

**Section 1: Highlights**

Center & Region: PITTSBURGH, PHILADELPHIA  
 Survey Period: December 01 2025 - December 16 2025  
 Surveys Offered: 332  
 Number of Fully-Completed Surveys: 308  
 Response Rate: 93%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Counselors	Residential
Career Preparation Phase	Advanced Career Training
Admissions	Food Services

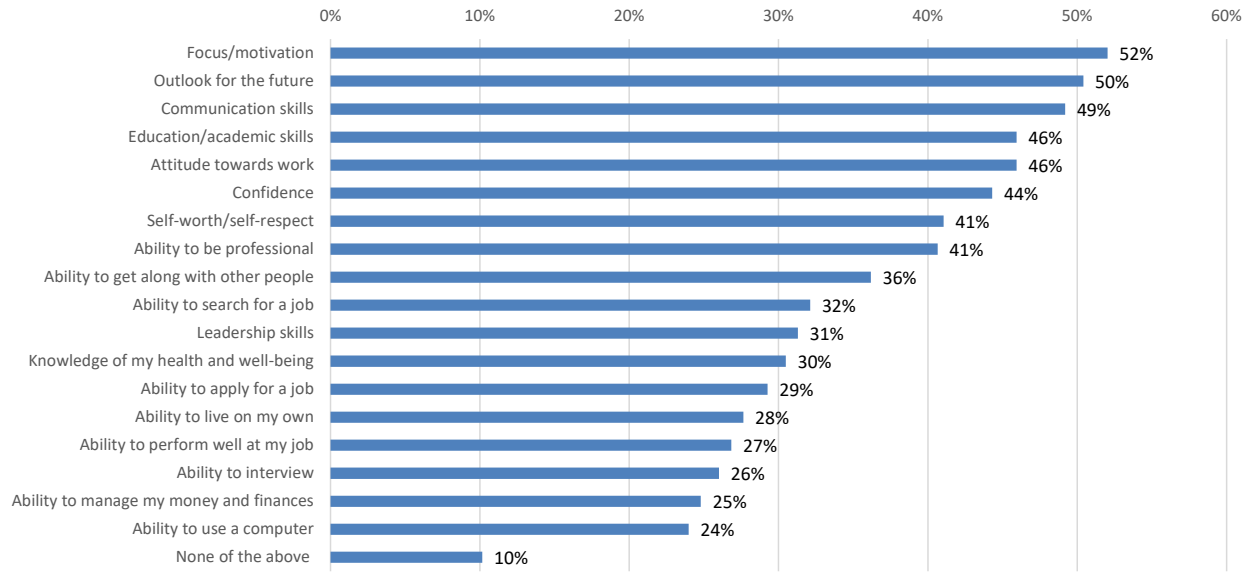
<i>Above National Average</i>	<i>Below National Average*</i>
Overall Impressions	Center Life
	Residential
	Recreation

