

Section 1: Highlights

Center & Region: HARPERSFERRY, PHILADELPHIA

Survey Period: December 01 2025 - December 16 2025

Surveys Offered: 92

Number of Fully-Completed Surveys: 90

Response Rate: 98%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Career Preparation Phase	Reading
Career Readiness	Food Services
Recreation	Residential

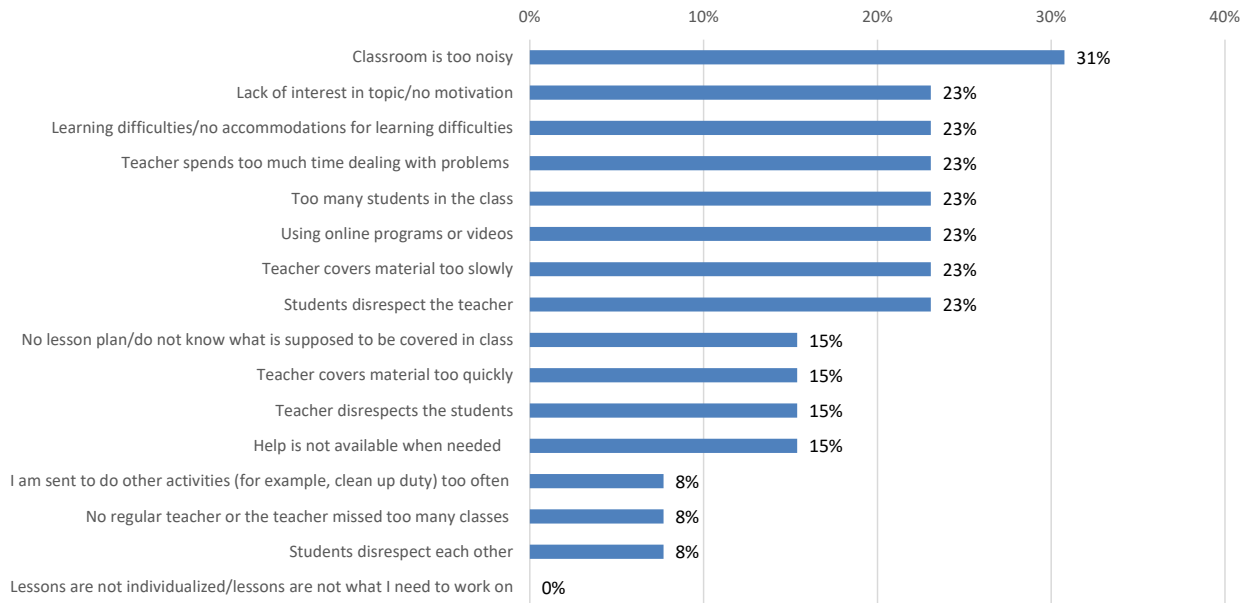
<i>Above National Average</i>	<i>Below National Average*</i>
Career Preparation Phase	Food Services
	Career Technical Training: Basic
	Reading

