

Section 1: Highlights

Center & Region: BLACKWELL, CHICAGO

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 33

Number of Fully-Completed Surveys: 31

Response Rate: 94%

Top Three Categories

Career Technical Training: Basic

Food Services

Counselors

Lowest Three Categories

Overall Impressions

Residential

Center Life

Above National Average

Food Services

Residential

Center Life

Career Technical Training: Basic

Overall Impressions

Recreation

Health and Wellness

Counselors

Below National Average*

Disability Services

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

Top 5 questions***Percent of students***

Cafeteria staff treat students with respect

100.0%

The trade instructors are experienced and able to assist students

100.0%

The trade instructors are helpful

100.0%

They are satisfied with their current trade

100.0%

The trade instructors care about the student's success

100.0%

Bottom 5 questions***Percent of students***

Tutoring after training hours

38.5%

Health services are available to students as needed

41.4%

They have not seen unfair treatment of students

41.4%

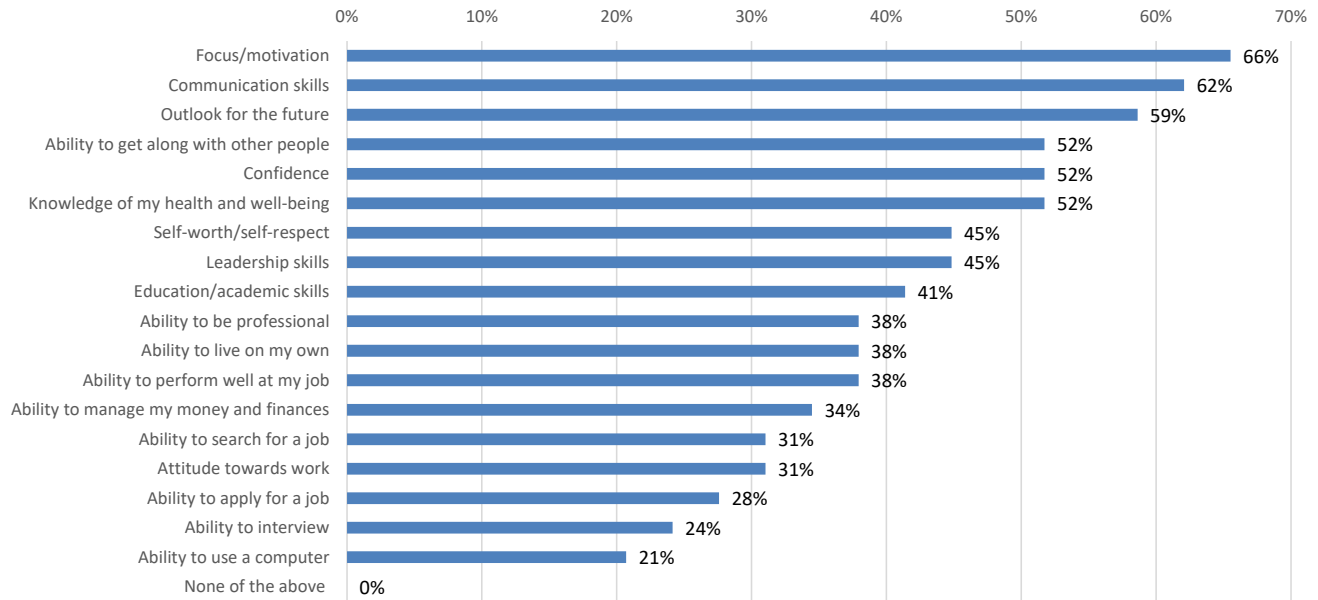
Living at the center

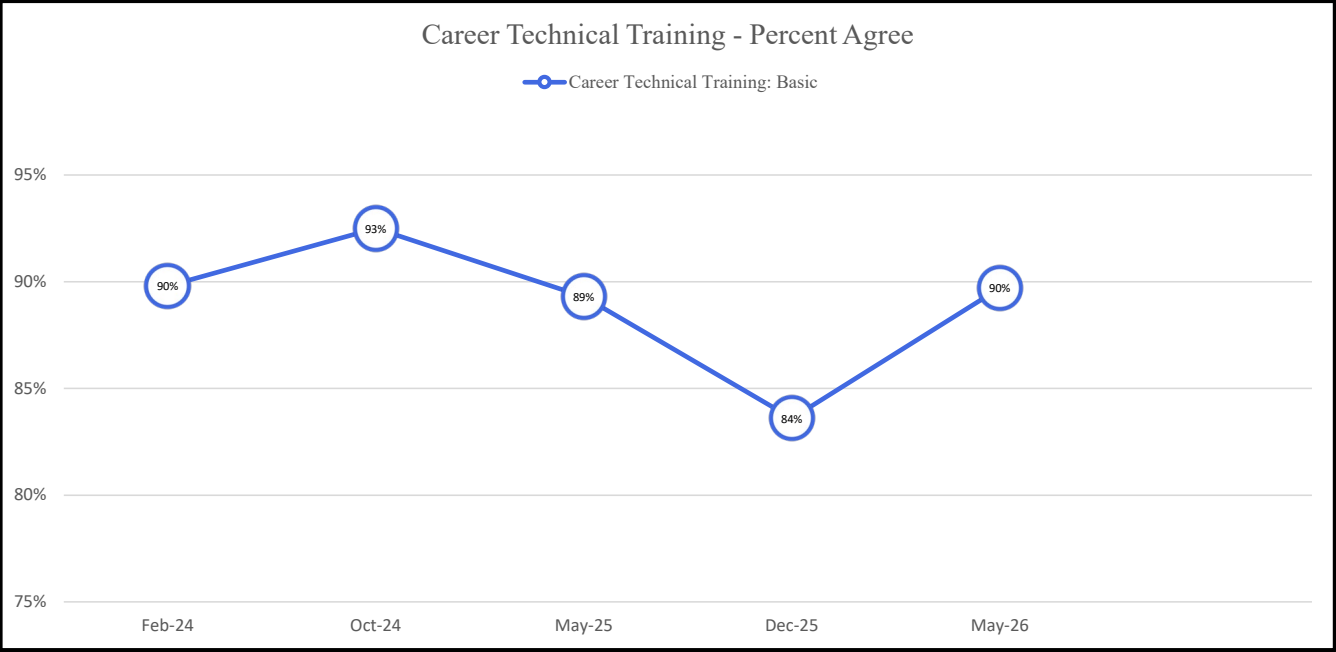
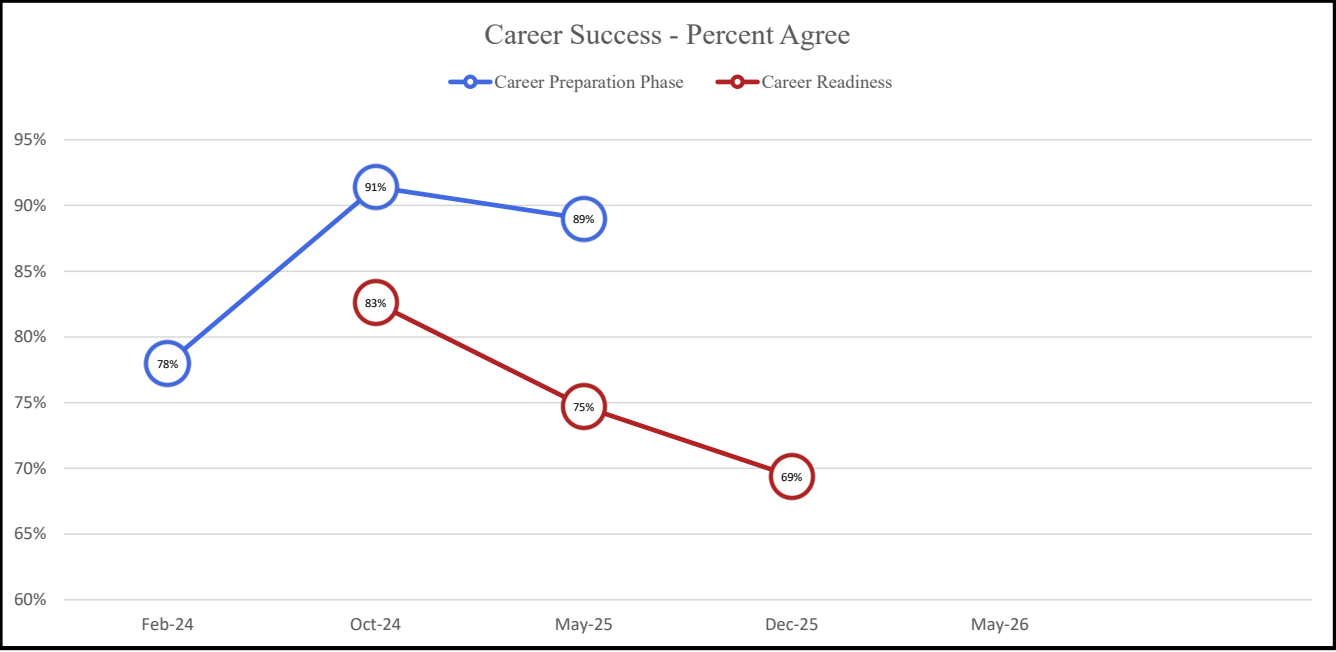
42.3%

