

Section 1: Highlights

Center & Region: CLEVELAND, CHICAGO
 Survey Period: December 01 2025 - December 16 2025
 Surveys Offered: 84
 Number of Fully-Completed Surveys: 67
 Response Rate: 80%

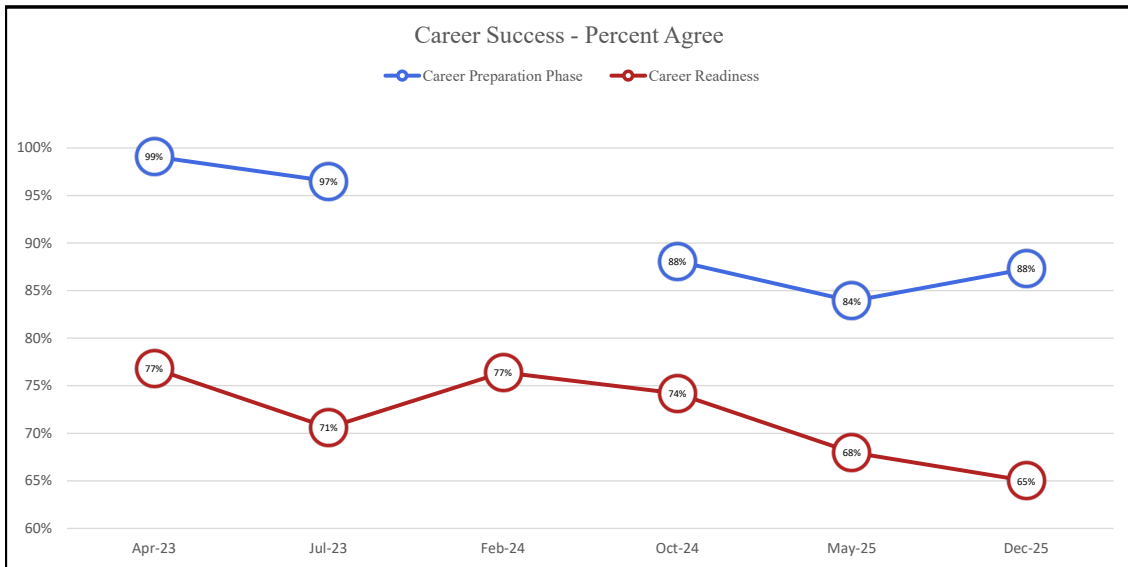
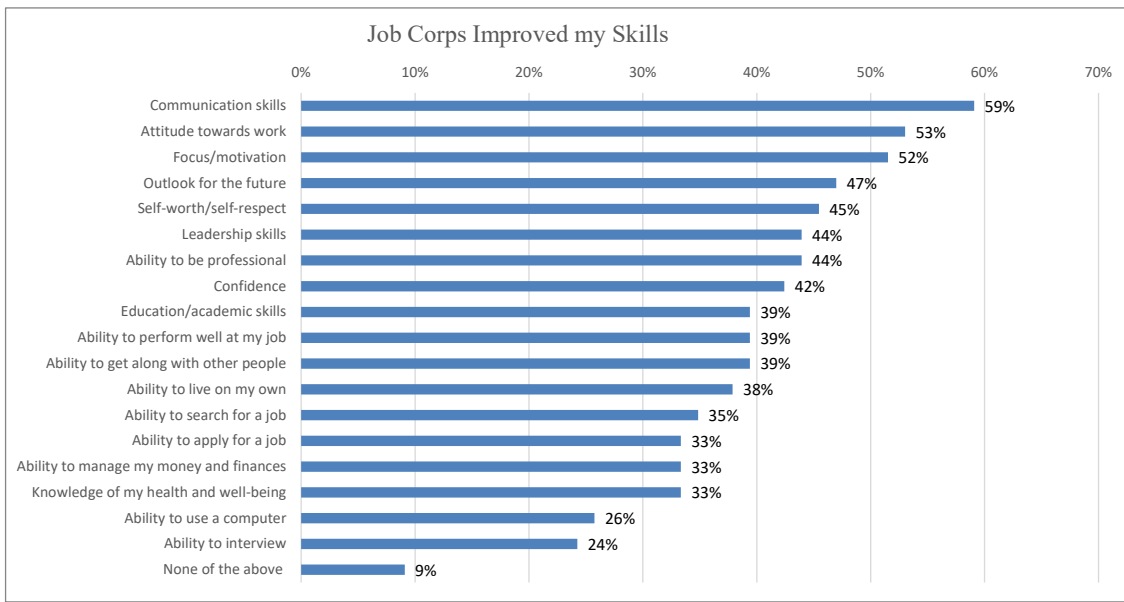
<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Career Preparation Phase	Residential
Career Technical Training: Basic	Overall Impressions
Disability Services	Food Services

