

Section 1: Highlights

Center & Region: ALASKA, SANFRANCISCO

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 115

Number of Fully-Completed Surveys: 77

Response Rate: 67%

Top Three Categories

Career Technical Training: Basic

HSD/HSE

Disability Services

Lowest Three Categories

Residential

Overall Impressions

Center Life

Above National Average

Disability Services

HSD/HSE

Reading

Career Readiness

Career Technical Training: Basic

Food Services

Counselors

Math

Below National Average*

Residential

Overall Impressions

Center Life

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

Top 5 questions***Percent of students***

They are satisfied with their current trade

95.2%

They are satisfied with instruction

93.3%

The trade instructors are experienced and able to assist students

92.9%

The trade instructors are helpful

92.9%

The trade instructors care about the student's success

90.5%

Bottom 5 questions***Percent of students***

The dorm is safe and does not have any health and/or safety hazards

28.2%

Dorm problems being fixed

29.6%

The access to computers

35.2%

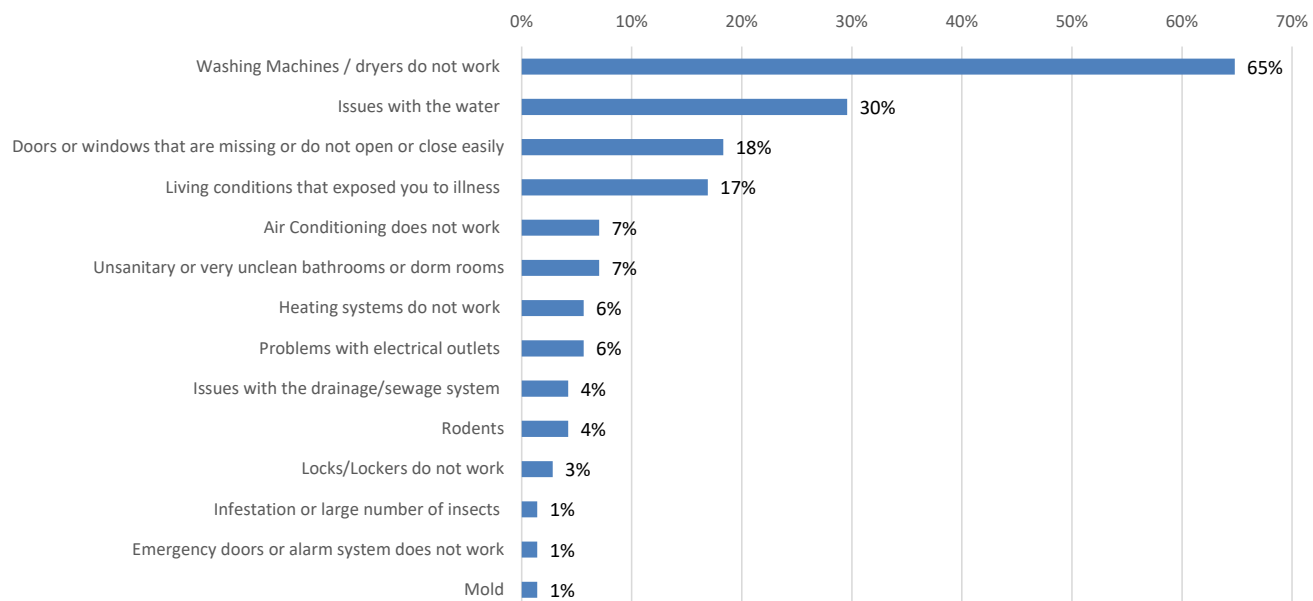
Health services are available to students as needed

