

**Section 1: Highlights**

Center & Region: BLUERIDGE, PHILADELPHIA  
 Survey Period: December 01 2025 - December 16 2025  
 Surveys Offered: 31  
 Number of Fully-Completed Surveys: 16  
 Response Rate: 52%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Reading	Residential
Counselors	Overall Impressions
Recreation	Center Life

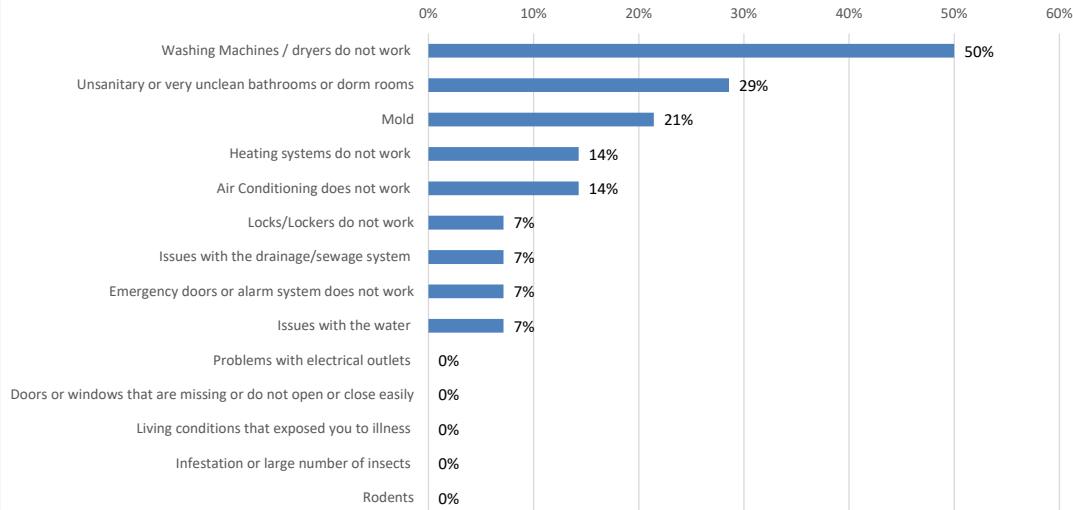
<i>Above National Average</i>	<i>Below National Average*</i>
Reading	
Recreation	
Health and Wellness	
Food Services	
Disability Services	
Career Readiness	
Counselors	
Residential	
Center Life	
Math	
Overall Impressions	

\*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

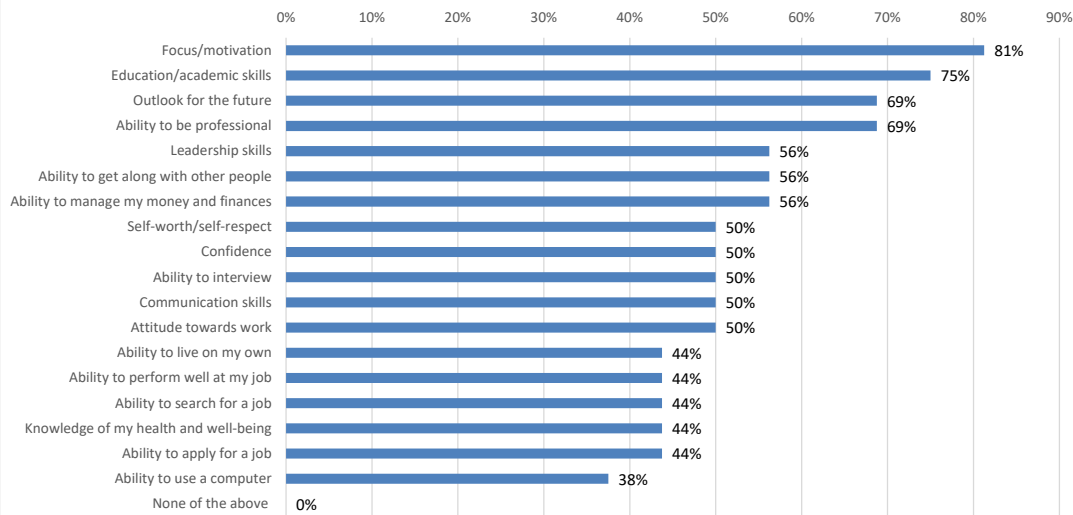
<i>Top 5 questions</i>	<i>Percent of students</i>
The reading classes are well-planned and organized	100.0%
The reading classes have enough working equipment	100.0%
The health and wellness staff are available to students during the training day	94.1%
The counselors treat students with respect	94.1%
The counselors help them plan and meet goals	94.1%