\*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

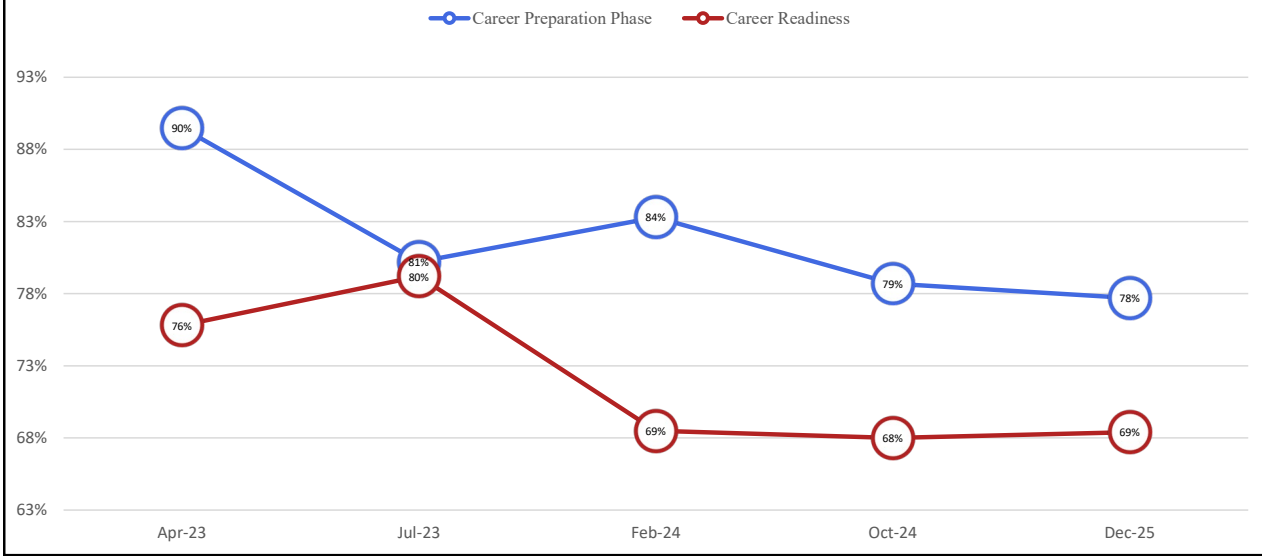
<i>Top 5 questions</i>	<i>Percent of students</i>
They are satisfied with their current trade	87.0%
The CPP instructors treat students with respect	86.7%
The counselors treat students with respect	86.6%
The counselors keep their personal information private	84.1%
My CPP instructor is helpful during class	84.0%

