

**Section 1: Highlights**

Center & Region: WESTOVER, BOSTON  
 Survey Period: December 01 2025 - December 16 2025  
 Surveys Offered: 201  
 Number of Fully-Completed Surveys: 154  
 Response Rate: 77%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Career Preparation Phase	Residential
Math	Center Life
Admissions	Overall Impressions

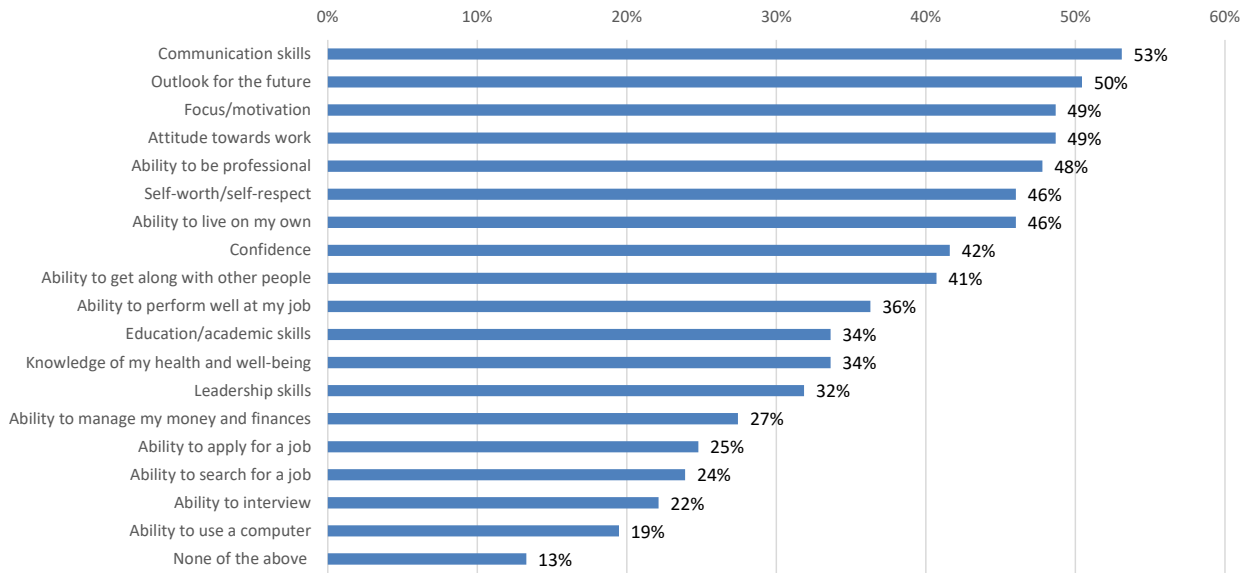
<i>Above National Average</i>	<i>Below National Average*</i>
Math	Career Readiness
Disability Services	Reading
Admissions	HSD/HSE

