

Section 1: Highlights
 Center & Region: PINEKNOT, PHILADELPHIA
 Survey Period: December 01 2025 - December 16 2025
 Surveys Offered: 81
 Number of Fully-Completed Surveys: 70
 Response Rate: 86%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Reading	Residential
Math	Overall Impressions
Career Preparation Phase	Center Life

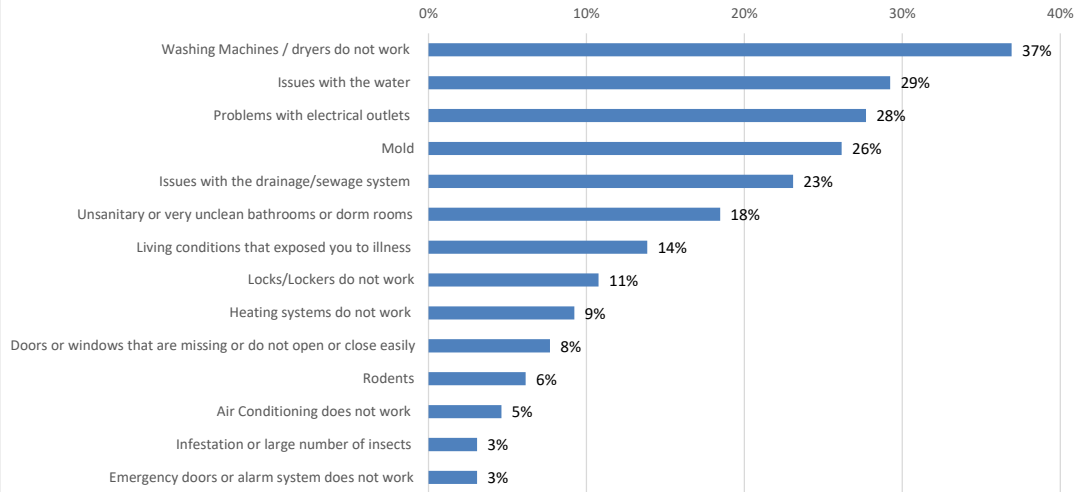
<i>Above National Average</i>	<i>Below National Average*</i>
Reading	Residential
Disability Services	Overall Impressions
Math	Career Technical Training: Basic
Recreation	
Food Services	
Counselors	
Health and Wellness	
Center Life	

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

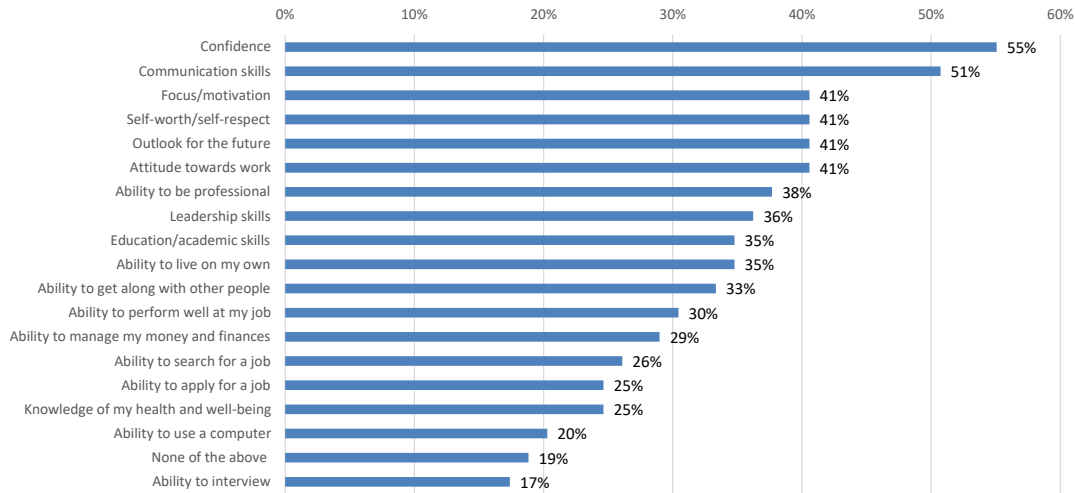
<i>Top 5 questions</i>	<i>Percent of students</i>
The reading teachers treat students with respect	100.0%
They are satisfied with their current trade	97.3%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	93.8%
The percent of students who reported always or usually having accommodations available when needed	93.3%
The math classes have working equipment (for example, computers, books, or printers).	93.3%