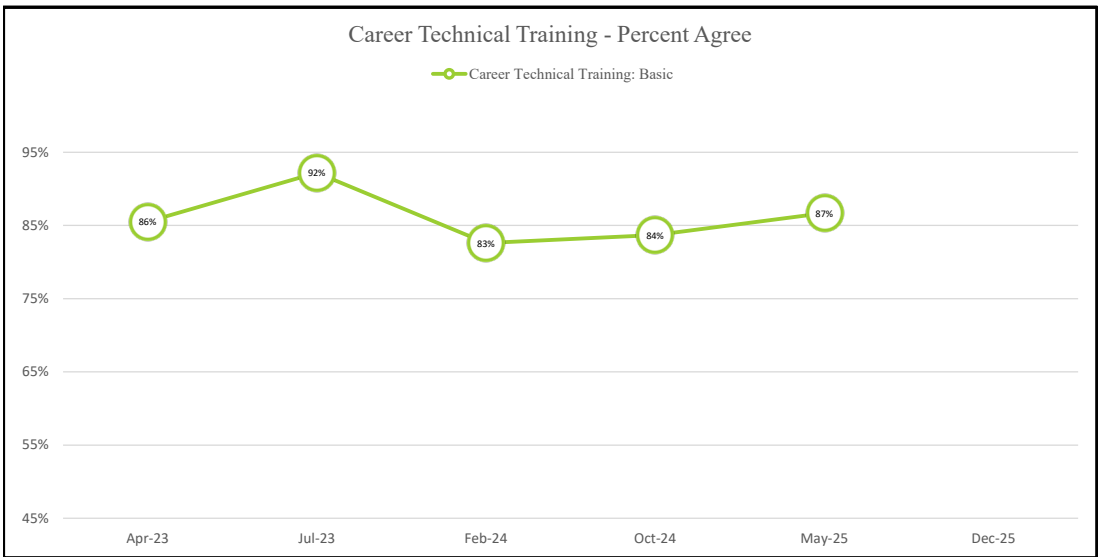
<i>Bottom 5 questions</i>	<i>Percent of students</i>
Tutoring after training hours	35.7%
The dorm is safe and does not have any health and/or safety hazards	35.7%
The bathrooms in dorms	35.7%
They have not seen unfair treatment of students	41.2%
The center is well organized	47.1%

