

Section 1: Highlights

Region: PHILADELPHIA

Survey Period: December 01 2025 - December 16 2025

Surveys Offered: 2000

Number of Fully-Completed Surveys: 1682

Response Rate: 84%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Advanced Training	Advanced Career Training
Career Preparation Phase	Residential
Career Technical Training: Basic	Center Life

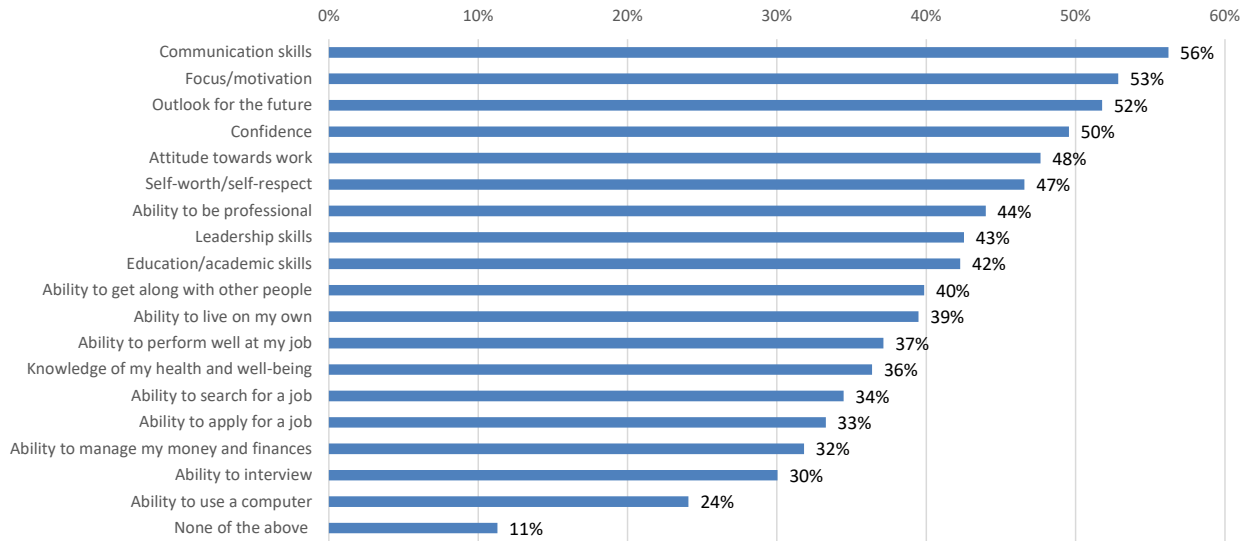
<i>Above National Average</i>	<i>Below National Average*</i>
Advanced Training	Career Technical Training: Basic
Admissions	Center Life
	Advanced Career Training

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

<i>Top 5 questions</i>	<i>Percent of students</i>
The Advanced Training instructors are experienced and able to assist students	92.8%
The Advanced Training instructors treat students with respect	92.8%
The Advanced Training program will improve their career options	92.8%
They are satisfied with their current trade	92.5%
The Advanced Training instructors clearly explain each skill	91.8%

<i>Bottom 5 questions</i>	<i>Percent of students</i>
The cafeteria food tastes good	37.6%
Dorm problems being fixed	39.4%
The center-provided transportation to and from the ACT site is excellent	42.1%
Tutoring after training hours	42.2%
Non-Res: The center helps students get to center and back home every day	42.5%

Job Corps Improved my Skills



Section 2: Summary

Region: PHILADELPHIA

Survey Period: December 01 2025 - December 16 2025

Surveys Offered: 2000

Number of Fully-Completed Surveys: 1682

Response Rate:

Complete: 84%

Incomplete or Partially Complete: 16%

Percent of students:	Region (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Taking the survey for the first time	65%	35%		65%	35%	
Willing to take the survey	94%	6%		97%	3%	
Center shared last SEA survey results	39%	32%	29%	43%	29%	28%