<i>Above National Average</i>	<i>Below National Average*</i>
Disability Services	Career Readiness
	Reading
	Math

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

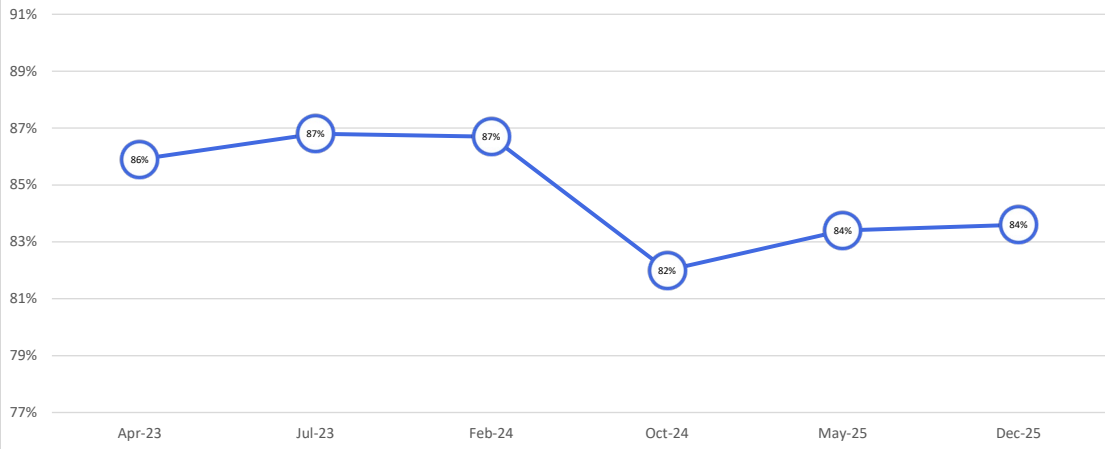
<i>Top 5 questions</i>	<i>Percent of students</i>
They are satisfied with their current trade	95.5%
The CPP instructors reviewed the Student Standards of Conduct with student	95.0%
The trade instructors care about the student's success	90.9%
The trade classes have working equipment that is up-to-date	90.9%
Their CPP class has helped identify the right trade	90.0%

<i>Bottom 5 questions</i>	<i>Percent of students</i>
Dorm problems being fixed	33.9%
Health services are available to students as needed	34.3%
They have not seen unfair treatment of students	34.3%
The cafeteria food tastes good	35.4%
Tutoring after training hours	37.1%



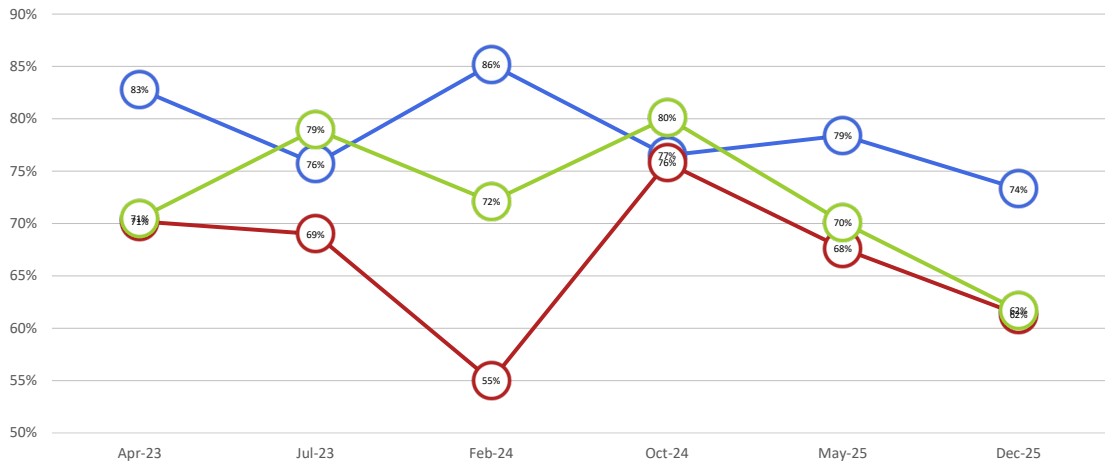
Career Technical Training - Percent Agree