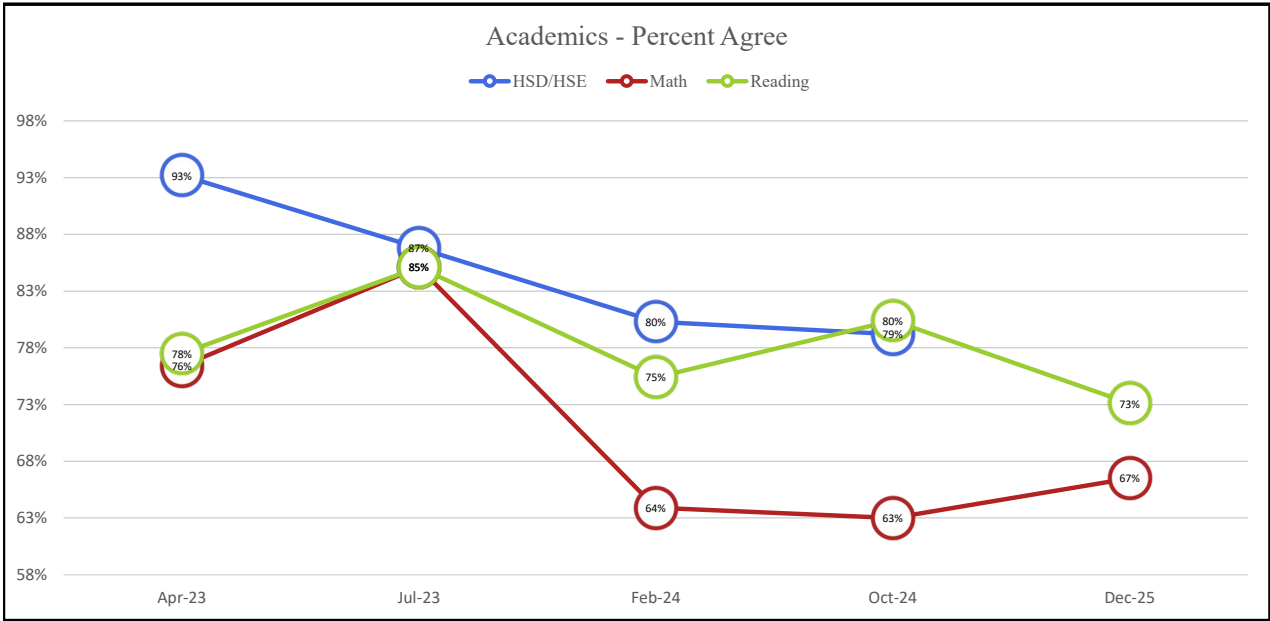
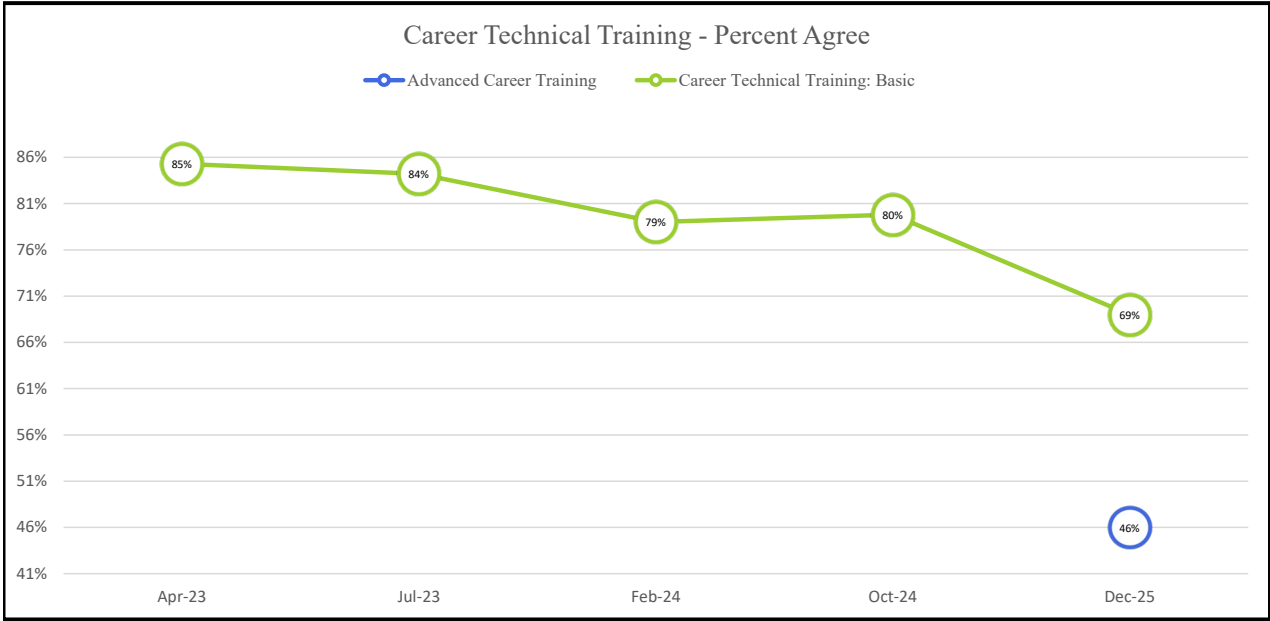
<i>Bottom 5 questions</i>	<i>Percent of students</i>
The bathrooms in dorms	15.6%
The cafeteria food tastes good	25.2%
The access to computers	26.6%
Dorm problems being fixed	30.3%
The food in the cafeteria is well cooked and fresh	31.5%