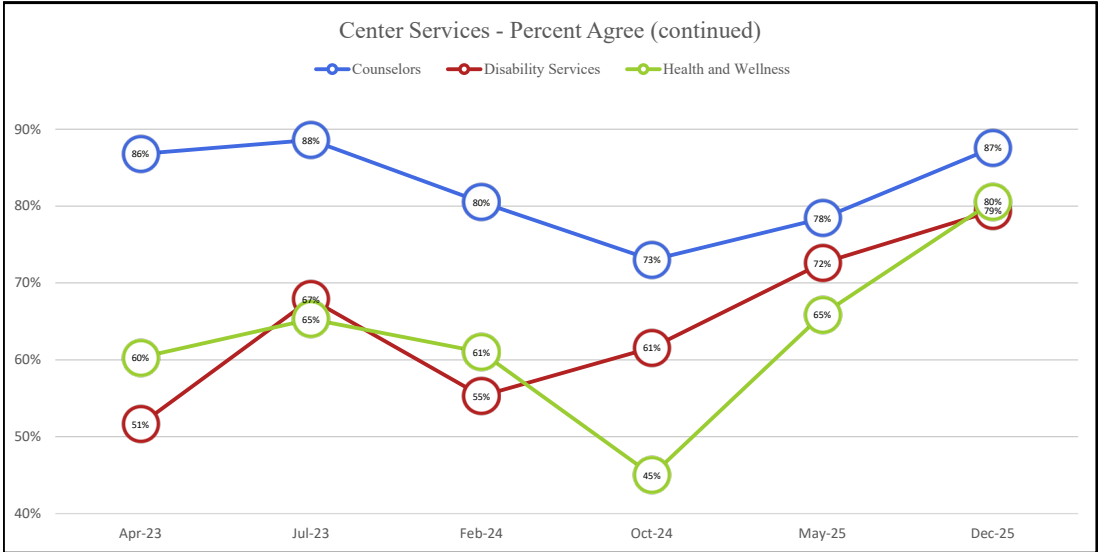
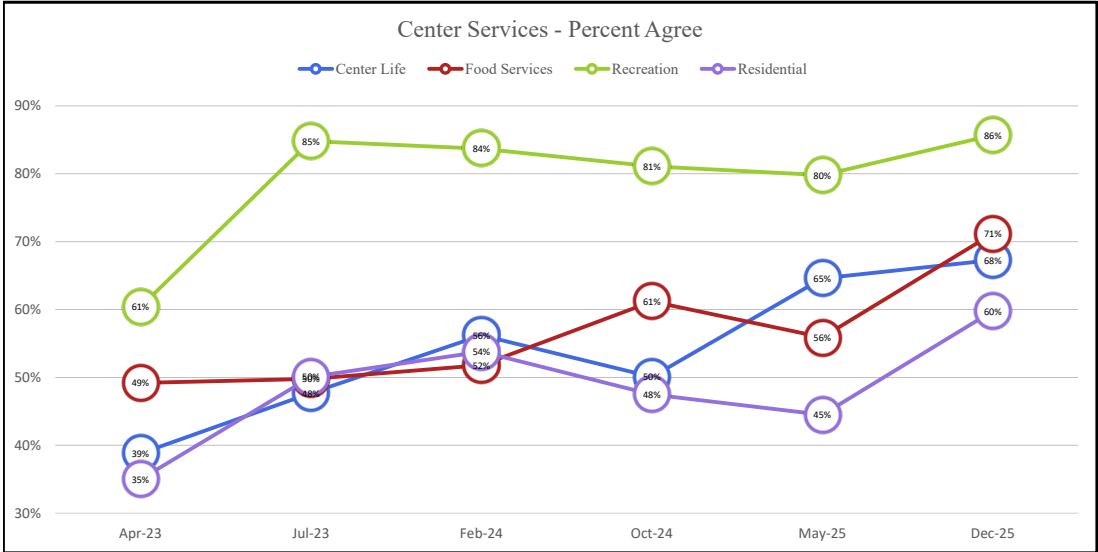
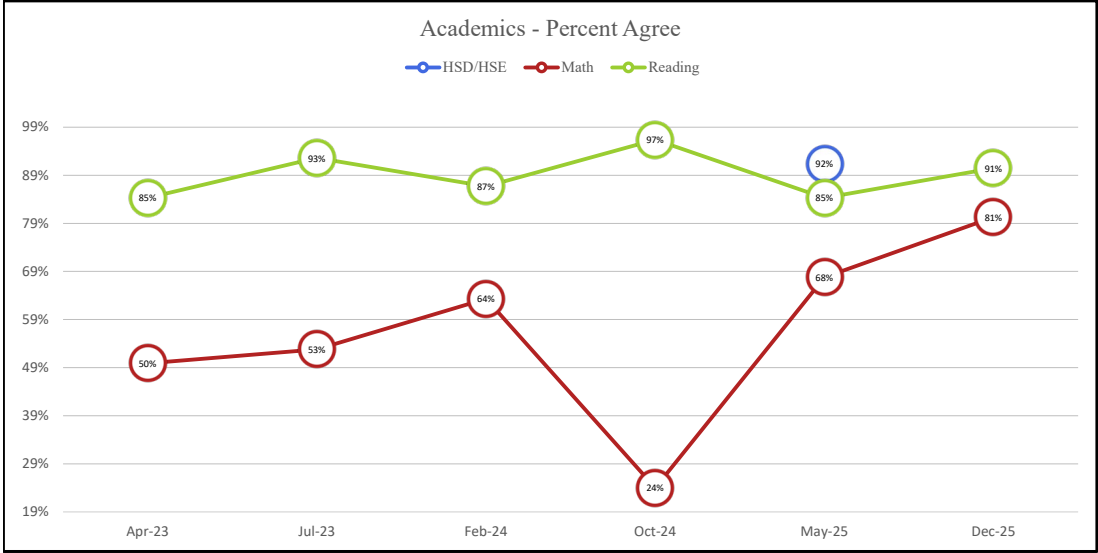
### Dorm Safety Issues



