

**Section 1: Highlights**

Center &amp; Region: NORTHLANDS, BOSTON

Survey Period: December 01 2025 - December 16 2025

Surveys Offered: 92

Number of Fully-Completed Surveys: 77

Response Rate: 84%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Career Technical Training: Basic	Residential
Counselors	Health and Wellness
Career Preparation Phase	Overall Impressions

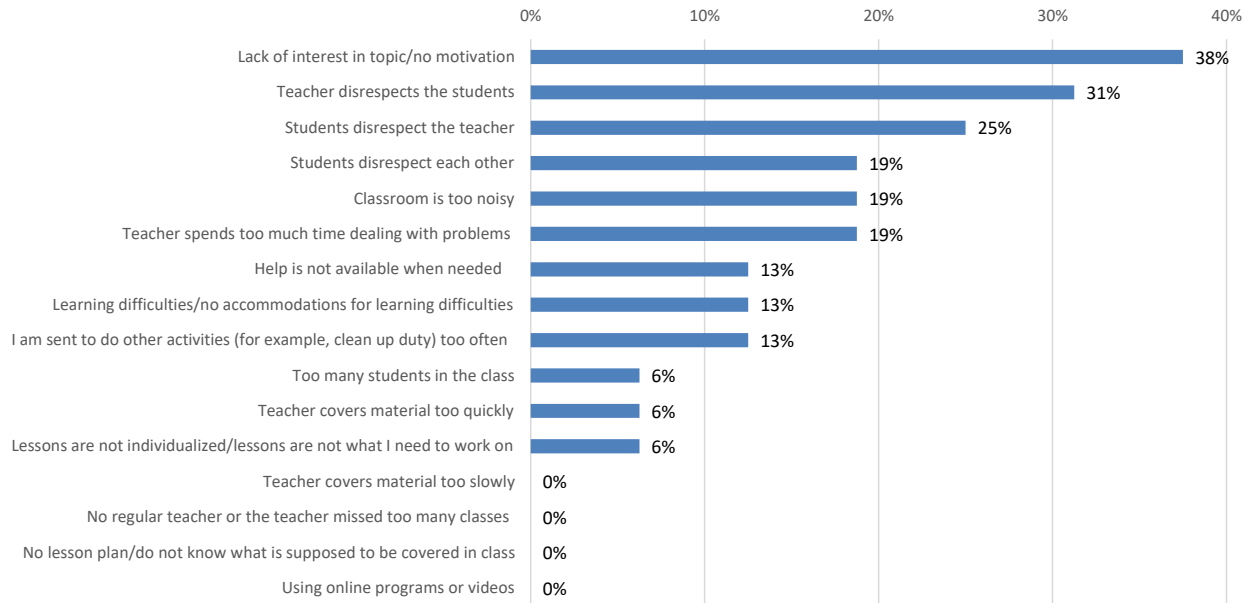
<i>Above National Average</i>	<i>Below National Average*</i>
Career Technical Training: Basic	Reading
Counselors	Math
Food Services	Health and Wellness
Disability Services	

