

Section 1: Highlights

Center & Region: HAWAII, SANFRANCISCO
 Survey Period: December 01 2025 - December 16 2025
 Surveys Offered: 99
 Number of Fully-Completed Surveys: 89
 Response Rate: 90%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
HSD/HSE	Admissions
Career Technical Training: Basic	Residential
Career Preparation Phase	Disability Services

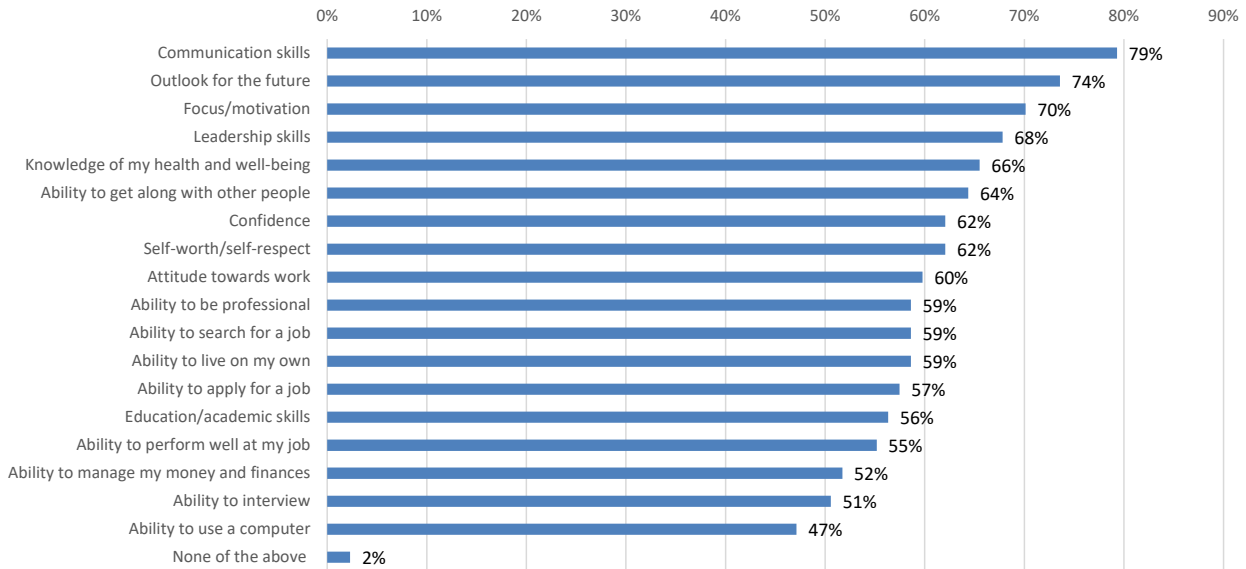
<i>Above National Average</i>	<i>Below National Average*</i>
Food Services	Admissions
Center Life	
Overall Impressions	
Residential	
HSD/HSE	
Health and Wellness	
Recreation	
Reading	
Math	
Career Technical Training: Basic	
Career Readiness	
Counselors	
Career Preparation Phase	
Disability Services	