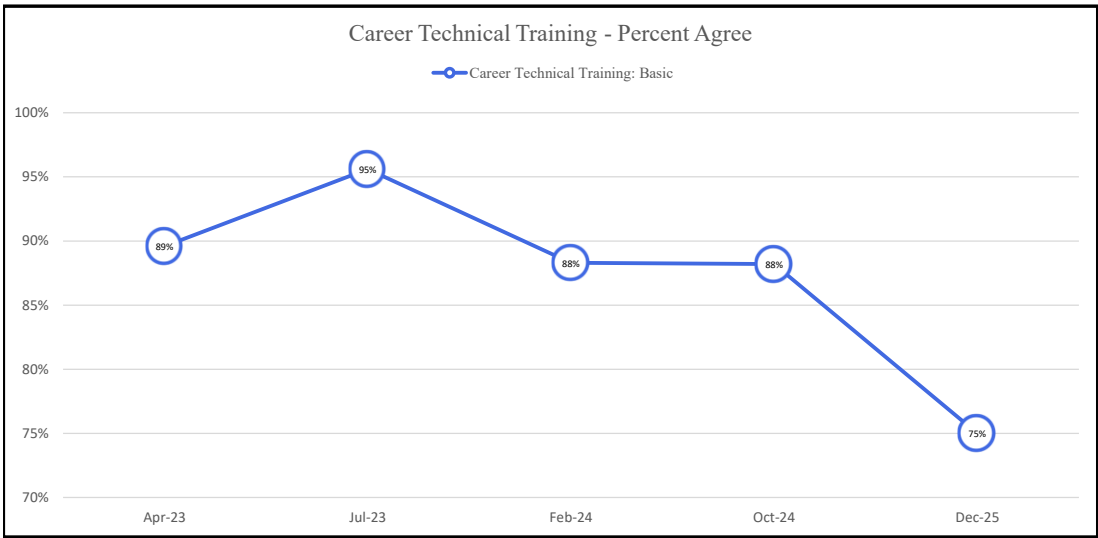
<i>Bottom 5 questions</i>	<i>Percent of students</i>
The dorm is safe and does not have any health and/or safety hazards	36.9%
Tutoring after training hours	38.5%
Living at the center	42.4%
They have not seen unfair treatment of students	43.5%
The cafeteria food tastes good	43.9%