\*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

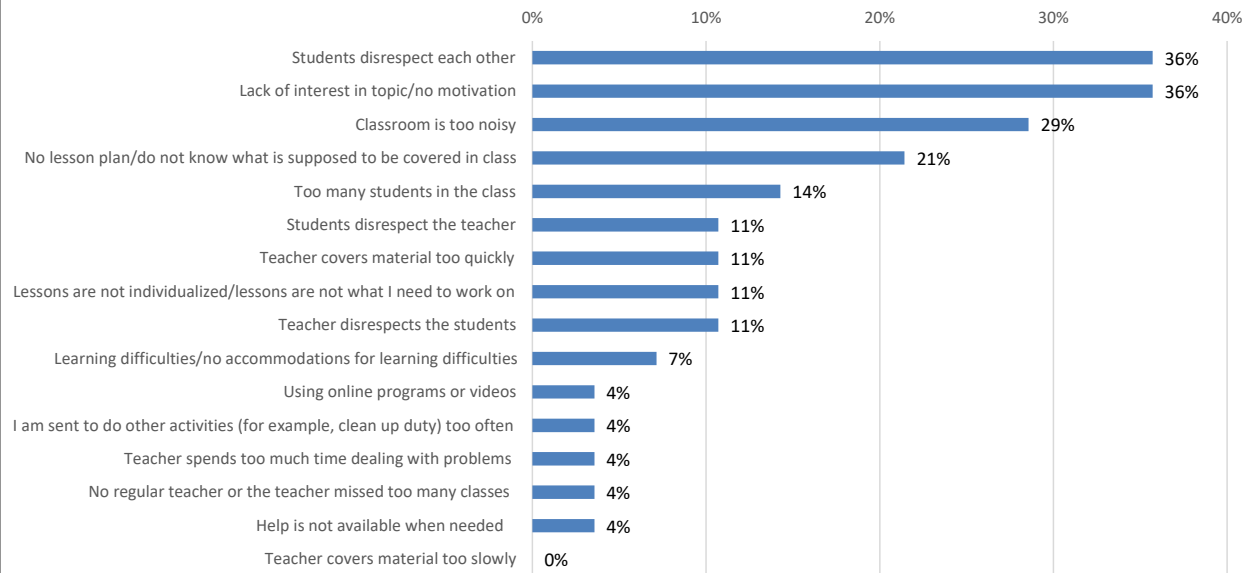
<i>Top 5 questions</i>	<i>Percent of students</i>
The trade instructors are experienced and able to assist students	100.0%
The trade instructors care about the student's success	97.2%
They are satisfied with their current trade	97.2%
They are learning the necessary skills in trade classes to perform a job	97.2%
The trade instructors treat students with respect	94.4%

<i>Bottom 5 questions</i>	<i>Percent of students</i>
Tutoring after training hours	23.4%
Health services are available to students as needed	25.3%
The bathrooms in dorms	28.6%
There are no issues that makes it difficult to learn in reading class	31.3%
There are no issues that makes it difficult to learn in math class	32.1%

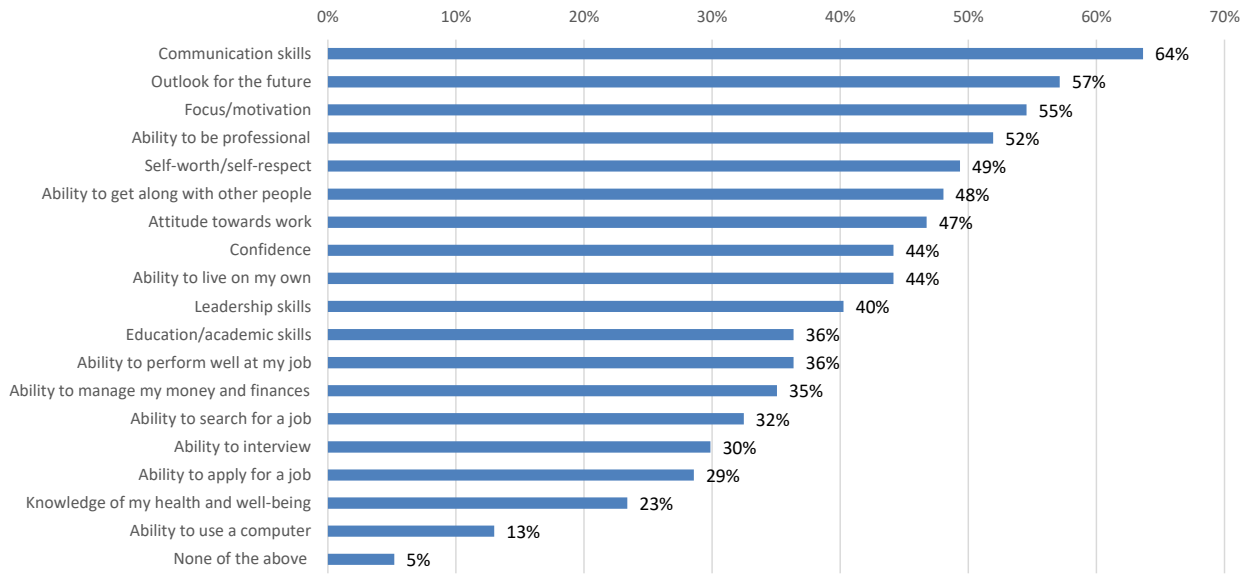
### Causes for Difficulties in Reading Class