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

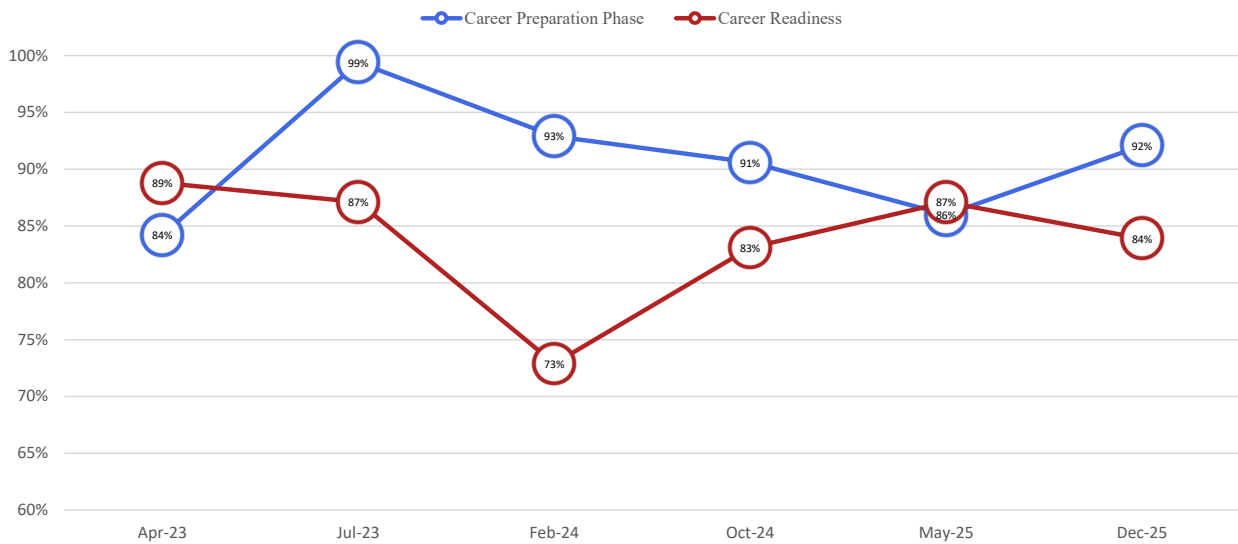
<i>Top 5 questions</i>	<i>Percent of students</i>
They are making progress towards obtaining a high school diploma or equivalent	100.0%
The high school teachers are able to assist with course work	100.0%
The high school teachers are helpful	100.0%
The high school teachers treat students with respect	100.0%
The high school classes are well-planned and organized	100.0%

<i>Bottom 5 questions</i>	<i>Percent of students</i>
Enrolling in Job Corps was easy	21.4%
They were satisfied with the length of time it took from starting the application to arriving at center	42.9%
Health services are available to students as needed	54.5%
The access to computers	56.8%
The access to the internet	59.3%