Overall Impressions						
Overall Impressions	62%	36%	2%	64%	35%	1%
Admissions						
Admissions	81%	18%	1%	81%	18%	1%
Center Services						
Center Life	59%	34%	7%	64%	32%	3%
Health and Wellness	71%	24%	5%	72%	24%	5%
Disability Services	71%	24%	5%	73%	23%	4%
Counselors	81%	17%	2%	82%	16%	2%
Recreation	72%	21%	7%	75%	20%	5%
Food Services	60%	39%	1%	64%	35%	1%
Residential	53%	44%	3%	57%	40%	3%
Career Success						
Career Preparation Phase	85%	12%	3%	88%	11%	2%
Career Readiness	78%	22%	0%	77%	22%	0%
Academics						
Reading	78%	20%	3%	78%	20%	2%
Math	75%	23%	2%	79%	20%	1%
HSD/HSE	80%	19%	0%	82%	17%	1%
Career Technical Training						
Career Technical Training: Basic	81%	17%	1%	85%	14%	1%
Advanced Career Training	46%	14%	40%	60%	21%	19%
Advanced Training	90%	9%	1%	83%	13%	4%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N < 10. Weighted averages not shown if all Ns in section were < 10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Region: PHILADELPHIA

Survey Period: December 01 2025 - December 16 2025

Surveys Offered: 2000

Number of Fully-Completed Surveys: 1682

Response Rate:

Complete: 84%

Incomplete or Partially Complete: 16%

	Region (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	65%	35%		65%	35%	
Willing to take the survey	94%	6%		97%	3%	
Center shared last SEA survey results	39%	32%	29%	43%	29%	28%

Overall Impressions**Overall Impressions****Percent of students who agreed that:**

Staff treat students fairly	54%	43%	3%	54%	44%	2%
Staff encourage students to succeed	75%	23%	3%	78%	21%	1%
Center welcomes all people	65%	32%		69%	30%	
They have not seen unfair treatment of students	46%	50%		47%	50%	
Job Corps has been a positive experience	66%	34%		69%	31%	
They would recommend Job Corps to a friend	67%	33%		69%	31%	
Weighted Average:	62%	36%	2%	64%	35%	1%

Admissions**Admissions****Percent of students who agreed that:**

Enrolling in Job Corps was easy	70%	29%	1%	68%	31%	1%
The Admissions Counselors explained the Job Corps Student Conduct Policy	86%	13%	1%	88%	12%	1%
The Admissions Counselors explained what is expected of students at Job Corps	89%	9%	2%	87%	12%	1%
The Admissions Counselors were helpful when completing the Job Corps application	83%	15%	2%	82%	16%	2%
The Admissions Counselors discussed career training options	81%	17%	2%	84%	14%	1%
The Admissions Counselors placed the students in a center that had trades they wanted	81%	18%	1%	83%	15%	2%
They were satisfied with the length of time it took from starting the application to arriving at center	73%	27%	1%	69%	30%	1%
The Admissions Counselors did a great or good job explaining the program and preparing the students for life at Job Corps	82%	18%		83%	17%	
Weighted Average:	81%	18%	1%	81%	18%	1%

	Region (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	71%	24%	5%	76%	22%	2%
The center is well organized	48%	48%	4%	54%	45%	2%
The center staff announce important information when needed	59%	37%	4%	63%	36%	1%
The buildings are in good repair	58%	38%	4%	63%	35%	2%
The facilities are clean	60%	35%	4%	68%	30%	1%
They can talk to center staff about their opinions about the center	59%	34%	6%	62%	33%	5%
The center has helped arrange child care, if needed	56%	44%		60%	40%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely	70%	28%	2%	77%	20%	3%
Non-Res: The center helps students get to center and back home every day	43%	17%	41%	56%	23%	20%
Non-Res: The center provides space for students to study on center	54%	17%	28%	59%	20%	21%
Non-Res: Teachers are willing to listen to concerns	64%	15%	21%	78%	15%	7%
Non-Res: The center has a designated staff person to address the needs of non-residential students	50%	18%	32%	63%	22%	16%
Non-Res: The center staff are helpful explaining leave policy	47%	19%	34%	67%	22%	11%
Weighted Average:	59%	34%	7%	64%	32%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	76%	21%	3%	76%	22%	2%
The health and wellness staff help students understand their health care needs	73%	23%	3%	74%	23%	2%
The health and wellness staff treat students with respect	78%	19%	3%	81%	18%	1%
The health and wellness staff keep students' personal health information private	80%	15%	4%	83%	14%	3%
Health services teach students to manage their health better	70%	26%	4%	72%	25%	3%
The health and wellness staff are available to students during the training day	77%	19%	4%	76%	22%	3%
Health services are available to students as needed	50%	40%	10%	48%	41%	12%
The health and wellness staff helped them get health services off center as needed	63%	27%	10%	64%	26%	10%
Weighted Average:	71%	24%	5%	72%	24%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	68%	23%	9%	69%	23%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	68%	32%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	82%	18%		81%	19%	
Receiving accommodations improved their ability to participate in the Job Corps program	76%	22%	2%	79%	19%	2%
Weighted Average:	71%	24%	5%	73%	23%	4%