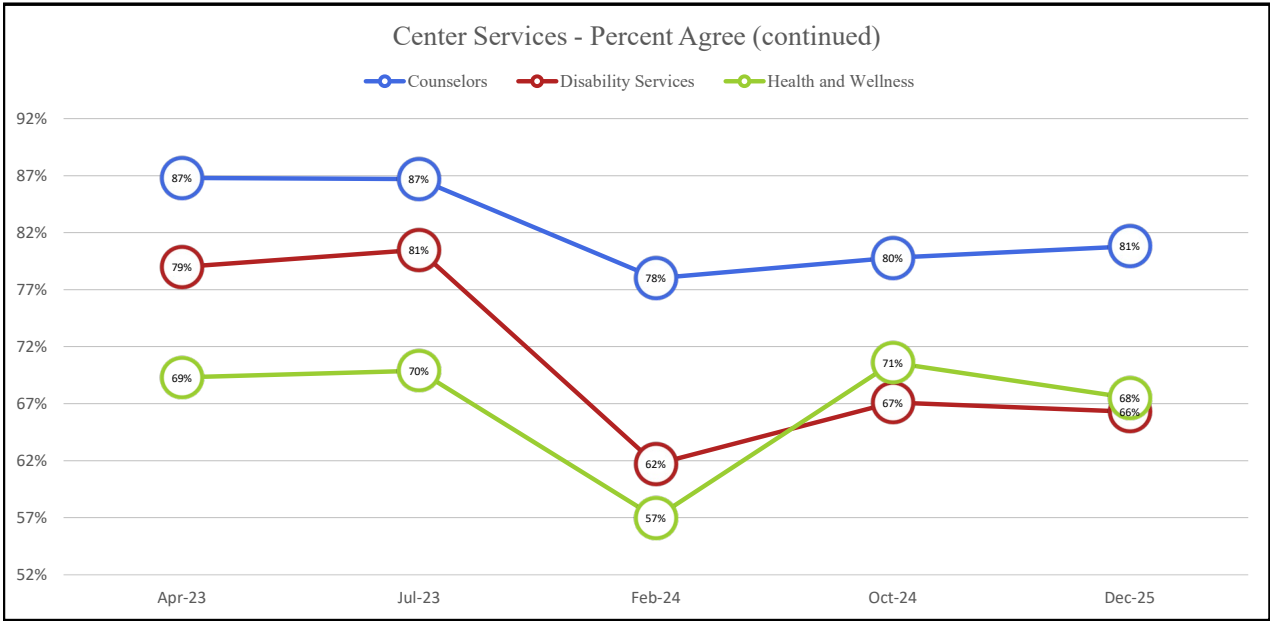
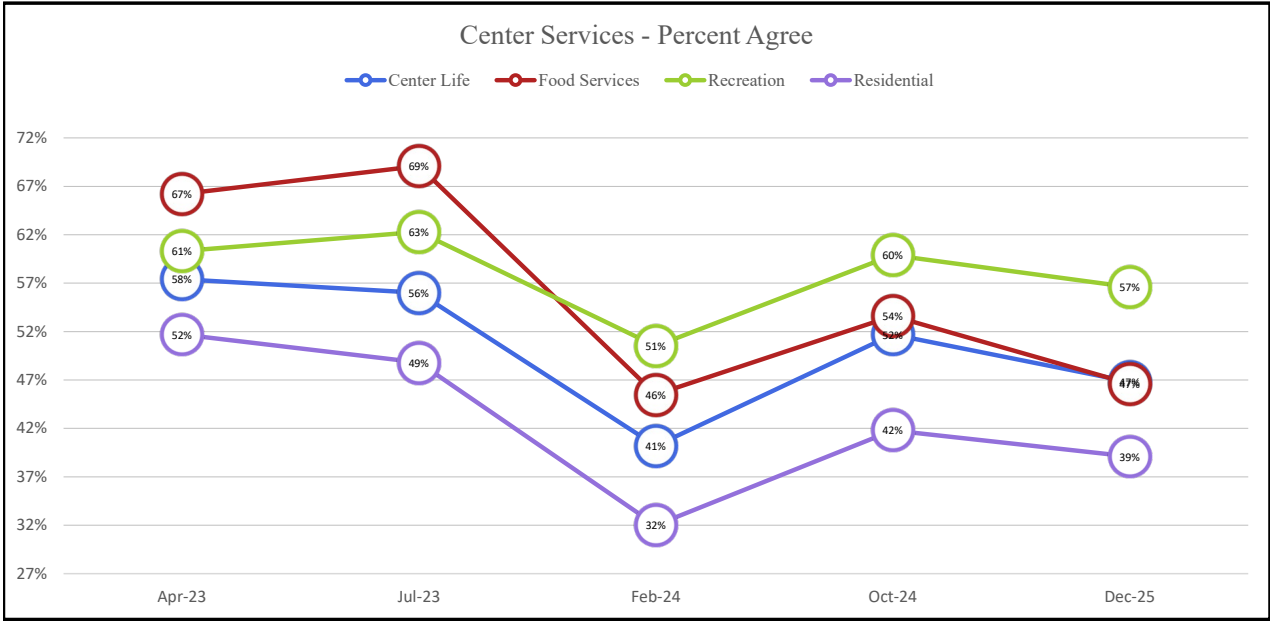
### Job Corps Improved my Skills



