center staff announce important information when needed	85%	15%		63%	36%	1%
The buildings are in good repair	84%	16%		63%	35%	2%
The facilities are clean	88%	13%		68%	30%	1%
They can talk to center staff about their opinions about the center	76%	22%	2%	62%	33%	5%
The center has helped arrange child care, if needed				60%	40%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				77%	20%	3%
Non-Res: The center helps students get to center and back home every day	87%	7%	7%	56%	23%	20%
Non-Res: The center provides space for students to study on center	65%	13%	22%	59%	20%	21%
Non-Res: Teachers are willing to listen to concerns	87%	11%	2%	78%	15%	7%
Non-Res: The center has a designated staff person to address the needs of non-residential students	74%	9%	17%	63%	22%	16%
Non-Res: The center staff are helpful explaining leave policy	78%	11%	11%	67%	22%	11%
Weighted Average:	82%	14%	4%	64%	32%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	90%	7%	3%	76%	22%	2%
The health and wellness staff help students understand their health care needs	91%	8%	1%	74%	23%	2%
The health and wellness staff treat students with respect	94%	5%	1%	81%	18%	1%
The health and wellness staff keep students' personal health information private	89%	8%	3%	83%	14%	3%
Health services teach students to manage their health better	88%	10%	2%	72%	25%	3%
The health and wellness staff are available to students during the training day	88%	7%	5%	76%	22%	3%
Health services are available to students as needed	79%	13%	8%	48%	41%	12%
The health and wellness staff helped them get health services off center as needed	80%	13%	7%	64%	26%	10%
Weighted Average:	87%	9%	4%	72%	24%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	88%	10%	2%	69%	23%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	92%	8%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	88%	13%		81%	19%	
Receiving accommodations improved their ability to participate in the Job Corps program	88%	8%	4%	79%	19%	2%
Weighted Average:	88%	10%	2%	73%	23%	4%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	95%	5%		88%	11%	1%
The counselors help them plan and meet goals	94%	6%		83%	15%	2%
They could ask the counselors for help	90%	10%		78%	20%	2%
The counselors respond quickly	89%	11%		74%	22%	4%
The counselors keep their personal information private	93%	6%	1%	84%	12%	3%
Weighted Average:	92%	8%	0%	82%	16%	2%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	94%	6%		79%	17%	4%
The recreational staff organize activities that students enjoy	88%	11%	1%	72%	23%	5%
There are recreational activities available after training hours	94%	4%	2%	80%	17%	3%
The equipment in the recreation area works and is clean	91%	9%		73%	22%	5%
Non-Res: They are encouraged to participate in recreational activities	85%	13%	2%	68%	18%	14%
Weighted Average:	91%	9%	1%	75%	20%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	97%	3%		81%	18%	0%
The cafeteria food tastes good	80%	18%	2%	43%	56%	1%
The cafeteria has healthy meal choices	82%	18%		61%	38%	1%
The cafeteria meets students' needs	90%	9%	1%	68%	29%	3%
The cafeteria is clean	86%	13%	1%	74%	25%	1%
The food in the cafeteria is well cooked and fresh	81%	19%		50%	49%	1%
They get enough food	88%	11%	1%	72%	28%	1%
Weighted Average:	86%	13%	1%	64%	35%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	84%	16%		53%	45%	2%
Dorm rooms	94%	6%		61%	39%	1%
The bathrooms in dorms	84%	16%		52%	47%	1%
The shared dorm space	84%	14%	2%	60%	39%	1%
The laundry rooms	98%	2%		57%	42%	1%
The Resident Advisor (RA) or dorm staff	88%	10%	2%	66%	33%	1%
The access to computers	71%	20%	8%	49%	43%	8%
The access to the internet	61%	31%	8%	60%	39%	1%
Dorm safety	88%	12%		69%	30%	1%
The study spaces available after training hours	90%	8%	2%	60%	33%	7%
Tutoring after training hours	76%	12%	12%	45%	39%	16%
Center-provided transportation	84%	14%	2%	60%	35%	5%
Dorm problems being fixed	80%	20%		44%	54%	2%
The dorm clean up duties and other clean up duties are assigned to students fairly	90%	8%	2%	70%	28%	2%
The dorm is safe and does not have any health and/or safety hazards	80%	20%		46%	54%	
Weighted Average:	83%	14%	3%	57%	40%	3%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Success						