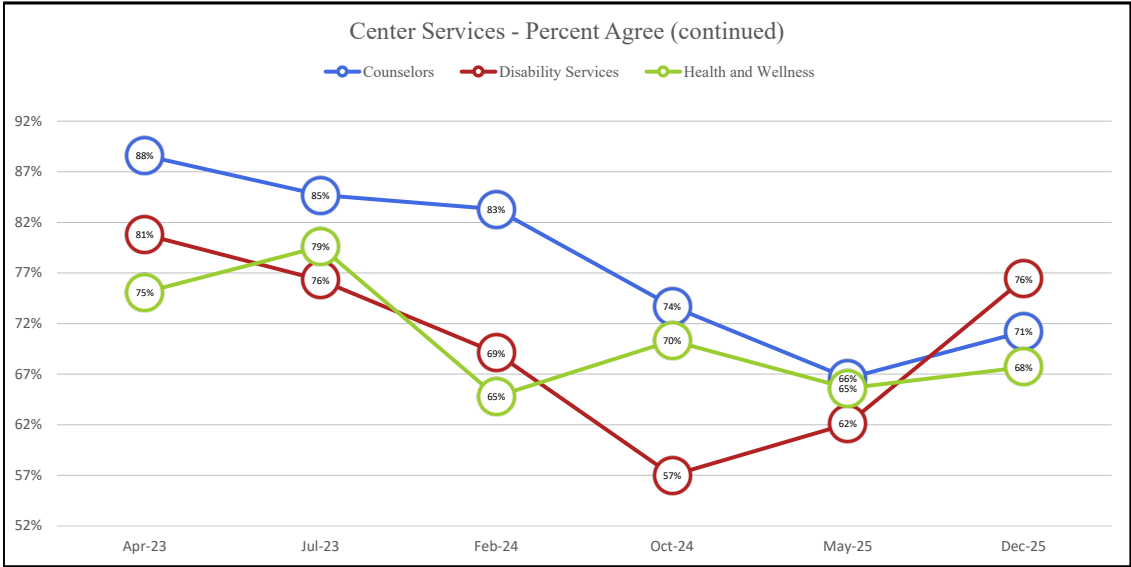
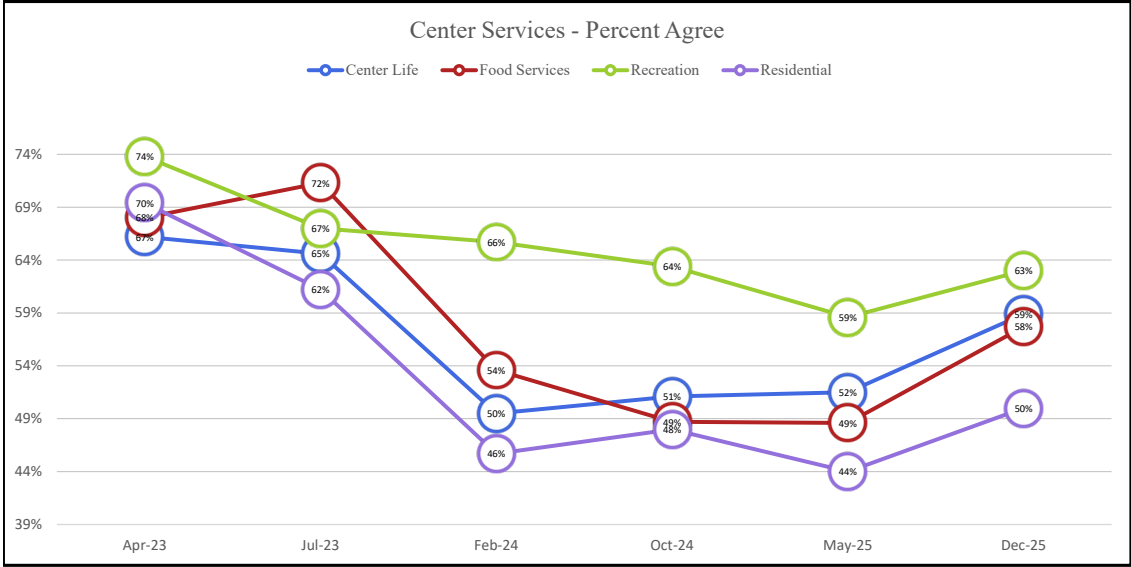
—○— Career Technical Training: Basic



