

Section 1: Highlights

Center & Region: CHARLESTON, PHILADELPHIA
 Survey Period: December 01 2025 - December 16 2025
 Surveys Offered: 47
 Number of Fully-Completed Surveys: 42
 Response Rate: 89%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Career Preparation Phase	Residential
Career Readiness	Math
Career Technical Training: Basic	Food Services

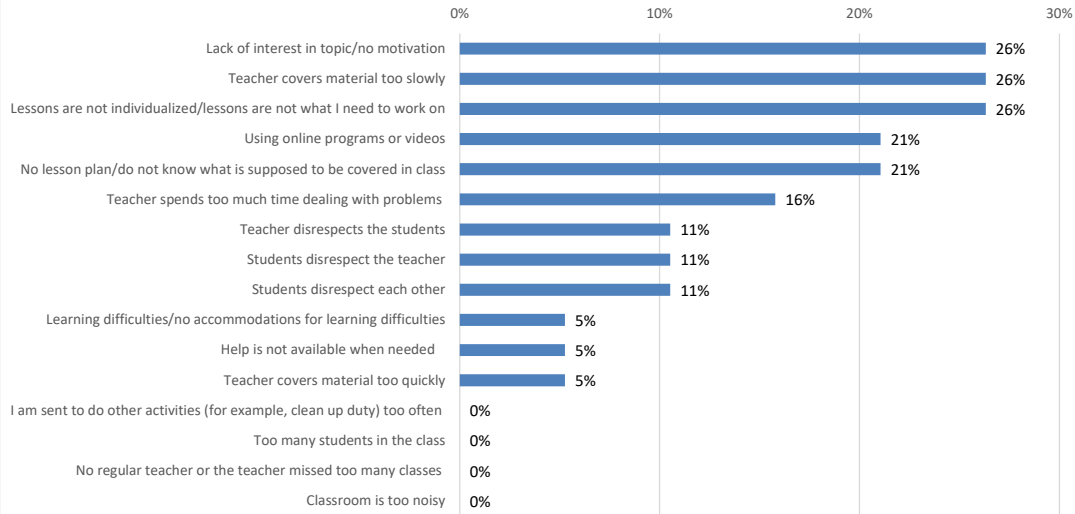
<i>Above National Average</i>	<i>Below National Average*</i>
Career Readiness	Residential
Recreation	Food Services
Health and Wellness	Math
Center Life	
Counselors	
Reading	
Overall Impressions	
Career Preparation Phase	

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

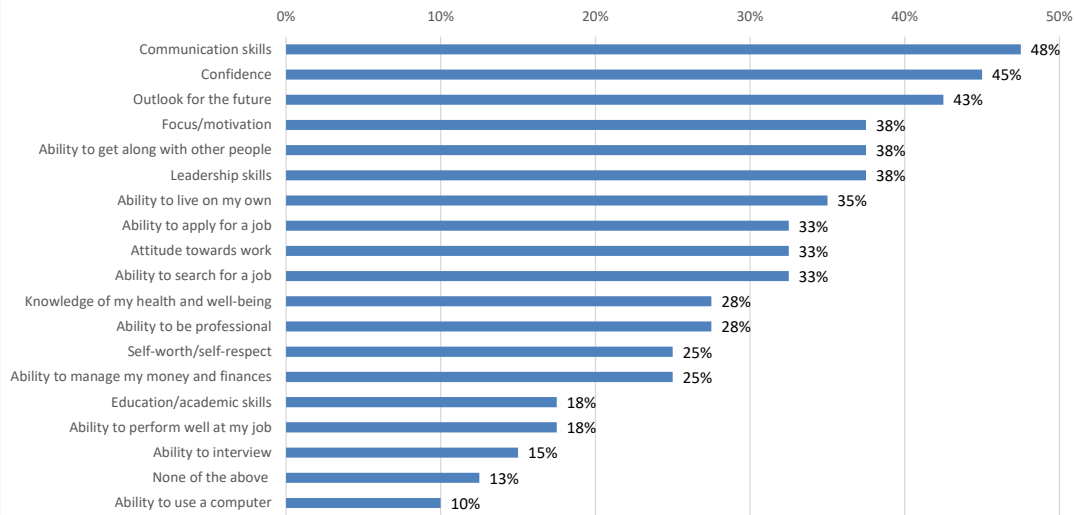
<i>Top 5 questions</i>	<i>Percent of students</i>
My CPP instructor is helpful during class	100.0%
The CPP instructors reviewed the Student Standards of Conduct with student	100.0%
The CPP instructors care about student success	100.0%
The CPP instructors treat students with respect	94.1%
The trade instructors are experienced and able to assist students	93.8%