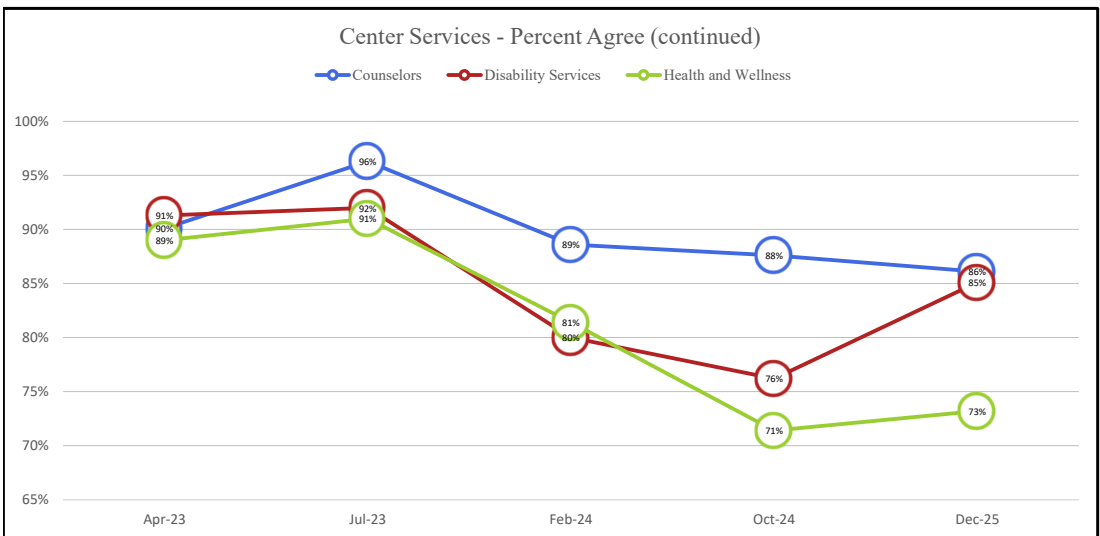
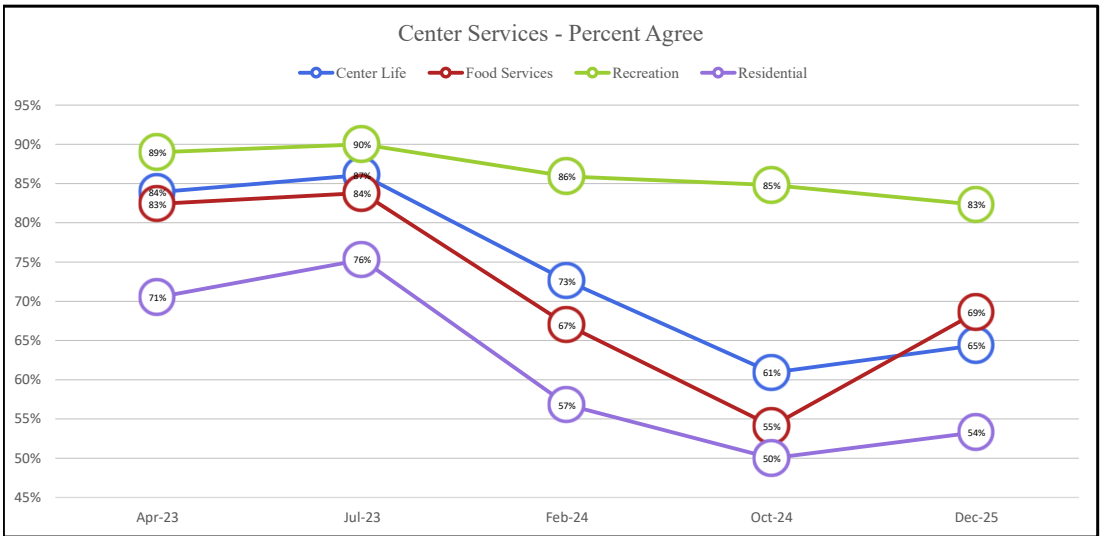
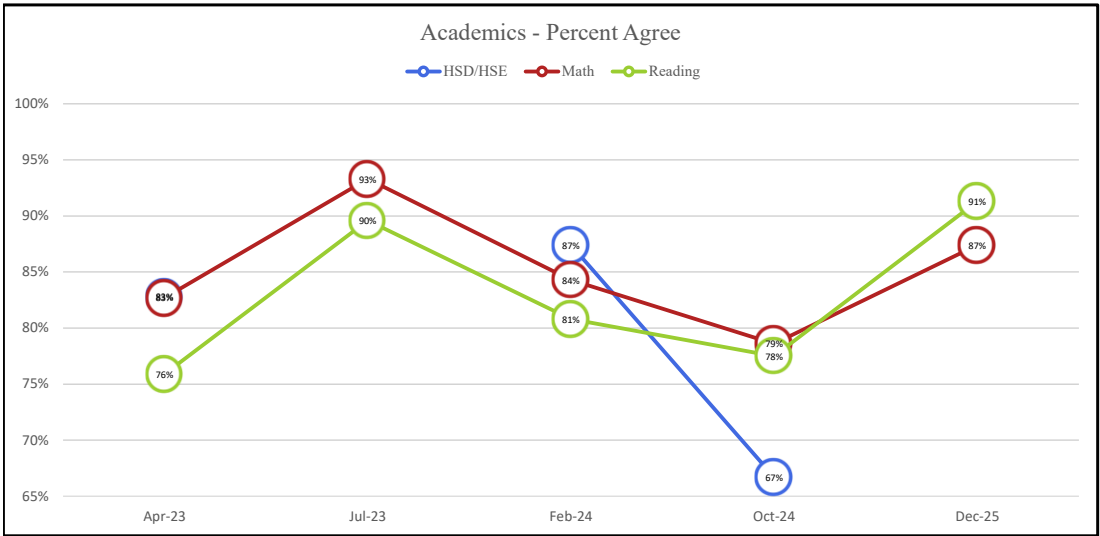
Dorm Safety Issues



