

Section 1: Highlights

Center & Region: PIVOT, SANFRANCISCO
 Survey Period: December 01 2025 - December 16 2025
 Surveys Offered: 10
 Number of Fully-Completed Surveys: 10
 Response Rate: 100%

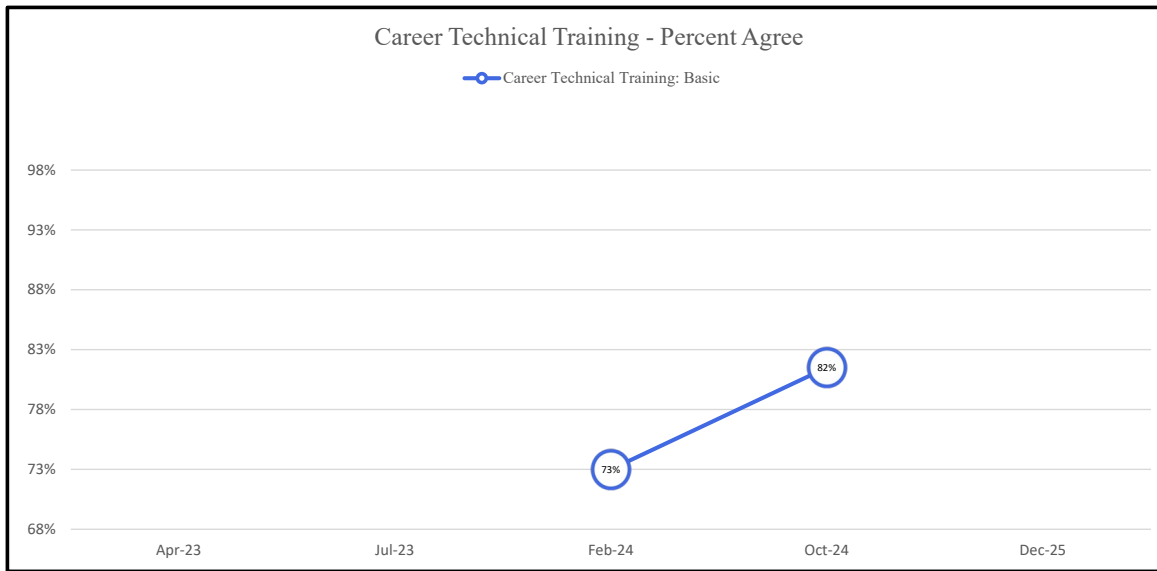
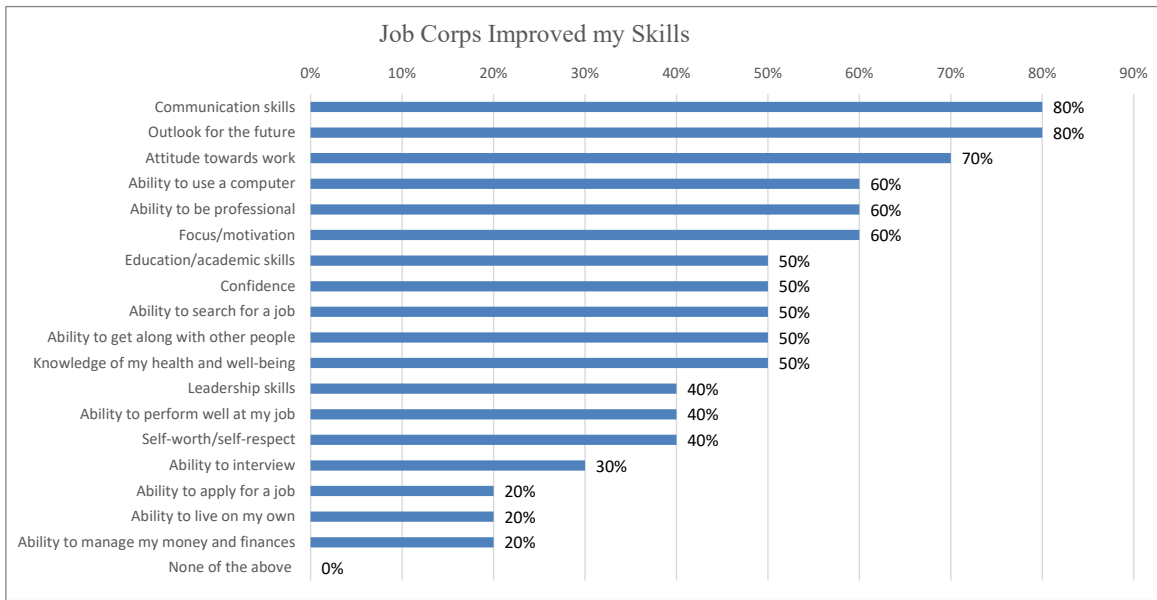
<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Center Life	Counselors
Disability Services	Overall Impressions
Health and Wellness	Recreation