\*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

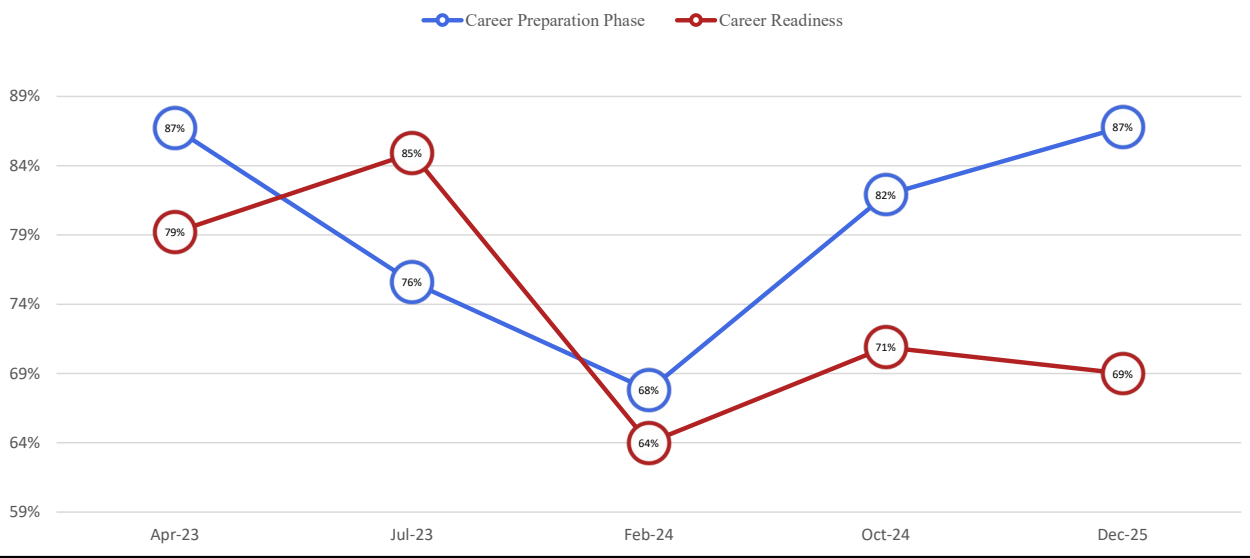
<i>Top 5 questions</i>	<i>Percent of students</i>
The Admissions Counselors placed the students in a center that had trades they wanted	100.0%
The Admissions Counselors explained the Job Corps Student Conduct Policy	100.0%
The Admissions Counselors did a great or good job explaining the program and preparing the students for life at Job Corps	100.0%
They are satisfied with their current trade	93.5%
The math teachers care about the student's success	92.7%

<i>Bottom 5 questions</i>	<i>Percent of students</i>
The cafeteria food tastes good	30.8%
The access to computers	34.3%
Non-Res: They are encouraged to participate in recreational activities	35.7%
Non-Res: The center has a designated staff person to address the needs of non-residential students	35.7%
Non-Res: The center provides space for students to study on center	35.7%

