

Section 1: Highlights

Center & Region: ARECIBO, BOSTON

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 112

Number of Fully-Completed Surveys: 103

Response Rate: 92%

Top Three Categories

Math

Reading

Career Technical Training: Basic

Lowest Three Categories

Advanced Training

Residential

Disability Services

Above National Average

Residential

Overall Impressions

Food Services

Center Life

Recreation

Math

Reading

Health and Wellness

Disability Services

HSD/HSE

Counselors

Career Readiness

Career Technical Training: Basic

Career Preparation Phase

Below National Average*

Advanced Training

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

Top 5 questions***Percent of students***

The reading teachers clearly describe the material covered in class

100.0%

The reading teachers treat students fairly

100.0%

The reading teachers treat students with respect

100.0%

The trade instructors treat students with respect

100.0%

There are recreational activities available after training hours

100.0%

Bottom 5 questions***Percent of students***

The Advanced Training instructors treat students with respect

16.7%

The Advanced Training classes are well-planned and organized

16.7%

The Advanced Training instructors clearly explain each skill

16.7%

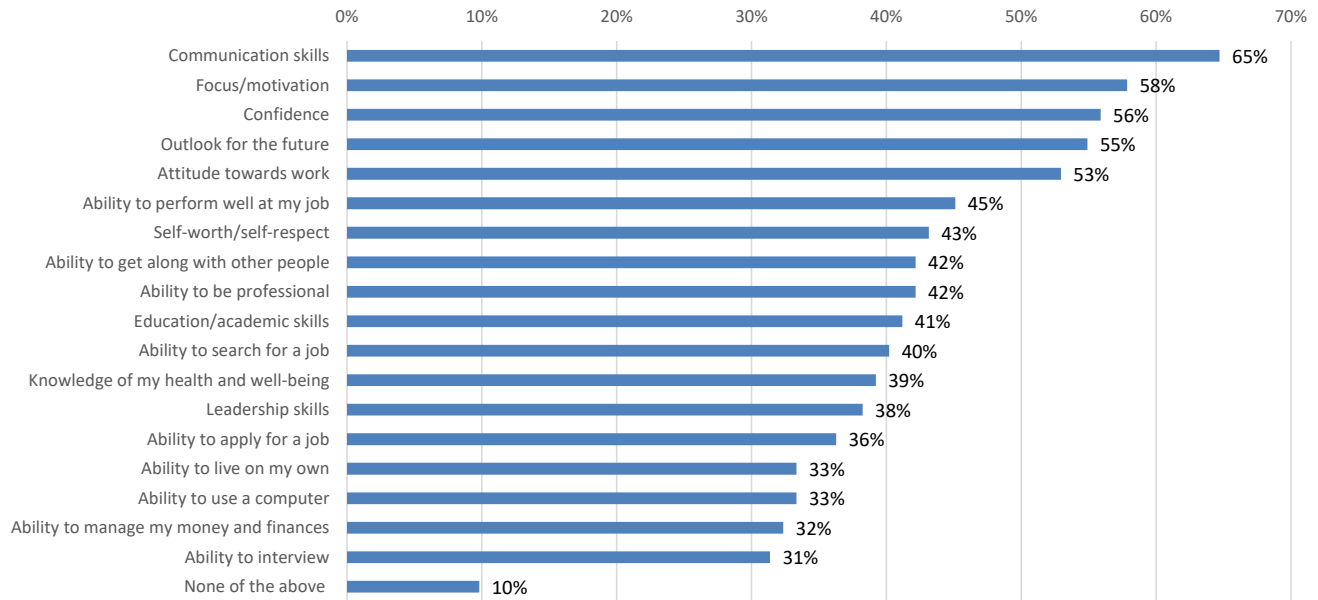
The Advanced Training instructors are experienced and able to assist students