Percent of students:	Region (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	88%	11%	1%	88%	11%	1%
The counselors help them plan and meet goals	82%	17%	2%	83%	15%	2%
They could ask the counselors for help	77%	21%	2%	78%	20%	2%
The counselors respond quickly	74%	22%	4%	74%	22%	4%
The counselors keep their personal information private	83%	14%	3%	84%	12%	3%
Weighted Average:	81%	17%	2%	82%	16%	2%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	75%	19%	6%	79%	17%	4%
The recreational staff organize activities that students enjoy	68%	24%	8%	72%	23%	5%
There are recreational activities available after training hours	79%	18%	3%	80%	17%	3%
The equipment in the recreation area works and is clean	70%	22%	8%	73%	22%	5%
Non-Res: They are encouraged to participate in recreational activities	53%	19%	28%	68%	18%	14%
Weighted Average:	72%	21%	7%	75%	20%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	78%	21%	1%	81%	18%	0%
The cafeteria food tastes good	38%	62%	1%	43%	56%	1%
The cafeteria has healthy meal choices	57%	42%	1%	61%	38%	1%
The cafeteria meets students' needs	64%	33%	3%	68%	29%	3%
The cafeteria is clean	71%	28%	1%	74%	25%	1%
The food in the cafeteria is well cooked and fresh	46%	53%	1%	50%	49%	1%
They get enough food	67%	32%	1%	72%	28%	1%
Weighted Average:	60%	39%	1%	64%	35%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	48%	49%	3%	53%	45%	2%
Dorm rooms	56%	43%	1%	61%	39%	1%
The bathrooms in dorms	43%	55%	1%	52%	47%	1%
The shared dorm space	56%	43%	1%	60%	39%	1%
The laundry rooms	54%	45%	1%	57%	42%	1%
The Resident Advisor (RA) or dorm staff	62%	36%	1%	66%	33%	1%
The access to computers	49%	43%	8%	49%	43%	8%
The access to the internet	56%	43%	1%	60%	39%	1%
Dorm safety	66%	32%	2%	69%	30%	1%
The study spaces available after training hours	57%	36%	7%	60%	33%	7%
Tutoring after training hours	42%	41%	17%	45%	39%	16%
Center-provided transportation	57%	39%	4%	60%	35%	5%
Dorm problems being fixed	39%	58%	2%	44%	54%	2%
The dorm clean up duties and other clean up duties are assigned to students fairly	65%	33%	2%	70%	28%	2%
The dorm is safe and does not have any health and/or safety hazards	43%	57%		46%	54%	
Weighted Average:	53%	44%	3%	57%	40%	3%

Percent of students:	Region (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Success						
Career Preparation Phase						
Percent of students who agreed that:						
The CPP instructors treat students with respect	90%	8%	2%	93%	7%	1%
The CPP instructors care about student success	89%	9%	2%	91%	8%	1%
The CPP classes are well-planned and organized	83%	15%	2%	85%	14%	1%
The CPP classes have working equipment	87%	11%	2%	88%	11%	1%
Their CPP class has helped identify the right trade	85%	12%	3%	87%	11%	1%
The CPP class has better prepared them for a job	78%	18%	4%	83%	14%	3%
The CPP class has better prepared them for finding a job	74%	21%	5%	78%	18%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	88%	8%	4%	91%	8%	2%
My CPP instructor is helpful during class	89%	9%	2%	91%	8%	1%
My CPP instructor treats students fairly	87%	11%	2%	90%	9%	1%
Weighted Average:	85%	12%	3%	88%	11%	2%

Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	68%	32%		66%	34%	
They have learned how to be professional during a job interview	87%	13%		86%	14%	
They have learned how to write a resume and complete an application	84%	16%		85%	15%	
They have learned how to manage money	77%	23%		78%	22%	
They have learned how to live on their own	78%	22%		78%	22%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	75%	22%	3%	77%	20%	3%
Weighted Average:	78%	22%	0%	77%	22%	0%