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

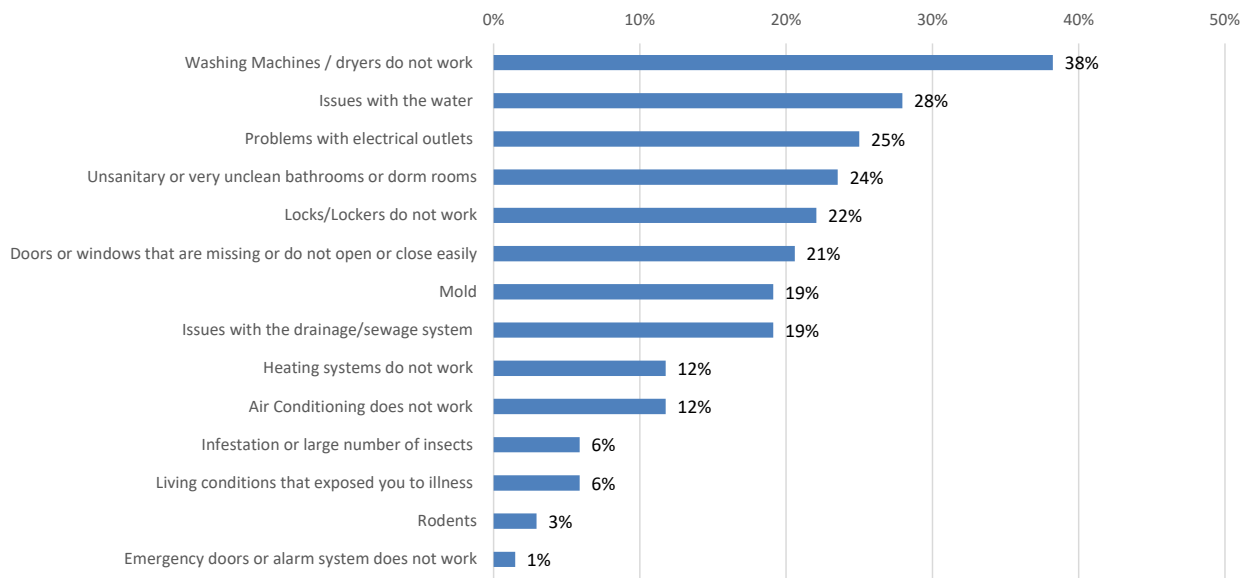
<i>Top 5 questions</i>	<i>Percent of students</i>
The CPP instructors treat students with respect	100.0%
My CPP instructor treats students fairly	100.0%
The CPP classes are well-planned and organized	100.0%
Their CPP class has helped identify the right trade	100.0%
They have learned how to be professional during a job interview	100.0%

<i>Bottom 5 questions</i>	<i>Percent of students</i>
The food in the cafeteria is well cooked and fresh	28.1%
The cafeteria food tastes good	28.1%
Tutoring after training hours	29.4%
There are no issues that makes it difficult to learn in reading class	30.8%
The dorm is safe and does not have any health and/or safety hazards	33.8%

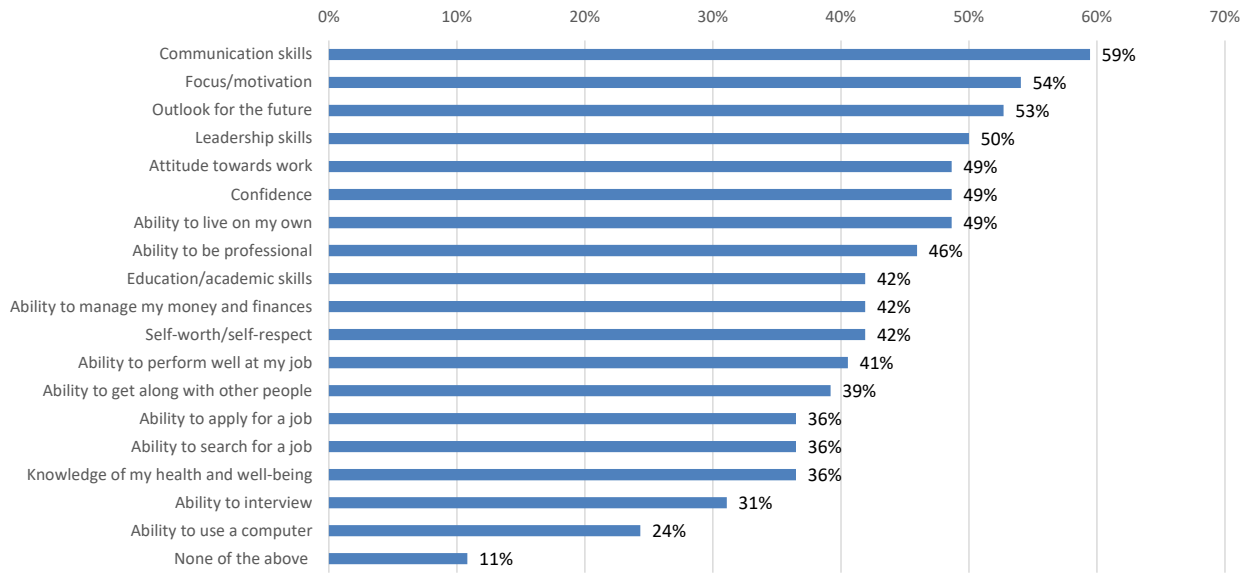
Causes for Difficulties in Reading Class