16.7%

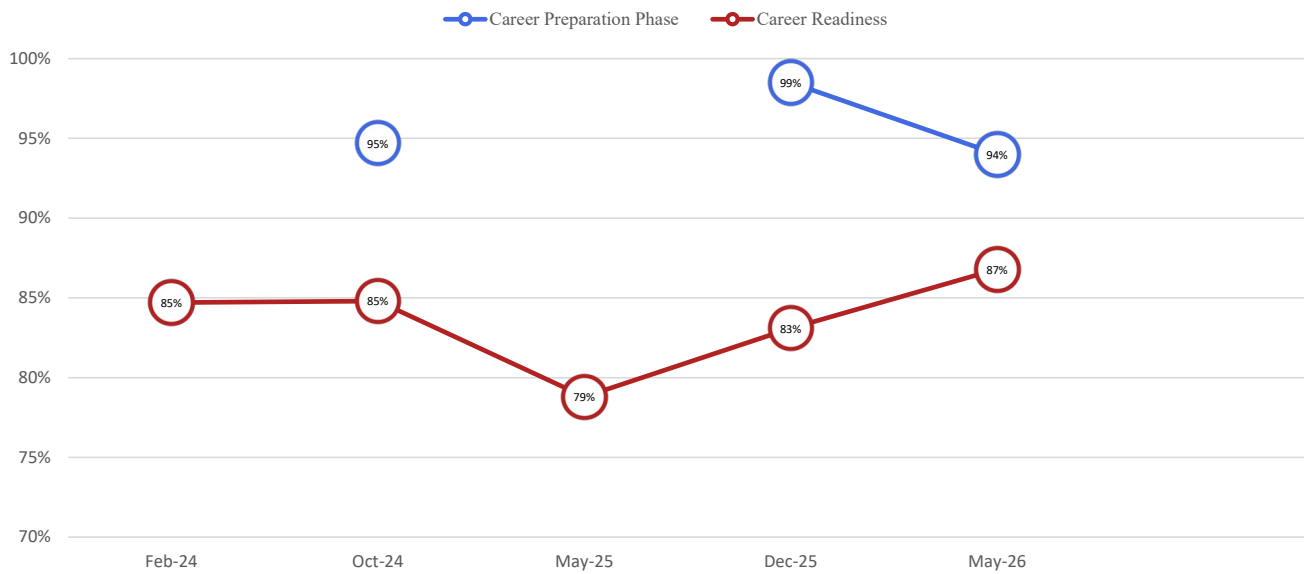
The Advanced Training courses have added to what they learned in the basic trade program