### Job Corps Improved my Skills



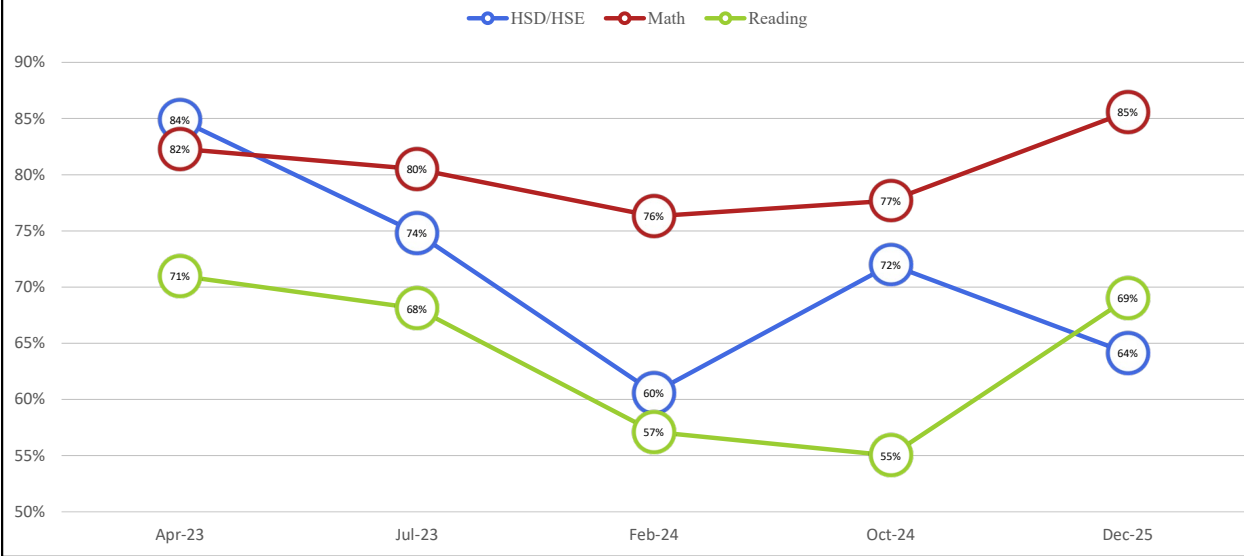
### Career Success - Percent Agree

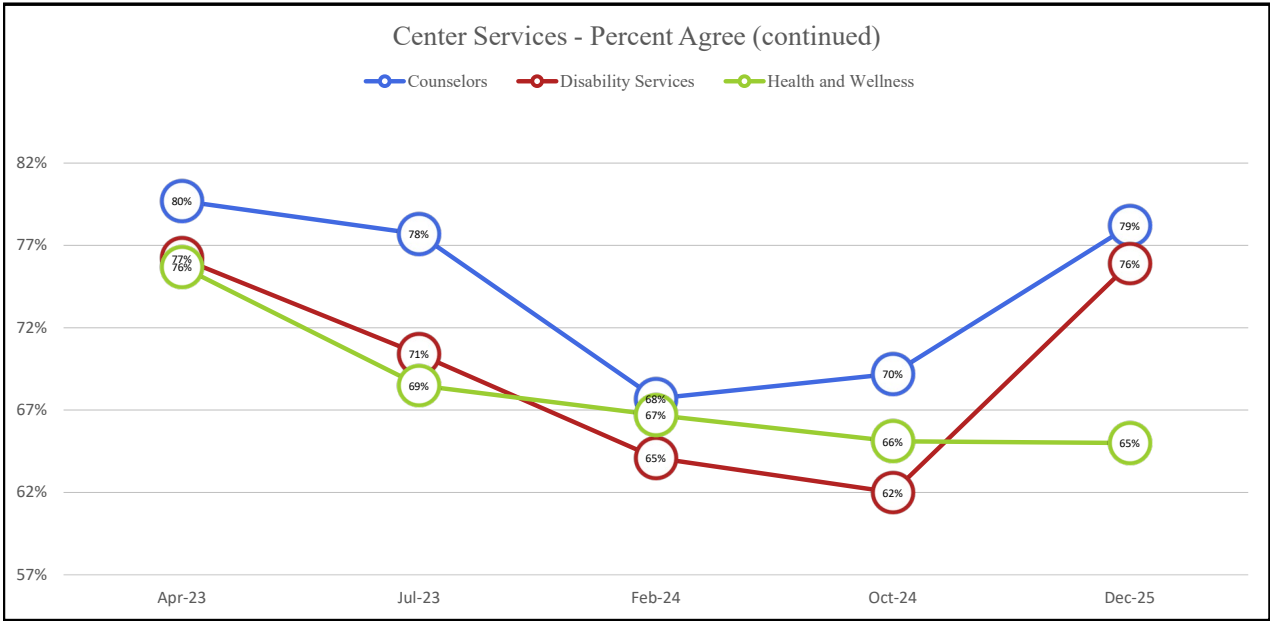
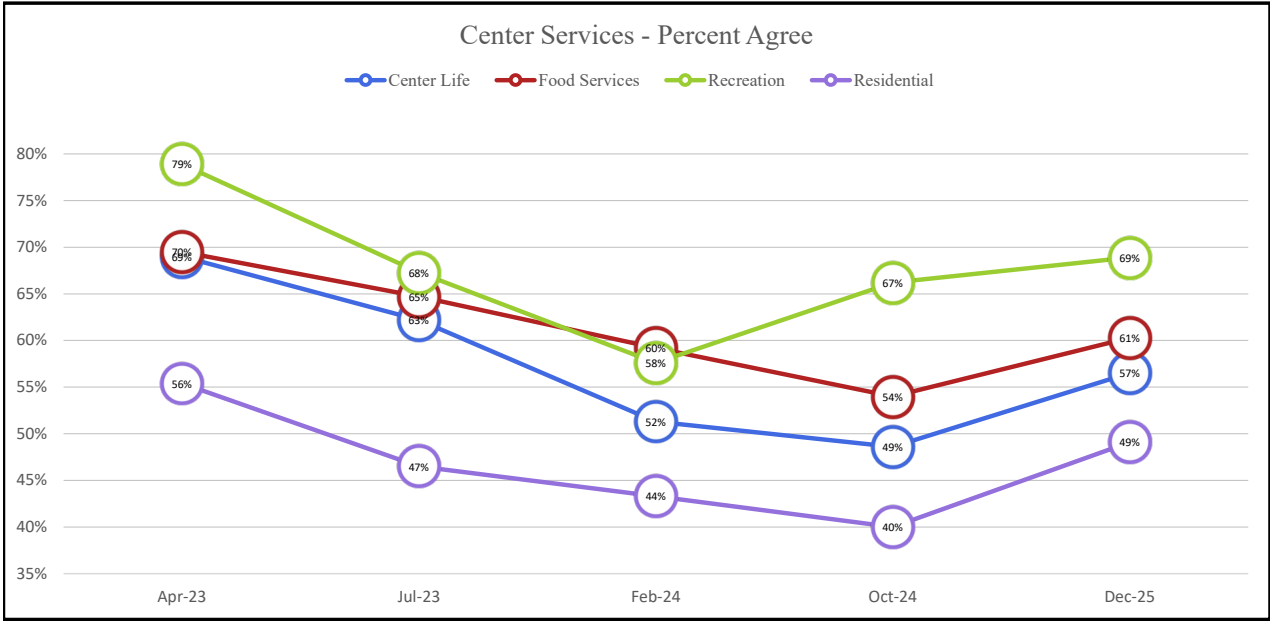