Job Corps Improved my Skills

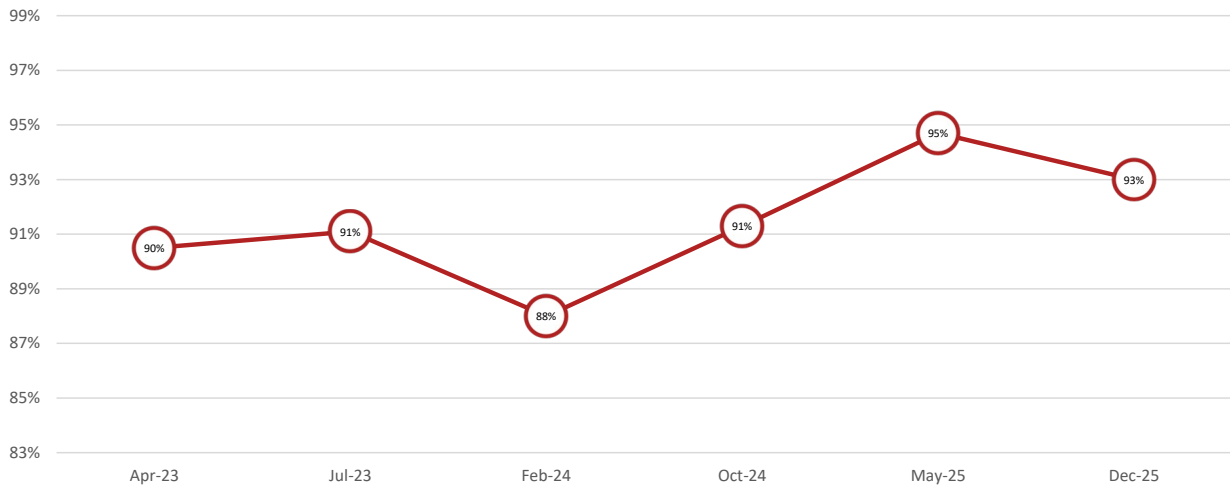


Career Success - Percent Agree



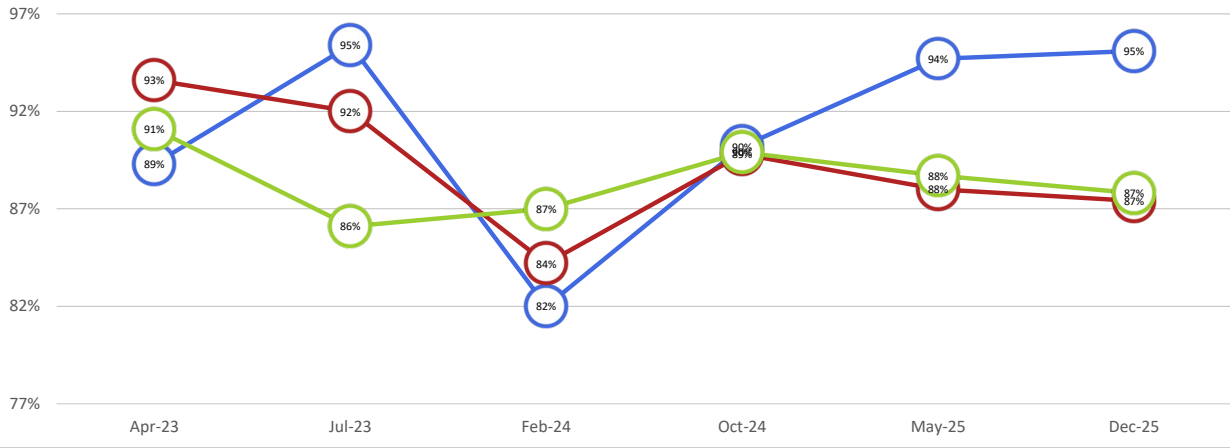
Career Technical Training - Percent Agree