Career Preparation Phase						
Percent of students who agreed that:						
The CPP instructors treat students with respect	100%			93%	7%	1%
The CPP instructors care about student success	96%	4%		91%	8%	1%
The CPP classes are well-planned and organized	100%			85%	14%	1%
The CPP classes have working equipment	100%			88%	11%	1%
Their CPP class has helped identify the right trade	100%			87%	11%	1%
The CPP class has better prepared them for a job	96%	4%		83%	14%	3%
The CPP class has better prepared them for finding a job	96%	4%		78%	18%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	100%			91%	8%	2%
My CPP instructor is helpful during class	100%			91%	8%	1%
My CPP instructor treats students fairly	96%	4%		90%	9%	1%
Weighted Average:	98%	2%		88%	11%	2%

Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	75%	25%		66%	34%	
They have learned how to be professional during a job interview	85%	15%		86%	14%	
They have learned how to write a resume and complete an application	81%	19%		85%	15%	
They have learned how to manage money	89%	11%		78%	22%	
They have learned how to live on their own	81%	19%		78%	22%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	91%	5%	5%	77%	20%	3%
Weighted Average:	83%	16%	1%	77%	22%	0%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Academics						
HSD/HSE						
Percent of students who agreed that:						
They are making progress towards obtaining a high school diploma or equivalent	85%	15%		92%	8%	
They are satisfied with instruction	85%	15%		82%	18%	
The high school teachers treat students with respect	92%	8%		86%	13%	1%
The high school classes are well-planned and organized	62%	38%		78%	20%	2%
The high school classes have enough working equipment	69%	31%		81%	18%	1%
The high school teachers are able to assist with course work	85%	15%		80%	18%	1%
The high school teachers care about the student's success	85%	15%		84%	14%	2%
They are gaining the required knowledge in the high school class	85%	15%		84%	14%	2%
There are no issues that makes it difficult to learn in high school class	69%	31%		65%	35%	
The high school teachers are helpful	92%	8%		83%	16%	1%
The high school teacher treat students fairly	85%	15%		82%	17%	2%
Weighted Average:	81%	19%		82%	17%	1%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	90%	10%		94%	6%	
The trade instructors treat students with respect	85%	15%		89%	10%	1%
The trade instructors care about the student's success	90%	10%		89%	10%	1%
The trade instructors' lessons are well-planned and organized	80%	20%		82%	17%	1%
The trade classes have working equipment that is up-to-date	83%	18%		83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	80%	20%		89%	10%	1%
The trade instructors are able to clearly explain each skill	85%	15%		86%	14%	1%
The trade instructors are experienced and able to assist students	88%	10%	3%	89%	10%	1%
There are no issues that makes it difficult to learn in trade class	65%	35%		67%	33%	
Work-based learning has improved their skills and their knowledge related to their trade	84%	16%		81%	17%	1%
The trade instructors are helpful	80%	20%		87%	12%	1%
The trade instructors treat students fairly	83%	18%		85%	14%	1%
Weighted Average:	83%	17%	0%	85%	14%	1%

Advanced Training						
Percent of students who agreed that:						
The Advanced Training instructors treat students with respect	35%		65%	85%	11%	4%
The Advanced Training classes are well-planned and organized	35%		65%	76%	20%	4%
The Advanced Training instructors clearly explain each skill	35%		65%	82%	14%	4%
The Advanced Training instructors are experienced and able to assist students	35%		65%	85%	10%	4%
The Advanced Training courses have added to what they learned in the basic trade program	35%		65%	83%	11%	6%
The Advanced Training program will improve their career options	35%		65%	86%	10%	4%
The Advanced Training instructors help students	35%		65%	85%	11%	4%
The Advanced Training instructors treat students fairly	35%		65%	80%	15%	5%
Weighted Average:	35%		65%	83%	13%	4%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Gray cell color indicates that 'Does not know/apply' was not an option for that question.