37.7%

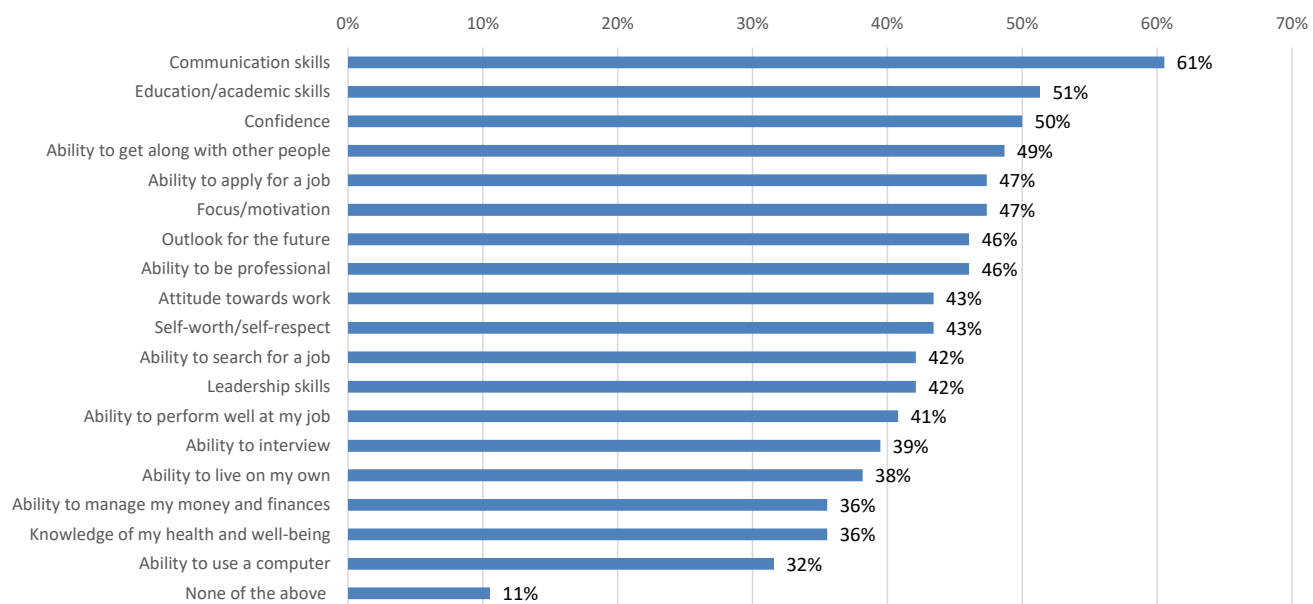
Living at the center