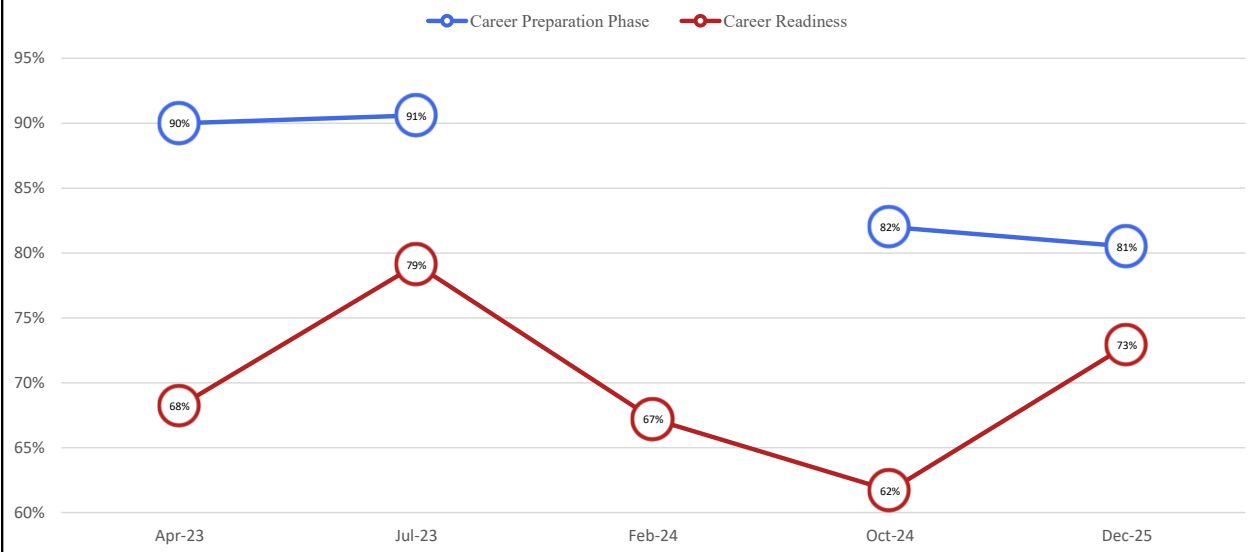
### Causes for Difficulties in Math Class