### Career Success - Percent Agree







**Section 2: Summary**

Center &amp; Region: PITTSBURGH, PHILADELPHIA

Contractor: C12200, ODLE MANAGEMENT GROUP

Survey Period: December 01 2025 - December 16 2025

Surveys Offered: 332

Number of Fully-Completed Surveys: 308

**Response Rate:**

Complete: 93%

Incomplete or Partially Complete: 7%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Percent of students:</b>						
Taking the survey for the first time	68%	32%		65%	35%	
Willing to take the survey	80%	20%		97%	3%	
Center shared last SEA survey results	30%	27%	43%	43%	29%	28%

<b>Overall Impressions</b>						
<b>Overall Impressions</b>	65%	26%	8%	64%	35%	1%
<b>Admissions</b>						
<b>Admissions</b>	76%	23%	1%	81%	18%	1%
<b>Center Services</b>						
<b>Center Life</b>	47%	25%	28%	64%	32%	3%
<b>Health and Wellness</b>	68%	20%	12%	72%	24%	5%
<b>Disability Services</b>	66%	20%	14%	73%	23%	4%
<b>Counselors</b>	81%	17%	3%	82%	16%	2%
<b>Recreation</b>	57%	15%	28%	75%	20%	5%
<b>Food Services</b>	47%	50%	3%	64%	35%	1%
<b>Residential</b>	39%	58%	2%	57%	40%	3%
<b>Career Success</b>						
<b>Career Preparation Phase</b>	78%	13%	9%	88%	11%	2%
<b>Career Readiness</b>	69%	30%	2%	77%	22%	0%
<b>Academics</b>						
<b>Reading</b>	73%	18%	9%	78%	20%	2%
<b>Math</b>	67%	27%	7%	79%	20%	1%
<b>Career Technical Training</b>						
<b>Career Technical Training: Basic</b>	69%	22%	9%	85%	14%	1%
<b>Advanced Career Training</b>	46%	12%	42%	60%	21%	19%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N < 10. Weighted averages not shown if all Ns in section were < 10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

**Section 3: Detailed Results**

Center &amp; Region: PITTSBURGH, PHILADELPHIA

Contractor: C12200, ODLE MANAGEMENT GROUP

Survey Period: December 01 2025 - December 16 2025

Surveys Offered: 332

Number of Fully-Completed Surveys: 308

**Response Rate:**

Complete: 93%

Incomplete or Partially Complete: 7%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Percent of students:</b>						
Taking the survey for the first time	68%	32%		65%	35%	
Willing to take the survey	80%	20%		97%	3%	
Center shared last SEA survey results	30%	27%	43%	43%	29%	28%

**Overall Impressions****Overall Impressions****Percent of students who agreed that:**

Staff treat students fairly	57%	30%	13%	54%	44%	2%
Staff encourage students to succeed	74%	14%	12%	78%	21%	1%
Center welcomes all people	62%	26%		69%	30%	
They have not seen unfair treatment of students	53%	33%		47%	50%	
Job Corps has been a positive experience	73%	27%		69%	31%	
They would recommend Job Corps to a friend	73%	27%		69%	31%	
<b>Weighted Average:</b>	<b>65%</b>	<b>26%</b>	<b>8%</b>	<b>64%</b>	<b>35%</b>	<b>1%</b>

