

Section 1: Highlights

Center & Region: HARTFORD, BOSTON

Survey Period: December 01 2025 - December 16 2025

Surveys Offered: 77

Number of Fully-Completed Surveys: 76

Response Rate: 99%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
HSD/HSE	Residential
Reading	Health and Wellness
Career Technical Training: Basic	Overall Impressions

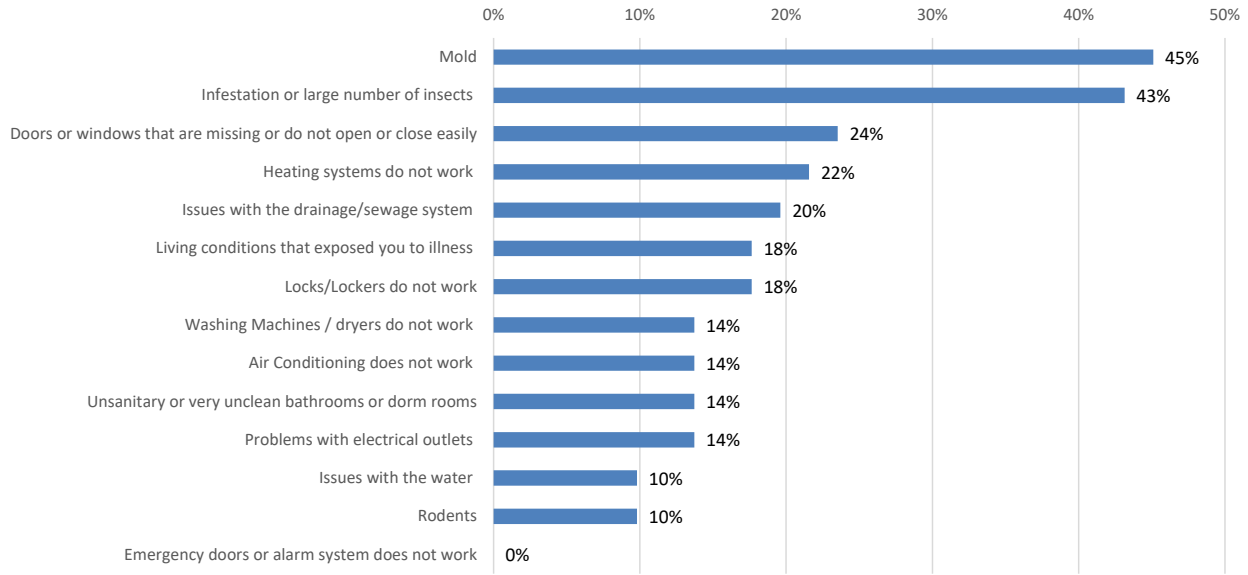
<i>Above National Average</i>	<i>Below National Average*</i>
HSD/HSE	Disability Services
Reading	Residential
Food Services	Health and Wellness
Center Life	
Math	
Recreation	