### Job Corps Improved my Skills

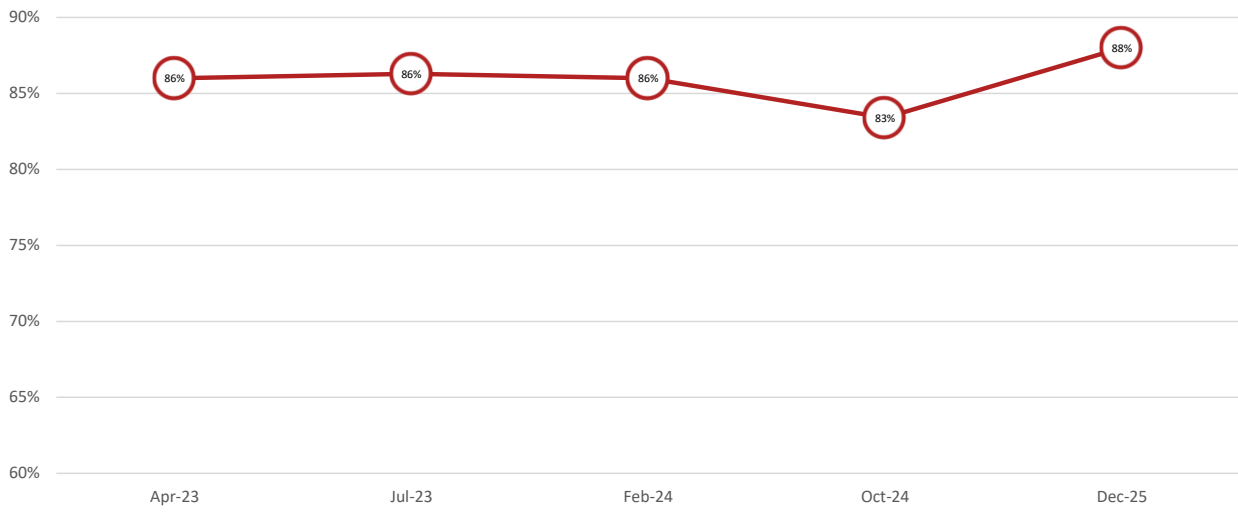


### Career Success - Percent Agree



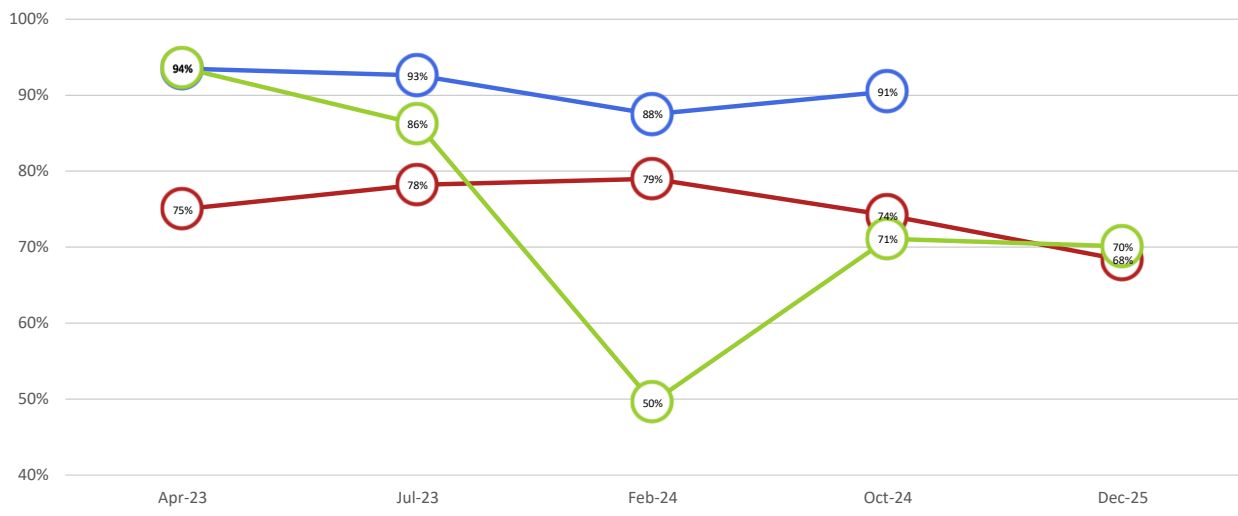
### Career Technical Training - Percent Agree