**Admissions****Admissions****Percent of students who agreed that:**

Enrolling in Job Corps was easy	70%	30%		68%	31%	1%
The Admissions Counselors explained the Job Corps Student Conduct Policy	78%	22%		88%	12%	1%
The Admissions Counselors explained what is expected of students at Job Corps	83%	17%		87%	12%	1%
The Admissions Counselors were helpful when completing the Job Corps application	78%	17%	4%	82%	16%	2%
The Admissions Counselors discussed career training options	78%	17%	4%	84%	14%	1%
The Admissions Counselors placed the students in a center that had trades they wanted	78%	22%		83%	15%	2%
They were satisfied with the length of time it took from starting the application to arriving at center	65%	35%		69%	30%	1%
The Admissions Counselors did a great or good job explaining the program and preparing the students for life at Job Corps	78%	22%		83%	17%	
<b>Weighted Average:</b>	<b>76%</b>	<b>23%</b>	<b>1%</b>	<b>81%</b>	<b>18%</b>	<b>1%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Center Services</b>						
<b>Center Life</b>						
<b>Percent of students who agreed that:</b>						
The center leadership treat students with respect	61%	20%	20%	76%	22%	2%
The center is well organized	43%	37%	20%	54%	45%	2%
The center staff announce important information when needed	52%	30%	19%	63%	36%	1%
The buildings are in good repair	47%	32%	22%	63%	35%	2%
The facilities are clean	46%	31%	23%	68%	30%	1%
They can talk to center staff about their opinions about the center	53%	25%	22%	62%	33%	5%
The center has helped arrange child care, if needed	35%	65%		60%	40%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				77%	20%	3%
Non-Res: The center helps students get to center and back home every day	34%	17%	50%	56%	23%	20%
Non-Res: The center provides space for students to study on center	34%	14%	53%	59%	20%	21%
Non-Res: Teachers are willing to listen to concerns	50%	12%	39%	78%	15%	7%
Non-Res: The center has a designated staff person to address the needs of non-residential students	45%	18%	37%	63%	22%	16%
Non-Res: The center staff are helpful explaining leave policy	42%	18%	41%	67%	22%	11%
<b>Weighted Average:</b>	<b>47%</b>	<b>25%</b>	<b>28%</b>	<b>64%</b>	<b>32%</b>	<b>3%</b>

<b>Health and Wellness</b>						
<b>Percent of students who agreed that:</b>						
The health and wellness staff clearly explain available health services	75%	17%	8%	76%	22%	2%
The health and wellness staff help students understand their health care needs	71%	20%	9%	74%	23%	2%
The health and wellness staff treat students with respect	72%	19%	9%	81%	18%	1%
The health and wellness staff keep students' personal health information private	76%	14%	11%	83%	14%	3%
Health services teach students to manage their health better	65%	23%	12%	72%	25%	3%
The health and wellness staff are available to students during the training day	74%	13%	13%	76%	22%	3%
Health services are available to students as needed	49%	31%	20%	48%	41%	12%
The health and wellness staff helped them get health services off center as needed	60%	24%	16%	64%	26%	10%
<b>Weighted Average:</b>	<b>68%</b>	<b>20%</b>	<b>12%</b>	<b>72%</b>	<b>24%</b>	<b>5%</b>

<b>Disability Services</b>						
<b>Percent of students who agreed that:</b>						
Center staff are respectful of students with disabilities	61%	17%	22%	69%	23%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	71%	29%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	79%	21%		81%	19%	
Receiving accommodations improved their ability to participate in the Job Corps program	74%	19%	6%	79%	19%	2%
<b>Weighted Average:</b>	<b>66%</b>	<b>20%</b>	<b>14%</b>	<b>73%</b>	<b>23%</b>	<b>4%</b>

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Percent of students:</b>						
<b>Counselors</b>						
<b>Percent of students who agreed that:</b>						
The counselors treat students with respect	87%	12%	2%	88%	11%	1%
The counselors help them plan and meet goals	81%	17%	2%	83%	15%	2%
They could ask the counselors for help	77%	21%	2%	78%	20%	2%
The counselors respond quickly	76%	20%	4%	74%	22%	4%
The counselors keep their personal information private	84%	13%	3%	84%	12%	3%
<b>Weighted Average:</b>	<b>81%</b>	<b>17%</b>	<b>3%</b>	<b>82%</b>	<b>16%</b>	<b>2%</b>