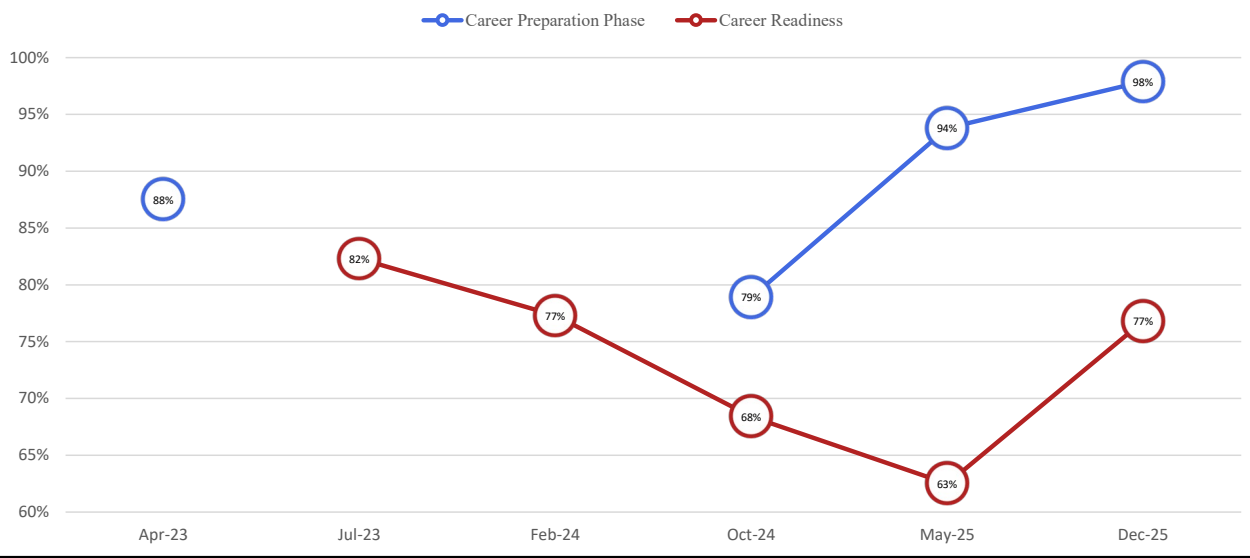
Dorm Safety Issues



Job Corps Improved my Skills



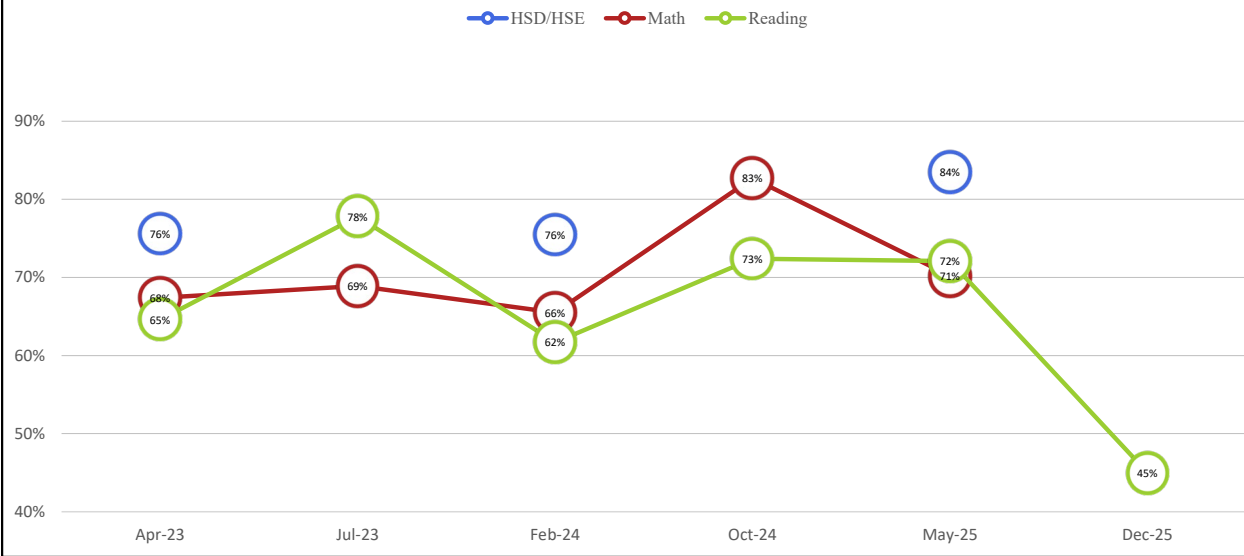