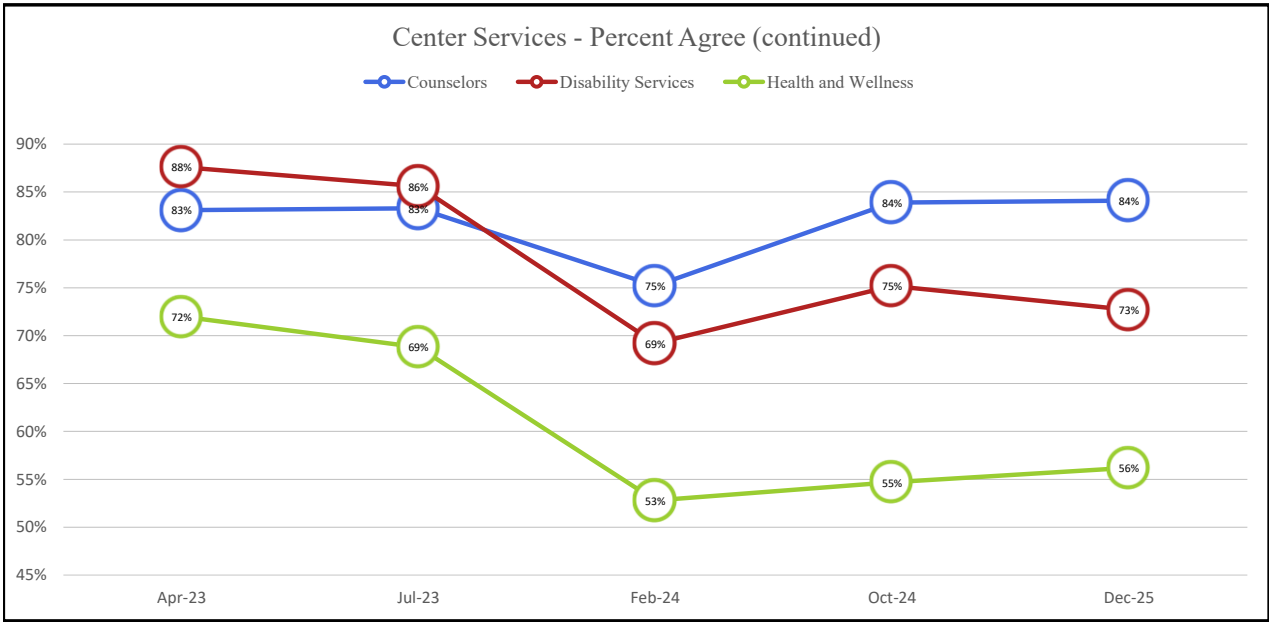
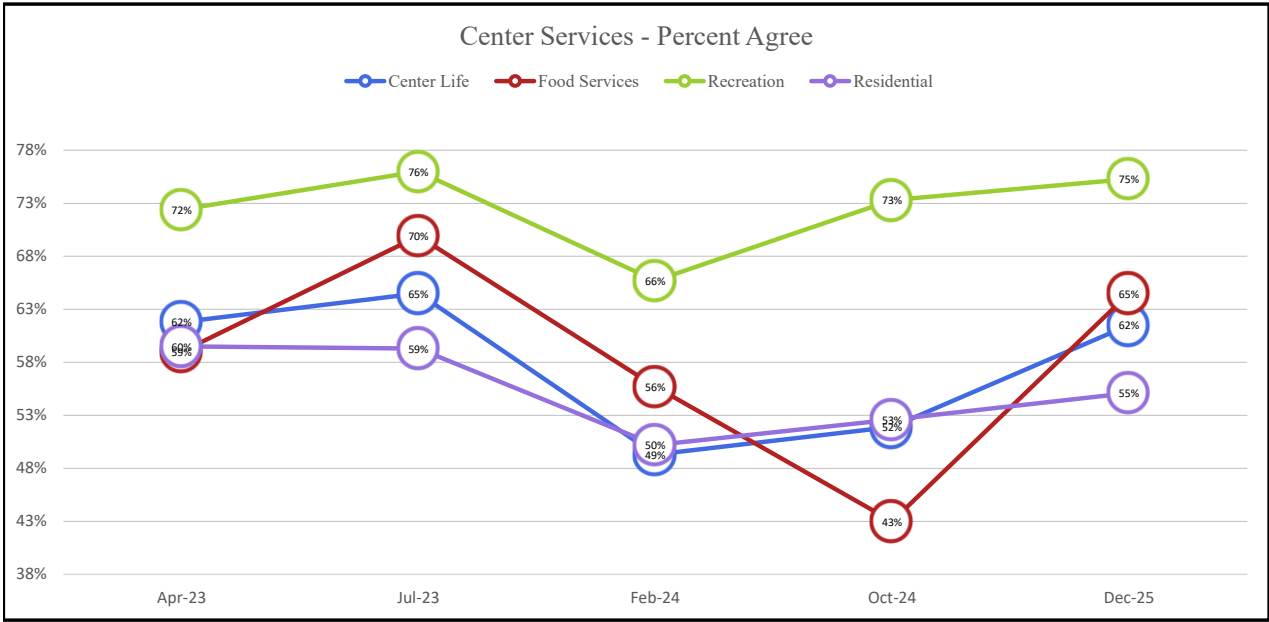
—○ Career Technical Training: Basic



### Academics - Percent Agree

—○ HSD/HSE —○ Math —○ Reading





**Section 2: Summary**

Center &amp; Region: NORTHLANDS, BOSTON

Contractor: C14600, FOXMAR, INC

Survey Period: December 01 2025 - December 16 2025

Surveys Offered: 92

Number of Fully-Completed Surveys: 77

**Response Rate:**

Complete: 84%

Incomplete or Partially Complete: 16%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Percent of students:</b>						
Taking the survey for the first time	59%	41%		65%	35%	
Willing to take the survey	100%			97%	3%	
Center shared last SEA survey results	22%	34%	44%	43%	29%	28%