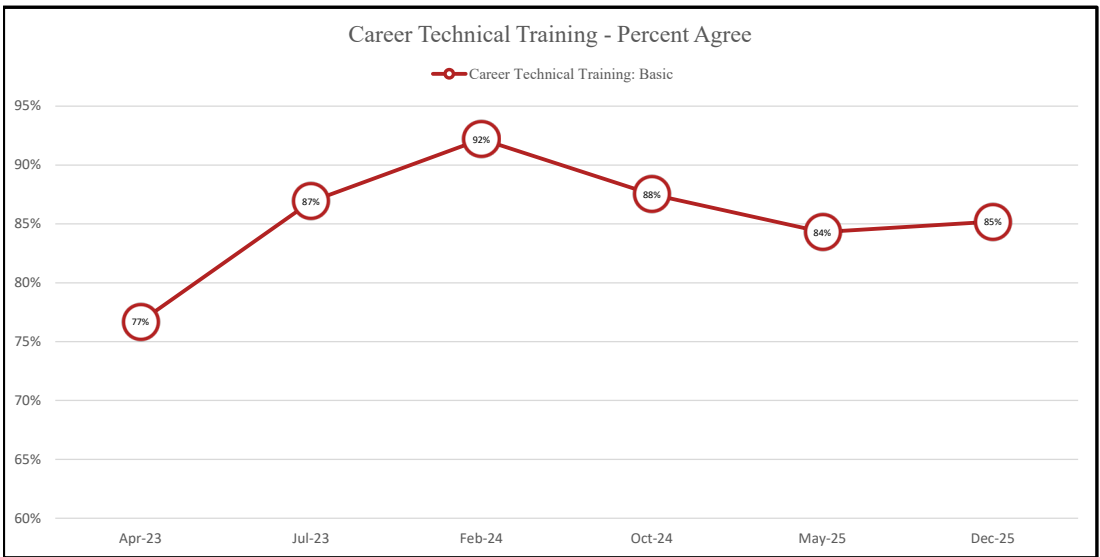
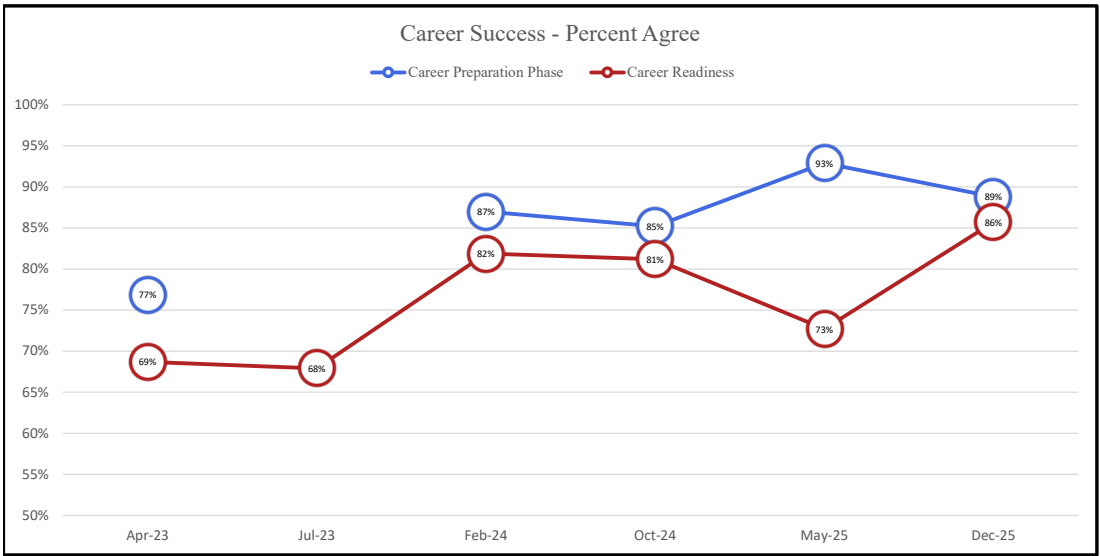
<i>Bottom 5 questions</i>	<i>Percent of students</i>
Tutoring after training hours	27.3%
The cafeteria food tastes good	33.3%
The access to computers	33.3%
The cafeteria has healthy meal choices	41.0%
There are no issues that makes it difficult to learn in math class	42.1%