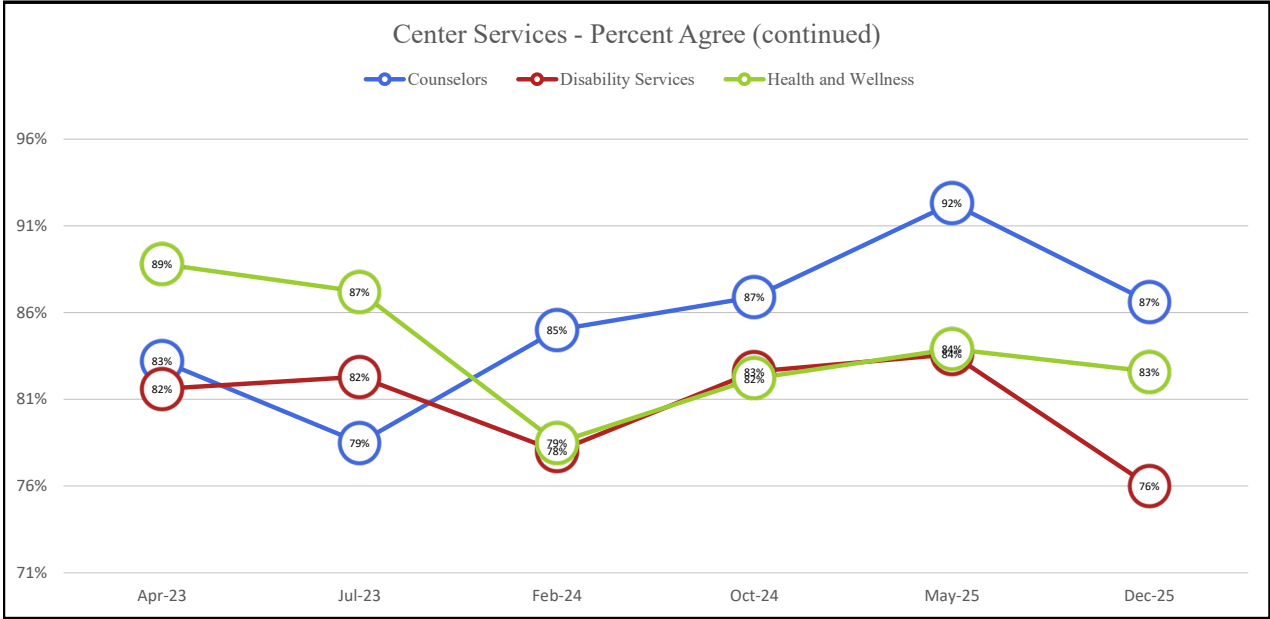
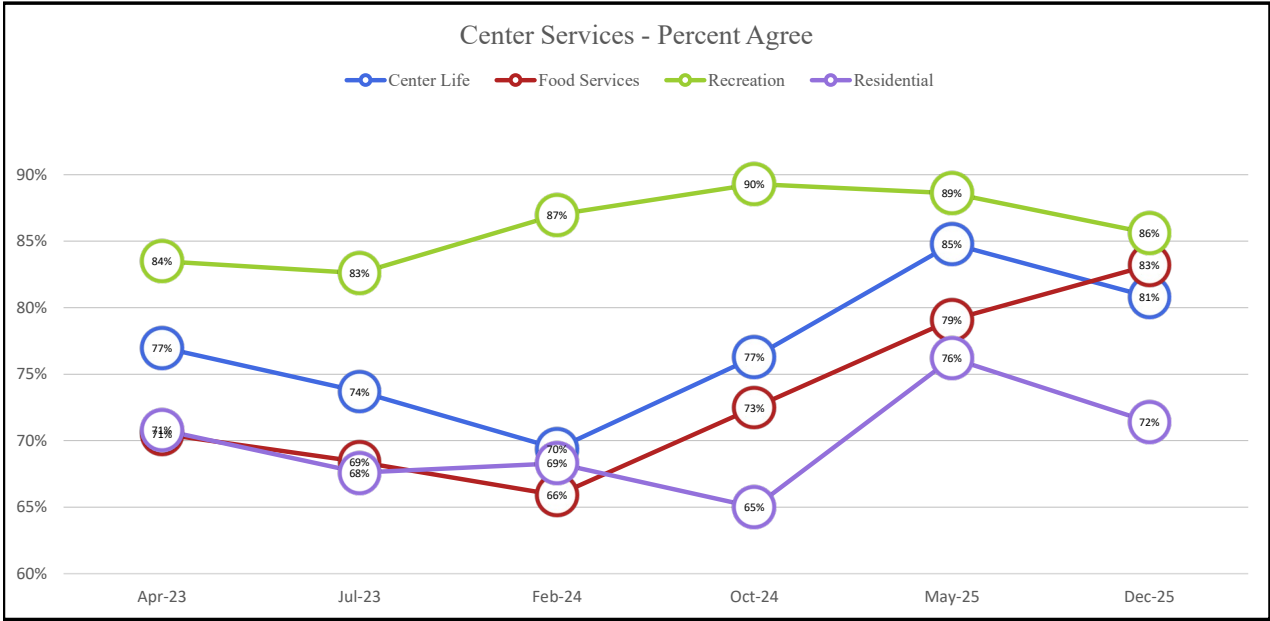
—○ Career Technical Training: Basic



Academics - Percent Agree

—○ HSD/HSE —○ Math —○ Reading





Section 2: Summary

Center & Region: HAWAII, SANFRANCISCO
 Contractor: C01500, MANAGEMENT TRAINING CORPORATION

Survey Period: December 01 2025 - December 16 2025
 Surveys Offered: 99
 Number of Fully-Completed Surveys: 89

Response Rate:

Complete: 90%
 Incomplete or Partially Complete: 10%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	68%	32%		65%	35%	
Willing to take the survey	98%	2%		97%	3%	
Center shared last SEA survey results	63%	17%	20%	43%	29%	28%

Overall Impressions						
Overall Impressions	80%	19%	1%	64%	35%	1%
Admissions						
Admissions	67%	33%		81%	18%	1%
Center Services						
Center Life	81%	17%	2%	64%	32%	3%
Health and Wellness	83%	14%	3%	72%	24%	5%
Disability Services	76%	19%	5%	73%	23%	4%
Counselors	87%	12%	1%	82%	16%	2%
Recreation	86%	13%	2%	75%	20%	5%
Food Services	83%	16%	1%	64%	35%	1%
Residential	72%	26%	2%	57%	40%	3%
Career Success						
Career Preparation Phase	92%	8%	0%	88%	11%	2%
Career Readiness	84%	16%		77%	22%	0%
Academics						
Reading	87%	13%		78%	20%	2%
Math	87%	13%		79%	20%	1%
HSD/HSE	95%	5%		82%	17%	1%
Career Technical Training						
Career Technical Training: Basic	93%	7%		85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N < 10. Weighted averages not shown if all Ns in section were < 10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: HAWAII, SANFRANCISCO
 Contractor: C01500, MANAGEMENT TRAINING CORPORATION

Survey Period: December 01 2025 - December 16 2025
 Surveys Offered: 99
 Number of Fully-Completed Surveys: 89

Response Rate:

Complete: 90%
 Incomplete or Partially Complete: 10%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	68%	32%		65%	35%	
Willing to take the survey	98%	2%		97%	3%	
Center shared last SEA survey results	63%	17%	20%	43%	29%	28%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	74%	25%	1%	54%	44%	2%
Staff encourage students to succeed	88%	10%	2%	78%	21%	1%
Center welcomes all people	86%	13%		69%	30%	
They have not seen unfair treatment of students	60%	38%		47%	50%	
Job Corps has been a positive experience	89%	11%		69%	31%	
They would recommend Job Corps to a friend	85%	15%		69%	31%	
Weighted Average:	80%	19%	1%	64%	35%	1%