16.7%

Job Corps Improved my Skills

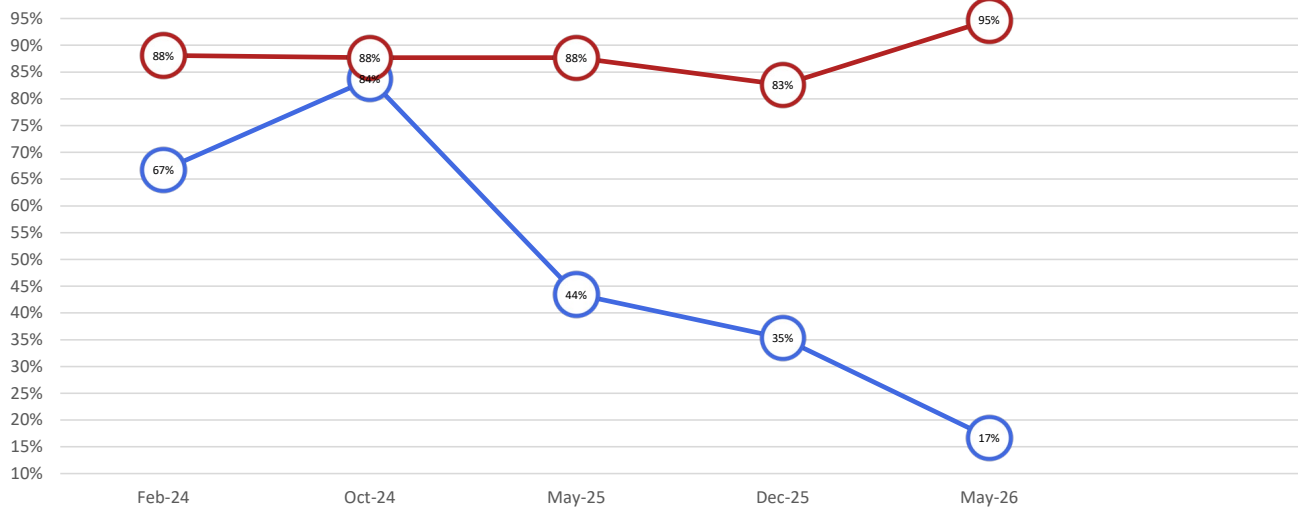


Career Success - Percent Agree



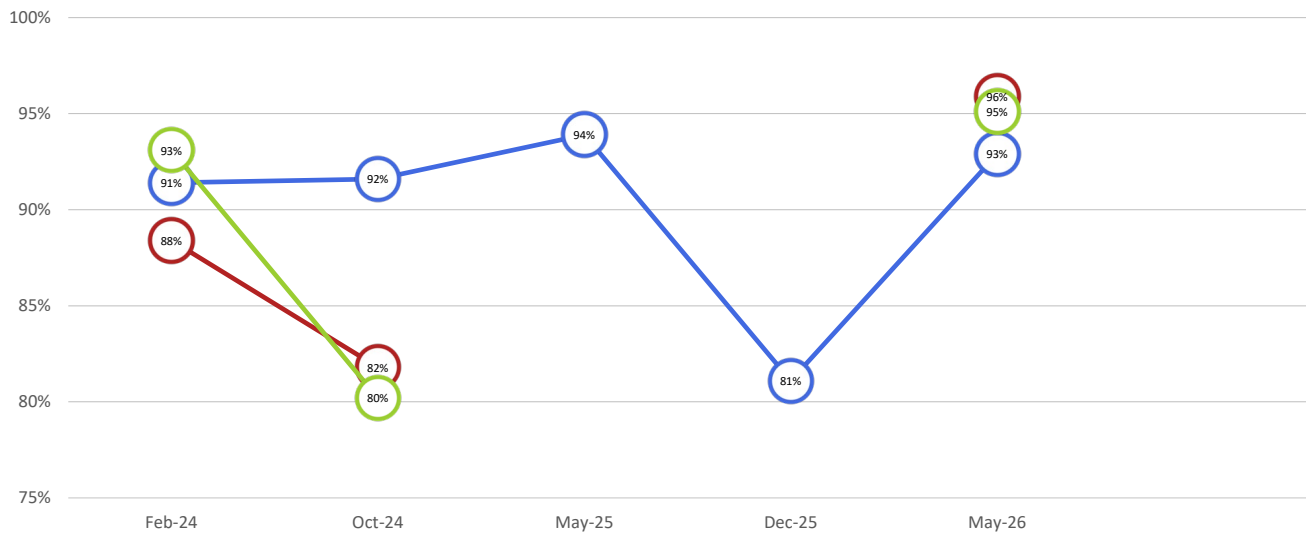
Career Technical Training - Percent Agree