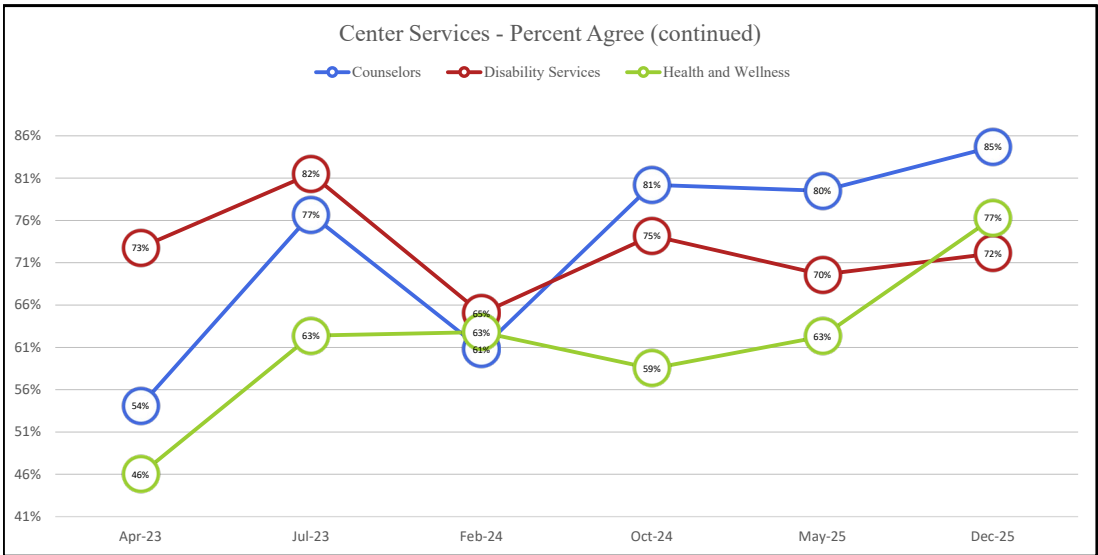
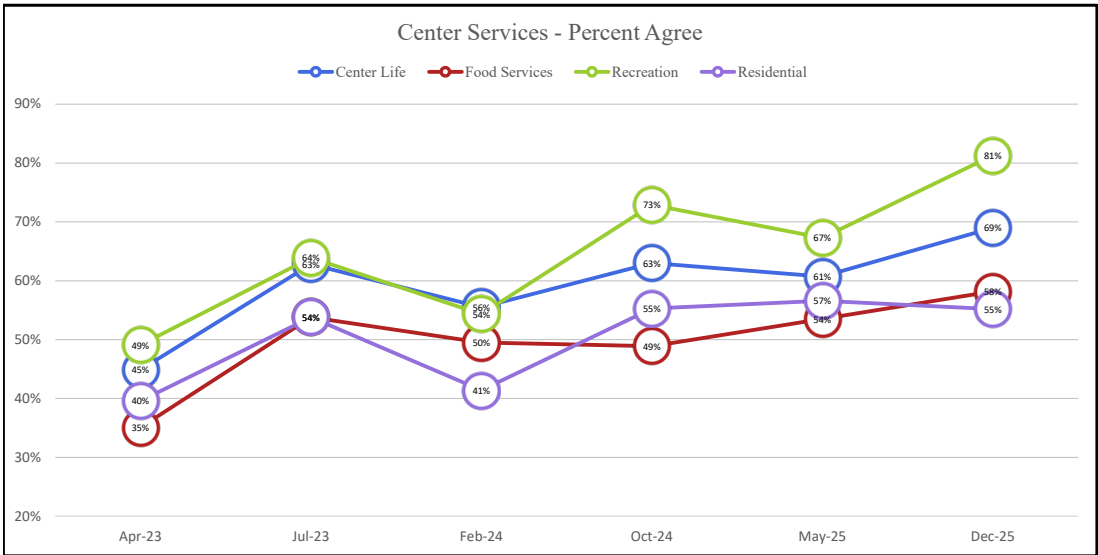
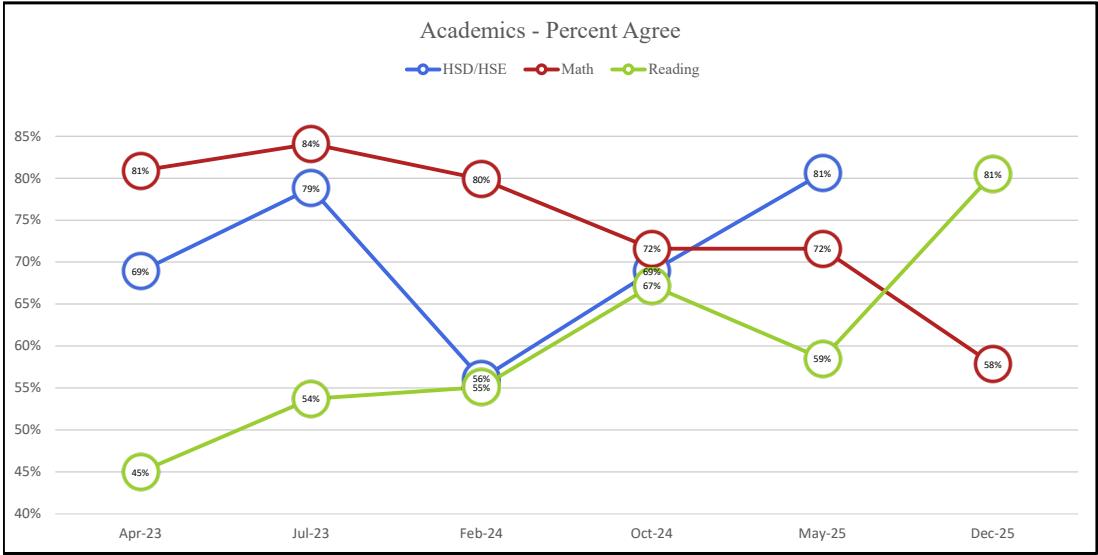
Causes for Difficulties in Math Class