<b>Recreation</b>						
<b>Percent of students who agreed that:</b>						
All of the recreational staff treat students with respect	60%	14%	26%	79%	17%	4%
The recreational staff organize activities that students enjoy	54%	16%	30%	72%	23%	5%
There are recreational activities available after training hours	80%	17%	4%	80%	17%	3%
The equipment in the recreation area works and is clean	56%	16%	28%	73%	22%	5%
Non-Res: They are encouraged to participate in recreational activities	39%	12%	49%	68%	18%	14%
<b>Weighted Average:</b>	<b>57%</b>	<b>15%</b>	<b>28%</b>	<b>75%</b>	<b>20%</b>	<b>5%</b>

<b>Food Services</b>						
<b>Percent of students who agreed that:</b>						
Cafeteria staff treat students with respect	65%	32%	3%	81%	18%	0%
The cafeteria food tastes good	25%	72%	3%	43%	56%	1%
The cafeteria has healthy meal choices	44%	53%	3%	61%	38%	1%
The cafeteria meets students' needs	49%	45%	6%	68%	29%	3%
The cafeteria is clean	60%	37%	3%	74%	25%	1%
The food in the cafeteria is well cooked and fresh	31%	66%	3%	50%	49%	1%
They get enough food	53%	45%	2%	72%	28%	1%
<b>Weighted Average:</b>	<b>47%</b>	<b>50%</b>	<b>3%</b>	<b>64%</b>	<b>35%</b>	<b>1%</b>

<b>Residential</b>						
<b>Percent of students who are satisfied with:</b>						
Living at the center	33%	62%	5%	53%	45%	2%
Dorm rooms	41%	59%		61%	39%	1%
The bathrooms in dorms	16%	83%	2%	52%	47%	1%
The shared dorm space	40%	60%		60%	39%	1%
The laundry rooms	36%	64%		57%	42%	1%
The Resident Advisor (RA) or dorm staff	52%	48%		66%	33%	1%
The access to computers	27%	68%	6%	49%	43%	8%
The access to the internet	42%	58%		60%	39%	1%
Dorm safety	55%	44%	1%	69%	30%	1%
The study spaces available after training hours	45%	50%	5%	60%	33%	7%
Tutoring after training hours	32%	56%	12%	45%	39%	16%
Center-provided transportation	52%	45%	3%	60%	35%	5%
Dorm problems being fixed	30%	70%		44%	54%	2%
The dorm clean up duties and other clean up duties are assigned to students fairly	54%	43%	3%	70%	28%	2%
The dorm is safe and does not have any health and/or safety hazards	35%	65%		46%	54%	
<b>Weighted Average:</b>	<b>39%</b>	<b>58%</b>	<b>2%</b>	<b>57%</b>	<b>40%</b>	<b>3%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Career Success</b>						
<b>Career Preparation Phase</b>						
<b>Percent of students who agreed that:</b>						
The CPP instructors treat students with respect	87%	5%	8%	93%	7%	1%
The CPP instructors care about student success	79%	13%	8%	91%	8%	1%
The CPP classes are well-planned and organized	76%	16%	8%	85%	14%	1%
The CPP classes have working equipment	79%	11%	11%	88%	11%	1%
Their CPP class has helped identify the right trade	76%	15%	9%	87%	11%	1%
The CPP class has better prepared them for a job	75%	15%	11%	83%	14%	3%
The CPP class has better prepared them for finding a job	64%	24%	12%	78%	18%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	84%	7%	9%	91%	8%	2%
My CPP instructor is helpful during class	84%	8%	8%	91%	8%	1%
My CPP instructor treats students fairly	79%	13%	8%	90%	9%	1%
<b>Weighted Average:</b>	<b>78%</b>	<b>13%</b>	<b>9%</b>	<b>88%</b>	<b>11%</b>	<b>2%</b>