<b>Overall Impressions</b>						
<b>Overall Impressions</b>	61%	38%	1%	64%	35%	1%
<b>Center Services</b>						
<b>Center Life</b>	62%	37%	1%	64%	32%	3%
<b>Health and Wellness</b>	56%	39%	5%	72%	24%	5%
<b>Disability Services</b>	73%	21%	6%	73%	23%	4%
<b>Counselors</b>	84%	14%	2%	82%	16%	2%
<b>Recreation</b>	75%	20%	5%	75%	20%	5%
<b>Food Services</b>	64%	34%	1%	64%	35%	1%
<b>Residential</b>	55%	40%	5%	57%	40%	3%
<b>Career Success</b>						
<b>Career Preparation Phase</b>	81%	16%	3%	88%	11%	2%
<b>Career Readiness</b>	73%	27%		77%	22%	0%
<b>Academics</b>						
<b>Reading</b>	70%	26%	4%	78%	20%	2%
<b>Math</b>	68%	31%	1%	79%	20%	1%
<b>Career Technical Training</b>						
<b>Career Technical Training: Basic</b>	88%	12%		85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

**Section 3: Detailed Results**

Center &amp; Region: NORTHLANDS, BOSTON

Contractor: C14600, FOXMAR, INC

Survey Period: December 01 2025 - December 16 2025

Surveys Offered: 92

Number of Fully-Completed Surveys: 77

**Response Rate:**

Complete: 84%

Incomplete or Partially Complete: 16%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Percent of students:</b>						
Taking the survey for the first time	59%	41%		65%	35%	
Willing to take the survey	100%			97%	3%	
Center shared last SEA survey results	22%	34%	44%	43%	29%	28%

**Overall Impressions****Overall Impressions****Percent of students who agreed that:**

Staff treat students fairly	50%	49%	1%	54%	44%	2%
Staff encourage students to succeed	76%	23%	1%	78%	21%	1%
Center welcomes all people	62%	38%		69%	30%	
They have not seen unfair treatment of students	39%	57%		47%	50%	
Job Corps has been a positive experience	69%	31%		69%	31%	
They would recommend Job Corps to a friend	69%	31%		69%	31%	
<b>Weighted Average:</b>	<b>61%</b>	<b>38%</b>	<b>1%</b>	<b>64%</b>	<b>35%</b>	<b>1%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Center Services</b>						
<b>Center Life</b>						
<b>Percent of students who agreed that:</b>						
The center leadership treat students with respect	73%	27%		76%	22%	2%
The center is well organized	48%	52%		54%	45%	2%
The center staff announce important information when needed	54%	44%	1%	63%	36%	1%
The buildings are in good repair	65%	35%		63%	35%	2%
The facilities are clean	65%	35%		68%	30%	1%
They can talk to center staff about their opinions about the center	61%	34%	5%	62%	33%	5%
The center has helped arrange child care, if needed				60%	40%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				77%	20%	3%
Non-Res: The center helps students get to center and back home every day				56%	23%	20%
Non-Res: The center provides space for students to study on center				59%	20%	21%
Non-Res: Teachers are willing to listen to concerns				78%	15%	7%
Non-Res: The center has a designated staff person to address the needs of non-residential students				63%	22%	16%
Non-Res: The center staff are helpful explaining leave policy				67%	22%	11%
<b>Weighted Average:</b>	<b>62%</b>	<b>37%</b>	<b>1%</b>	<b>64%</b>	<b>32%</b>	<b>3%</b>

<b>Health and Wellness</b>						
<b>Percent of students who agreed that:</b>						
The health and wellness staff clearly explain available health services	61%	39%		76%	22%	2%
The health and wellness staff help students understand their health care needs	57%	43%		74%	23%	2%
The health and wellness staff treat students with respect	61%	39%		81%	18%	1%
The health and wellness staff keep students' personal health information private	71%	24%	5%	83%	14%	3%
Health services teach students to manage their health better	57%	41%	3%	72%	25%	3%
The health and wellness staff are available to students during the training day	70%	29%	1%	76%	22%	3%
Health services are available to students as needed	25%	59%	15%	48%	41%	12%
The health and wellness staff helped them get health services off center as needed	48%	39%	13%	64%	26%	10%
<b>Weighted Average:</b>	<b>56%</b>	<b>39%</b>	<b>5%</b>	<b>72%</b>	<b>24%</b>	<b>5%</b>