Academics - Percent Agree

—○— HSD/HSE —○— Math —○— Reading





Section 2: Summary

Center & Region: CLEVELAND, CHICAGO
 Contractor: C15000, CHUGACH TRAINING AND
 EDUCATIONAL SOLUTIONS, LLC

Survey Period: December 01 2025 - December 16 2025

Surveys Offered: 84

Number of Fully-Completed Surveys: 67

Response Rate:

Complete: 80%

Incomplete or Partially Complete: 20%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	73%	27%		65%	35%	
Willing to take the survey	99%	1%		97%	3%	
Center shared last SEA survey results	40%	36%	24%	43%	29%	28%

Overall Impressions						
Overall Impressions	53%	45%	2%	64%	35%	1%
Center Services						
Center Life	59%	36%	5%	64%	32%	3%
Health and Wellness	68%	27%	6%	72%	24%	5%
Disability Services	76%	21%	3%	73%	23%	4%
Counselors	71%	23%	6%	82%	16%	2%
Recreation	63%	30%	7%	75%	20%	5%
Food Services	58%	38%	4%	64%	35%	1%
Residential	50%	44%	5%	57%	40%	3%
Career Success						
Career Preparation Phase	88%	12%	1%	88%	11%	2%
Career Readiness	65%	34%	1%	77%	22%	0%
Academics						
Reading	62%	33%	5%	78%	20%	2%
Math	62%	33%	6%	79%	20%	1%
HSD/HSE	74%	26%		82%	17%	1%
Career Technical Training						
Career Technical Training: Basic	84%	16%		85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N < 10. Weighted averages not shown if all Ns in section were < 10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: CLEVELAND, CHICAGO
 Contractor: C15000, CHUGACH TRAINING AND
 EDUCATIONAL SOLUTIONS, LLC

Survey Period: December 01 2025 - December 16 2025
 Surveys Offered: 84
 Number of Fully-Completed Surveys: 67

Response Rate:

Complete: 80%
 Incomplete or Partially Complete: 20%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	73%	27%		65%	35%	
Willing to take the survey	99%	1%		97%	3%	
Center shared last SEA survey results	40%	36%	24%	43%	29%	28%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	40%	57%	3%	54%	44%	2%
Staff encourage students to succeed	73%	26%	1%	78%	21%	1%
Center welcomes all people	54%	43%		69%	30%	
They have not seen unfair treatment of students	34%	61%		47%	50%	
Job Corps has been a positive experience	53%	47%		69%	31%	
They would recommend Job Corps to a friend	62%	38%		69%	31%	
Weighted Average:	53%	45%	2%	64%	35%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	70%	24%	6%	76%	22%	2%
The center is well organized	40%	57%	3%	54%	45%	2%
The center staff announce important information when needed	54%	43%	3%	63%	36%	1%
The buildings are in good repair	63%	34%	3%	63%	35%	2%
The facilities are clean	64%	31%	4%	68%	30%	1%
They can talk to center staff about their opinions about the center	61%	33%	6%	62%	33%	5%
The center has helped arrange child care, if needed				60%	40%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				77%	20%	3%
Non-Res: The center helps students get to center and back home every day				56%	23%	20%
Non-Res: The center provides space for students to study on center				59%	20%	21%
Non-Res: Teachers are willing to listen to concerns				78%	15%	7%
Non-Res: The center has a designated staff person to address the needs of non-residential students				63%	22%	16%
Non-Res: The center staff are helpful explaining leave policy				67%	22%	11%
Weighted Average:	59%	36%	5%	64%	32%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	69%	26%	6%	76%	22%	2%
The health and wellness staff help students understand their health care needs	67%	29%	4%	74%	23%	2%
The health and wellness staff treat students with respect	81%	16%	3%	81%	18%	1%
The health and wellness staff keep students' personal health information private	74%	19%	7%	83%	14%	3%
Health services teach students to manage their health better	69%	26%	6%	72%	25%	3%
The health and wellness staff are available to students during the training day	77%	19%	4%	76%	22%	3%
Health services are available to students as needed	34%	56%	10%	48%	41%	12%
The health and wellness staff helped them get health services off center as needed	69%	26%	6%	64%	26%	10%
Weighted Average:	68%	27%	6%	72%	24%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	66%	27%	7%	69%	23%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	88%	12%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	84%	16%		81%	19%	
Receiving accommodations improved their ability to participate in the Job Corps program	76%	24%		79%	19%	2%
Weighted Average:	76%	21%	3%	73%	23%	4%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	79%	15%	6%	88%	11%	1%
The counselors help them plan and meet goals	72%	24%	4%	83%	15%	2%
They could ask the counselors for help	67%	27%	6%	78%	20%	2%
The counselors respond quickly	63%	31%	6%	74%	22%	4%
The counselors keep their personal information private	75%	19%	6%	84%	12%	3%
Weighted Average:	71%	23%	6%	82%	16%	2%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	64%	32%	5%	79%	17%	4%
The recreational staff organize activities that students enjoy	55%	38%	8%	72%	23%	5%
There are recreational activities available after training hours	65%	27%	8%	80%	17%	3%
The equipment in the recreation area works and is clean	68%	24%	8%	73%	22%	5%
Non-Res: They are encouraged to participate in recreational activities				68%	18%	14%
Weighted Average:	63%	30%	7%	75%	20%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	71%	26%	3%	81%	18%	0%
The cafeteria food tastes good	35%	60%	5%	43%	56%	1%
The cafeteria has healthy meal choices	63%	34%	3%	61%	38%	1%
The cafeteria meets students' needs	65%	32%	3%	68%	29%	3%
The cafeteria is clean	69%	28%	3%	74%	25%	1%
The food in the cafeteria is well cooked and fresh	48%	48%	5%	50%	49%	1%
They get enough food	55%	42%	3%	72%	28%	1%
Weighted Average:	58%	38%	4%	64%	35%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	56%	40%	3%	53%	45%	2%
Dorm rooms	45%	52%	3%	61%	39%	1%
The bathrooms in dorms	55%	42%	3%	52%	47%	1%
The shared dorm space	52%	44%	5%	60%	39%	1%
The laundry rooms	53%	44%	3%	57%	42%	1%
The Resident Advisor (RA) or dorm staff	47%	48%	5%	66%	33%	1%
The access to computers	50%	42%	8%	49%	43%	8%
The access to the internet	61%	34%	5%	60%	39%	1%
Dorm safety	52%	42%	6%	69%	30%	1%
The study spaces available after training hours	56%	35%	8%	60%	33%	7%
Tutoring after training hours	37%	47%	16%	45%	39%	16%
Center-provided transportation	53%	44%	3%	60%	35%	5%
Dorm problems being fixed	34%	56%	10%	44%	54%	2%
The dorm clean up duties and other clean up duties are assigned to students fairly	56%	40%	3%	70%	28%	2%
The dorm is safe and does not have any health and/or safety hazards	47%	53%		46%	54%	
Weighted Average:	50%	44%	5%	57%	40%	3%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Success						
Career Preparation Phase						
Percent of students who agreed that:						
The CPP instructors treat students with respect	85%	10%	5%	93%	7%	1%
The CPP instructors care about student success	80%	15%	5%	91%	8%	1%
The CPP classes are well-planned and organized	85%	15%		85%	14%	1%
The CPP classes have working equipment	85%	15%		88%	11%	1%
Their CPP class has helped identify the right trade	90%	10%		87%	11%	1%
The CPP class has better prepared them for a job	90%	10%		83%	14%	3%
The CPP class has better prepared them for finding a job	85%	15%		78%	18%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	95%	5%		91%	8%	2%
My CPP instructor is helpful during class	90%	10%		91%	8%	1%
My CPP instructor treats students fairly	90%	10%		90%	9%	1%
Weighted Average:	88%	12%	1%	88%	11%	2%

Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	59%	41%		66%	34%	
They have learned how to be professional during a job interview	65%	35%		86%	14%	
They have learned how to write a resume and complete an application	70%	30%		85%	15%	
They have learned how to manage money	60%	40%		78%	22%	
They have learned how to live on their own	65%	35%		78%	22%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	76%	19%	5%	77%	20%	3%
Weighted Average:	65%	34%	1%	77%	22%	0%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	74%	21%	5%	85%	14%	1%
The reading classes are well-planned and organized	63%	32%	5%	79%	19%	2%
The reading classes have enough working equipment	58%	37%	5%	78%	20%	2%
The reading teachers care about students learning to read and write well	58%	32%	11%	81%	17%	2%
The reading teachers clearly describe the material covered in class	63%	32%	5%	80%	18%	2%
The reading teachers care about the student's success	68%	26%	5%	82%	16%	2%
The reading teachers are helpful	63%	32%	5%	82%	16%	1%
The reading teachers treat students fairly	58%	37%	5%	81%	18%	2%
There are no issues that makes it difficult to learn in reading class	53%	47%		56%	44%	
Weighted Average:	62%	33%	5%	78%	20%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	77%	18%	5%	85%	15%	1%
The math classes are well-planned and organized	64%	32%	5%	78%	21%	1%
The math classes have working equipment (for example, computers, books, or printers).	55%	41%	5%	80%	18%	2%
The math teachers care about students learning math well	64%	32%	5%	82%	16%	2%
The math teachers clearly describe the material covered in class	55%	41%	5%	80%	19%	1%
The math teachers care about the student's success	64%	32%	5%	81%	17%	2%
The math teachers are helpful	68%	18%	14%	82%	17%	1%
The math teachers treat students fairly	59%	32%	9%	82%	17%	1%
There are no issues that makes it difficult to learn in math class	50%	50%		58%	42%	
Weighted Average:	62%	33%	6%	79%	20%	1%

HSD/HSE						
Percent of students who agreed that:						
They are making progress towards obtaining a high school diploma or equivalent	70%	30%		92%	8%	
They are satisfied with instruction	70%	30%		82%	18%	
The high school teachers treat students with respect	80%	20%		86%	13%	1%
The high school classes are well-planned and organized	70%	30%		78%	20%	2%
The high school classes have enough working equipment	80%	20%		81%	18%	1%
The high school teachers are able to assist with course work	80%	20%		80%	18%	1%
The high school teachers care about the student's success	60%	40%		84%	14%	2%
They are gaining the required knowledge in the high school class	70%	30%		84%	14%	2%
There are no issues that makes it difficult to learn in high school class	70%	30%		65%	35%	
The high school teachers are helpful	80%	20%		83%	16%	1%
The high school teacher treat students fairly	80%	20%		82%	17%	2%
Weighted Average:	74%	26%		82%	17%	1%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	95%	5%		94%	6%	
The trade instructors treat students with respect	86%	14%		89%	10%	1%
The trade instructors care about the student's success	91%	9%		89%	10%	1%
The trade instructors' lessons are well-planned and organized	73%	27%		82%	17%	1%
The trade classes have working equipment that is up-to-date	91%	9%		83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	86%	14%		89%	10%	1%
The trade instructors are able to clearly explain each skill	82%	18%		86%	14%	1%
The trade instructors are experienced and able to assist students	86%	14%		89%	10%	1%
There are no issues that makes it difficult to learn in trade class	68%	32%		67%	33%	
Work-based learning has improved their skills and their knowledge related to their trade	80%	20%		81%	17%	1%
The trade instructors are helpful	86%	14%		87%	12%	1%
The trade instructors treat students fairly	77%	23%		85%	14%	1%
Weighted Average:	84%	16%		85%	14%	1%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Gray cell color indicates that 'Does not know/apply' was not an option for that question.