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

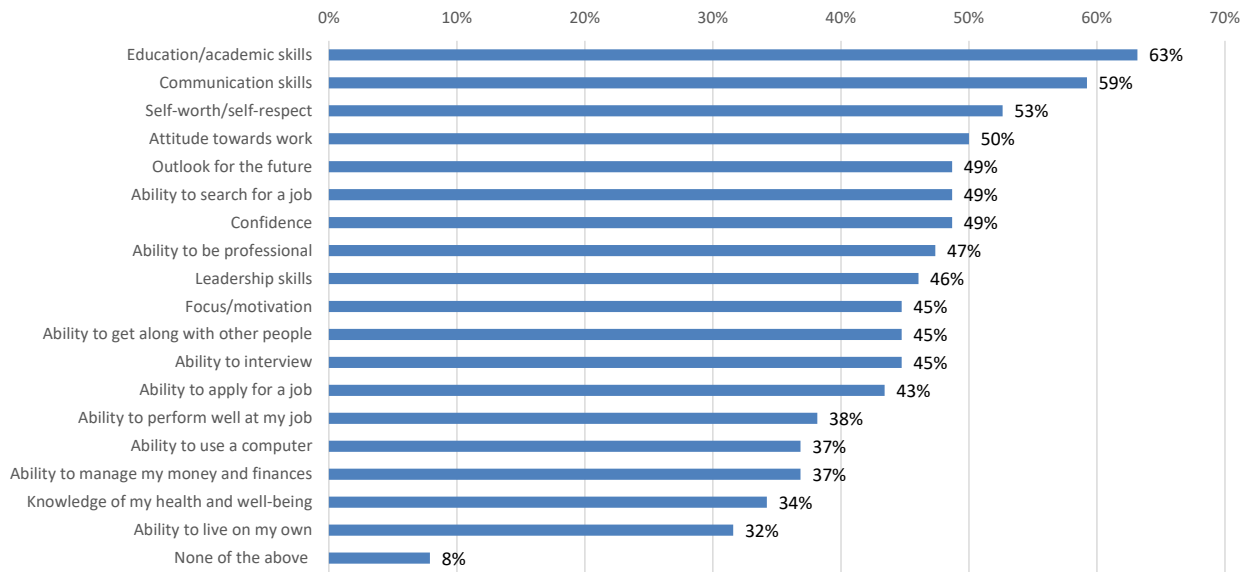
<i>Top 5 questions</i>	<i>Percent of students</i>
The high school teachers treat students with respect	100.0%
The high school teachers care about the student's success	100.0%
The high school teachers are helpful	100.0%
The high school classes are well-planned and organized	100.0%
They are making progress towards obtaining a high school diploma or equivalent	100.0%