Advanced Training Career Technical Training: Basic

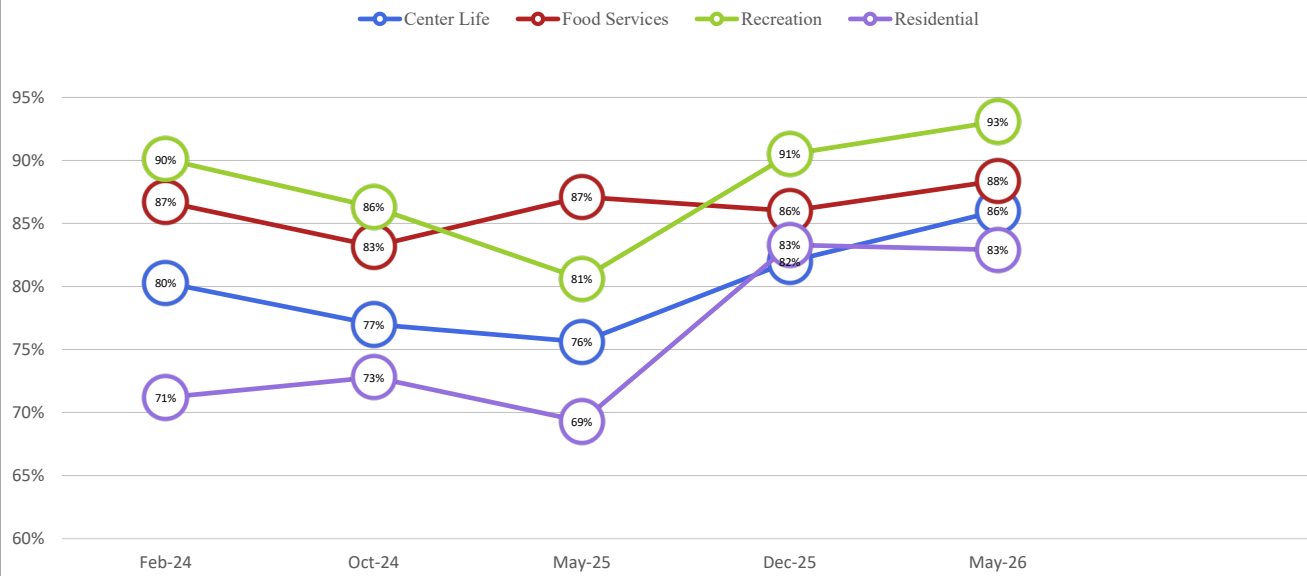


Academics - Percent Agree

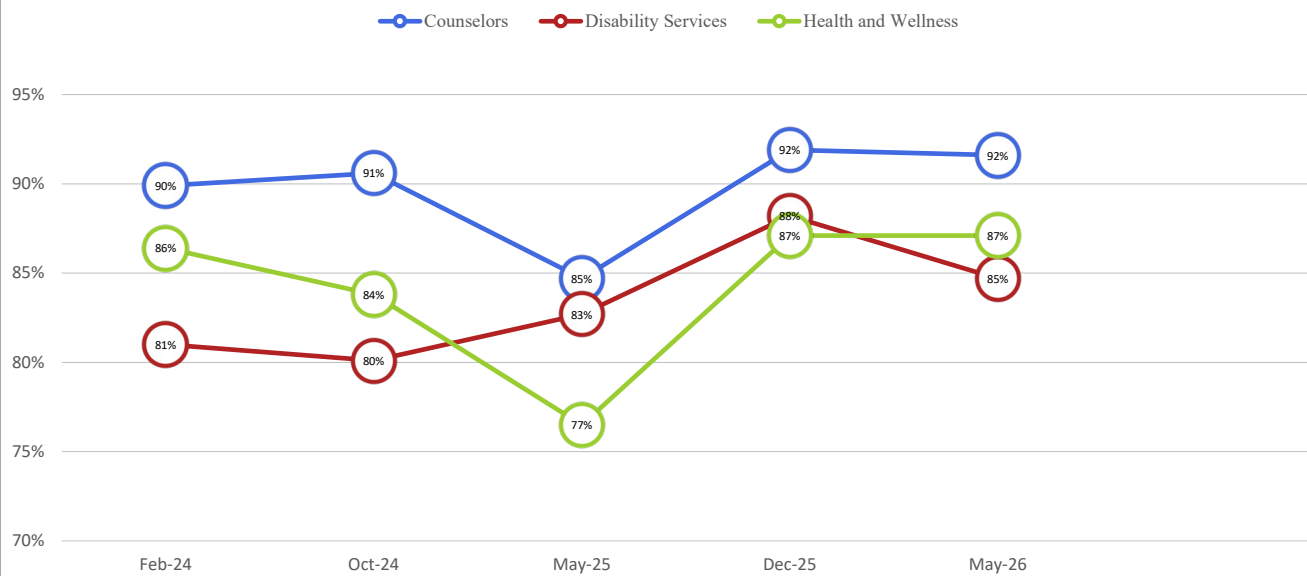
HSD/HSE Math Reading



Center Services - Percent Agree



Center Services - Percent Agree (continued)



Section 2: Summary

Center & Region: ARECIBO, BOSTON

Contractor: C15800, ARBOR E&T LLC.

