

**Section 1: Highlights**

Center &amp; Region: MUHLENBERG, PHILADELPHIA

Survey Period: December 01 2025 - December 16 2025

Surveys Offered: 84

Number of Fully-Completed Surveys: 55

Response Rate: 65%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Career Readiness	Residential
Career Preparation Phase	Food Services
Math	Overall Impressions

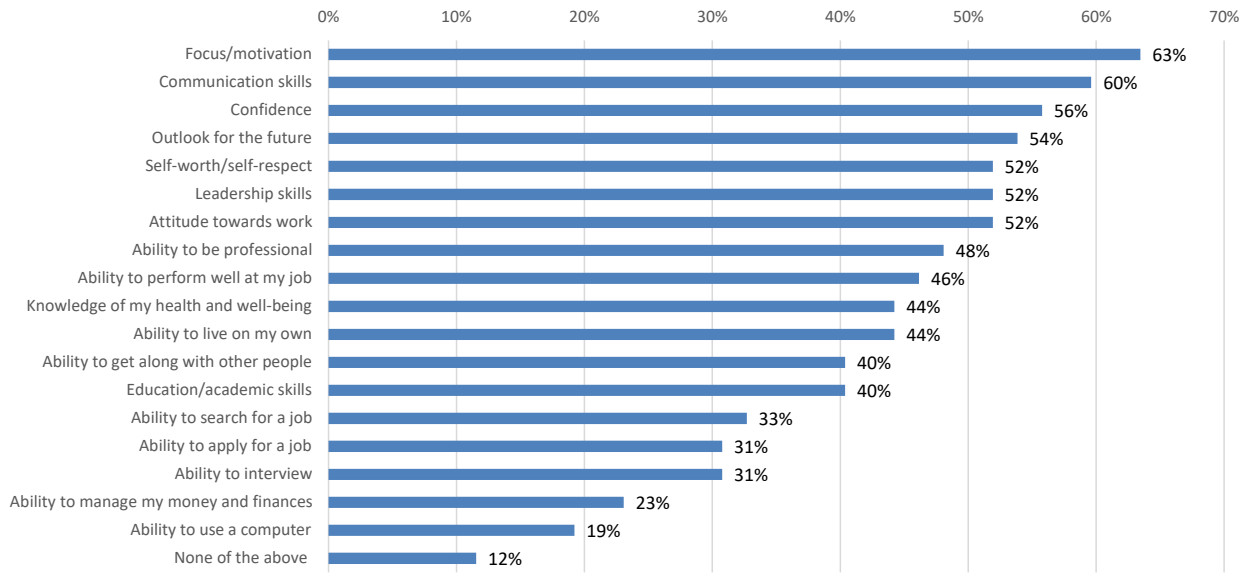
<i>Above National Average</i>	<i>Below National Average*</i>
Health and Wellness	Career Preparation Phase
Career Readiness	Reading
Center Life	Counselors
Residential	
Overall Impressions	
Math	
Disability Services	