<b>Career Readiness</b>						
<b>Percent of students who agreed that:</b>						
They have attended classes at the center that help prepare them for graduation from Job Corps	58%	42%		66%	34%	
They have learned how to be professional during a job interview	79%	21%		86%	14%	
They have learned how to write a resume and complete an application	79%	21%		85%	15%	
They have learned how to manage money	68%	32%		78%	22%	
They have learned how to live on their own	74%	26%		78%	22%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	63%	25%	13%	77%	20%	3%
<b>Weighted Average:</b>	<b>69%</b>	<b>30%</b>	<b>2%</b>	<b>77%</b>	<b>22%</b>	<b>0%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Academics</b>						
<b>Reading</b>						
<b>Percent of students who agreed that:</b>						
The reading teachers treat students with respect	80%	12%	8%	85%	14%	1%
The reading classes are well-planned and organized	73%	16%	11%	79%	19%	2%
The reading classes have enough working equipment	76%	14%	11%	78%	20%	2%
The reading teachers care about students learning to read and write well	77%	14%	9%	81%	17%	2%
The reading teachers clearly describe the material covered in class	76%	14%	11%	80%	18%	2%
The reading teachers care about the student's success	76%	14%	11%	82%	16%	2%
The reading teachers are helpful	76%	14%	11%	82%	16%	1%
The reading teachers treat students fairly	74%	14%	12%	81%	18%	2%
There are no issues that makes it difficult to learn in reading class	51%	49%		56%	44%	
<b>Weighted Average:</b>	<b>73%</b>	<b>18%</b>	<b>9%</b>	<b>78%</b>	<b>20%</b>	<b>2%</b>

<b>Math</b>						
<b>Percent of students who agreed that:</b>						
The math teachers treat students with respect	72%	23%	5%	85%	15%	1%
The math classes are well-planned and organized	69%	23%	8%	78%	21%	1%
The math classes have working equipment (for example, computers, books, or printers).	69%	22%	9%	80%	18%	2%
The math teachers care about students learning math well	68%	24%	8%	82%	16%	2%
The math teachers clearly describe the material covered in class	68%	23%	9%	80%	19%	1%
The math teachers care about the student's success	69%	24%	7%	81%	17%	2%
The math teachers are helpful	70%	23%	7%	82%	17%	1%
The math teachers treat students fairly	69%	24%	7%	82%	17%	1%
There are no issues that makes it difficult to learn in math class	46%	54%		58%	42%	
<b>Weighted Average:</b>	<b>67%</b>	<b>27%</b>	<b>7%</b>	<b>79%</b>	<b>20%</b>	<b>1%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Career Technical Training</b>						
<b>Career Technical Training: Basic</b>						
<b>Percent of students who agreed that:</b>						
They are satisfied with their current trade	87%	13%		94%	6%	
The trade instructors treat students with respect	70%	20%	11%	89%	10%	1%
The trade instructors care about the student's success	70%	20%	11%	89%	10%	1%
The trade instructors' lessons are well-planned and organized	65%	24%	11%	82%	17%	1%
The trade classes have working equipment that is up-to-date	63%	24%	13%	83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	67%	22%	11%	89%	10%	1%
The trade instructors are able to clearly explain each skill	65%	24%	11%	86%	14%	1%
The trade instructors are experienced and able to assist students	67%	22%	11%	89%	10%	1%
There are no issues that makes it difficult to learn in trade class	70%	30%		67%	33%	
Work-based learning has improved their skills and their knowledge related to their trade	65%	26%	9%	81%	17%	1%
The trade instructors are helpful	65%	24%	11%	87%	12%	1%
The trade instructors treat students fairly	72%	17%	11%	85%	14%	1%
<b>Weighted Average:</b>	<b>69%</b>	<b>22%</b>	<b>9%</b>	<b>85%</b>	<b>14%</b>	<b>1%</b>

<b>Advanced Career Training</b>						
<b>Percent of students who agreed that:</b>						
The ACT program will improve their career opportunities after Job Corps	49%	12%	39%	69%	14%	17%
The center-provided transportation to and from the ACT site is excellent	41%	13%	46%	53%	24%	23%
The center has improved their ability to be successful in their ACT program	48%	10%	42%	60%	21%	19%
The center staff care about the needs of ACT students	46%	12%	42%	59%	23%	18%
<b>Weighted Average:</b>	<b>46%</b>	<b>12%</b>	<b>42%</b>	<b>60%</b>	<b>21%</b>	<b>19%</b>

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Gray cell color indicates that 'Does not know/apply' was not an option for that question.