### Job Corps Improved my Skills







**Section 2: Summary**  
Center & Region: BLUERIDGE, PHILADELPHIA  
Contractor: C13900, Serrato Corporation  
Survey Period: December 01 2025 - December 16 2025  
Surveys Offered: 31  
Number of Fully-Completed Surveys: 16

**Response Rate:**  
Complete: 52%  
Incomplete or Partially Complete: 48%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Percent of students:</b>						
Taking the survey for the first time	65%	35%		65%	35%	
Willing to take the survey	100%			97%	3%	
Center shared last SEA survey results	59%	24%	18%	43%	29%	28%

<b>Overall Impressions</b>						
<b>Overall Impressions</b>	66%	34%		64%	35%	1%
<b>Center Services</b>						
Center Life	68%	32%	1%	64%	32%	3%
Health and Wellness	80%	16%	4%	72%	24%	5%
Disability Services	79%	21%		73%	23%	4%
Counselors	87%	12%	1%	82%	16%	2%
Recreation	86%	11%	3%	75%	20%	5%
Food Services	71%	29%		64%	35%	1%
Residential	60%	37%	3%	57%	40%	3%
<b>Career Success</b>						
Career Readiness	83%	17%		77%	22%	0%
<b>Academics</b>						
Reading	91%	9%		78%	20%	2%
Math	81%	19%		79%	20%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N < 10. Weighted averages not shown if all Ns in section were < 10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

**Section 3: Detailed Results**

Center &amp; Region: BLUERIDGE, PHILADELPHIA

Contractor: C13900, Serrato Corporation

Survey Period: December 01 2025 - December 16 2025

Surveys Offered: 31

Number of Fully-Completed Surveys: 16

**Response Rate:**

Complete: 52%

Incomplete or Partially Complete: 48%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Percent of students:</b>						
Taking the survey for the first time	65%	35%		65%	35%	
Willing to take the survey	100%			97%	3%	
Center shared last SEA survey results	59%	24%	18%	43%	29%	28%

**Overall Impressions****Overall Impressions****Percent of students who agreed that:**

Staff treat students fairly	53%	47%		54%	44%	2%
Staff encourage students to succeed	71%	29%		78%	21%	1%
Center welcomes all people	71%	29%		69%	30%	
They have not seen unfair treatment of students	41%	59%		47%	50%	
Job Corps has been a positive experience	81%	19%		69%	31%	
They would recommend Job Corps to a friend	81%	19%		69%	31%	
<b>Weighted Average:</b>	<b>66%</b>	<b>34%</b>		<b>64%</b>	<b>35%</b>	<b>1%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Center Services</b>						
<b>Center Life</b>						
<b>Percent of students who agreed that:</b>						
The center leadership treat students with respect	88%	12%		76%	22%	2%
The center is well organized	47%	53%		54%	45%	2%
The center staff announce important information when needed	76%	24%		63%	36%	1%
The buildings are in good repair	59%	41%		63%	35%	2%
The facilities are clean	65%	35%		68%	30%	1%
They can talk to center staff about their opinions about the center	76%	24%		62%	33%	5%
The center has helped arrange child care, if needed				60%	40%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				77%	20%	3%
Non-Res: The center helps students get to center and back home every day				56%	23%	20%
Non-Res: The center provides space for students to study on center				59%	20%	21%
Non-Res: Teachers are willing to listen to concerns				78%	15%	7%
Non-Res: The center has a designated staff person to address the needs of non-residential students				63%	22%	16%
Non-Res: The center staff are helpful explaining leave policy				67%	22%	11%
<b>Weighted Average:</b>	<b>68%</b>	<b>32%</b>	<b>1%</b>	<b>64%</b>	<b>32%</b>	<b>3%</b>