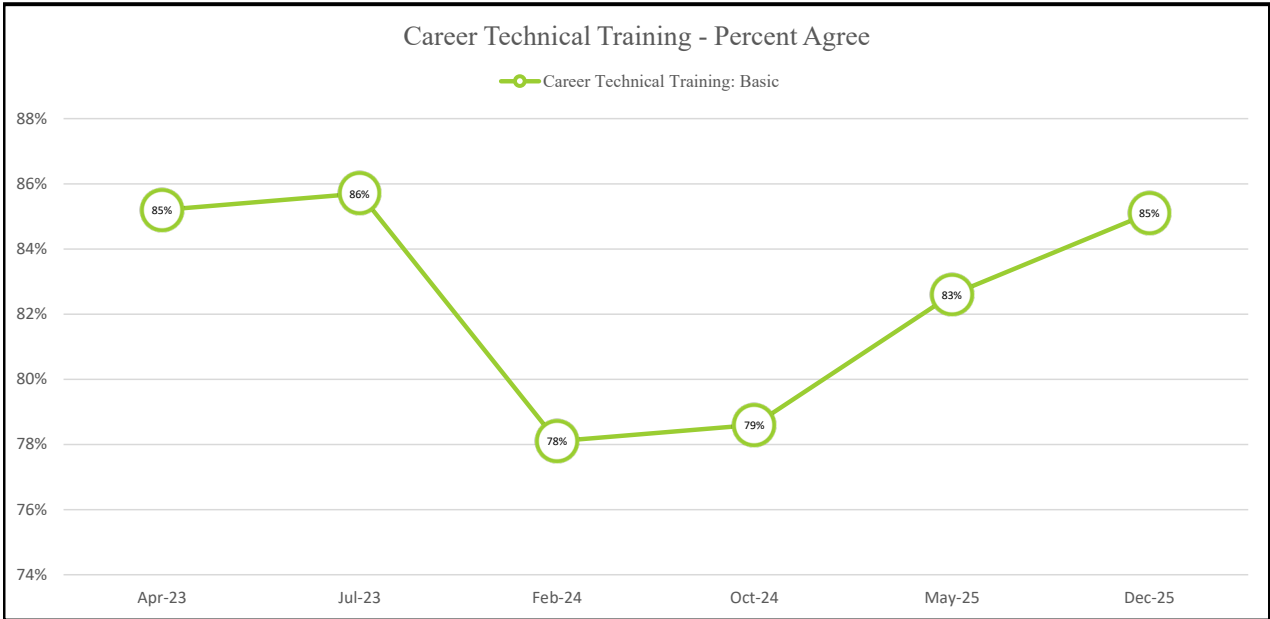
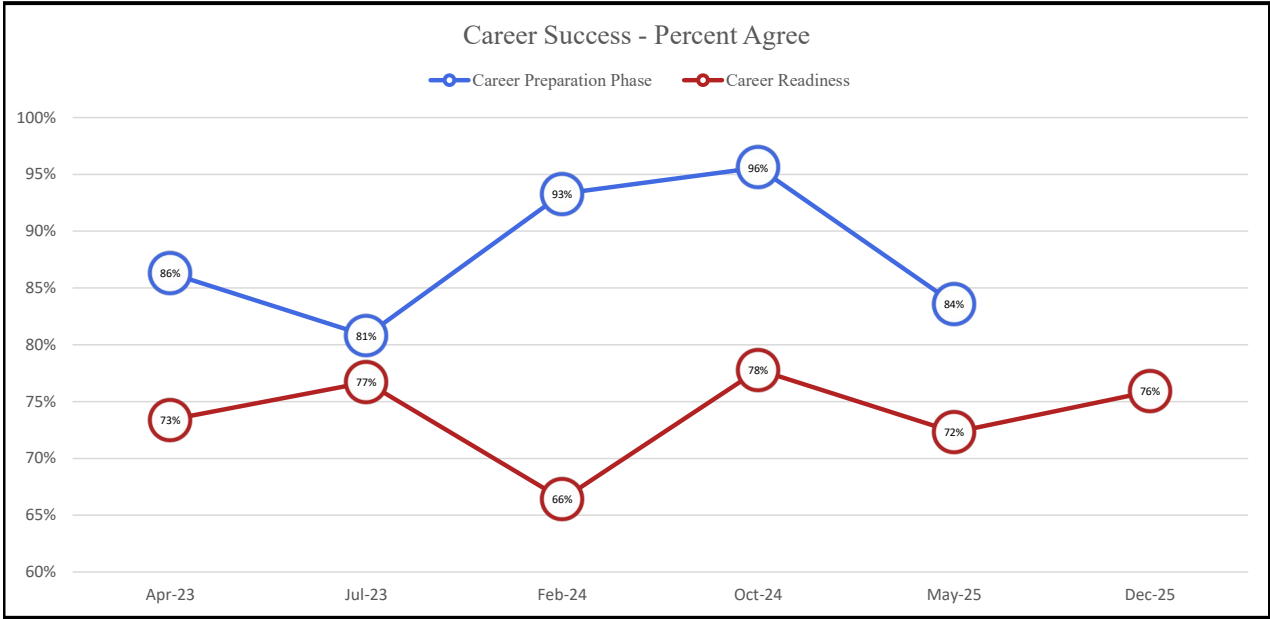
<i>Bottom 5 questions</i>	<i>Percent of students</i>
The dorm is safe and does not have any health and/or safety hazards	27.5%
Dorm problems being fixed	29.4%
Health services are available to students as needed	38.2%
Living at the center	38.5%
Tutoring after training hours	39.2%