Admissions						
Admissions						
Percent of students who agreed that:						
Enrolling in Job Corps was easy	21%	79%		68%	31%	1%
The Admissions Counselors explained the Job Corps Student Conduct Policy	86%	14%		88%	12%	1%
The Admissions Counselors explained what is expected of students at Job Corps	86%	14%		87%	12%	1%
The Admissions Counselors were helpful when completing the Job Corps application	64%	36%		82%	16%	2%
The Admissions Counselors discussed career training options	79%	21%		84%	14%	1%
The Admissions Counselors placed the students in a center that had trades they wanted	71%	29%		83%	15%	2%
They were satisfied with the length of time it took from starting the application to arriving at center	43%	57%		69%	30%	1%
The Admissions Counselors did a great or good job explaining the program and preparing the students for life at Job Corps	86%	14%		83%	17%	
Weighted Average:	67%	33%		81%	18%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	89%	11%		76%	22%	2%
The center is well organized	76%	23%	1%	54%	45%	2%
The center staff announce important information when needed	83%	16%	1%	63%	36%	1%
The buildings are in good repair	84%	15%	1%	63%	35%	2%
The facilities are clean	85%	15%		68%	30%	1%
They can talk to center staff about their opinions about the center	71%	22%	7%	62%	33%	5%
The center has helped arrange child care, if needed	80%	20%		60%	40%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				77%	20%	3%
Non-Res: The center helps students get to center and back home every day				56%	23%	20%
Non-Res: The center provides space for students to study on center				59%	20%	21%
Non-Res: Teachers are willing to listen to concerns				78%	15%	7%
Non-Res: The center has a designated staff person to address the needs of non-residential students				63%	22%	16%
Non-Res: The center staff are helpful explaining leave policy				67%	22%	11%
Weighted Average:	81%	17%	2%	64%	32%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	91%	9%		76%	22%	2%
The health and wellness staff help students understand their health care needs	89%	10%	1%	74%	23%	2%
The health and wellness staff treat students with respect	92%	8%		81%	18%	1%
The health and wellness staff keep students' personal health information private	85%	15%		83%	14%	3%
Health services teach students to manage their health better	86%	13%	1%	72%	25%	3%
The health and wellness staff are available to students during the training day	84%	15%	1%	76%	22%	3%
Health services are available to students as needed	55%	32%	14%	48%	41%	12%
The health and wellness staff helped them get health services off center as needed	80%	13%	8%	64%	26%	10%
Weighted Average:	83%	14%	3%	72%	24%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	77%	14%	9%	69%	23%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	78%	22%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	64%	36%		81%	19%	
Receiving accommodations improved their ability to participate in the Job Corps program	82%	18%		79%	19%	2%
Weighted Average:	76%	19%	5%	73%	23%	4%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	92%	8%		88%	11%	1%
The counselors help them plan and meet goals	90%	9%	1%	83%	15%	2%
They could ask the counselors for help	80%	20%		78%	20%	2%
The counselors respond quickly	84%	13%	3%	74%	22%	4%
The counselors keep their personal information private	87%	10%	2%	84%	12%	3%
Weighted Average:	87%	12%	1%	82%	16%	2%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	90%	9%	1%	79%	17%	4%
The recreational staff organize activities that students enjoy	81%	16%	2%	72%	23%	5%
There are recreational activities available after training hours	86%	14%		80%	17%	3%
The equipment in the recreation area works and is clean	86%	12%	2%	73%	22%	5%
Non-Res: They are encouraged to participate in recreational activities				68%	18%	14%
Weighted Average:	86%	13%	2%	75%	20%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	96%	3%	1%	81%	18%	0%
The cafeteria food tastes good	73%	27%		43%	56%	1%
The cafeteria has healthy meal choices	85%	15%		61%	38%	1%
The cafeteria meets students' needs	78%	19%	3%	68%	29%	3%
The cafeteria is clean	90%	10%		74%	25%	1%
The food in the cafeteria is well cooked and fresh	76%	22%	1%	50%	49%	1%
They get enough food	87%	12%	1%	72%	28%	1%
Weighted Average:	83%	16%	1%	64%	35%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	77%	22%	1%	53%	45%	2%
Dorm rooms	83%	17%		61%	39%	1%
The bathrooms in dorms	77%	23%		52%	47%	1%
The shared dorm space	70%	27%	2%	60%	39%	1%
The laundry rooms	60%	38%	1%	57%	42%	1%
The Resident Advisor (RA) or dorm staff	90%	10%		66%	33%	1%
The access to computers	57%	33%	10%	49%	43%	8%
The access to the internet	59%	41%		60%	39%	1%
Dorm safety	84%	16%		69%	30%	1%
The study spaces available after training hours	72%	25%	4%	60%	33%	7%
Tutoring after training hours	63%	25%	12%	45%	39%	16%
Center-provided transportation	79%	19%	2%	60%	35%	5%
Dorm problems being fixed	62%	36%	2%	44%	54%	2%
The dorm clean up duties and other clean up duties are assigned to students fairly	80%	19%	1%	70%	28%	2%
The dorm is safe and does not have any health and/or safety hazards	62%	38%		46%	54%	
Weighted Average:	72%	26%	2%	57%	40%	3%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Success						
Career Preparation Phase						
Percent of students who agreed that:						
The CPP instructors treat students with respect	96%	4%		93%	7%	1%
The CPP instructors care about student success	96%	4%		91%	8%	1%
The CPP classes are well-planned and organized	89%	11%		85%	14%	1%
The CPP classes have working equipment	89%	11%		88%	11%	1%
Their CPP class has helped identify the right trade	89%	11%		87%	11%	1%
The CPP class has better prepared them for a job	82%	18%		83%	14%	3%
The CPP class has better prepared them for finding a job	89%	7%	4%	78%	18%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	96%	4%		91%	8%	2%
My CPP instructor is helpful during class	96%	4%		91%	8%	1%
My CPP instructor treats students fairly	96%	4%		90%	9%	1%
Weighted Average:	92%	8%	0%	88%	11%	2%

Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	82%	18%		66%	34%	
They have learned how to be professional during a job interview	89%	11%		86%	14%	
They have learned how to write a resume and complete an application	89%	11%		85%	15%	
They have learned how to manage money	79%	21%		78%	22%	
They have learned how to live on their own	82%	18%		78%	22%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	82%	18%		77%	20%	3%
Weighted Average:	84%	16%		77%	22%	0%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	93%	7%		85%	14%	1%
The reading classes are well-planned and organized	93%	7%		79%	19%	2%
The reading classes have enough working equipment	87%	13%		78%	20%	2%
The reading teachers care about students learning to read and write well	87%	13%		81%	17%	2%
The reading teachers clearly describe the material covered in class	87%	13%		80%	18%	2%
The reading teachers care about the student's success	87%	13%		82%	16%	2%
The reading teachers are helpful	89%	11%		82%	16%	1%
The reading teachers treat students fairly	91%	9%		81%	18%	2%
There are no issues that makes it difficult to learn in reading class	72%	28%		56%	44%	
Weighted Average:	87%	13%		78%	20%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	91%	9%		85%	15%	1%
The math classes are well-planned and organized	85%	15%		78%	21%	1%
The math classes have working equipment (for example, computers, books, or printers).	89%	11%		80%	18%	2%
The math teachers care about students learning math well	89%	11%		82%	16%	2%
The math teachers clearly describe the material covered in class	89%	11%		80%	19%	1%
The math teachers care about the student's success	91%	9%		81%	17%	2%
The math teachers are helpful	89%	11%		82%	17%	1%
The math teachers treat students fairly	87%	13%		82%	17%	1%
There are no issues that makes it difficult to learn in math class	72%	28%		58%	42%	
Weighted Average:	87%	13%		79%	20%	1%

HSD/HSE						
Percent of students who agreed that:						
They are making progress towards obtaining a high school diploma or equivalent	100%			92%	8%	
They are satisfied with instruction	83%	17%		82%	18%	
The high school teachers treat students with respect	100%			86%	13%	1%
The high school classes are well-planned and organized	100%			78%	20%	2%
The high school classes have enough working equipment	92%	8%		81%	18%	1%
The high school teachers are able to assist with course work	100%			80%	18%	1%
The high school teachers care about the student's success	100%			84%	14%	2%
They are gaining the required knowledge in the high school class	100%			84%	14%	2%
There are no issues that makes it difficult to learn in high school class	75%	25%		65%	35%	
The high school teachers are helpful	100%			83%	16%	1%
The high school teacher treat students fairly	92%	8%		82%	17%	2%
Weighted Average:	95%	5%		82%	17%	1%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	93%	8%		94%	6%	
The trade instructors treat students with respect	95%	5%		89%	10%	1%
The trade instructors care about the student's success	95%	5%		89%	10%	1%
The trade instructors' lessons are well-planned and organized	95%	5%		82%	17%	1%
The trade classes have working equipment that is up-to-date	95%	5%		83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	95%	5%		89%	10%	1%
The trade instructors are able to clearly explain each skill	95%	5%		86%	14%	1%
The trade instructors are experienced and able to assist students	95%	5%		89%	10%	1%
There are no issues that makes it difficult to learn in trade class	75%	25%		67%	33%	
Work-based learning has improved their skills and their knowledge related to their trade	96%	4%		81%	17%	1%
The trade instructors are helpful	95%	5%		87%	12%	1%
The trade instructors treat students fairly	93%	8%		85%	14%	1%
Weighted Average:	93%	7%		85%	14%	1%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.
Gray cell color indicates that 'Does not know/apply' was not an option for that question.