Job Corps Improved my Skills







Section 2: Summary

Center & Region: PINEKNOT, PHILADELPHIA
 Contractor: C00100, UNITED STATES FOREST SERVICE

Survey Period: December 01 2025 - December 16 2025
 Surveys Offered: 81
 Number of Fully-Completed Surveys: 70

Response Rate:

Complete: 86%
 Incomplete or Partially Complete: 14%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	69%	31%		65%	35%	
Willing to take the survey	99%	1%		97%	3%	
Center shared last SEA survey results	45%	32%	23%	43%	29%	28%

Overall Impressions						
Overall Impressions	57%	42%	1%	64%	35%	1%
Center Services						
Center Life	65%	34%	1%	64%	32%	3%
Health and Wellness	73%	24%	3%	72%	24%	5%
Disability Services	85%	13%	2%	73%	23%	4%
Counselors	86%	13%	1%	82%	16%	2%
Recreation	83%	16%	1%	75%	20%	5%
Food Services	69%	31%	0%	64%	35%	1%
Residential	54%	42%	4%	57%	40%	3%
Career Success						
Career Preparation Phase	87%	12%	1%	88%	11%	2%
Career Readiness	76%	24%		77%	22%	0%
Academics						
Reading	91%	9%		78%	20%	2%
Math	87%	12%	1%	79%	20%	1%
Career Technical Training						
Career Technical Training: Basic	75%	25%	0%	85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N < 10. Weighted averages not shown if all Ns in section were < 10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: PINEKNOT, PHILADELPHIA
 Contractor: C00100, UNITED STATES FOREST SERVICE

Survey Period: December 01 2025 - December 16 2025

Surveys Offered: 81

Number of Fully-Completed Surveys: 70

Response Rate:

Complete: 86%

Incomplete or Partially Complete: 14%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	69%	31%		65%	35%	
Willing to take the survey	99%	1%		97%	3%	
Center shared last SEA survey results	45%	32%	23%	43%	29%	28%

Overall Impressions**Overall Impressions****Percent of students who agreed that:**