### Career Technical Training - Percent Agree



### Academics - Percent Agree





**Section 2: Summary**

Center &amp; Region: WESTOVER, BOSTON

Contractor: C14600, FOXMAR, INC

Survey Period: December 01 2025 - December 16 2025

Surveys Offered: 201

Number of Fully-Completed Surveys: 154

**Response Rate:**

Complete: 77%

Incomplete or Partially Complete: 23%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Percent of students:</b>						
Taking the survey for the first time	74%	26%		65%	35%	
Willing to take the survey	74%	26%		97%	3%	
Center shared last SEA survey results	37%	37%	26%	43%	29%	28%

<b>Overall Impressions</b>						
Overall Impressions	60%	39%	0%	64%	35%	1%
<b>Admissions</b>						
Admissions	84%	15%	1%	81%	18%	1%
<b>Center Services</b>						
Center Life	57%	41%	2%	64%	32%	3%
Health and Wellness	65%	32%	2%	72%	24%	5%
Disability Services	76%	20%	3%	73%	23%	4%
Counselors	79%	20%	1%	82%	16%	2%
Recreation	69%	25%	6%	75%	20%	5%
Food Services	61%	39%	1%	64%	35%	1%
Residential	49%	47%	4%	57%	40%	3%
<b>Career Success</b>						
Career Preparation Phase	87%	13%	0%	88%	11%	2%
Career Readiness	69%	31%		77%	22%	0%
<b>Academics</b>						
Reading	69%	31%	0%	78%	20%	2%
Math	85%	15%		79%	20%	1%
HSD/HSE	64%	30%	7%	82%	17%	1%
<b>Career Technical Training</b>						
Career Technical Training: Basic	79%	21%	0%	85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N < 10. Weighted averages not shown if all Ns in section were < 10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

**Section 3: Detailed Results**

Center &amp; Region: WESTOVER, BOSTON

Contractor: C14600, FOXMAR, INC

Survey Period: December 01 2025 - December 16 2025

Surveys Offered: 201

Number of Fully-Completed Surveys: 154

**Response Rate:**

Complete: 77%

Incomplete or Partially Complete: 23%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Percent of students:</b>						
Taking the survey for the first time	74%	26%		65%	35%	
Willing to take the survey	74%	26%		97%	3%	
Center shared last SEA survey results	37%	37%	26%	43%	29%	28%

**Overall Impressions****Overall Impressions****Percent of students who agreed that:**

Staff treat students fairly	52%	47%	1%	54%	44%	2%
Staff encourage students to succeed	77%	23%		78%	21%	1%
Center welcomes all people	62%	38%		69%	30%	
They have not seen unfair treatment of students	47%	51%		47%	50%	
Job Corps has been a positive experience	61%	39%		69%	31%	
They would recommend Job Corps to a friend	63%	37%		69%	31%	
<b>Weighted Average:</b>	<b>60%</b>	<b>39%</b>	<b>0%</b>	<b>64%</b>	<b>35%</b>	<b>1%</b>