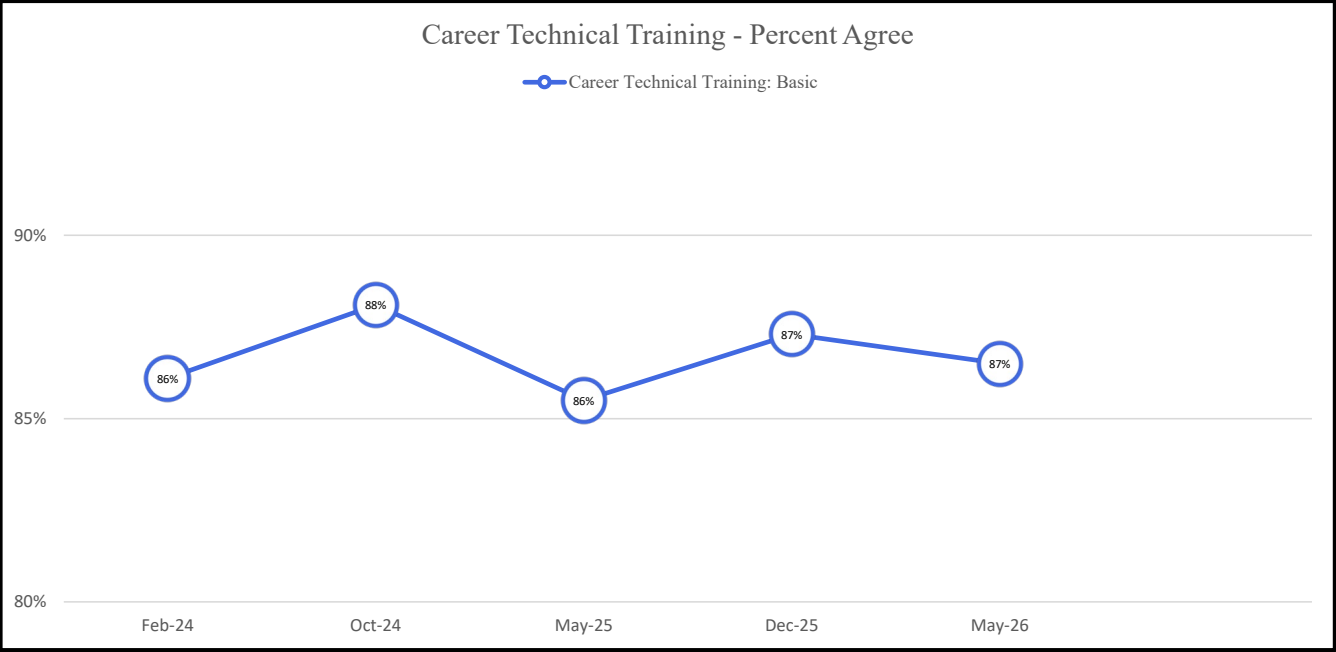
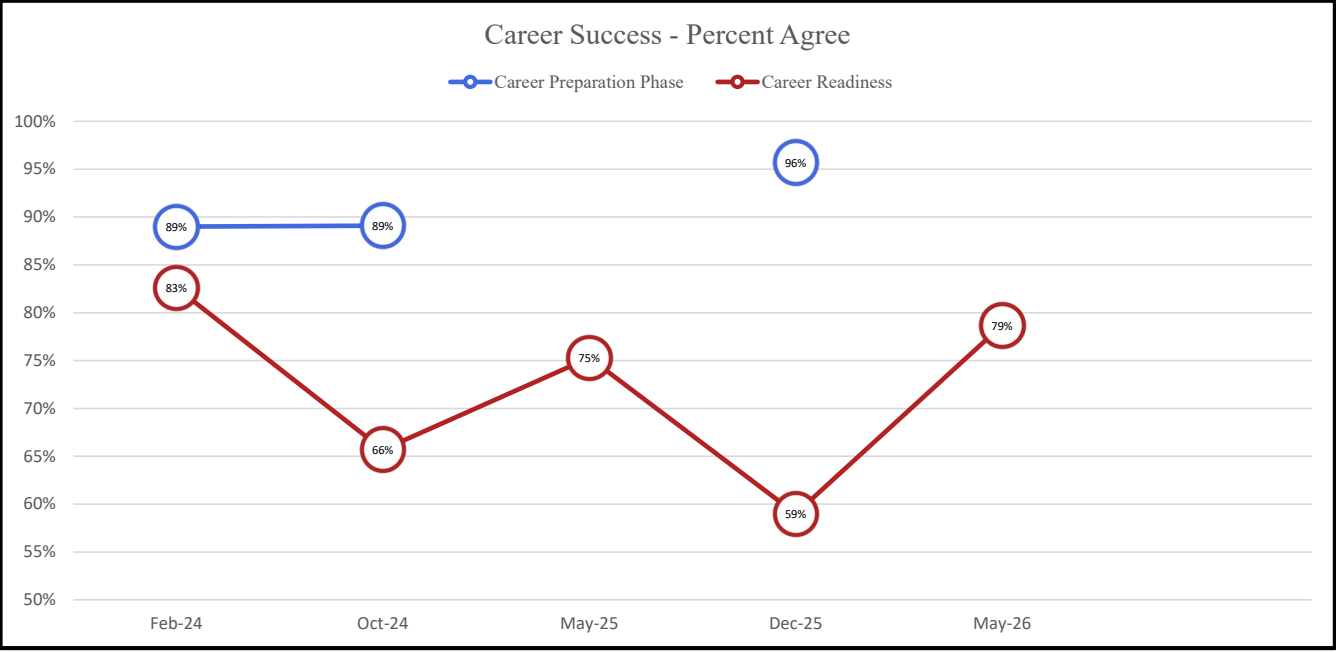
39.4%