Percent of students:	Region (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	84%	14%	2%	85%	14%	1%
The reading classes are well-planned and organized	78%	19%	3%	79%	19%	2%
The reading classes have enough working equipment	76%	20%	3%	78%	20%	2%
The reading teachers care about students learning to read and write well	81%	16%	3%	81%	17%	2%
The reading teachers clearly describe the material covered in class	79%	19%	3%	80%	18%	2%
The reading teachers care about the student's success	81%	16%	3%	82%	16%	2%
The reading teachers are helpful	82%	16%	3%	82%	16%	1%
The reading teachers treat students fairly	81%	16%	3%	81%	18%	2%
There are no issues that makes it difficult to learn in reading class	56%	44%		56%	44%	
Weighted Average:	78%	20%	3%	78%	20%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	84%	15%	1%	85%	15%	1%
The math classes are well-planned and organized	74%	24%	2%	78%	21%	1%
The math classes have working equipment (for example, computers, books, or printers).	75%	21%	3%	80%	18%	2%
The math teachers care about students learning math well	78%	19%	3%	82%	16%	2%
The math teachers clearly describe the material covered in class	75%	23%	2%	80%	19%	1%
The math teachers care about the student's success	77%	20%	3%	81%	17%	2%
The math teachers are helpful	79%	19%	2%	82%	17%	1%
The math teachers treat students fairly	80%	19%	2%	82%	17%	1%
There are no issues that makes it difficult to learn in math class	55%	45%		58%	42%	
Weighted Average:	75%	23%	2%	79%	20%	1%

HSD/HSE						
Percent of students who agreed that:						
They are making progress towards obtaining a high school diploma or equivalent	91%	9%		92%	8%	
They are satisfied with instruction	81%	19%		82%	18%	
The high school teachers treat students with respect	85%	15%		86%	13%	1%
The high school classes are well-planned and organized	78%	21%	1%	78%	20%	2%
The high school classes have enough working equipment	79%	20%	1%	81%	18%	1%
The high school teachers are able to assist with course work	79%	19%	2%	80%	18%	1%
The high school teachers care about the student's success	82%	18%	1%	84%	14%	2%
They are gaining the required knowledge in the high school class	82%	17%	1%	84%	14%	2%
There are no issues that makes it difficult to learn in high school class	62%	38%		65%	35%	
The high school teachers are helpful	84%	16%		83%	16%	1%
The high school teacher treat students fairly	82%	17%	1%	82%	17%	2%
Weighted Average:	80%	19%	0%	82%	17%	1%

Percent of students:	Region (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	93%	7%		94%	6%	
The trade instructors treat students with respect	85%	13%	2%	89%	10%	1%
The trade instructors care about the student's success	85%	14%	2%	89%	10%	1%
The trade instructors' lessons are well-planned and organized	77%	21%	2%	82%	17%	1%
The trade classes have working equipment that is up-to-date	77%	21%	2%	83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	83%	15%	1%	89%	10%	1%
The trade instructors are able to clearly explain each skill	81%	17%	2%	86%	14%	1%
The trade instructors are experienced and able to assist students	84%	14%	2%	89%	10%	1%
There are no issues that makes it difficult to learn in trade class	63%	37%		67%	33%	
Work-based learning has improved their skills and their knowledge related to their trade	79%	19%	2%	81%	17%	1%
The trade instructors are helpful	83%	15%	1%	87%	12%	1%
The trade instructors treat students fairly	83%	15%	2%	85%	14%	1%
Weighted Average:	81%	17%	1%	85%	14%	1%

Advanced Career Training						
Percent of students who agreed that:						
The ACT program will improve their career opportunities after Job Corps	49%	14%	37%	69%	14%	17%
The center-provided transportation to and from the ACT site is excellent	42%	14%	43%	53%	24%	23%
The center has improved their ability to be successful in their ACT program	47%	13%	39%	60%	21%	19%
The center staff care about the needs of ACT students	46%	14%	39%	59%	23%	18%
Weighted Average:	46%	14%	40%	60%	21%	19%

Advanced Training						
Percent of students who agreed that:						
The Advanced Training instructors treat students with respect	93%	6%	1%	85%	11%	4%
The Advanced Training classes are well-planned and organized	80%	19%	1%	76%	20%	4%
The Advanced Training instructors clearly explain each skill	92%	7%	1%	82%	14%	4%
The Advanced Training instructors are experienced and able to assist students	93%	6%	1%	85%	10%	4%
The Advanced Training courses have added to what they learned in the basic trade program	91%	7%	2%	83%	11%	6%
The Advanced Training program will improve their career options	93%	6%	1%	86%	10%	4%
The Advanced Training instructors help students	91%	8%	1%	85%	11%	4%
The Advanced Training instructors treat students fairly	87%	12%	1%	80%	15%	5%
Weighted Average:	90%	9%	1%	83%	13%	4%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10. Gray cell color indicates that 'Does not know/apply' was not an option for that question.