**Admissions****Admissions****Percent of students who agreed that:**

Enrolling in Job Corps was easy	55%	45%		68%	31%	1%
The Admissions Counselors explained the Job Corps Student Conduct Policy	100%			88%	12%	1%
The Admissions Counselors explained what is expected of students at Job Corps	91%	9%		87%	12%	1%
The Admissions Counselors were helpful when completing the Job Corps application	82%	9%	9%	82%	16%	2%
The Admissions Counselors discussed career training options	82%	18%		84%	14%	1%
The Admissions Counselors placed the students in a center that had trades they wanted	100%			83%	15%	2%
They were satisfied with the length of time it took from starting the application to arriving at center	64%	36%		69%	30%	1%
The Admissions Counselors did a great or good job explaining the program and preparing the students for life at Job Corps	100%			83%	17%	
<b>Weighted Average:</b>	<b>84%</b>	<b>15%</b>	<b>1%</b>	<b>81%</b>	<b>18%</b>	<b>1%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Center Services</b>						
<b>Center Life</b>						
<b>Percent of students who agreed that:</b>						
The center leadership treat students with respect	71%	28%	1%	76%	22%	2%
The center is well organized	45%	55%		54%	45%	2%
The center staff announce important information when needed	53%	47%		63%	36%	1%
The buildings are in good repair	57%	43%		63%	35%	2%
The facilities are clean	63%	36%	1%	68%	30%	1%
They can talk to center staff about their opinions about the center	55%	41%	4%	62%	33%	5%
The center has helped arrange child care, if needed				60%	40%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				77%	20%	3%
Non-Res: The center helps students get to center and back home every day	50%	36%	14%	56%	23%	20%
Non-Res: The center provides space for students to study on center	36%	50%	14%	59%	20%	21%
Non-Res: Teachers are willing to listen to concerns	79%	21%		78%	15%	7%
Non-Res: The center has a designated staff person to address the needs of non-residential students	36%	50%	14%	63%	22%	16%
Non-Res: The center staff are helpful explaining leave policy	50%	36%	14%	67%	22%	11%
<b>Weighted Average:</b>	<b>57%</b>	<b>41%</b>	<b>2%</b>	<b>64%</b>	<b>32%</b>	<b>3%</b>

<b>Health and Wellness</b>						
<b>Percent of students who agreed that:</b>						
The health and wellness staff clearly explain available health services	67%	32%	1%	76%	22%	2%
The health and wellness staff help students understand their health care needs	64%	35%	1%	74%	23%	2%
The health and wellness staff treat students with respect	75%	25%		81%	18%	1%
The health and wellness staff keep students' personal health information private	78%	19%	3%	83%	14%	3%
Health services teach students to manage their health better	70%	28%	2%	72%	25%	3%
The health and wellness staff are available to students during the training day	59%	40%	2%	76%	22%	3%
Health services are available to students as needed	41%	51%	8%	48%	41%	12%
The health and wellness staff helped them get health services off center as needed	69%	28%	3%	64%	26%	10%
<b>Weighted Average:</b>	<b>65%</b>	<b>32%</b>	<b>2%</b>	<b>72%</b>	<b>24%</b>	<b>5%</b>

<b>Disability Services</b>						
<b>Percent of students who agreed that:</b>						
Center staff are respectful of students with disabilities	69%	23%	8%	69%	23%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	87%	13%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	83%	17%		81%	19%	
Receiving accommodations improved their ability to participate in the Job Corps program	72%	26%	2%	79%	19%	2%
<b>Weighted Average:</b>	<b>76%</b>	<b>20%</b>	<b>3%</b>	<b>73%</b>	<b>23%</b>	<b>4%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Counselors</b>						
<b>Percent of students who agreed that:</b>						
The counselors treat students with respect	89%	11%		88%	11%	1%
The counselors help them plan and meet goals	82%	17%	1%	83%	15%	2%
They could ask the counselors for help	72%	25%	3%	78%	20%	2%
The counselors respond quickly	67%	32%	1%	74%	22%	4%
The counselors keep their personal information private	83%	15%	2%	84%	12%	3%
<b>Weighted Average:</b>	<b>79%</b>	<b>20%</b>	<b>1%</b>	<b>82%</b>	<b>16%</b>	<b>2%</b>