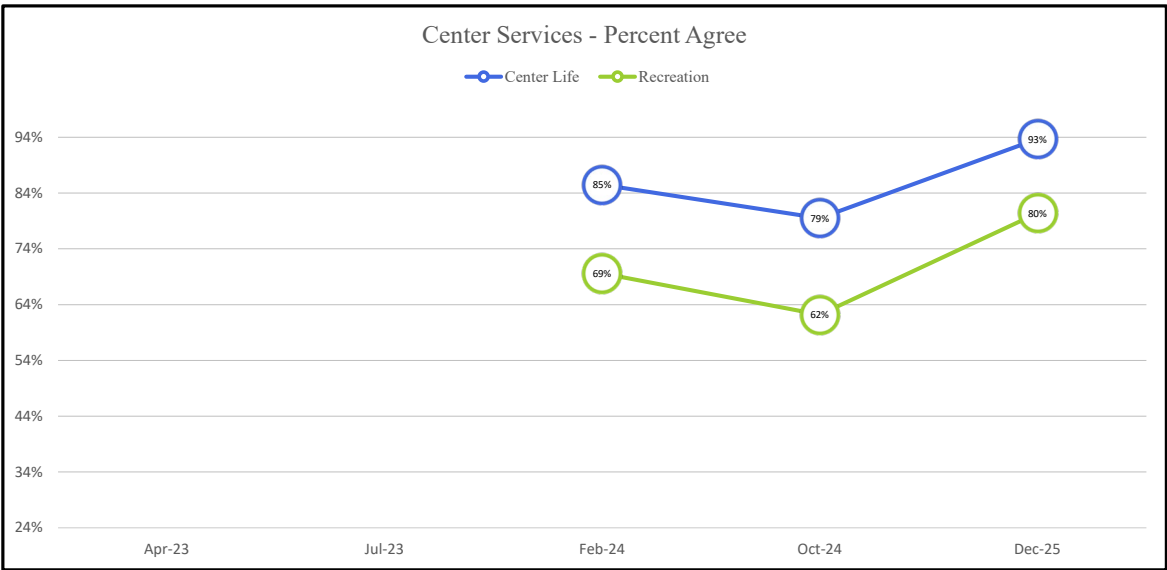
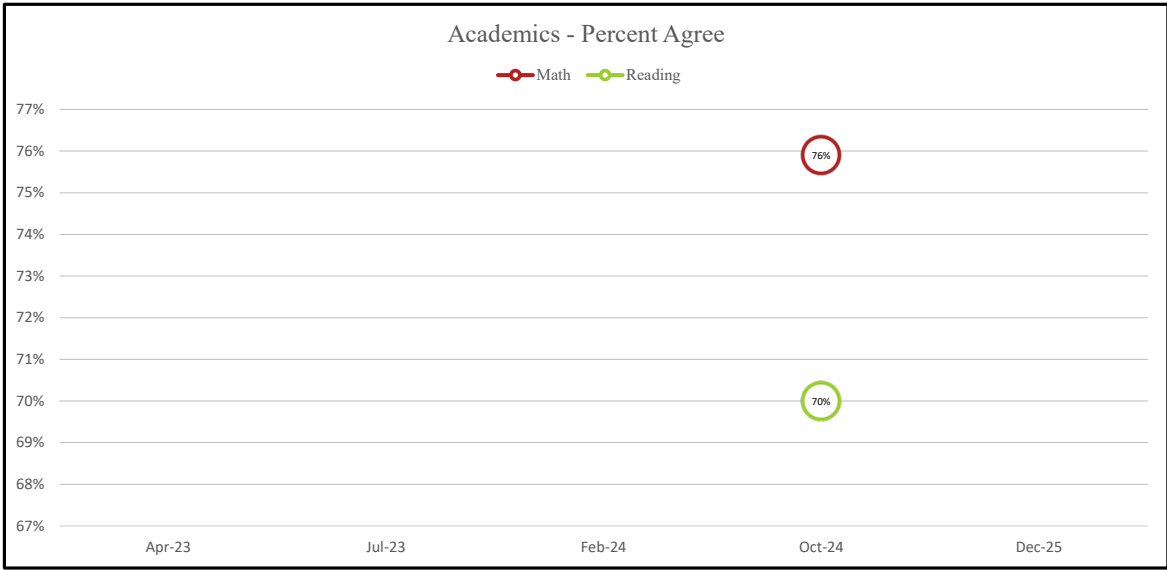
<i>Above National Average</i>	<i>Below National Average*</i>
Center Life	Counselors
Disability Services	
Health and Wellness	
Overall Impressions	
Recreation	