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 112

Number of Fully-Completed Surveys: 103

Response Rate:

Complete: 92%

Incomplete or Partially Complete: 8%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	42%	58%		61%	39%	
Willing to take the survey	99%	1%		98%	2%	
Center shared last SEA survey results	79%	10%	11%	46%	29%	25%

Overall Impressions						
Overall Impressions	87%	13%	0%	61%	38%	1%
Center Services						
Center Life	86%	11%	3%	62%	35%	3%
Health and Wellness	87%	9%	4%	70%	26%	5%
Disability Services	85%	14%	1%	72%	24%	5%
Counselors	92%	8%	0%	79%	18%	3%
Recreation	93%	7%	0%	73%	22%	5%
Food Services	88%	11%	1%	63%	36%	1%
Residential	83%	14%	3%	54%	42%	3%
Career Success						
Career Preparation Phase	94%	6%		87%	11%	2%
Career Readiness	87%	13%		77%	22%	0%
Academics						
Reading	95%	5%		77%	22%	2%
Math	96%	4%		77%	21%	1%
HSD/HSE	93%	7%		80%	18%	1%
Career Technical Training						
Career Technical Training: Basic	95%	5%	0%	85%	14%	1%
Advanced Training	17%	17%	67%	79%	17%	4%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: ARECIBO, BOSTON

Contractor: C15800, ARBOR E&T LLC.

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 112

Number of Fully-Completed Surveys: 103

Response Rate:

Complete: 92%

Incomplete or Partially Complete: 8%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	42%	58%		61%	39%	
Willing to take the survey	99%	1%		98%	2%	
Center shared last SEA survey results	79%	10%	11%	46%	29%	25%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	86%	13%	1%	51%	48%	1%
Staff encourage students to succeed	95%	5%		76%	23%	1%
Center welcomes all people	80%	20%		65%	34%	
They have not seen unfair treatment of students	78%	21%		45%	54%	
Job Corps has been a positive experience	92%	8%		64%	36%	
They would recommend Job Corps to a friend	92%	8%		66%	34%	
Weighted Average:	87%	13%	0%	61%	38%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	96%	4%		74%	24%	3%
The center is well organized	86%	14%		51%	47%	2%
The center staff announce important information when needed	86%	14%		60%	38%	1%
The buildings are in good repair	83%	17%		60%	38%	1%
The facilities are clean	84%	16%		66%	33%	1%
They can talk to center staff about their opinions about the center	86%	12%	2%	60%	36%	5%
The center has helped arrange child care, if needed				54%	46%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				71%	22%	7%
Non-Res: The center helps students get to center and back home every day	79%	10%	10%	55%	26%	19%
Non-Res: The center provides space for students to study on center	79%	10%	10%	58%	24%	18%
Non-Res: Teachers are willing to listen to concerns	95%	3%	2%	77%	17%	6%
Non-Res: The center has a designated staff person to address the needs of non-residential students	79%	12%	9%	62%	24%	14%
Non-Res: The center staff are helpful explaining leave policy	86%	9%	5%	67%	23%	10%
Weighted Average:	86%	11%	3%	62%	35%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	90%	9%	1%	73%	25%	2%
The health and wellness staff help students understand their health care needs	87%	10%	3%	72%	26%	2%
The health and wellness staff treat students with respect	95%	4%	1%	79%	20%	2%
The health and wellness staff keep students' personal health information private	89%	11%		82%	15%	3%
Health services teach students to manage their health better	89%	8%	3%	70%	27%	3%
The health and wellness staff are available to students during the training day	91%	8%	1%	72%	25%	3%
Health services are available to students as needed	77%	13%	11%	47%	42%	11%
The health and wellness staff helped them get health services off center as needed	78%	12%	11%	62%	27%	10%
Weighted Average:	87%	9%	4%	70%	26%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	85%	13%	2%	68%	25%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	74%	26%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	85%	15%		83%	17%	
Receiving accommodations improved their ability to participate in the Job Corps program	95%	5%		79%	19%	2%
Weighted Average:	85%	14%	1%	72%	24%	5%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	97%	3%		87%	12%	1%
The counselors help them plan and meet goals	90%	9%	1%	80%	17%	2%
They could ask the counselors for help	87%	13%		76%	21%	3%
The counselors respond quickly	91%	9%		72%	24%	4%
The counselors keep their personal information private	92%	8%		83%	14%	4%
Weighted Average:	92%	8%	0%	79%	18%	3%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	94%	6%		77%	19%	4%
The recreational staff organize activities that students enjoy	89%	11%		69%	25%	5%
There are recreational activities available after training hours	100%			79%	18%	3%
The equipment in the recreation area works and is clean	96%	4%		71%	24%	6%
Non-Res: They are encouraged to participate in recreational activities	88%	10%	2%	65%	22%	13%
Weighted Average:	93%	7%	0%	73%	22%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	96%	4%		80%	19%	1%
The cafeteria food tastes good	85%	15%		42%	57%	1%
The cafeteria has healthy meal choices	88%	12%		61%	38%	1%
The cafeteria meets students' needs	89%	9%	1%	66%	30%	4%
The cafeteria is clean	79%	19%	2%	72%	27%	1%
The food in the cafeteria is well cooked and fresh	85%	15%		50%	49%	1%
They get enough food	96%	3%	1%	70%	29%	1%
Weighted Average:	88%	11%	1%	63%	36%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	86%	11%	2%	49%	49%	2%
Dorm rooms	95%	5%		57%	42%	1%
The bathrooms in dorms	91%	9%		49%	50%	1%
The shared dorm space	86%	11%	2%	57%	41%	2%
The laundry rooms	91%	9%		53%	46%	1%
The Resident Advisor (RA) or dorm staff	95%	5%		66%	33%	1%
The access to computers	73%	18%	9%	48%	44%	8%
The access to the internet	50%	39%	11%	56%	43%	1%
Dorm safety	84%	11%	5%	65%	33%	1%
The study spaces available after training hours	91%	7%	2%	58%	36%	6%
Tutoring after training hours	70%	18%	11%	42%	41%	17%
Center-provided transportation	95%	2%	2%	56%	37%	6%
Dorm problems being fixed	82%	18%		42%	56%	3%
The dorm clean up duties and other clean up duties are assigned to students fairly	77%	23%		69%	29%	2%
The dorm is safe and does not have any health and/or safety hazards	75%	25%		44%	56%	
Weighted Average:	83%	14%	3%	54%	42%	3%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Success						
Career Preparation Phase						
Percent of students who agreed that:						
The CPP instructors treat students with respect	100%			92%	7%	1%
The CPP instructors care about student success	100%			90%	8%	2%
The CPP classes are well-planned and organized	95%	5%		84%	15%	1%
The CPP classes have working equipment	90%	10%		87%	12%	1%
Their CPP class has helped identify the right trade	90%	10%		86%	12%	2%
The CPP class has better prepared them for a job	85%	15%		83%	14%	3%
The CPP class has better prepared them for finding a job	80%	20%		79%	17%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	100%			89%	9%	2%
My CPP instructor is helpful during class	100%			90%	8%	1%
My CPP instructor treats students fairly	100%			89%	10%	1%
Weighted Average:	94%	6%		87%	11%	2%

Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	73%	27%		67%	33%	
They have learned how to be professional during a job interview	95%	5%		85%	15%	
They have learned how to write a resume and complete an application	86%	14%		85%	15%	
They have learned how to manage money	86%	14%		78%	22%	
They have learned how to live on their own	91%	9%		77%	23%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	94%	6%		78%	19%	2%
Weighted Average:	87%	13%		77%	22%	0%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	100%			83%	15%	1%
The reading classes are well-planned and organized	96%	4%		77%	21%	2%
The reading classes have enough working equipment	92%	8%		77%	21%	2%
The reading teachers care about students learning to read and write well	96%	4%		80%	18%	2%
The reading teachers clearly describe the material covered in class	100%			79%	19%	2%
The reading teachers care about the student's success	96%	4%		81%	17%	2%
The reading teachers are helpful	96%	4%		80%	18%	1%
The reading teachers treat students fairly	100%			80%	18%	2%
There are no issues that makes it difficult to learn in reading class	80%	20%		55%	45%	
Weighted Average:	95%	5%		77%	22%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	100%			83%	16%	1%
The math classes are well-planned and organized	100%			76%	22%	1%
The math classes have working equipment (for example, computers, books, or printers).	95%	5%		79%	20%	2%
The math teachers care about students learning math well	100%			81%	18%	2%
The math teachers clearly describe the material covered in class	95%	5%		78%	20%	1%
The math teachers care about the student's success	100%			80%	17%	2%
The math teachers are helpful	95%	5%		80%	18%	1%
The math teachers treat students fairly	100%			81%	18%	1%
There are no issues that makes it difficult to learn in math class	79%	21%		56%	44%	
Weighted Average:	96%	4%		77%	21%	1%

HSD/HSE						
Percent of students who agreed that:						
They are making progress towards obtaining a high school diploma or equivalent	89%	11%		91%	9%	
They are satisfied with instruction	94%	6%		81%	19%	
The high school teachers treat students with respect	94%	6%		84%	15%	2%
The high school classes are well-planned and organized	94%	6%		77%	21%	2%
The high school classes have enough working equipment	94%	6%		80%	18%	2%
The high school teachers are able to assist with course work	94%	6%		79%	19%	2%
The high school teachers care about the student's success	94%	6%		83%	15%	2%
They are gaining the required knowledge in the high school class	94%	6%		82%	16%	2%
There are no issues that makes it difficult to learn in high school class	83%	17%		63%	37%	
The high school teachers are helpful	94%	6%		81%	17%	2%
The high school teacher treat students fairly	94%	6%		80%	18%	2%
Weighted Average:	93%	7%		80%	18%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	95%	5%		94%	6%	
The trade instructors treat students with respect	100%			89%	10%	1%
The trade instructors care about the student's success	95%	5%		89%	9%	1%
The trade instructors' lessons are well-planned and organized	97%	3%		83%	16%	1%
The trade classes have working equipment that is up-to-date	95%	3%	2%	83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	95%	5%		89%	10%	1%
The trade instructors are able to clearly explain each skill	97%	3%		86%	13%	1%
The trade instructors are experienced and able to assist students	95%	5%		90%	10%	1%
There are no issues that makes it difficult to learn in trade class	85%	15%		66%	34%	
Work-based learning has improved their skills and their knowledge related to their trade	93%	5%	2%	82%	16%	2%
The trade instructors are helpful	95%	5%		88%	12%	1%
The trade instructors treat students fairly	95%	5%		86%	13%	1%
Weighted Average:	95%	5%	0%	85%	14%	1%

Advanced Training						
Percent of students who agreed that:						
The Advanced Training instructors treat students with respect	17%	17%	67%	81%	15%	4%
The Advanced Training classes are well-planned and organized	17%	17%	67%	74%	22%	4%
The Advanced Training instructors clearly explain each skill	17%	17%	67%	76%	20%	4%
The Advanced Training instructors are experienced and able to assist students	17%	17%	67%	83%	13%	4%
The Advanced Training courses have added to what they learned in the basic trade program	17%	17%	67%	79%	15%	5%
The Advanced Training program will improve their career options	17%	17%	67%	84%	12%	4%
The Advanced Training instructors help students	17%	17%	67%	81%	14%	4%
The Advanced Training instructors treat students fairly	17%	17%	67%	74%	22%	4%
Weighted Average:	17%	17%	67%	79%	17%	4%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Gray cell color indicates that 'Does not know/apply' was not an option for that question.