Dorm Safety Issues



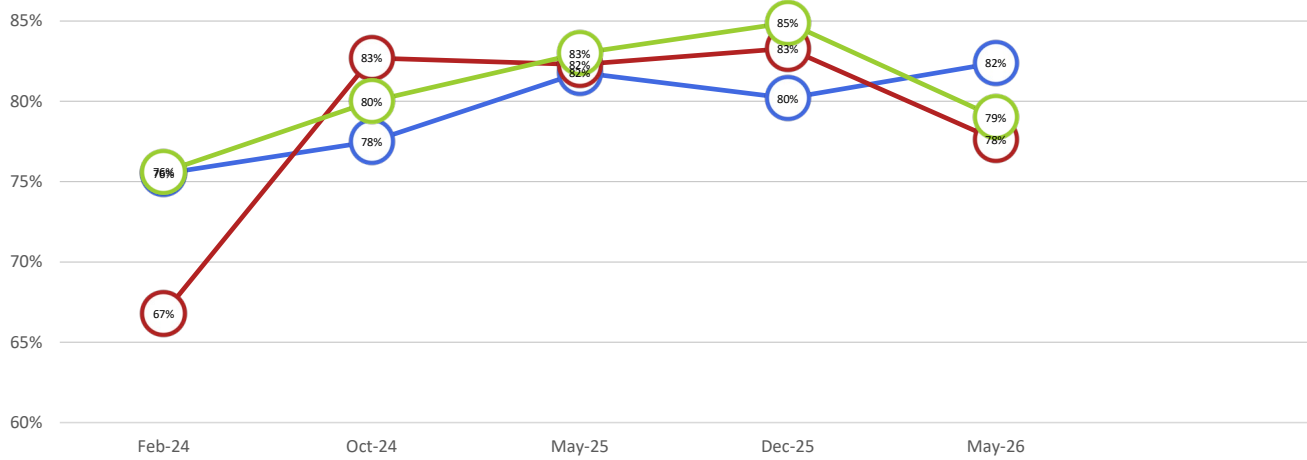
Job Corps Improved my Skills





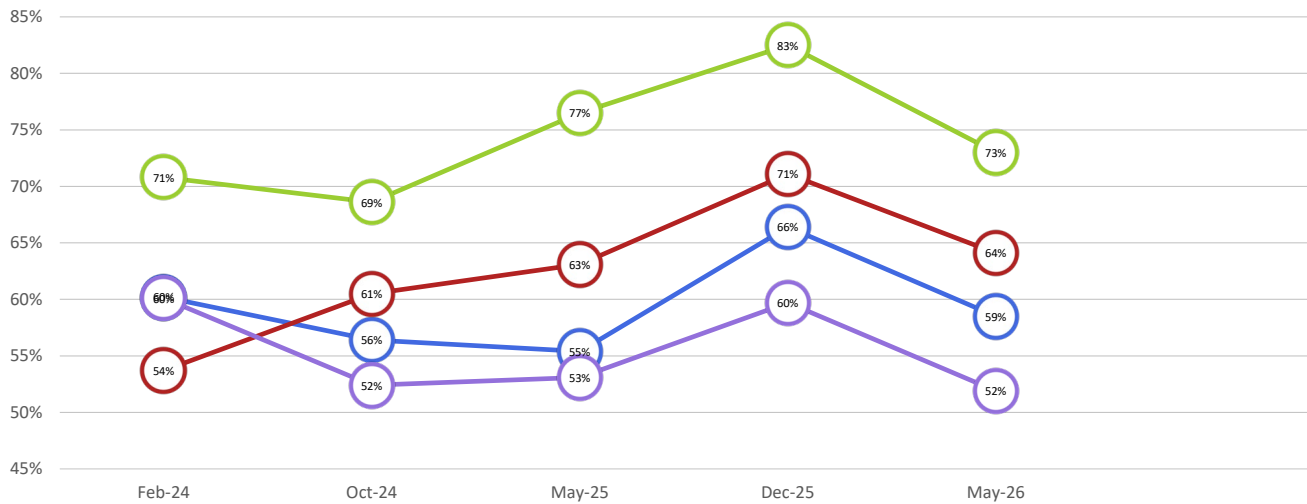
Academics - Percent Agree

HSD/HSE Math Reading



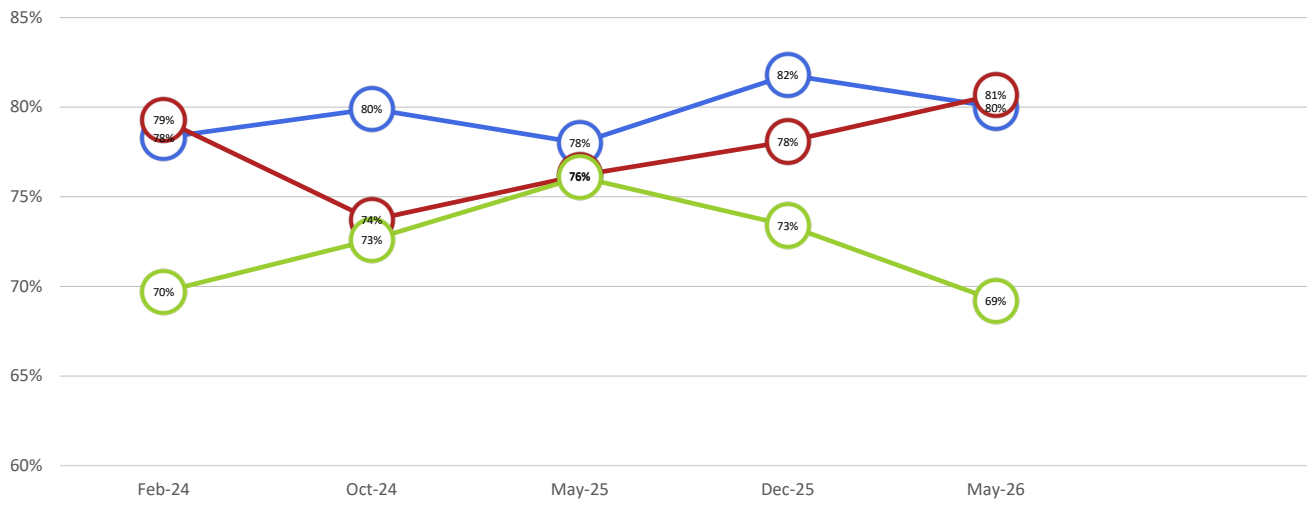
Center Services - Percent Agree

Center Life Food Services Recreation Residential



Center Services - Percent Agree (continued)

—○— Counselors —○— Disability Services —○— Health and Wellness



Section 2: Summary

Center & Region: ALASKA, SANFRANCISCO
 Contractor: C15000, CHUGACH TRAINING AND
 EDUCATIONAL SOLUTIONS, LLC
 Survey Period: April 08 2026 - May 07 2026
 Surveys Offered: 115
 Number of Fully-Completed Surveys: 77

Response Rate:

Complete: 67%
 Incomplete or Partially Complete: 33%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	42%	58%		61%	39%	
Willing to take the survey	99%	1%		98%	2%	
Center shared last SEA survey results	31%	40%	29%	46%	29%	25%

Overall Impressions						
Overall Impressions	58%	42%	0%	61%	38%	1%
Center Services						
Center Life	58%	39%	3%	62%	35%	3%
Health and Wellness	69%	25%	6%	70%	26%	5%
Disability Services	81%	17%	2%	72%	24%	5%
Counselors	80%	16%	4%	79%	18%	3%
Recreation	73%	20%	7%	73%	22%	5%
Food Services	64%	34%	2%	63%	36%	1%
Residential	52%	45%	3%	54%	42%	3%
Career Success						
Career Readiness	79%	21%		77%	22%	0%
Academics						
Reading	79%	20%	1%	77%	22%	2%
Math	78%	22%	0%	77%	21%	1%
HSD/HSE	82%	13%	5%	80%	18%	1%
Career Technical Training						
Career Technical Training: Basic	86%	13%	1%	85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: ALASKA, SANFRANCISCO
Contractor: C15000, CHUGACH TRAINING AND
EDUCATIONAL SOLUTIONS, LLC
Survey Period: April 08 2026 - May 07 2026
Surveys Offered: 115
Number of Fully-Completed Surveys: 77

Response Rate:

Complete: 67%
Incomplete or Partially Complete: 33%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	42%	58%		61%	39%	
Willing to take the survey	99%	1%		98%	2%	
Center shared last SEA survey results	31%	40%	29%	46%	29%	25%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	41%	59%		51%	48%	1%
Staff encourage students to succeed	81%	19%		76%	23%	1%
Center welcomes all people	63%	37%		65%	34%	
They have not seen unfair treatment of students	41%	58%		45%	54%	
Job Corps has been a positive experience	61%	39%		64%	36%	
They would recommend Job Corps to a friend	61%	39%		66%	34%	
Weighted Average:	58%	42%	0%	61%	38%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	66%	31%	3%	74%	24%	3%
The center is well organized	47%	51%	3%	51%	47%	2%
The center staff announce important information when needed	49%	51%		60%	38%	1%
The buildings are in good repair	71%	26%	3%	60%	38%	1%
The facilities are clean	73%	27%		66%	33%	1%
They can talk to center staff about their opinions about the center	44%	52%	4%	60%	36%	5%
The center has helped arrange child care, if needed				54%	46%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				71%	22%	7%
Non-Res: The center helps students get to center and back home every day				55%	26%	19%
Non-Res: The center provides space for students to study on center				58%	24%	18%
Non-Res: Teachers are willing to listen to concerns				77%	17%	6%
Non-Res: The center has a designated staff person to address the needs of non-residential students				62%	24%	14%
Non-Res: The center staff are helpful explaining leave policy				67%	23%	10%
Weighted Average:	58%	39%	3%	62%	35%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	69%	30%	1%	73%	25%	2%
The health and wellness staff help students understand their health care needs	69%	29%	3%	72%	26%	2%
The health and wellness staff treat students with respect	81%	18%	1%	79%	20%	2%
The health and wellness staff keep students' personal health information private	84%	12%	4%	82%	15%	3%
Health services teach students to manage their health better	70%	26%	4%	70%	27%	3%
The health and wellness staff are available to students during the training day	75%	21%	4%	72%	25%	3%
Health services are available to students as needed	38%	43%	19%	47%	42%	11%
The health and wellness staff helped them get health services off center as needed	68%	21%	12%	62%	27%	10%
Weighted Average:	69%	25%	6%	70%	26%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	79%	17%	4%	68%	25%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	86%	14%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	78%	22%		83%	17%	
Receiving accommodations improved their ability to participate in the Job Corps program	81%	16%	3%	79%	19%	2%
Weighted Average:	81%	17%	2%	72%	24%	5%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	90%	9%	1%	87%	12%	1%
The counselors help them plan and meet goals	77%	18%	5%	80%	17%	2%
They could ask the counselors for help	79%	18%	3%	76%	21%	3%
The counselors respond quickly	69%	27%	4%	72%	24%	4%
The counselors keep their personal information private	86%	9%	5%	83%	14%	4%
Weighted Average:	80%	16%	4%	79%	18%	3%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	83%	13%	4%	77%	19%	4%
The recreational staff organize activities that students enjoy	68%	22%	9%	69%	25%	5%
There are recreational activities available after training hours	83%	11%	6%	79%	18%	3%
The equipment in the recreation area works and is clean	59%	34%	7%	71%	24%	6%
Non-Res: They are encouraged to participate in recreational activities				65%	22%	13%
Weighted Average:	73%	20%	7%	73%	22%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	77%	23%		80%	19%	1%
The cafeteria food tastes good	40%	59%	1%	42%	57%	1%
The cafeteria has healthy meal choices	67%	31%	1%	61%	38%	1%
The cafeteria meets students' needs	73%	26%	1%	66%	30%	4%
The cafeteria is clean	69%	30%	1%	72%	27%	1%
The food in the cafeteria is well cooked and fresh	49%	49%	3%	50%	49%	1%
They get enough food	74%	23%	3%	70%	29%	1%
Weighted Average:	64%	34%	2%	63%	36%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	39%	58%	3%	49%	49%	2%
Dorm rooms	56%	44%		57%	42%	1%
The bathrooms in dorms	66%	34%		49%	50%	1%
The shared dorm space	56%	39%	4%	57%	41%	2%
The laundry rooms	42%	58%		53%	46%	1%
The Resident Advisor (RA) or dorm staff	59%	41%		66%	33%	1%
The access to computers	35%	54%	11%	48%	44%	8%
The access to the internet	82%	18%		56%	43%	1%
Dorm safety	65%	34%	1%	65%	33%	1%
The study spaces available after training hours	56%	37%	7%	58%	36%	6%
Tutoring after training hours	42%	41%	17%	42%	41%	17%
Center-provided transportation	59%	38%	3%	56%	37%	6%
Dorm problems being fixed	30%	70%		42%	56%	3%
The dorm clean up duties and other clean up duties are assigned to students fairly	62%	34%	4%	69%	29%	2%
The dorm is safe and does not have any health and/or safety hazards	28%	72%		44%	56%	
Weighted Average:	52%	45%	3%	54%	42%	3%