Dorm Safety Issues



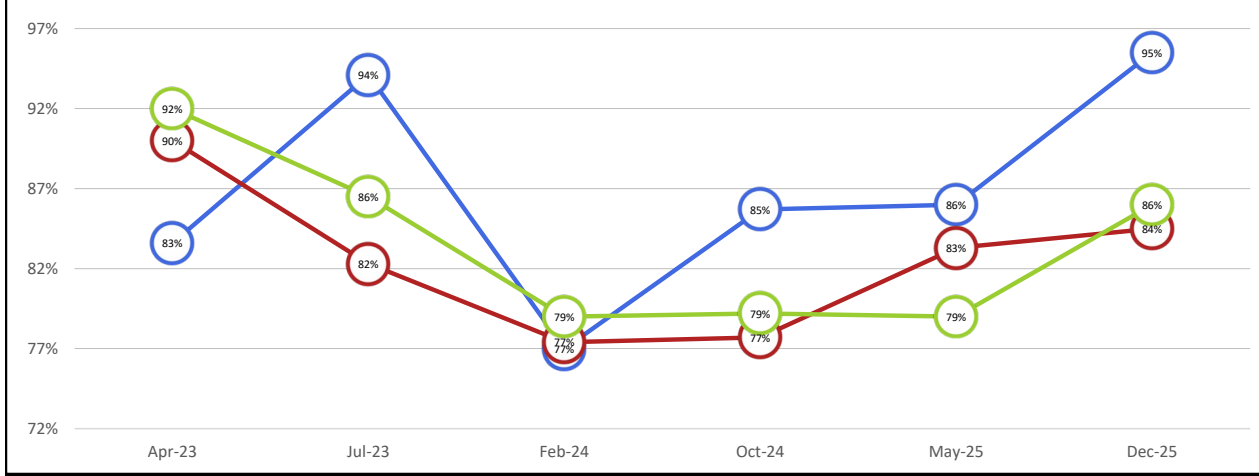
Job Corps Improved my Skills





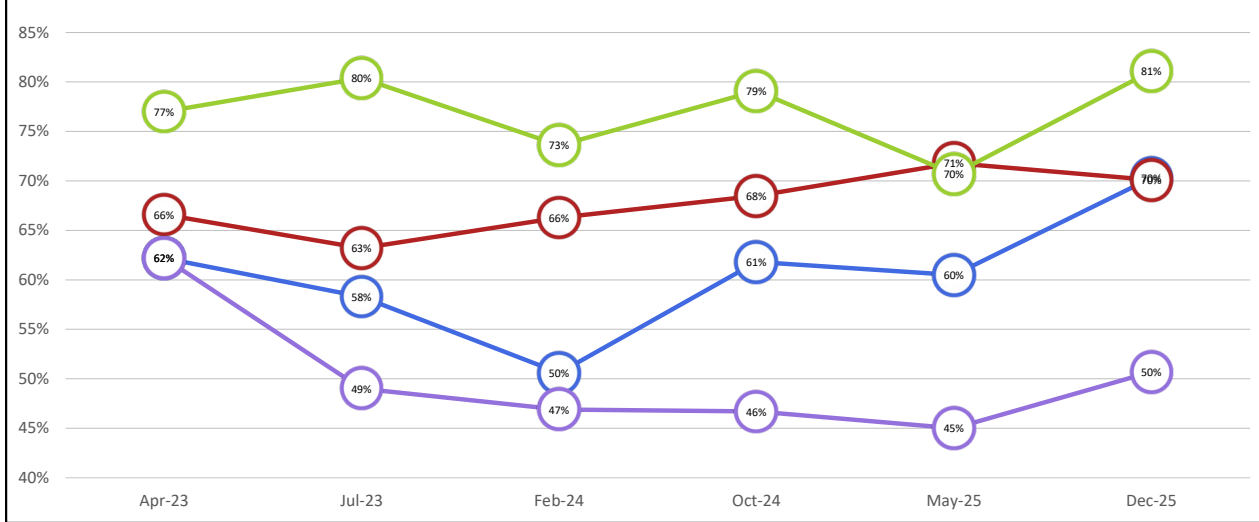
Academics - Percent Agree

HSD/HSE Math Reading



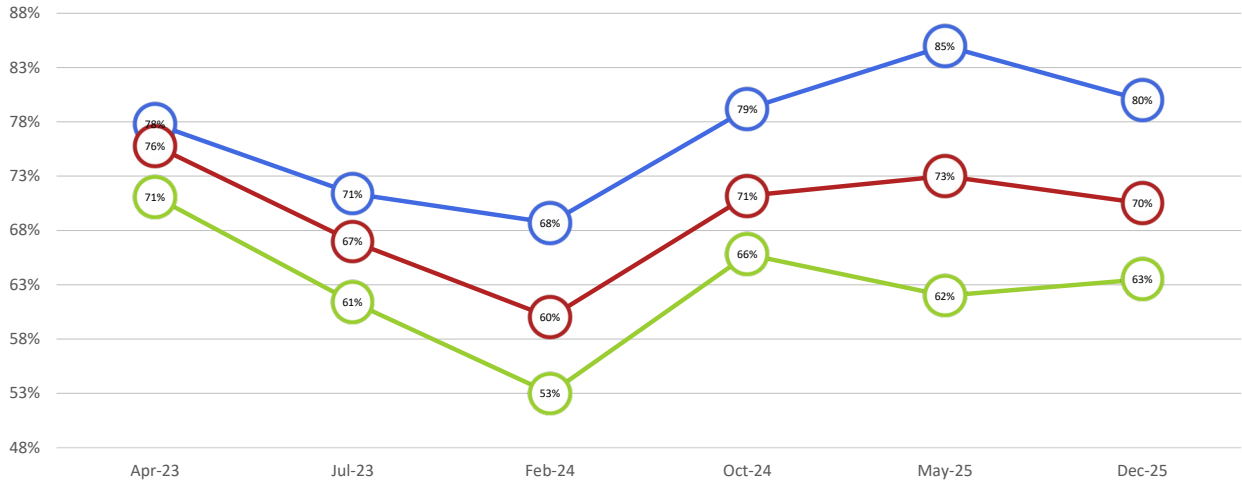
Center Services - Percent Agree

Center Life Food Services Recreation Residential



Center Services - Percent Agree (continued)

○ Counselors ● Disability Services ● Health and Wellness



Section 2: Summary

Center & Region: HARTFORD, BOSTON
 Contractor: C14700, PARADIGMWORKS GROUP, INC.

Survey Period: December 01 2025 - December 16 2025
 Surveys Offered: 77
 Number of Fully-Completed Surveys: 76

Response Rate:

Complete: 99%
 Incomplete or Partially Complete: 1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	33%	67%		65%	35%	
Willing to take the survey	100%			97%	3%	
Center shared last SEA survey results	51%	24%	25%	43%	29%	28%

Overall Impressions						
Overall Impressions	64%	36%	0%	64%	35%	1%
Center Services						
Center Life	70%	27%	3%	64%	32%	3%
Health and Wellness	63%	29%	8%	72%	24%	5%
Disability Services	70%	27%	3%	73%	23%	4%
Counselors	80%	18%	2%	82%	16%	2%
Recreation	81%	15%	4%	75%	20%	5%
Food Services	70%	30%	1%	64%	35%	1%
Residential	50%	47%	3%	57%	40%	3%
Career Success						
Career Readiness	76%	24%		77%	22%	0%
Academics						
Reading	86%	13%	1%	78%	20%	2%
Math	84%	15%	1%	79%	20%	1%
HSD/HSE	95%	5%		82%	17%	1%
Career Technical Training						
Career Technical Training: Basic	85%	15%		85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N < 10. Weighted averages not shown if all Ns in section were < 10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: HARTFORD, BOSTON
 Contractor: C14700, PARADIGMWORKS GROUP, INC.

Survey Period: December 01 2025 - December 16 2025
 Surveys Offered: 77
 Number of Fully-Completed Surveys: 76

Response Rate:

Complete: 99%
 Incomplete or Partially Complete: 1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	33%	67%		65%	35%	
Willing to take the survey	100%			97%	3%	
Center shared last SEA survey results	51%	24%	25%	43%	29%	28%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	57%	43%		54%	44%	2%
Staff encourage students to succeed	72%	28%		78%	21%	1%
Center welcomes all people	68%	32%		69%	30%	
They have not seen unfair treatment of students	45%	54%		47%	50%	
Job Corps has been a positive experience	72%	28%		69%	31%	
They would recommend Job Corps to a friend	67%	33%		69%	31%	
Weighted Average:	64%	36%	0%	64%	35%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	76%	22%	1%	76%	22%	2%
The center is well organized	61%	38%	1%	54%	45%	2%
The center staff announce important information when needed	61%	37%	3%	63%	36%	1%
The buildings are in good repair	70%	29%	1%	63%	35%	2%
The facilities are clean	72%	26%	1%	68%	30%	1%
They can talk to center staff about their opinions about the center	63%	33%	4%	62%	33%	5%
The center has helped arrange child care, if needed				60%	40%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				77%	20%	3%
Non-Res: The center helps students get to center and back home every day	75%	17%	8%	56%	23%	20%
Non-Res: The center provides space for students to study on center	79%	17%	4%	59%	20%	21%
Non-Res: Teachers are willing to listen to concerns	92%	8%		78%	15%	7%
Non-Res: The center has a designated staff person to address the needs of non-residential students	75%	17%	8%	63%	22%	16%
Non-Res: The center staff are helpful explaining leave policy	83%	8%	8%	67%	22%	11%
Weighted Average:	70%	27%	3%	64%	32%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	74%	20%	7%	76%	22%	2%
The health and wellness staff help students understand their health care needs	67%	26%	7%	74%	23%	2%
The health and wellness staff treat students with respect	67%	29%	4%	81%	18%	1%
The health and wellness staff keep students' personal health information private	63%	32%	5%	83%	14%	3%
Health services teach students to manage their health better	66%	28%	7%	72%	25%	3%
The health and wellness staff are available to students during the training day	68%	26%	5%	76%	22%	3%
Health services are available to students as needed	38%	45%	17%	48%	41%	12%
The health and wellness staff helped them get health services off center as needed	62%	28%	11%	64%	26%	10%
Weighted Average:	63%	29%	8%	72%	24%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	67%	28%	5%	69%	23%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	79%	21%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	66%	34%		81%	19%	
Receiving accommodations improved their ability to participate in the Job Corps program	72%	24%	3%	79%	19%	2%
Weighted Average:	70%	27%	3%	73%	23%	4%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	86%	14%		88%	11%	1%
The counselors help them plan and meet goals	83%	17%		83%	15%	2%
They could ask the counselors for help	75%	24%	1%	78%	20%	2%
The counselors respond quickly	71%	22%	7%	74%	22%	4%
The counselors keep their personal information private	84%	12%	4%	84%	12%	3%
Weighted Average:	80%	18%	2%	82%	16%	2%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	79%	17%	4%	79%	17%	4%
The recreational staff organize activities that students enjoy	79%	16%	5%	72%	23%	5%
There are recreational activities available after training hours	84%	12%	4%	80%	17%	3%
The equipment in the recreation area works and is clean	79%	17%	4%	73%	22%	5%
Non-Res: They are encouraged to participate in recreational activities	92%	8%		68%	18%	14%
Weighted Average:	81%	15%	4%	75%	20%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	90%	10%		81%	18%	0%
The cafeteria food tastes good	49%	51%		43%	56%	1%
The cafeteria has healthy meal choices	56%	44%		61%	38%	1%
The cafeteria meets students' needs	66%	32%	3%	68%	29%	3%
The cafeteria is clean	89%	10%	1%	74%	25%	1%
The food in the cafeteria is well cooked and fresh	55%	44%	1%	50%	49%	1%
They get enough food	82%	18%		72%	28%	1%
Weighted Average:	70%	30%	1%	64%	35%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	38%	60%	2%	53%	45%	2%
Dorm rooms	49%	51%		61%	39%	1%
The bathrooms in dorms	59%	41%		52%	47%	1%
The shared dorm space	53%	45%	2%	60%	39%	1%
The laundry rooms	57%	43%		57%	42%	1%
The Resident Advisor (RA) or dorm staff	47%	51%	2%	66%	33%	1%
The access to computers	69%	31%		49%	43%	8%
The access to the internet	75%	25%		60%	39%	1%
Dorm safety	61%	39%		69%	30%	1%
The study spaces available after training hours	61%	37%	2%	60%	33%	7%
Tutoring after training hours	39%	43%	18%	45%	39%	16%
Center-provided transportation	41%	49%	10%	60%	35%	5%
Dorm problems being fixed	29%	69%	2%	44%	54%	2%
The dorm clean up duties and other clean up duties are assigned to students fairly	49%	49%	2%	70%	28%	2%
The dorm is safe and does not have any health and/or safety hazards	27%	73%		46%	54%	
Weighted Average:	50%	47%	3%	57%	40%	3%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Success						
Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	73%	27%		66%	34%	
They have learned how to be professional during a job interview	90%	10%		86%	14%	
They have learned how to write a resume and complete an application	93%	7%		85%	15%	
They have learned how to manage money	70%	30%		78%	22%	
They have learned how to live on their own	60%	40%		78%	22%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	70%	30%		77%	20%	3%
Weighted Average:	76%	24%		77%	22%	0%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	96%	4%		85%	14%	1%
The reading classes are well-planned and organized	89%	11%		79%	19%	2%
The reading classes have enough working equipment	81%	19%		78%	20%	2%
The reading teachers care about students learning to read and write well	85%	11%	4%	81%	17%	2%
The reading teachers clearly describe the material covered in class	93%	4%	4%	80%	18%	2%
The reading teachers care about the student's success	89%	7%	4%	82%	16%	2%
The reading teachers are helpful	93%	7%		82%	16%	1%
The reading teachers treat students fairly	89%	11%		81%	18%	2%
There are no issues that makes it difficult to learn in reading class	56%	44%		56%	44%	
Weighted Average:	86%	13%	1%	78%	20%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	90%	10%		85%	15%	1%
The math classes are well-planned and organized	87%	13%		78%	21%	1%
The math classes have working equipment (for example, computers, books, or printers).	90%	10%		80%	18%	2%
The math teachers care about students learning math well	87%	10%	3%	82%	16%	2%
The math teachers clearly describe the material covered in class	87%	10%	3%	80%	19%	1%
The math teachers care about the student's success	87%	10%	3%	81%	17%	2%
The math teachers are helpful	90%	10%		82%	17%	1%
The math teachers treat students fairly	80%	20%		82%	17%	1%
There are no issues that makes it difficult to learn in math class	60%	40%		58%	42%	
Weighted Average:	84%	15%	1%	79%	20%	1%