<b>Health and Wellness</b>						
<b>Percent of students who agreed that:</b>						
The health and wellness staff clearly explain available health services	71%	24%	6%	76%	22%	2%
The health and wellness staff help students understand their health care needs	82%	12%	6%	74%	23%	2%
The health and wellness staff treat students with respect	88%	12%		81%	18%	1%
The health and wellness staff keep students' personal health information private	88%	12%		83%	14%	3%
Health services teach students to manage their health better	82%	12%	6%	72%	25%	3%
The health and wellness staff are available to students during the training day	94%	6%		76%	22%	3%
Health services are available to students as needed	59%	35%	6%	48%	41%	12%
The health and wellness staff helped them get health services off center as needed	76%	18%	6%	64%	26%	10%
<b>Weighted Average:</b>	<b>80%</b>	<b>16%</b>	<b>4%</b>	<b>72%</b>	<b>24%</b>	<b>5%</b>

<b>Disability Services</b>						
<b>Percent of students who agreed that:</b>						
Center staff are respectful of students with disabilities	71%	29%		69%	23%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator				70%	30%	
The percent of students who reported always or usually having accommodations available when needed				81%	19%	
Receiving accommodations improved their ability to participate in the Job Corps program				79%	19%	2%
<b>Weighted Average:</b>	<b>79%</b>	<b>21%</b>		<b>73%</b>	<b>23%</b>	<b>4%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Counselors</b>						
<b>Percent of students who agreed that:</b>						
The counselors treat students with respect	94%	6%		88%	11%	1%
The counselors help them plan and meet goals	94%	6%		83%	15%	2%
They could ask the counselors for help	76%	18%	6%	78%	20%	2%
The counselors respond quickly	82%	18%		74%	22%	4%
The counselors keep their personal information private	88%	12%		84%	12%	3%
<b>Weighted Average:</b>	<b>87%</b>	<b>12%</b>	<b>1%</b>	<b>82%</b>	<b>16%</b>	<b>2%</b>

<b>Recreation</b>						
<b>Percent of students who agreed that:</b>						
All of the recreational staff treat students with respect	81%	13%	6%	79%	17%	4%
The recreational staff organize activities that students enjoy	75%	19%	6%	72%	23%	5%
There are recreational activities available after training hours	93%	7%		80%	17%	3%
The equipment in the recreation area works and is clean	94%	6%		73%	22%	5%
Non-Res: They are encouraged to participate in recreational activities				68%	18%	14%
<b>Weighted Average:</b>	<b>86%</b>	<b>11%</b>	<b>3%</b>	<b>75%</b>	<b>20%</b>	<b>5%</b>

<b>Food Services</b>						
<b>Percent of students who agreed that:</b>						
Cafeteria staff treat students with respect	88%	13%		81%	18%	0%
The cafeteria food tastes good	50%	50%		43%	56%	1%
The cafeteria has healthy meal choices	63%	38%		61%	38%	1%
The cafeteria meets students' needs	75%	25%		68%	29%	3%
The cafeteria is clean	88%	13%		74%	25%	1%
The food in the cafeteria is well cooked and fresh	63%	38%		50%	49%	1%
They get enough food	75%	25%		72%	28%	1%
<b>Weighted Average:</b>	<b>71%</b>	<b>29%</b>		<b>64%</b>	<b>35%</b>	<b>1%</b>