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

<i>Top 5 questions</i>	<i>Percent of students</i>
The center staff announce important information when needed	100.0%
The health and wellness staff clearly explain available health services	100.0%
The health and wellness staff help students understand their health care needs	100.0%
The buildings are in good repair	100.0%
The facilities are clean	100.0%

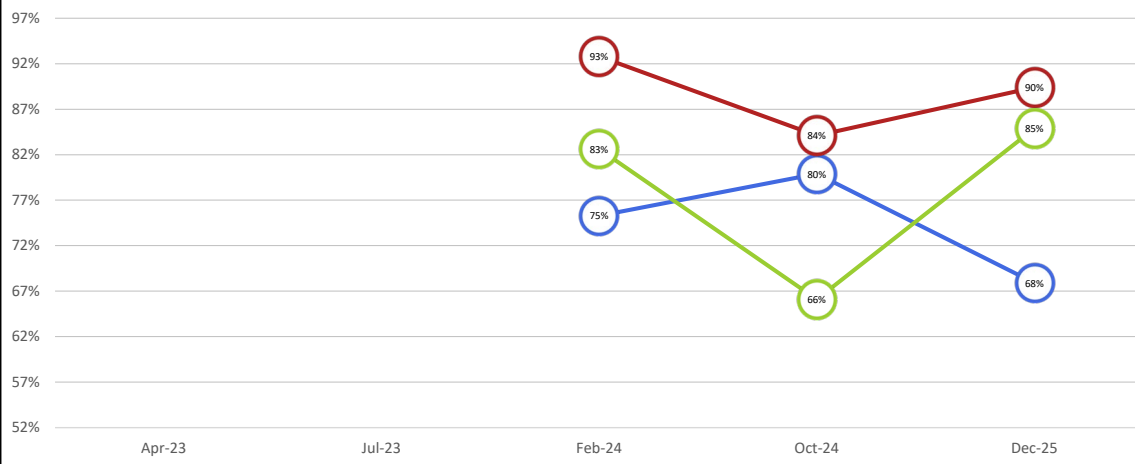
<i>Bottom 5 questions</i>	<i>Percent of students</i>
They have not seen unfair treatment of students	50.0%
Staff treat students fairly	60.0%
Health services are available to students as needed	60.0%
The counselors keep their personal information private	60.0%
The health and wellness staff are available to students during the training day	70.0%





Center Services - Percent Agree (continued)

○ Counselors ○ Disability Services ○ Health and Wellness



Section 2: Summary

Center & Region: PIVOT, SANFRANCISCO
 Contractor: C02900, CAREER SYSTEMS
 DEVELOPMENT CORPORATION

Survey Period: December 01 2025 - December 16 2025
 Surveys Offered: 10
 Number of Fully-Completed Surveys: 10

Response Rate:

Complete: 100%
 Incomplete or Partially Complete: 0%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	40%	60%		65%	35%	
Willing to take the survey	100%			97%	3%	
Center shared last SEA survey results	70%	20%	10%	43%	29%	28%