Staff treat students fairly	57%	42%	1%	54%	44%	2%
Staff encourage students to succeed	75%	23%	1%	78%	21%	1%
Center welcomes all people	59%	39%		69%	30%	
They have not seen unfair treatment of students	43%	54%		47%	50%	
Job Corps has been a positive experience	51%	49%		69%	31%	
They would recommend Job Corps to a friend	54%	46%		69%	31%	
Weighted Average:	57%	42%	1%	64%	35%	1%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	77%	23%		76%	22%	2%
The center is well organized	54%	43%	3%	54%	45%	2%
The center staff announce important information when needed	55%	43%	1%	63%	36%	1%
The buildings are in good repair	67%	33%		63%	35%	2%
The facilities are clean	71%	29%		68%	30%	1%
They can talk to center staff about their opinions about the center	65%	33%	1%	62%	33%	5%
The center has helped arrange child care, if needed				60%	40%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				77%	20%	3%
Non-Res: The center helps students get to center and back home every day				56%	23%	20%
Non-Res: The center provides space for students to study on center				59%	20%	21%
Non-Res: Teachers are willing to listen to concerns				78%	15%	7%
Non-Res: The center has a designated staff person to address the needs of non-residential students				63%	22%	16%
Non-Res: The center staff are helpful explaining leave policy				67%	22%	11%
Weighted Average:	65%	34%	1%	64%	32%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	78%	20%	1%	76%	22%	2%
The health and wellness staff help students understand their health care needs	74%	23%	3%	74%	23%	2%
The health and wellness staff treat students with respect	81%	17%	1%	81%	18%	1%
The health and wellness staff keep students' personal health information private	80%	17%	3%	83%	14%	3%
Health services teach students to manage their health better	70%	26%	4%	72%	25%	3%
The health and wellness staff are available to students during the training day	80%	19%	1%	76%	22%	3%
Health services are available to students as needed	51%	43%	6%	48%	41%	12%
The health and wellness staff helped them get health services off center as needed	72%	25%	3%	64%	26%	10%
Weighted Average:	73%	24%	3%	72%	24%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	78%	17%	4%	69%	23%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	94%	6%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	93%	7%		81%	19%	
Receiving accommodations improved their ability to participate in the Job Corps program	83%	17%		79%	19%	2%
Weighted Average:	85%	13%	2%	73%	23%	4%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	90%	10%		88%	11%	1%
The counselors help them plan and meet goals	87%	13%		83%	15%	2%
They could ask the counselors for help	86%	14%		78%	20%	2%
The counselors respond quickly	81%	16%	3%	74%	22%	4%
The counselors keep their personal information private	87%	10%	3%	84%	12%	3%
Weighted Average:	86%	13%	1%	82%	16%	2%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	83%	17%		79%	17%	4%
The recreational staff organize activities that students enjoy	80%	17%	3%	72%	23%	5%
There are recreational activities available after training hours	88%	11%	2%	80%	17%	3%
The equipment in the recreation area works and is clean	80%	20%		73%	22%	5%
Non-Res: They are encouraged to participate in recreational activities				68%	18%	14%
Weighted Average:	83%	16%	1%	75%	20%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	88%	12%		81%	18%	0%
The cafeteria food tastes good	44%	56%		43%	56%	1%
The cafeteria has healthy meal choices	65%	33%	2%	61%	38%	1%
The cafeteria meets students' needs	79%	21%		68%	29%	3%
The cafeteria is clean	77%	23%		74%	25%	1%
The food in the cafeteria is well cooked and fresh	59%	41%		50%	49%	1%
They get enough food	71%	29%		72%	28%	1%
Weighted Average:	69%	31%	0%	64%	35%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	42%	55%	3%	53%	45%	2%
Dorm rooms	54%	45%	2%	61%	39%	1%
The bathrooms in dorms	46%	52%	2%	52%	47%	1%
The shared dorm space	55%	43%	2%	60%	39%	1%
The laundry rooms	54%	43%	3%	57%	42%	1%
The Resident Advisor (RA) or dorm staff	66%	32%	2%	66%	33%	1%
The access to computers	52%	38%	9%	49%	43%	8%
The access to the internet	65%	32%	3%	60%	39%	1%
Dorm safety	69%	28%	3%	69%	30%	1%
The study spaces available after training hours	54%	35%	11%	60%	33%	7%
Tutoring after training hours	38%	45%	17%	45%	39%	16%
Center-provided transportation	66%	28%	6%	60%	35%	5%
Dorm problems being fixed	48%	49%	3%	44%	54%	2%
The dorm clean up duties and other clean up duties are assigned to students fairly	58%	40%	2%	70%	28%	2%
The dorm is safe and does not have any health and/or safety hazards	37%	63%		46%	54%	
Weighted Average:	54%	42%	4%	57%	40%	3%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Success						
Career Preparation Phase						
Percent of students who agreed that:						
The CPP instructors treat students with respect	93%	7%		93%	7%	1%
The CPP instructors care about student success	86%	14%		91%	8%	1%
The CPP classes are well-planned and organized	86%	14%		85%	14%	1%
The CPP classes have working equipment	93%	7%		88%	11%	1%
Their CPP class has helped identify the right trade	79%	21%		87%	11%	1%
The CPP class has better prepared them for a job	86%	14%		83%	14%	3%
The CPP class has better prepared them for finding a job	71%	21%	7%	78%	18%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	93%	7%		91%	8%	2%
My CPP instructor is helpful during class	93%	7%		91%	8%	1%
My CPP instructor treats students fairly	93%	7%		90%	9%	1%
Weighted Average:	87%	12%	1%	88%	11%	2%

Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	53%	47%		66%	34%	
They have learned how to be professional during a job interview	88%	13%		86%	14%	
They have learned how to write a resume and complete an application	81%	19%		85%	15%	
They have learned how to manage money	81%	19%		78%	22%	
They have learned how to live on their own	88%	13%		78%	22%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	87%	13%		77%	20%	3%
Weighted Average:	76%	24%		77%	22%	0%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	100%			85%	14%	1%
The reading classes are well-planned and organized	93%	7%		79%	19%	2%
The reading classes have enough working equipment	93%	7%		78%	20%	2%
The reading teachers care about students learning to read and write well	93%	7%		81%	17%	2%
The reading teachers clearly describe the material covered in class	93%	7%		80%	18%	2%
The reading teachers care about the student's success	93%	7%		82%	16%	2%
The reading teachers are helpful	93%	7%		82%	16%	1%
The reading teachers treat students fairly	93%	7%		81%	18%	2%
There are no issues that makes it difficult to learn in reading class	71%	29%		56%	44%	
Weighted Average:	91%	9%		78%	20%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	93%	7%		85%	15%	1%
The math classes are well-planned and organized	87%	13%		78%	21%	1%
The math classes have working equipment (for example, computers, books, or printers).	93%	7%		80%	18%	2%
The math teachers care about students learning math well	93%	7%		82%	16%	2%
The math teachers clearly describe the material covered in class	80%	13%	7%	80%	19%	1%
The math teachers care about the student's success	93%	7%		81%	17%	2%
The math teachers are helpful	93%	7%		82%	17%	1%
The math teachers treat students fairly	93%	7%		82%	17%	1%
There are no issues that makes it difficult to learn in math class	60%	40%		58%	42%	
Weighted Average:	87%	12%	1%	79%	20%	1%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	97%	3%		94%	6%	
The trade instructors treat students with respect	84%	14%	3%	89%	10%	1%
The trade instructors care about the student's success	78%	22%		89%	10%	1%
The trade instructors' lessons are well-planned and organized	65%	32%	3%	82%	17%	1%
The trade classes have working equipment that is up-to-date	76%	24%		83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	76%	24%		89%	10%	1%
The trade instructors are able to clearly explain each skill	65%	35%		86%	14%	1%
The trade instructors are experienced and able to assist students	81%	19%		89%	10%	1%
There are no issues that makes it difficult to learn in trade class	46%	54%		67%	33%	
Work-based learning has improved their skills and their knowledge related to their trade	88%	12%		81%	17%	1%
The trade instructors are helpful	68%	32%		87%	12%	1%
The trade instructors treat students fairly	81%	19%		85%	14%	1%
Weighted Average:	75%	25%	0%	85%	14%	1%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Gray cell color indicates that 'Does not know/apply' was not an option for that question.