<b>Recreation</b>						
<b>Percent of students who agreed that:</b>						
All of the recreational staff treat students with respect	76%	21%	4%	79%	17%	4%
The recreational staff organize activities that students enjoy	67%	27%	6%	72%	23%	5%
There are recreational activities available after training hours	78%	17%	5%	80%	17%	3%
The equipment in the recreation area works and is clean	62%	31%	7%	73%	22%	5%
Non-Res: They are encouraged to participate in recreational activities	36%	50%	14%	68%	18%	14%
<b>Weighted Average:</b>	<b>69%</b>	<b>25%</b>	<b>6%</b>	<b>75%</b>	<b>20%</b>	<b>5%</b>

<b>Food Services</b>						
<b>Percent of students who agreed that:</b>						
Cafeteria staff treat students with respect	87%	13%		81%	18%	0%
The cafeteria food tastes good	31%	68%	1%	43%	56%	1%
The cafeteria has healthy meal choices	58%	42%		61%	38%	1%
The cafeteria meets students' needs	60%	38%	2%	68%	29%	3%
The cafeteria is clean	73%	26%	1%	74%	25%	1%
The food in the cafeteria is well cooked and fresh	36%	63%	1%	50%	49%	1%
They get enough food	79%	21%		72%	28%	1%
<b>Weighted Average:</b>	<b>61%</b>	<b>39%</b>	<b>1%</b>	<b>64%</b>	<b>35%</b>	<b>1%</b>

<b>Residential</b>						
<b>Percent of students who are satisfied with:</b>						
Living at the center	48%	49%	2%	53%	45%	2%
Dorm rooms	55%	44%	1%	61%	39%	1%
The bathrooms in dorms	37%	61%	2%	52%	47%	1%
The shared dorm space	60%	36%	4%	60%	39%	1%
The laundry rooms	55%	43%	2%	57%	42%	1%
The Resident Advisor (RA) or dorm staff	65%	34%	1%	66%	33%	1%
The access to computers	34%	54%	12%	49%	43%	8%
The access to the internet	38%	62%		60%	39%	1%
Dorm safety	67%	33%		69%	30%	1%
The study spaces available after training hours	57%	35%	8%	60%	33%	7%
Tutoring after training hours	41%	43%	15%	45%	39%	16%
Center-provided transportation	37%	55%	8%	60%	35%	5%
Dorm problems being fixed	38%	62%		44%	54%	2%
The dorm clean up duties and other clean up duties are assigned to students fairly	72%	26%	2%	70%	28%	2%
The dorm is safe and does not have any health and/or safety hazards	37%	63%		46%	54%	
<b>Weighted Average:</b>	<b>49%</b>	<b>47%</b>	<b>4%</b>	<b>57%</b>	<b>40%</b>	<b>3%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Career Success</b>						
<b>Career Preparation Phase</b>						
<b>Percent of students who agreed that:</b>						
The CPP instructors treat students with respect	93%	7%		93%	7%	1%
The CPP instructors care about student success	85%	15%		91%	8%	1%
The CPP classes are well-planned and organized	85%	15%		85%	14%	1%
The CPP classes have working equipment	89%	11%		88%	11%	1%
Their CPP class has helped identify the right trade	85%	11%	4%	87%	11%	1%
The CPP class has better prepared them for a job	81%	19%		83%	14%	3%
The CPP class has better prepared them for finding a job	78%	22%		78%	18%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	89%	11%		91%	8%	2%
My CPP instructor is helpful during class	89%	11%		91%	8%	1%
My CPP instructor treats students fairly	93%	7%		90%	9%	1%
<b>Weighted Average:</b>	<b>87%</b>	<b>13%</b>	<b>0%</b>	<b>88%</b>	<b>11%</b>	<b>2%</b>