\*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

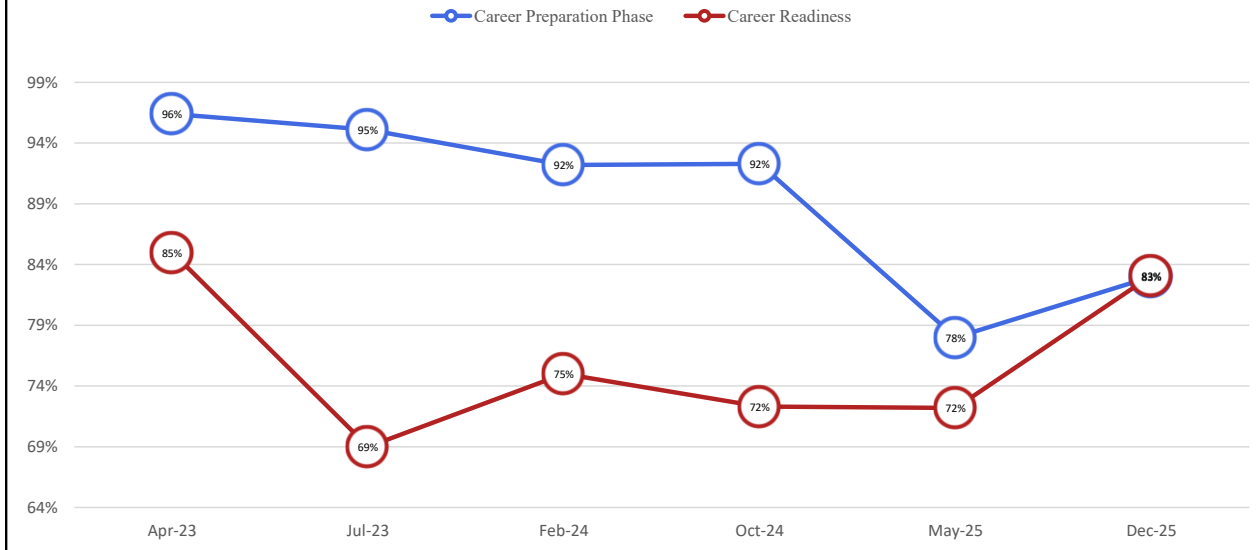
<i>Top 5 questions</i>	<i>Percent of students</i>
They have learned how to manage money	90.9%
They have learned how to live on their own	90.9%
They have learned how to be professional during a job interview	90.9%
Cafeteria staff treat students with respect	90.0%
The math teachers care about the student's success	90.0%

<i>Bottom 5 questions</i>	<i>Percent of students</i>
The cafeteria food tastes good	34.0%
Living at the center	42.9%
Tutoring after training hours	45.8%
The food in the cafeteria is well cooked and fresh	46.0%
They have not seen unfair treatment of students	47.2%