<b>Disability Services</b>						
<b>Percent of students who agreed that:</b>						
Center staff are respectful of students with disabilities	58%	29%	13%	69%	23%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	78%	22%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	93%	7%		81%	19%	
Receiving accommodations improved their ability to participate in the Job Corps program	83%	13%	3%	79%	19%	2%
<b>Weighted Average:</b>	<b>73%</b>	<b>21%</b>	<b>6%</b>	<b>73%</b>	<b>23%</b>	<b>4%</b>



Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Counselors</b>						
<b>Percent of students who agreed that:</b>						
The counselors treat students with respect	91%	9%		88%	11%	1%
The counselors help them plan and meet goals	86%	13%	1%	83%	15%	2%
They could ask the counselors for help	81%	18%	1%	78%	20%	2%
The counselors respond quickly	76%	23%	1%	74%	22%	4%
The counselors keep their personal information private	86%	9%	5%	84%	12%	3%
<b>Weighted Average:</b>	<b>84%</b>	<b>14%</b>	<b>2%</b>	<b>82%</b>	<b>16%</b>	<b>2%</b>

<b>Recreation</b>						
<b>Percent of students who agreed that:</b>						
All of the recreational staff treat students with respect	82%	15%	3%	79%	17%	4%
The recreational staff organize activities that students enjoy	72%	23%	5%	72%	23%	5%
There are recreational activities available after training hours	87%	9%	4%	80%	17%	3%
The equipment in the recreation area works and is clean	60%	32%	8%	73%	22%	5%
Non-Res: They are encouraged to participate in recreational activities				68%	18%	14%
<b>Weighted Average:</b>	<b>75%</b>	<b>20%</b>	<b>5%</b>	<b>75%</b>	<b>20%</b>	<b>5%</b>

<b>Food Services</b>						
<b>Percent of students who agreed that:</b>						
Cafeteria staff treat students with respect	86%	14%		81%	18%	0%
The cafeteria food tastes good	45%	55%		43%	56%	1%
The cafeteria has healthy meal choices	46%	51%	3%	61%	38%	1%
The cafeteria meets students' needs	73%	24%	4%	68%	29%	3%
The cafeteria is clean	68%	33%		74%	25%	1%
The food in the cafeteria is well cooked and fresh	49%	51%		50%	49%	1%
They get enough food	85%	14%	1%	72%	28%	1%
<b>Weighted Average:</b>	<b>64%</b>	<b>34%</b>	<b>1%</b>	<b>64%</b>	<b>35%</b>	<b>1%</b>

<b>Residential</b>						
<b>Percent of students who are satisfied with:</b>						
Living at the center	51%	49%		53%	45%	2%
Dorm rooms	62%	38%		61%	39%	1%
The bathrooms in dorms	29%	71%		52%	47%	1%
The shared dorm space	69%	29%	3%	60%	39%	1%
The laundry rooms	79%	21%		57%	42%	1%
The Resident Advisor (RA) or dorm staff	78%	21%	1%	66%	33%	1%
The access to computers	38%	42%	21%	49%	43%	8%
The access to the internet	75%	23%	1%	60%	39%	1%
Dorm safety	60%	40%		69%	30%	1%
The study spaces available after training hours	45%	44%	10%	60%	33%	7%
Tutoring after training hours	23%	55%	22%	45%	39%	16%
Center-provided transportation	65%	31%	4%	60%	35%	5%
Dorm problems being fixed	38%	57%	5%	44%	54%	2%
The dorm clean up duties and other clean up duties are assigned to students fairly	79%	18%	3%	70%	28%	2%
The dorm is safe and does not have any health and/or safety hazards	36%	64%		46%	54%	
<b>Weighted Average:</b>	<b>55%</b>	<b>40%</b>	<b>5%</b>	<b>57%</b>	<b>40%</b>	<b>3%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Career Success</b>						
<b>Career Preparation Phase</b>						
<b>Percent of students who agreed that:</b>						
The CPP instructors treat students with respect	89%	5%	5%	93%	7%	1%
The CPP instructors care about student success	84%	11%	5%	91%	8%	1%
The CPP classes are well-planned and organized	79%	21%		85%	14%	1%
The CPP classes have working equipment	84%	11%	5%	88%	11%	1%
Their CPP class has helped identify the right trade	84%	16%		87%	11%	1%
The CPP class has better prepared them for a job	74%	21%	5%	83%	14%	3%
The CPP class has better prepared them for finding a job	63%	32%	5%	78%	18%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	84%	16%		91%	8%	2%
My CPP instructor is helpful during class	79%	16%	5%	91%	8%	1%
My CPP instructor treats students fairly	84%	16%		90%	9%	1%
<b>Weighted Average:</b>	<b>81%</b>	<b>16%</b>	<b>3%</b>	<b>88%</b>	<b>11%</b>	<b>2%</b>