	Center (%)			Nation (%)		
Percent of students:	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Success						
Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	53%	47%		67%	33%	
They have learned how to be professional during a job interview				85%	15%	
They have learned how to write a resume and complete an application				85%	15%	
They have learned how to manage money				78%	22%	
They have learned how to live on their own				77%	23%	
Their CTS Counselor has been helpful with their job search and in preparing them for life				78%	19%	2%
Weighted Average:	79%	21%		77%	22%	0%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	84%	16%		83%	15%	1%
The reading classes are well-planned and organized	76%	20%	4%	77%	21%	2%
The reading classes have enough working equipment	84%	16%		77%	21%	2%
The reading teachers care about students learning to read and write well	84%	16%		80%	18%	2%
The reading teachers clearly describe the material covered in class	73%	24%	2%	79%	19%	2%
The reading teachers care about the student's success	84%	16%		81%	17%	2%
The reading teachers are helpful	89%	11%		80%	18%	1%
The reading teachers treat students fairly	80%	20%		80%	18%	2%
There are no issues that makes it difficult to learn in reading class	56%	44%		55%	45%	
Weighted Average:	79%	20%	1%	77%	22%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	87%	13%		83%	16%	1%
The math classes are well-planned and organized	74%	26%		76%	22%	1%
The math classes have working equipment (for example, computers, books, or printers).	72%	26%	2%	79%	20%	2%
The math teachers care about students learning math well	83%	17%		81%	18%	2%
The math teachers clearly describe the material covered in class	75%	25%		78%	20%	1%
The math teachers care about the student's success	85%	15%		80%	17%	2%
The math teachers are helpful	77%	23%		80%	18%	1%
The math teachers treat students fairly	83%	17%		81%	18%	1%
There are no issues that makes it difficult to learn in math class	62%	38%		56%	44%	
Weighted Average:	78%	22%	0%	77%	21%	1%

HSD/HSE						
Percent of students who agreed that:						
They are making progress towards obtaining a high school diploma or equivalent	87%	13%		91%	9%	
They are satisfied with instruction	93%	7%		81%	19%	
The high school teachers treat students with respect	87%	7%	7%	84%	15%	2%
The high school classes are well-planned and organized	80%	20%		77%	21%	2%
The high school classes have enough working equipment	73%	20%	7%	80%	18%	2%
The high school teachers are able to assist with course work	80%	7%	13%	79%	19%	2%
The high school teachers care about the student's success	87%	7%	7%	83%	15%	2%
They are gaining the required knowledge in the high school class	87%	7%	7%	82%	16%	2%
There are no issues that makes it difficult to learn in high school class	73%	27%		63%	37%	
The high school teachers are helpful	80%	13%	7%	81%	17%	2%
The high school teacher treat students fairly	80%	13%	7%	80%	18%	2%
Weighted Average:	82%	13%	5%	80%	18%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	95%	5%		94%	6%	
The trade instructors treat students with respect	88%	10%	2%	89%	10%	1%
The trade instructors care about the student's success	90%	7%	2%	89%	9%	1%
The trade instructors' lessons are well-planned and organized	81%	17%	2%	83%	16%	1%
The trade classes have working equipment that is up-to-date	88%	12%		83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	90%	10%		89%	10%	1%
The trade instructors are able to clearly explain each skill	90%	10%		86%	13%	1%
The trade instructors are experienced and able to assist students	93%	7%		90%	10%	1%
There are no issues that makes it difficult to learn in trade class	60%	40%		66%	34%	
Work-based learning has improved their skills and their knowledge related to their trade	82%	18%		82%	16%	2%
The trade instructors are helpful	93%	5%	2%	88%	12%	1%
The trade instructors treat students fairly	83%	17%		86%	13%	1%
Weighted Average:	86%	13%	1%	85%	14%	1%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Gray cell color indicates that 'Does not know/apply' was not an option for that question.