Career Success - Percent Agree

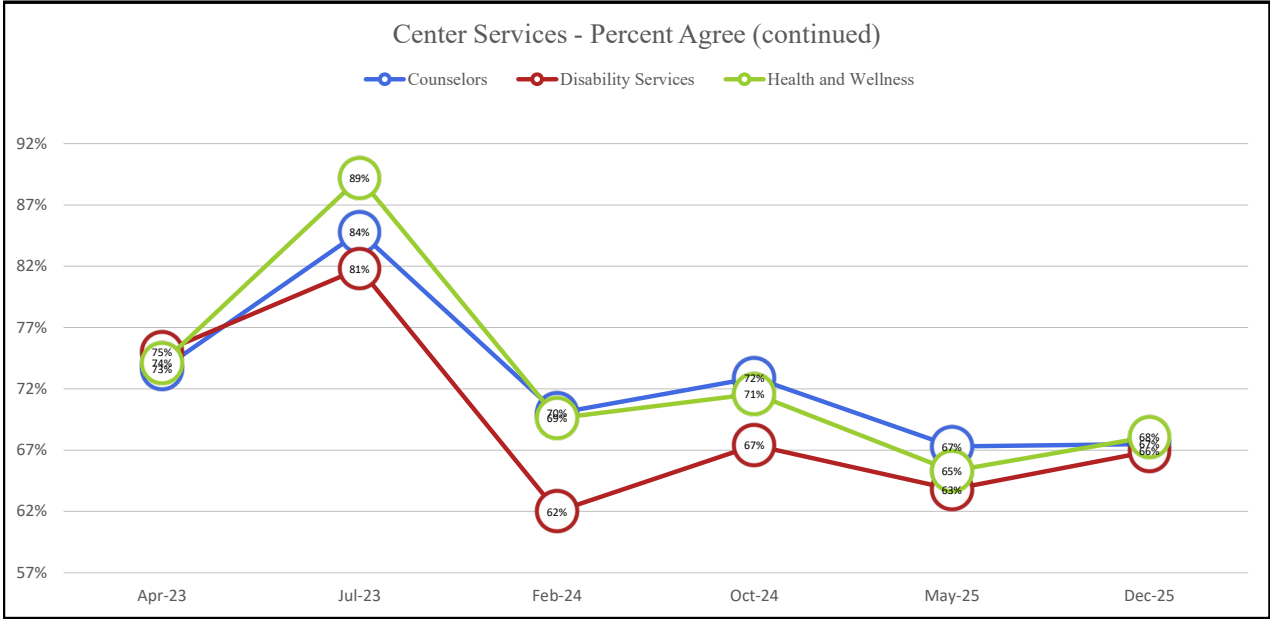
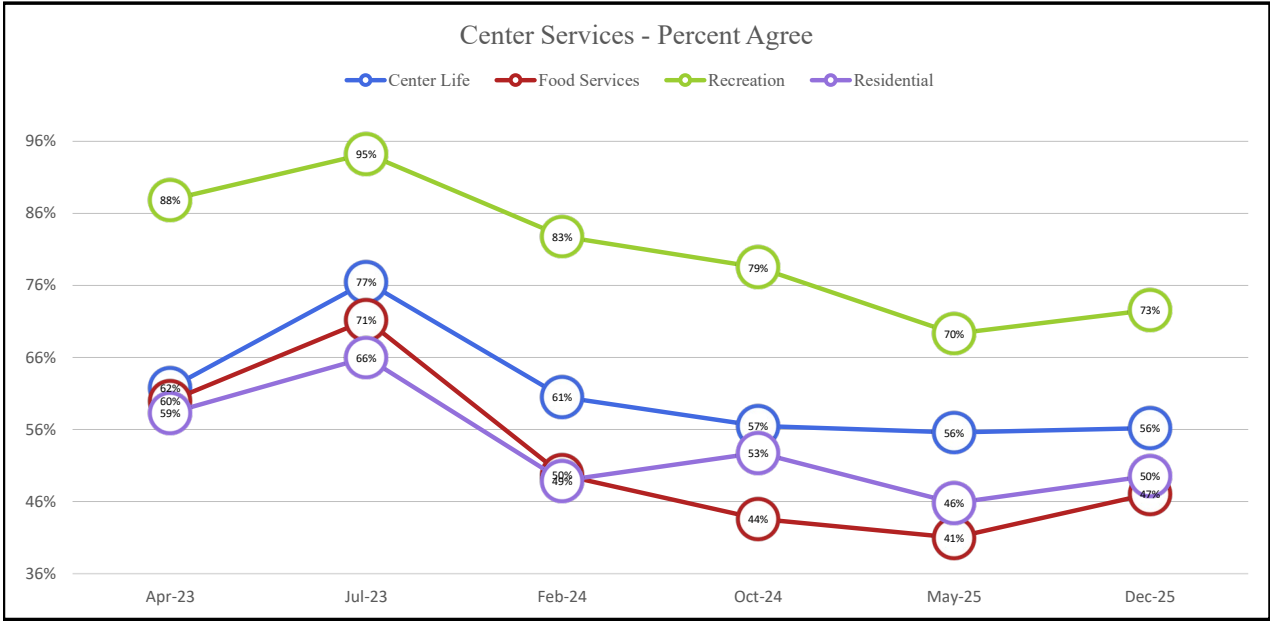