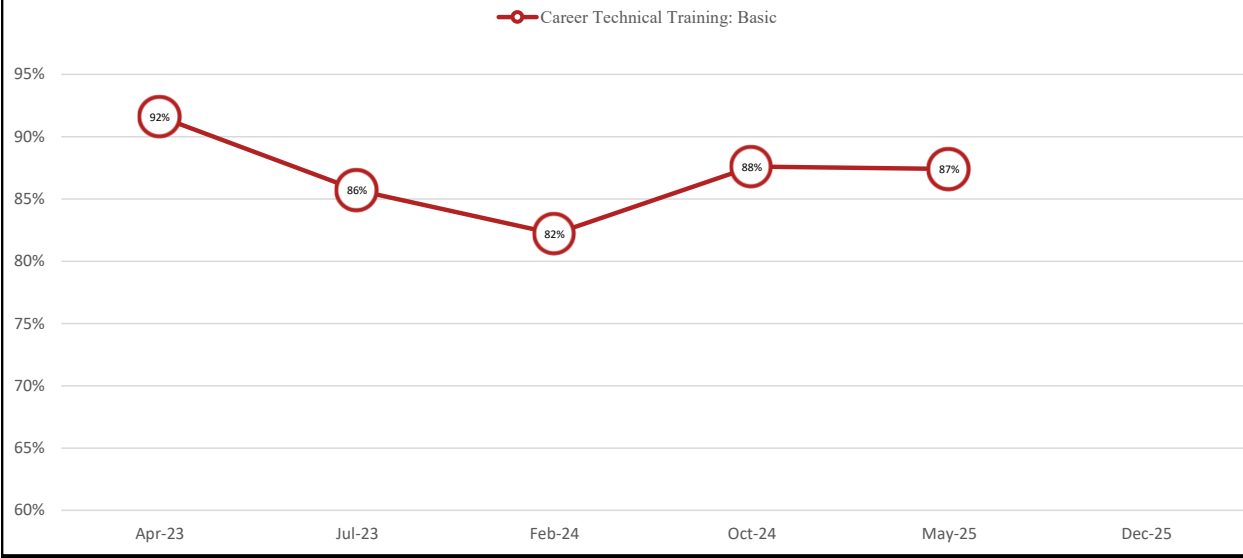
### Job Corps Improved my Skills



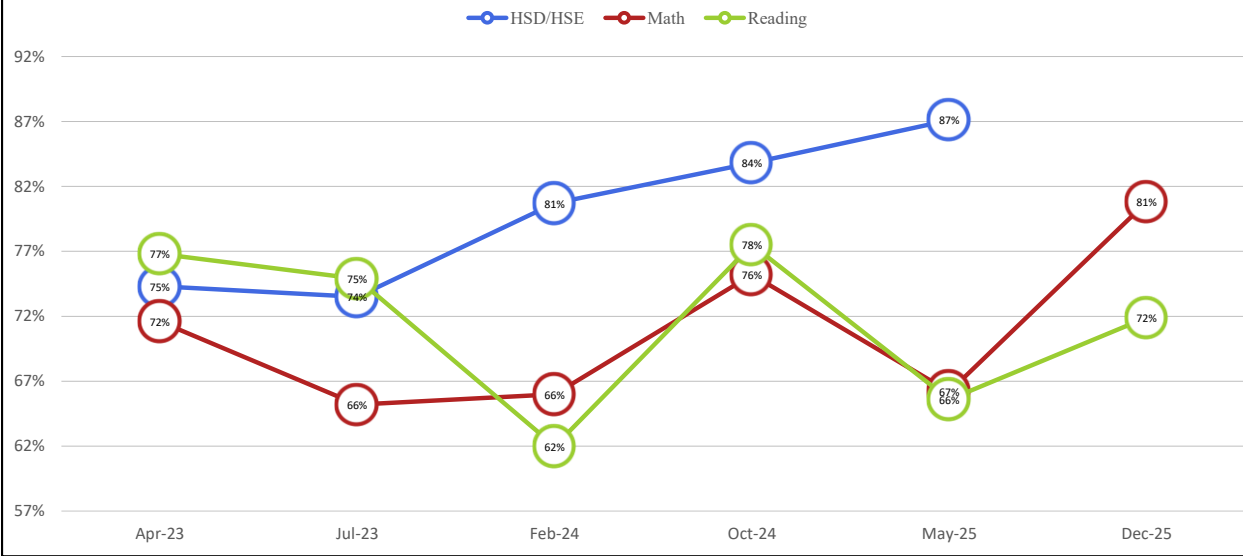
### Career Success - Percent Agree

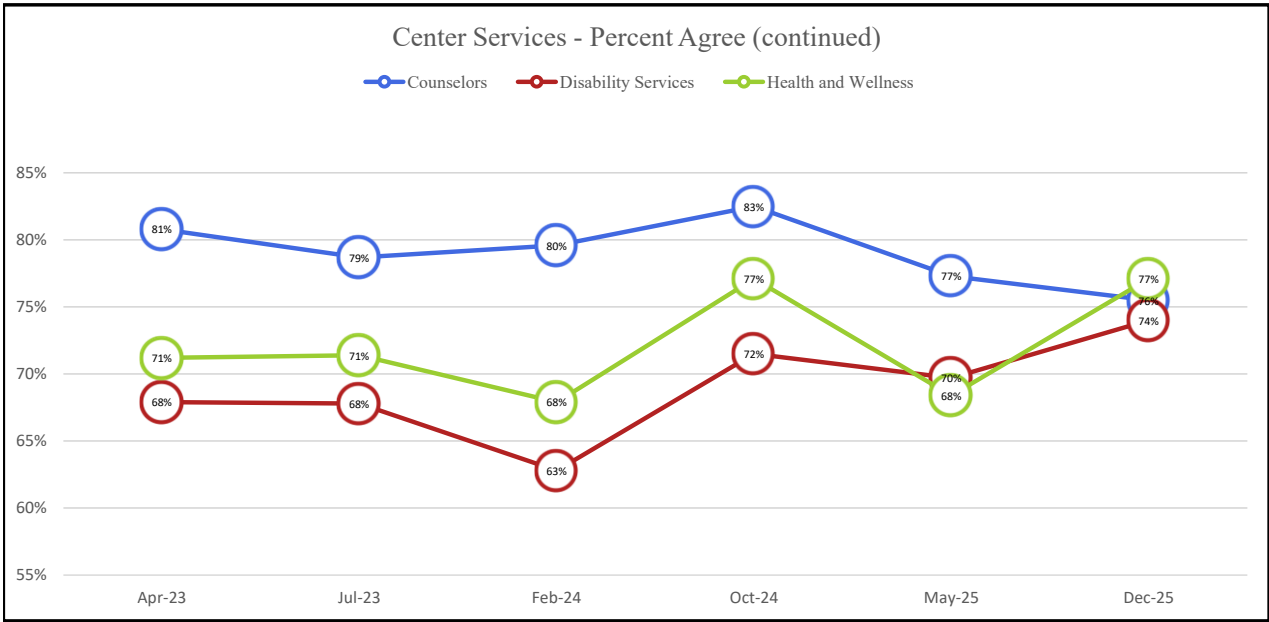
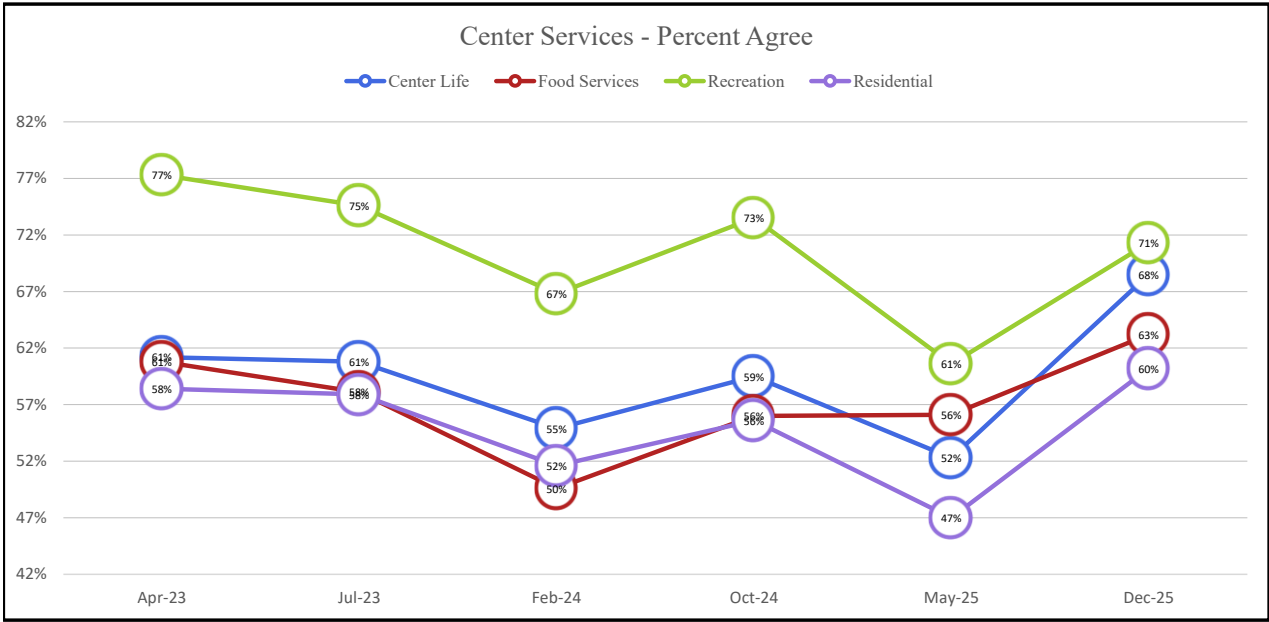


Career Technical Training - Percent Agree



Academics - Percent Agree





**Section 2: Summary**

Center & Region: MUHLENBERG, PHILADELPHIA  
 Contractor: C13000, INSIGHTS TRAINING GROUP, LLC

Survey Period: December 01 2025 - December 16 2025  
 Surveys Offered: 84  
 Number of Fully-Completed Surveys: 55