Job Corps Improved my Skills







Section 2: Summary

Center & Region: CHARLESTON, PHILADELPHIA
 Contractor: C01500, MANAGEMENT TRAINING CORPORATION

Survey Period: December 01 2025 - December 16 2025

Surveys Offered: 47

Number of Fully-Completed Surveys: 42

Response Rate:

Complete: 89%

Incomplete or Partially Complete: 11%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	57%	43%		65%	35%	
Willing to take the survey	95%	5%		97%	3%	
Center shared last SEA survey results	45%	43%	13%	43%	29%	28%

Overall Impressions						
Overall Impressions	66%	34%		64%	35%	1%
Center Services						
Center Life	69%	31%		64%	32%	3%
Health and Wellness	77%	22%	2%	72%	24%	5%
Disability Services	72%	25%	2%	73%	23%	4%
Counselors	85%	14%	2%	82%	16%	2%
Recreation	81%	19%		75%	20%	5%
Food Services	58%	41%	1%	64%	35%	1%
Residential	55%	42%	2%	57%	40%	3%
Career Success						
Career Preparation Phase	89%	9%	2%	88%	11%	2%
Career Readiness	86%	14%		77%	22%	0%
Academics						
Reading	81%	19%		78%	20%	2%
Math	58%	42%		79%	20%	1%
Career Technical Training						
Career Technical Training: Basic	85%	15%		85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: CHARLESTON, PHILADELPHIA
 Contractor: C01500, MANAGEMENT TRAINING CORPORATION

Survey Period: December 01 2025 - December 16 2025
 Surveys Offered: 47
 Number of Fully-Completed Surveys: 42

Response Rate:

Complete: 89%
 Incomplete or Partially Complete: 11%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	57%	43%		65%	35%	
Willing to take the survey	95%	5%		97%	3%	
Center shared last SEA survey results	45%	43%	13%	43%	29%	28%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	63%	38%		54%	44%	2%
Staff encourage students to succeed	85%	15%		78%	21%	1%
Center welcomes all people	65%	35%		69%	30%	
They have not seen unfair treatment of students	45%	55%		47%	50%	
Job Corps has been a positive experience	70%	30%		69%	31%	
They would recommend Job Corps to a friend	70%	30%		69%	31%	
Weighted Average:	66%	34%		64%	35%	1%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	85%	15%		76%	22%	2%
The center is well organized	58%	43%		54%	45%	2%
The center staff announce important information when needed	60%	40%		63%	36%	1%
The buildings are in good repair	68%	33%		63%	35%	2%
The facilities are clean	63%	38%		68%	30%	1%
They can talk to center staff about their opinions about the center	73%	28%		62%	33%	5%
The center has helped arrange child care, if needed				60%	40%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				77%	20%	3%
Non-Res: The center helps students get to center and back home every day				56%	23%	20%
Non-Res: The center provides space for students to study on center				59%	20%	21%
Non-Res: Teachers are willing to listen to concerns				78%	15%	7%
Non-Res: The center has a designated staff person to address the needs of non-residential students				63%	22%	16%
Non-Res: The center staff are helpful explaining leave policy				67%	22%	11%
Weighted Average:	69%	31%		64%	32%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	73%	28%		76%	22%	2%
The health and wellness staff help students understand their health care needs	78%	23%		74%	23%	2%
The health and wellness staff treat students with respect	90%	10%		81%	18%	1%
The health and wellness staff keep students' personal health information private	90%	10%		83%	14%	3%
Health services teach students to manage their health better	68%	33%		72%	25%	3%
The health and wellness staff are available to students during the training day	83%	18%		76%	22%	3%
Health services are available to students as needed	55%	38%	8%	48%	41%	12%
The health and wellness staff helped them get health services off center as needed	78%	18%	5%	64%	26%	10%
Weighted Average:	77%	22%	2%	72%	24%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	65%	30%	5%	69%	23%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	88%	12%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	73%	27%		81%	19%	
Receiving accommodations improved their ability to participate in the Job Corps program	73%	27%		79%	19%	2%
Weighted Average:	72%	25%	2%	73%	23%	4%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	93%	5%	3%	88%	11%	1%
The counselors help them plan and meet goals	83%	18%		83%	15%	2%
They could ask the counselors for help	83%	15%	3%	78%	20%	2%
The counselors respond quickly	80%	18%	3%	74%	22%	4%
The counselors keep their personal information private	88%	13%		84%	12%	3%
Weighted Average:	85%	14%	2%	82%	16%	2%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	80%	20%		79%	17%	4%
The recreational staff organize activities that students enjoy	75%	25%		72%	23%	5%
There are recreational activities available after training hours	91%	9%		80%	17%	3%
The equipment in the recreation area works and is clean	80%	20%		73%	22%	5%
Non-Res: They are encouraged to participate in recreational activities				68%	18%	14%
Weighted Average:	81%	19%		75%	20%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	77%	21%	3%	81%	18%	0%
The cafeteria food tastes good	33%	67%		43%	56%	1%
The cafeteria has healthy meal choices	41%	59%		61%	38%	1%
The cafeteria meets students' needs	59%	36%	5%	68%	29%	3%
The cafeteria is clean	82%	18%		74%	25%	1%
The food in the cafeteria is well cooked and fresh	44%	56%		50%	49%	1%
They get enough food	72%	28%		72%	28%	1%
Weighted Average:	58%	41%	1%	64%	35%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	52%	45%	3%	53%	45%	2%
Dorm rooms	58%	42%		61%	39%	1%
The bathrooms in dorms	70%	30%		52%	47%	1%
The shared dorm space	73%	27%		60%	39%	1%
The laundry rooms	61%	39%		57%	42%	1%
The Resident Advisor (RA) or dorm staff	67%	33%		66%	33%	1%
The access to computers	33%	67%		49%	43%	8%
The access to the internet	52%	48%		60%	39%	1%
Dorm safety	73%	27%		69%	30%	1%
The study spaces available after training hours	45%	39%	15%	60%	33%	7%
Tutoring after training hours	27%	58%	15%	45%	39%	16%
Center-provided transportation	64%	33%	3%	60%	35%	5%
Dorm problems being fixed	45%	55%		44%	54%	2%
The dorm clean up duties and other clean up duties are assigned to students fairly	67%	33%		70%	28%	2%
The dorm is safe and does not have any health and/or safety hazards	42%	58%		46%	54%	
Weighted Average:	55%	42%	2%	57%	40%	3%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Success						
Career Preparation Phase						
Percent of students who agreed that:						
The CPP instructors treat students with respect	94%	6%		93%	7%	1%
The CPP instructors care about student success	100%			91%	8%	1%
The CPP classes are well-planned and organized	88%	12%		85%	14%	1%
The CPP classes have working equipment	88%	12%		88%	11%	1%
Their CPP class has helped identify the right trade	82%	12%	6%	87%	11%	1%
The CPP class has better prepared them for a job	76%	18%	6%	83%	14%	3%
The CPP class has better prepared them for finding a job	71%	24%	6%	78%	18%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	100%			91%	8%	2%
My CPP instructor is helpful during class	100%			91%	8%	1%
My CPP instructor treats students fairly	88%	12%		90%	9%	1%
Weighted Average:	89%	9%	2%	88%	11%	2%

Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	69%	31%		66%	34%	
They have learned how to be professional during a job interview				86%	14%	
They have learned how to write a resume and complete an application				85%	15%	
They have learned how to manage money				78%	22%	
They have learned how to live on their own				78%	22%	
Their CTS Counselor has been helpful with their job search and in preparing them for life				77%	20%	3%
Weighted Average:	86%	14%		77%	22%	0%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	88%	13%		85%	14%	1%
The reading classes are well-planned and organized	75%	25%		79%	19%	2%
The reading classes have enough working equipment	69%	31%		78%	20%	2%
The reading teachers care about students learning to read and write well	88%	13%		81%	17%	2%
The reading teachers clearly describe the material covered in class	81%	19%		80%	18%	2%
The reading teachers care about the student's success	88%	13%		82%	16%	2%
The reading teachers are helpful	88%	13%		82%	16%	1%
The reading teachers treat students fairly	88%	13%		81%	18%	2%
There are no issues that makes it difficult to learn in reading class	63%	38%		56%	44%	
Weighted Average:	81%	19%		78%	20%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	63%	37%		85%	15%	1%
The math classes are well-planned and organized	58%	42%		78%	21%	1%
The math classes have working equipment (for example, computers, books, or printers).	68%	32%		80%	18%	2%
The math teachers care about students learning math well	58%	42%		82%	16%	2%
The math teachers clearly describe the material covered in class	58%	42%		80%	19%	1%
The math teachers care about the student's success	58%	42%		81%	17%	2%
The math teachers are helpful	58%	42%		82%	17%	1%
The math teachers treat students fairly	58%	42%		82%	17%	1%
There are no issues that makes it difficult to learn in math class	42%	58%		58%	42%	
Weighted Average:	58%	42%		79%	20%	1%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	81%	19%		94%	6%	
The trade instructors treat students with respect	94%	6%		89%	10%	1%
The trade instructors care about the student's success	94%	6%		89%	10%	1%
The trade instructors' lessons are well-planned and organized	69%	31%		82%	17%	1%
The trade classes have working equipment that is up-to-date	94%	6%		83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	88%	13%		89%	10%	1%
The trade instructors are able to clearly explain each skill	88%	13%		86%	14%	1%
The trade instructors are experienced and able to assist students	94%	6%		89%	10%	1%
There are no issues that makes it difficult to learn in trade class	63%	38%		67%	33%	
Work-based learning has improved their skills and their knowledge related to their trade				81%	17%	1%
The trade instructors are helpful	94%	6%		87%	12%	1%
The trade instructors treat students fairly	88%	13%		85%	14%	1%
Weighted Average:	85%	15%		85%	14%	1%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.
Gray cell color indicates that 'Does not know/apply' was not an option for that question.