<b>Career Readiness</b>						
<b>Percent of students who agreed that:</b>						
They have attended classes at the center that help prepare them for graduation from Job Corps	50%	50%		66%	34%	
They have learned how to be professional during a job interview				86%	14%	
They have learned how to write a resume and complete an application				85%	15%	
They have learned how to manage money				78%	22%	
They have learned how to live on their own				78%	22%	
Their CTS Counselor has been helpful with their job search and in preparing them for life				77%	20%	3%
<b>Weighted Average:</b>	<b>73%</b>	<b>27%</b>		<b>77%</b>	<b>22%</b>	<b>0%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Academics</b>						
<b>Reading</b>						
<b>Percent of students who agreed that:</b>						
The reading teachers treat students with respect	69%	31%		85%	14%	1%
The reading classes are well-planned and organized	75%	19%	6%	79%	19%	2%
The reading classes have enough working equipment	69%	31%		78%	20%	2%
The reading teachers care about students learning to read and write well	88%	6%	6%	81%	17%	2%
The reading teachers clearly describe the material covered in class	81%	19%		80%	18%	2%
The reading teachers care about the student's success	69%	13%	19%	82%	16%	2%
The reading teachers are helpful	81%	13%	6%	82%	16%	1%
The reading teachers treat students fairly	69%	31%		81%	18%	2%
There are no issues that makes it difficult to learn in reading class	31%	69%		56%	44%	
<b>Weighted Average:</b>	<b>70%</b>	<b>26%</b>	<b>4%</b>	<b>78%</b>	<b>20%</b>	<b>2%</b>

<b>Math</b>						
<b>Percent of students who agreed that:</b>						
The math teachers treat students with respect	79%	21%		85%	15%	1%
The math classes are well-planned and organized	61%	36%	4%	78%	21%	1%
The math classes have working equipment (for example, computers, books, or printers).	93%	7%		80%	18%	2%
The math teachers care about students learning math well	71%	29%		82%	16%	2%
The math teachers clearly describe the material covered in class	64%	36%		80%	19%	1%
The math teachers care about the student's success	71%	25%	4%	81%	17%	2%
The math teachers are helpful	71%	29%		82%	17%	1%
The math teachers treat students fairly	71%	29%		82%	17%	1%
There are no issues that makes it difficult to learn in math class	32%	68%		58%	42%	
<b>Weighted Average:</b>	<b>68%</b>	<b>31%</b>	<b>1%</b>	<b>79%</b>	<b>20%</b>	<b>1%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Career Technical Training</b>						
<b>Career Technical Training: Basic</b>						
<b>Percent of students who agreed that:</b>						
They are satisfied with their current trade	97%	3%		94%	6%	
The trade instructors treat students with respect	94%	6%		89%	10%	1%
The trade instructors care about the student's success	97%	3%		89%	10%	1%
The trade instructors' lessons are well-planned and organized	81%	19%		82%	17%	1%
The trade classes have working equipment that is up-to-date	89%	11%		83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	97%	3%		89%	10%	1%
The trade instructors are able to clearly explain each skill	89%	11%		86%	14%	1%
The trade instructors are experienced and able to assist students	100%			89%	10%	1%
There are no issues that makes it difficult to learn in trade class	53%	47%		67%	33%	
Work-based learning has improved their skills and their knowledge related to their trade	89%	11%		81%	17%	1%
The trade instructors are helpful	86%	14%		87%	12%	1%
The trade instructors treat students fairly	83%	17%		85%	14%	1%
<b>Weighted Average:</b>	<b>88%</b>	<b>12%</b>		<b>85%</b>	<b>14%</b>	<b>1%</b>

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.  
Gray cell color indicates that 'Does not know/apply' was not an option for that question.