**Response Rate:**

Complete: 65%  
 Incomplete or Partially Complete: 35%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Taking the survey for the first time	68%	32%		65%	35%	
Willing to take the survey	95%	5%		97%	3%	
Center shared last SEA survey results	40%	34%	26%	43%	29%	28%

<b>Overall Impressions</b>						
Overall Impressions	67%	31%	2%	64%	35%	1%
<b>Center Services</b>						
Center Life	68%	30%	2%	64%	32%	3%
Health and Wellness	77%	19%	4%	72%	24%	5%
Disability Services	74%	23%	3%	73%	23%	4%
Counselors	75%	22%	3%	82%	16%	2%
Recreation	71%	24%	5%	75%	20%	5%
Food Services	63%	34%	3%	64%	35%	1%
Residential	60%	33%	7%	57%	40%	3%
<b>Career Success</b>						
Career Preparation Phase	83%	16%	1%	88%	11%	2%
Career Readiness	83%	17%		77%	22%	0%
<b>Academics</b>						
Reading	72%	19%	8%	78%	20%	2%
Math	81%	12%	7%	79%	20%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N < 10. Weighted averages not shown if all Ns in section were < 10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

**Section 3: Detailed Results**

Center & Region: MUHLENBERG, PHILADELPHIA  
 Contractor: C13000, INSIGHTS TRAINING GROUP, LLC

Survey Period: December 01 2025 - December 16 2025  
 Surveys Offered: 84  
 Number of Fully-Completed Surveys: 55

**Response Rate:**

Complete: 65%  
 Incomplete or Partially Complete: 35%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Percent of students:</b>						
Taking the survey for the first time	68%	32%		65%	35%	
Willing to take the survey	95%	5%		97%	3%	
Center shared last SEA survey results	40%	34%	26%	43%	29%	28%

<b>Overall Impressions</b>						
<b>Overall Impressions</b>						
<b>Percent of students who agreed that:</b>						
Staff treat students fairly	60%	38%	2%	54%	44%	2%
Staff encourage students to succeed	83%	13%	4%	78%	21%	1%
Center welcomes all people	72%	26%		69%	30%	
They have not seen unfair treatment of students	47%	51%		47%	50%	
Job Corps has been a positive experience	69%	31%		69%	31%	
They would recommend Job Corps to a friend	71%	29%		69%	31%	
<b>Weighted Average:</b>	<b>67%</b>	<b>31%</b>	<b>2%</b>	<b>64%</b>	<b>35%</b>	<b>1%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Center Services</b>						
<b>Center Life</b>						
<b>Percent of students who agreed that:</b>						
The center leadership treat students with respect	81%	17%	2%	76%	22%	2%
The center is well organized	49%	49%	2%	54%	45%	2%
The center staff announce important information when needed	72%	26%	2%	63%	36%	1%
The buildings are in good repair	64%	34%	2%	63%	35%	2%
The facilities are clean	66%	32%	2%	68%	30%	1%
They can talk to center staff about their opinions about the center	70%	28%	2%	62%	33%	5%
The center has helped arrange child care, if needed				60%	40%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				77%	20%	3%
Non-Res: The center helps students get to center and back home every day				56%	23%	20%
Non-Res: The center provides space for students to study on center				59%	20%	21%
Non-Res: Teachers are willing to listen to concerns				78%	15%	7%
Non-Res: The center has a designated staff person to address the needs of non-residential students				63%	22%	16%
Non-Res: The center staff are helpful explaining leave policy				67%	22%	11%
<b>Weighted Average:</b>	<b>68%</b>	<b>30%</b>	<b>2%</b>	<b>64%</b>	<b>32%</b>	<b>3%</b>