<b>Career Readiness</b>						
<b>Percent of students who agreed that:</b>						
They have attended classes at the center that help prepare them for graduation from Job Corps	57%	43%		66%	34%	
They have learned how to be professional during a job interview	85%	15%		86%	14%	
They have learned how to write a resume and complete an application	81%	19%		85%	15%	
They have learned how to manage money	62%	38%		78%	22%	
They have learned how to live on their own	69%	31%		78%	22%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	70%	30%		77%	20%	3%
<b>Weighted Average:</b>	<b>69%</b>	<b>31%</b>		<b>77%</b>	<b>22%</b>	<b>0%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Academics</b>						
<b>Reading</b>						
<b>Percent of students who agreed that:</b>						
The reading teachers treat students with respect	77%	23%		85%	14%	1%
The reading classes are well-planned and organized	70%	30%		79%	19%	2%
The reading classes have enough working equipment	67%	33%		78%	20%	2%
The reading teachers care about students learning to read and write well	77%	23%		81%	17%	2%
The reading teachers clearly describe the material covered in class	77%	23%		80%	18%	2%
The reading teachers care about the student's success	67%	33%		82%	16%	2%
The reading teachers are helpful	77%	20%	3%	82%	16%	1%
The reading teachers treat students fairly	63%	37%		81%	18%	2%
There are no issues that makes it difficult to learn in reading class	43%	57%		56%	44%	
<b>Weighted Average:</b>	<b>69%</b>	<b>31%</b>	<b>0%</b>	<b>78%</b>	<b>20%</b>	<b>2%</b>

<b>Math</b>						
<b>Percent of students who agreed that:</b>						
The math teachers treat students with respect	88%	12%		85%	15%	1%
The math classes are well-planned and organized	85%	15%		78%	21%	1%
The math classes have working equipment (for example, computers, books, or printers).	88%	12%		80%	18%	2%
The math teachers care about students learning math well	88%	12%		82%	16%	2%
The math teachers clearly describe the material covered in class	85%	15%		80%	19%	1%
The math teachers care about the student's success	93%	7%		81%	17%	2%
The math teachers are helpful	88%	12%		82%	17%	1%
The math teachers treat students fairly	88%	12%		82%	17%	1%
There are no issues that makes it difficult to learn in math class	63%	37%		58%	42%	
<b>Weighted Average:</b>	<b>85%</b>	<b>15%</b>		<b>79%</b>	<b>20%</b>	<b>1%</b>

<b>HSD/HSE</b>						
<b>Percent of students who agreed that:</b>						
They are making progress towards obtaining a high school diploma or equivalent	86%	14%		92%	8%	
They are satisfied with instruction	59%	41%		82%	18%	
The high school teachers treat students with respect	68%	23%	9%	86%	13%	1%
The high school classes are well-planned and organized	55%	32%	14%	78%	20%	2%
The high school classes have enough working equipment	73%	18%	9%	81%	18%	1%
The high school teachers are able to assist with course work	36%	59%	5%	80%	18%	1%
The high school teachers care about the student's success	64%	27%	9%	84%	14%	2%
They are gaining the required knowledge in the high school class	73%	14%	14%	84%	14%	2%
There are no issues that makes it difficult to learn in high school class	55%	45%		65%	35%	
The high school teachers are helpful	59%	36%	5%	83%	16%	1%
The high school teacher treat students fairly	73%	18%	9%	82%	17%	2%
<b>Weighted Average:</b>	<b>64%</b>	<b>30%</b>	<b>7%</b>	<b>82%</b>	<b>17%</b>	<b>1%</b>

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
<b>Career Technical Training</b>						
<b>Career Technical Training: Basic</b>						
<b>Percent of students who agreed that:</b>						
They are satisfied with their current trade	93%	7%		94%	6%	
The trade instructors treat students with respect	89%	11%		89%	10%	1%
The trade instructors care about the student's success	80%	20%		89%	10%	1%
The trade instructors' lessons are well-planned and organized	74%	24%	2%	82%	17%	1%
The trade classes have working equipment that is up-to-date	76%	24%		83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	80%	20%		89%	10%	1%
The trade instructors are able to clearly explain each skill	72%	28%		86%	14%	1%
The trade instructors are experienced and able to assist students	80%	20%		89%	10%	1%
There are no issues that makes it difficult to learn in trade class	65%	35%		67%	33%	
Work-based learning has improved their skills and their knowledge related to their trade	83%	17%		81%	17%	1%
The trade instructors are helpful	80%	20%		87%	12%	1%
The trade instructors treat students fairly	76%	24%		85%	14%	1%
<b>Weighted Average:</b>	<b>79%</b>	<b>21%</b>	<b>0%</b>	<b>85%</b>	<b>14%</b>	<b>1%</b>

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.  
Gray cell color indicates that 'Does not know/apply' was not an option for that question.