Overall Impressions						
Overall Impressions	75%	23%	2%	64%	35%	1%
Center Services						
Center Life	93%	6%	1%	64%	32%	3%
Health and Wellness	85%	10%	5%	72%	24%	5%
Disability Services	89%	5%	5%	73%	23%	4%
Counselors	68%	16%	16%	82%	16%	2%
Recreation	80%	15%	5%	75%	20%	5%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N < 10. Weighted averages not shown if all Ns in section were < 10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: PIVOT, SANFRANCISCO
 Contractor: C02900, CAREER SYSTEMS
 DEVELOPMENT CORPORATION

Survey Period: December 01 2025 - December 16 2025
 Surveys Offered: 10
 Number of Fully-Completed Surveys: 10

Response Rate:

Complete: 100%
 Incomplete or Partially Complete: 0%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	40%	60%		65%	35%	
Willing to take the survey	100%			97%	3%	
Center shared last SEA survey results	70%	20%	10%	43%	29%	28%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	60%	30%	10%	54%	44%	2%
Staff encourage students to succeed	90%	10%		78%	21%	1%
Center welcomes all people	100%			69%	30%	
They have not seen unfair treatment of students	50%	50%		47%	50%	
Job Corps has been a positive experience	80%	20%		69%	31%	
They would recommend Job Corps to a friend	70%	30%		69%	31%	
Weighted Average:	75%	23%	2%	64%	35%	1%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	90%	10%		76%	22%	2%
The center is well organized	90%	10%		54%	45%	2%
The center staff announce important information when needed	100%			63%	36%	1%
The buildings are in good repair	100%			63%	35%	2%
The facilities are clean	100%			68%	30%	1%
They can talk to center staff about their opinions about the center	80%	10%	10%	62%	33%	5%
The center has helped arrange child care, if needed				60%	40%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely	90%	10%		77%	20%	3%
Non-Res: The center helps students get to center and back home every day				56%	23%	20%
Non-Res: The center provides space for students to study on center	100%			59%	20%	21%
Non-Res: Teachers are willing to listen to concerns	90%	10%		78%	15%	7%
Non-Res: The center has a designated staff person to address the needs of non-residential students				63%	22%	16%
Non-Res: The center staff are helpful explaining leave policy				67%	22%	11%
Weighted Average:	93%	6%	1%	64%	32%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	100%			76%	22%	2%
The health and wellness staff help students understand their health care needs	100%			74%	23%	2%
The health and wellness staff treat students with respect	90%	10%		81%	18%	1%
The health and wellness staff keep students' personal health information private	90%		10%	83%	14%	3%
Health services teach students to manage their health better	80%	20%		72%	25%	3%
The health and wellness staff are available to students during the training day	70%	20%	10%	76%	22%	3%
Health services are available to students as needed	60%	30%	10%	48%	41%	12%
The health and wellness staff helped them get health services off center as needed	90%		10%	64%	26%	10%
Weighted Average:	85%	10%	5%	72%	24%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	90%		10%	69%	23%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator				70%	30%	
The percent of students who reported always or usually having accommodations available when needed				81%	19%	
Receiving accommodations improved their ability to participate in the Job Corps program				79%	19%	2%
Weighted Average:	89%	5%	5%	73%	23%	4%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	70%	10%	20%	88%	11%	1%
The counselors help them plan and meet goals	70%	20%	10%	83%	15%	2%
They could ask the counselors for help	70%	20%	10%	78%	20%	2%
The counselors respond quickly	70%	10%	20%	74%	22%	4%
The counselors keep their personal information private	60%	20%	20%	84%	12%	3%
Weighted Average:	68%	16%	16%	82%	16%	2%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect				79%	17%	4%
The recreational staff organize activities that students enjoy	80%	20%		72%	23%	5%
There are recreational activities available after training hours				80%	17%	3%
The equipment in the recreation area works and is clean				73%	22%	5%
Non-Res: They are encouraged to participate in recreational activities	80%	10%	10%	68%	18%	14%
Weighted Average:	80%	15%	5%	75%	20%	5%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.
 Gray cell color indicates that 'Does not know/apply' was not an option for that question.