<b>Health and Wellness</b>						
<b>Percent of students who agreed that:</b>						
The health and wellness staff clearly explain available health services	85%	11%	4%	76%	22%	2%
The health and wellness staff help students understand their health care needs	83%	15%	2%	74%	23%	2%
The health and wellness staff treat students with respect	85%	13%	2%	81%	18%	1%
The health and wellness staff keep students' personal health information private	87%	9%	4%	83%	14%	3%
Health services teach students to manage their health better	81%	15%	4%	72%	25%	3%
The health and wellness staff are available to students during the training day	77%	21%	2%	76%	22%	3%
Health services are available to students as needed	55%	36%	9%	48%	41%	12%
The health and wellness staff helped them get health services off center as needed	64%	28%	8%	64%	26%	10%
<b>Weighted Average:</b>	<b>77%</b>	<b>19%</b>	<b>4%</b>	<b>72%</b>	<b>24%</b>	<b>5%</b>

<b>Disability Services</b>						
<b>Percent of students who agreed that:</b>						
Center staff are respectful of students with disabilities	74%	21%	6%	69%	23%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	65%	35%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	85%	15%		81%	19%	
Receiving accommodations improved their ability to participate in the Job Corps program	77%	23%		79%	19%	2%
<b>Weighted Average:</b>	<b>74%</b>	<b>23%</b>	<b>3%</b>	<b>73%</b>	<b>23%</b>	<b>4%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Counselors</b>						
<b>Percent of students who agreed that:</b>						
The counselors treat students with respect	81%	17%	2%	88%	11%	1%
The counselors help them plan and meet goals	75%	21%	4%	83%	15%	2%
They could ask the counselors for help	70%	28%	2%	78%	20%	2%
The counselors respond quickly	72%	25%	4%	74%	22%	4%
The counselors keep their personal information private	79%	17%	4%	84%	12%	3%
<b>Weighted Average:</b>	<b>75%</b>	<b>22%</b>	<b>3%</b>	<b>82%</b>	<b>16%</b>	<b>2%</b>

<b>Recreation</b>						
<b>Percent of students who agreed that:</b>						
All of the recreational staff treat students with respect	75%	21%	4%	79%	17%	4%
The recreational staff organize activities that students enjoy	63%	31%	6%	72%	23%	5%
There are recreational activities available after training hours	77%	19%	4%	80%	17%	3%
The equipment in the recreation area works and is clean	71%	23%	6%	73%	22%	5%
Non-Res: They are encouraged to participate in recreational activities				68%	18%	14%
<b>Weighted Average:</b>	<b>71%</b>	<b>24%</b>	<b>5%</b>	<b>75%</b>	<b>20%</b>	<b>5%</b>

<b>Food Services</b>						
<b>Percent of students who agreed that:</b>						
Cafeteria staff treat students with respect	90%	6%	4%	81%	18%	0%
The cafeteria food tastes good	34%	66%		43%	56%	1%
The cafeteria has healthy meal choices	64%	36%		61%	38%	1%
The cafeteria meets students' needs	64%	30%	6%	68%	29%	3%
The cafeteria is clean	82%	14%	4%	74%	25%	1%
The food in the cafeteria is well cooked and fresh	46%	52%	2%	50%	49%	1%
They get enough food	62%	36%	2%	72%	28%	1%
<b>Weighted Average:</b>	<b>63%</b>	<b>34%</b>	<b>3%</b>	<b>64%</b>	<b>35%</b>	<b>1%</b>