<b>Residential</b>						
<b>Percent of students who are satisfied with:</b>						
Living at the center	79%	21%		53%	45%	2%
Dorm rooms	79%	21%		61%	39%	1%
The bathrooms in dorms	36%	64%		52%	47%	1%
The shared dorm space	64%	36%		60%	39%	1%
The laundry rooms	50%	50%		57%	42%	1%
The Resident Advisor (RA) or dorm staff	71%	29%		66%	33%	1%
The access to computers	50%	29%	21%	49%	43%	8%
The access to the internet	71%	29%		60%	39%	1%
Dorm safety	71%	29%		69%	30%	1%
The study spaces available after training hours	64%	36%		60%	33%	7%
Tutoring after training hours	36%	43%	21%	45%	39%	16%
Center-provided transportation	57%	36%	7%	60%	35%	5%
Dorm problems being fixed	57%	43%		44%	54%	2%
The dorm clean up duties and other clean up duties are assigned to students fairly	79%	21%		70%	28%	2%
The dorm is safe and does not have any health and/or safety hazards	36%	64%		46%	54%	
<b>Weighted Average:</b>	<b>60%</b>	<b>37%</b>	<b>3%</b>	<b>57%</b>	<b>40%</b>	<b>3%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Career Success</b>						
<b>Career Readiness</b>						
<b>Percent of students who agreed that:</b>						
They have attended classes at the center that help prepare them for graduation from Job Corps	64%	36%		66%	34%	
They have learned how to be professional during a job interview				86%	14%	
They have learned how to write a resume and complete an application				85%	15%	
They have learned how to manage money				78%	22%	
They have learned how to live on their own				78%	22%	
Their CTS Counselor has been helpful with their job search and in preparing them for life				77%	20%	3%
<b>Weighted Average:</b>	<b>83%</b>	<b>17%</b>		<b>77%</b>	<b>22%</b>	<b>0%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Academics</b>						
<b>Reading</b>						
<b>Percent of students who agreed that:</b>						
The reading teachers treat students with respect	91%	9%		85%	14%	1%
The reading classes are well-planned and organized	100%			79%	19%	2%
The reading classes have enough working equipment	100%			78%	20%	2%
The reading teachers care about students learning to read and write well	91%	9%		81%	17%	2%
The reading teachers clearly describe the material covered in class	82%	18%		80%	18%	2%
The reading teachers care about the student's success	91%	9%		82%	16%	2%
The reading teachers are helpful	91%	9%		82%	16%	1%
The reading teachers treat students fairly	91%	9%		81%	18%	2%
There are no issues that makes it difficult to learn in reading class	80%	20%		56%	44%	
<b>Weighted Average:</b>	<b>91%</b>	<b>9%</b>		<b>78%</b>	<b>20%</b>	<b>2%</b>

<b>Math</b>						
<b>Percent of students who agreed that:</b>						
The math teachers treat students with respect	92%	8%		85%	15%	1%
The math classes are well-planned and organized	83%	17%		78%	21%	1%
The math classes have working equipment (for example, computers, books, or printers).	75%	25%		80%	18%	2%
The math teachers care about students learning math well	83%	17%		82%	16%	2%
The math teachers clearly describe the material covered in class	75%	25%		80%	19%	1%
The math teachers care about the student's success	75%	25%		81%	17%	2%
The math teachers are helpful	83%	17%		82%	17%	1%
The math teachers treat students fairly	83%	17%		82%	17%	1%
There are no issues that makes it difficult to learn in math class	75%	25%		58%	42%	
<b>Weighted Average:</b>	<b>81%</b>	<b>19%</b>		<b>79%</b>	<b>20%</b>	<b>1%</b>

Notes: Percents not shown if N < 10. Weighted averages not shown if all Ns in section were < 10. Gray cell color indicates that 'Does not know/apply' was not an option for that question.