Career Technical Training - Percent Agree



Academics - Percent Agree





Section 2: Summary

Center & Region: HARPERSFERRY, PHILADELPHIA
 Contractor: C00100, UNITED STATES FOREST SERVICE

Survey Period: December 01 2025 - December 16 2025
 Surveys Offered: 92
 Number of Fully-Completed Surveys: 90

Response Rate:

Complete: 98%
 Incomplete or Partially Complete: 2%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	46%	54%		65%	35%	
Willing to take the survey	82%	18%		97%	3%	
Center shared last SEA survey results	38%	34%	28%	43%	29%	28%

Overall Impressions						
Overall Impressions	62%	37%	1%	64%	35%	1%
Center Services						
Center Life	56%	41%	2%	64%	32%	3%
Health and Wellness	68%	30%	3%	72%	24%	5%
Disability Services	66%	31%	3%	73%	23%	4%
Counselors	67%	29%	4%	82%	16%	2%
Recreation	73%	26%	1%	75%	20%	5%
Food Services	47%	51%	1%	64%	35%	1%
Residential	50%	46%	4%	57%	40%	3%
Career Success						
Career Preparation Phase	98%	2%		88%	11%	2%
Career Readiness	77%	22%	1%	77%	22%	0%
Academics						
Reading	45%	44%	10%	78%	20%	2%
Career Technical Training						
Career Technical Training: Basic	67%	31%	1%	85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N < 10. Weighted averages not shown if all Ns in section were < 10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: HARPERSFERRY, PHILADELPHIA
 Contractor: C00100, UNITED STATES FOREST SERVICE

Survey Period: December 01 2025 - December 16 2025

Surveys Offered: 92

Number of Fully-Completed Surveys: 90

Response Rate:

Complete: 98%

Incomplete or Partially Complete: 2%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	46%	54%		65%	35%	
Willing to take the survey	82%	18%		97%	3%	
Center shared last SEA survey results	38%	34%	28%	43%	29%	28%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	45%	54%	1%	54%	44%	2%
Staff encourage students to succeed	82%	18%		78%	21%	1%
Center welcomes all people	68%	32%		69%	30%	
They have not seen unfair treatment of students	45%	53%		47%	50%	
Job Corps has been a positive experience	68%	32%		69%	31%	
They would recommend Job Corps to a friend	68%	32%		69%	31%	
Weighted Average:	62%	37%	1%	64%	35%	1%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	82%	15%	3%	76%	22%	2%
The center is well organized	46%	53%	1%	54%	45%	2%
The center staff announce important information when needed	53%	47%		63%	36%	1%
The buildings are in good repair	51%	49%		63%	35%	2%
The facilities are clean	55%	45%		68%	30%	1%
They can talk to center staff about their opinions about the center	51%	39%	9%	62%	33%	5%
The center has helped arrange child care, if needed				60%	40%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				77%	20%	3%
Non-Res: The center helps students get to center and back home every day				56%	23%	20%
Non-Res: The center provides space for students to study on center				59%	20%	21%
Non-Res: Teachers are willing to listen to concerns				78%	15%	7%
Non-Res: The center has a designated staff person to address the needs of non-residential students				63%	22%	16%
Non-Res: The center staff are helpful explaining leave policy				67%	22%	11%
Weighted Average:	56%	41%	2%	64%	32%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	70%	27%	3%	76%	22%	2%
The health and wellness staff help students understand their health care needs	68%	28%	4%	74%	23%	2%
The health and wellness staff treat students with respect	70%	30%		81%	18%	1%
The health and wellness staff keep students' personal health information private	81%	16%	3%	83%	14%	3%
Health services teach students to manage their health better	66%	32%	1%	72%	25%	3%
The health and wellness staff are available to students during the training day	81%	16%	3%	76%	22%	3%
Health services are available to students as needed	42%	54%	4%	48%	41%	12%
The health and wellness staff helped them get health services off center as needed	62%	32%	5%	64%	26%	10%
Weighted Average:	68%	30%	3%	72%	24%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	66%	30%	4%	69%	23%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	58%	42%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	77%	23%		81%	19%	
Receiving accommodations improved their ability to participate in the Job Corps program	69%	31%		79%	19%	2%
Weighted Average:	66%	31%	3%	73%	23%	4%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	76%	23%	1%	88%	11%	1%
The counselors help them plan and meet goals	72%	27%	1%	83%	15%	2%
They could ask the counselors for help	55%	38%	7%	78%	20%	2%
The counselors respond quickly	59%	34%	7%	74%	22%	4%
The counselors keep their personal information private	73%	22%	5%	84%	12%	3%
Weighted Average:	67%	29%	4%	82%	16%	2%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	76%	24%		79%	17%	4%
The recreational staff organize activities that students enjoy	68%	31%	1%	72%	23%	5%
There are recreational activities available after training hours	75%	22%	3%	80%	17%	3%
The equipment in the recreation area works and is clean	72%	26%	1%	73%	22%	5%
Non-Res: They are encouraged to participate in recreational activities				68%	18%	14%
Weighted Average:	73%	26%	1%	75%	20%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	63%	36%	2%	81%	18%	0%
The cafeteria food tastes good	28%	72%		43%	56%	1%
The cafeteria has healthy meal choices	34%	63%	3%	61%	38%	1%
The cafeteria meets students' needs	75%	22%	3%	68%	29%	3%
The cafeteria is clean	53%	47%		74%	25%	1%
The food in the cafeteria is well cooked and fresh	28%	70%	2%	50%	49%	1%
They get enough food	50%	50%		72%	28%	1%
Weighted Average:	47%	51%	1%	64%	35%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	50%	47%	3%	53%	45%	2%
Dorm rooms	60%	40%		61%	39%	1%
The bathrooms in dorms	37%	63%		52%	47%	1%
The shared dorm space	57%	43%		60%	39%	1%
The laundry rooms	44%	56%		57%	42%	1%
The Resident Advisor (RA) or dorm staff	65%	35%		66%	33%	1%
The access to computers	47%	44%	9%	49%	43%	8%
The access to the internet	54%	46%		60%	39%	1%
Dorm safety	63%	32%	4%	69%	30%	1%
The study spaces available after training hours	49%	44%	7%	60%	33%	7%
Tutoring after training hours	29%	44%	26%	45%	39%	16%
Center-provided transportation	59%	37%	4%	60%	35%	5%
Dorm problems being fixed	38%	59%	3%	44%	54%	2%
The dorm clean up duties and other clean up duties are assigned to students fairly	60%	38%	1%	70%	28%	2%
The dorm is safe and does not have any health and/or safety hazards	34%	66%		46%	54%	
Weighted Average:	50%	46%	4%	57%	40%	3%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Success						
Career Preparation Phase						
Percent of students who agreed that:						
The CPP instructors treat students with respect	100%			93%	7%	1%
The CPP instructors care about student success	100%			91%	8%	1%
The CPP classes are well-planned and organized	100%			85%	14%	1%
The CPP classes have working equipment	93%	7%		88%	11%	1%
Their CPP class has helped identify the right trade	100%			87%	11%	1%
The CPP class has better prepared them for a job	93%	7%		83%	14%	3%
The CPP class has better prepared them for finding a job	93%	7%		78%	18%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	100%			91%	8%	2%
My CPP instructor is helpful during class	100%			91%	8%	1%
My CPP instructor treats students fairly	100%			90%	9%	1%
Weighted Average:	98%	2%		88%	11%	2%

Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	52%	48%		66%	34%	
They have learned how to be professional during a job interview	100%			86%	14%	
They have learned how to write a resume and complete an application	86%	14%		85%	15%	
They have learned how to manage money	86%	14%		78%	22%	
They have learned how to live on their own	86%	14%		78%	22%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	75%	19%	6%	77%	20%	3%
Weighted Average:	77%	22%	1%	77%	22%	0%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	38%	54%	8%	85%	14%	1%
The reading classes are well-planned and organized	54%	38%	8%	79%	19%	2%
The reading classes have enough working equipment	54%	38%	8%	78%	20%	2%
The reading teachers care about students learning to read and write well	54%	31%	15%	81%	17%	2%
The reading teachers clearly describe the material covered in class	46%	38%	15%	80%	18%	2%
The reading teachers care about the student's success	46%	38%	15%	82%	16%	2%
The reading teachers are helpful	46%	46%	8%	82%	16%	1%
The reading teachers treat students fairly	38%	46%	15%	81%	18%	2%
There are no issues that makes it difficult to learn in reading class	31%	69%		56%	44%	
Weighted Average:	45%	44%	10%	78%	20%	2%

Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	92%	8%		94%	6%	
The trade instructors treat students with respect	60%	40%		89%	10%	1%
The trade instructors care about the student's success	76%	24%		89%	10%	1%
The trade instructors' lessons are well-planned and organized	52%	44%	4%	82%	17%	1%
The trade classes have working equipment that is up-to-date	64%	36%		83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	72%	28%		89%	10%	1%
The trade instructors are able to clearly explain each skill	72%	28%		86%	14%	1%
The trade instructors are experienced and able to assist students	64%	28%	8%	89%	10%	1%
There are no issues that makes it difficult to learn in trade class	44%	56%		67%	33%	
Work-based learning has improved their skills and their knowledge related to their trade				81%	17%	1%
The trade instructors are helpful	64%	36%		87%	12%	1%
The trade instructors treat students fairly	72%	28%		85%	14%	1%
Weighted Average:	67%	31%	1%	85%	14%	1%

Notes: Percents not shown if N < 10. Weighted averages not shown if all Ns in section were < 10. Gray cell color indicates that 'Does not know/apply' was not an option for that question.