<b>Residential</b>						
<b>Percent of students who are satisfied with:</b>						
Living at the center	43%	49%	8%	53%	45%	2%
Dorm rooms	58%	35%	6%	61%	39%	1%
The bathrooms in dorms	71%	23%	6%	52%	47%	1%
The shared dorm space	63%	33%	4%	60%	39%	1%
The laundry rooms	48%	48%	4%	57%	42%	1%
The Resident Advisor (RA) or dorm staff	56%	38%	6%	66%	33%	1%
The access to computers	63%	27%	10%	49%	43%	8%
The access to the internet	77%	17%	6%	60%	39%	1%
Dorm safety	67%	27%	6%	69%	30%	1%
The study spaces available after training hours	67%	23%	10%	60%	33%	7%
Tutoring after training hours	46%	35%	19%	45%	39%	16%
Center-provided transportation	67%	29%	4%	60%	35%	5%
Dorm problems being fixed	48%	46%	6%	44%	54%	2%
The dorm clean up duties and other clean up duties are assigned to students fairly	69%	27%	4%	70%	28%	2%
The dorm is safe and does not have any health and/or safety hazards	60%	40%		46%	54%	
<b>Weighted Average:</b>	<b>60%</b>	<b>33%</b>	<b>7%</b>	<b>57%</b>	<b>40%</b>	<b>3%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Career Success</b>						
<b>Career Preparation Phase</b>						
<b>Percent of students who agreed that:</b>						
The CPP instructors treat students with respect	83%	17%		93%	7%	1%
The CPP instructors care about student success	83%	17%		91%	8%	1%
The CPP classes are well-planned and organized	89%	11%		85%	14%	1%
The CPP classes have working equipment	83%	17%		88%	11%	1%
Their CPP class has helped identify the right trade	83%	17%		87%	11%	1%
The CPP class has better prepared them for a job	78%	17%	6%	83%	14%	3%
The CPP class has better prepared them for finding a job	72%	22%	6%	78%	18%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	89%	11%		91%	8%	2%
My CPP instructor is helpful during class	78%	22%		91%	8%	1%
My CPP instructor treats students fairly	89%	11%		90%	9%	1%
<b>Weighted Average:</b>	<b>83%</b>	<b>16%</b>	<b>1%</b>	<b>88%</b>	<b>11%</b>	<b>2%</b>

<b>Career Readiness</b>						
<b>Percent of students who agreed that:</b>						
They have attended classes at the center that help prepare them for graduation from Job Corps	69%	31%		66%	34%	
They have learned how to be professional during a job interview	91%	9%		86%	14%	
They have learned how to write a resume and complete an application	82%	18%		85%	15%	
They have learned how to manage money	91%	9%		78%	22%	
They have learned how to live on their own	91%	9%		78%	22%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	80%	20%		77%	20%	3%
<b>Weighted Average:</b>	<b>83%</b>	<b>17%</b>		<b>77%</b>	<b>22%</b>	<b>0%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Academics</b>						
<b>Reading</b>						
<b>Percent of students who agreed that:</b>						
The reading teachers treat students with respect	75%	17%	8%	85%	14%	1%
The reading classes are well-planned and organized	58%	25%	17%	79%	19%	2%
The reading classes have enough working equipment	75%	17%	8%	78%	20%	2%
The reading teachers care about students learning to read and write well	75%	17%	8%	81%	17%	2%
The reading teachers clearly describe the material covered in class	67%	25%	8%	80%	18%	2%
The reading teachers care about the student's success	67%	25%	8%	82%	16%	2%
The reading teachers are helpful	75%	17%	8%	82%	16%	1%
The reading teachers treat students fairly	75%	17%	8%	81%	18%	2%
There are no issues that makes it difficult to learn in reading class	83%	17%		56%	44%	
<b>Weighted Average:</b>	<b>72%</b>	<b>19%</b>	<b>8%</b>	<b>78%</b>	<b>20%</b>	<b>2%</b>

<b>Math</b>						
<b>Percent of students who agreed that:</b>						
The math teachers treat students with respect	80%	10%	10%	85%	15%	1%
The math classes are well-planned and organized	60%	20%	20%	78%	21%	1%
The math classes have working equipment (for example, computers, books, or printers).	80%	10%	10%	80%	18%	2%
The math teachers care about students learning math well	90%	10%		82%	16%	2%
The math teachers clearly describe the material covered in class	80%	20%		80%	19%	1%
The math teachers care about the student's success	90%	10%		81%	17%	2%
The math teachers are helpful	80%	10%	10%	82%	17%	1%
The math teachers treat students fairly	80%	10%	10%	82%	17%	1%
There are no issues that makes it difficult to learn in math class	90%	10%		58%	42%	
<b>Weighted Average:</b>	<b>81%</b>	<b>12%</b>	<b>7%</b>	<b>79%</b>	<b>20%</b>	<b>1%</b>

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.  
Gray cell color indicates that 'Does not know/apply' was not an option for that question.