HSD/HSE						
Percent of students who agreed that:						
They are making progress towards obtaining a high school diploma or equivalent	100%			92%	8%	
They are satisfied with instruction	85%	15%		82%	18%	
The high school teachers treat students with respect	100%			86%	13%	1%
The high school classes are well-planned and organized	100%			78%	20%	2%
The high school classes have enough working equipment	100%			81%	18%	1%
The high school teachers are able to assist with course work	100%			80%	18%	1%
The high school teachers care about the student's success	100%			84%	14%	2%
They are gaining the required knowledge in the high school class	100%			84%	14%	2%
There are no issues that makes it difficult to learn in high school class	69%	31%		65%	35%	
The high school teachers are helpful	100%			83%	16%	1%
The high school teacher treat students fairly	92%	8%		82%	17%	2%
Weighted Average:	95%	5%		82%	17%	1%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	86%	14%		94%	6%	
The trade instructors treat students with respect	90%	10%		89%	10%	1%
The trade instructors care about the student's success	90%	10%		89%	10%	1%
The trade instructors' lessons are well-planned and organized	90%	10%		82%	17%	1%
The trade classes have working equipment that is up-to-date	86%	14%		83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	95%	5%		89%	10%	1%
The trade instructors are able to clearly explain each skill	90%	10%		86%	14%	1%
The trade instructors are experienced and able to assist students	90%	10%		89%	10%	1%
There are no issues that makes it difficult to learn in trade class	57%	43%		67%	33%	
Work-based learning has improved their skills and their knowledge related to their trade	65%	35%		81%	17%	1%
The trade instructors are helpful	86%	14%		87%	12%	1%
The trade instructors treat students fairly	90%	10%		85%	14%	1%
Weighted Average:	85%	15%		85%	14%	1%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.
Gray cell color indicates that 'Does not know/apply' was not an option for that question.