Dorm problems being fixed

50.0%

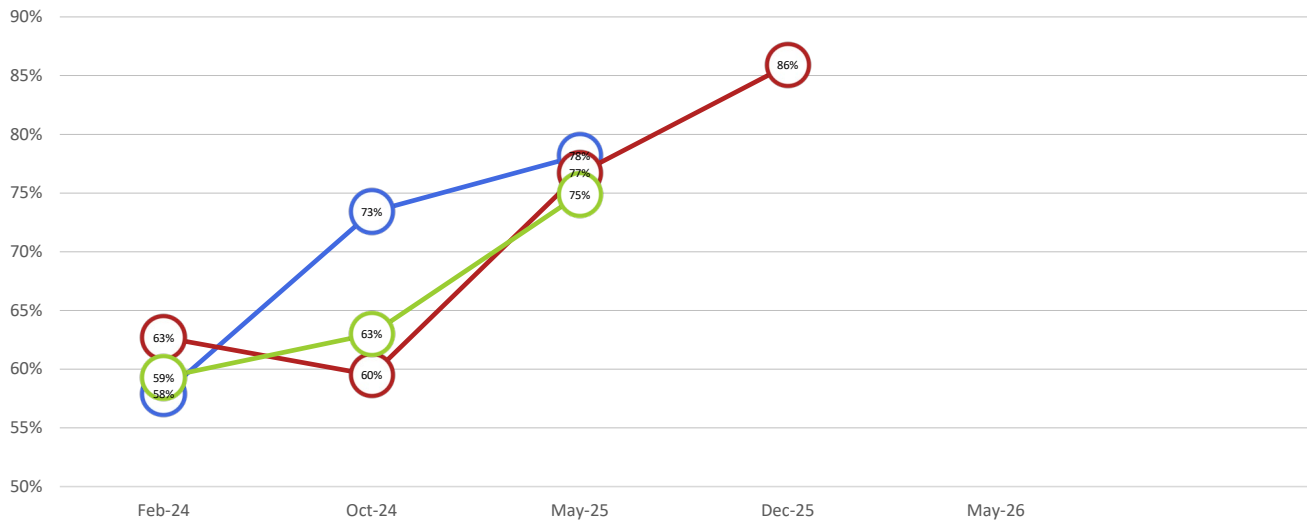
Job Corps Improved my Skills





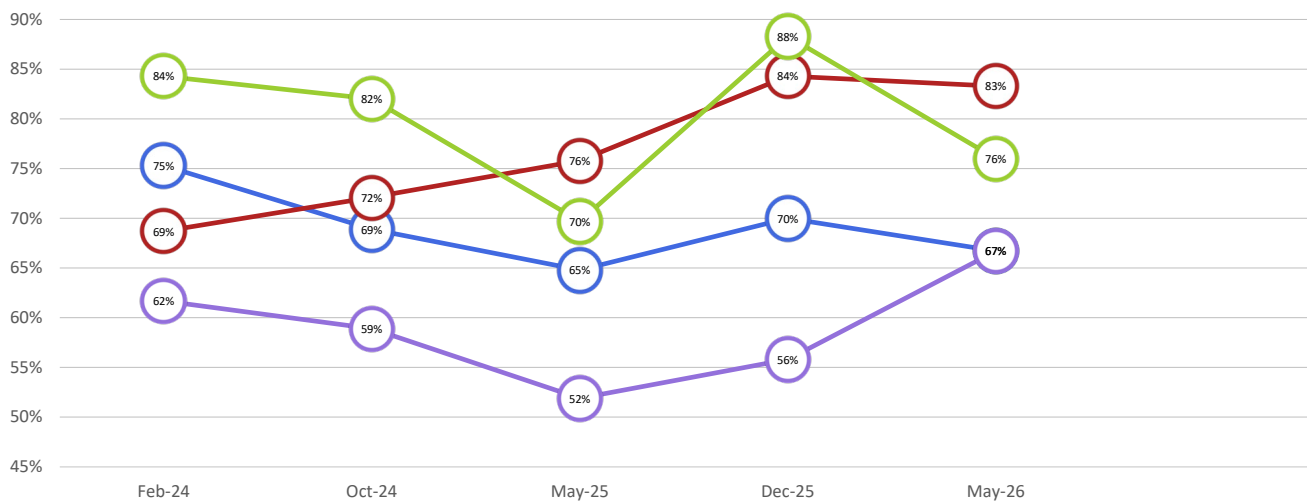
Academics - Percent Agree

HSD/HSE Math Reading



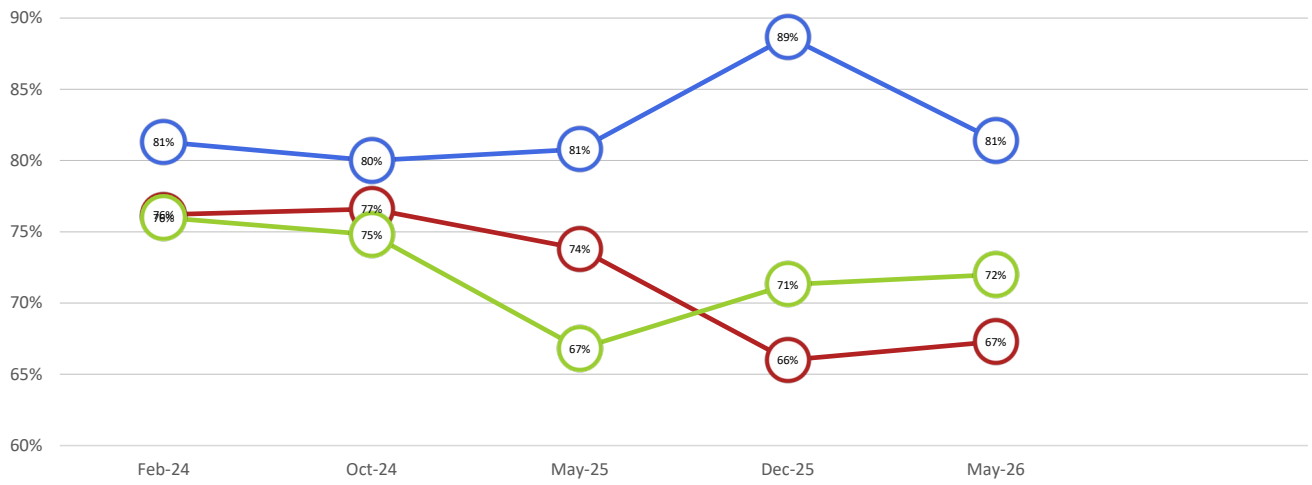
Center Services - Percent Agree

Center Life Food Services Recreation Residential



Center Services - Percent Agree (continued)

● Counselors ● Disability Services ● Health and Wellness



Section 2: Summary

Center & Region: BLACKWELL, CHICAGO
 Contractor: C00100, UNITED STATES FOREST SERVICE
 Survey Period: April 08 2026 - May 07 2026
 Surveys Offered: 33
 Number of Fully-Completed Surveys: 31

Response Rate:

Complete: 94%
 Incomplete or Partially Complete: 6%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	58%	42%		61%	39%	
Willing to take the survey	94%	6%		98%	2%	
Center shared last SEA survey results	24%	41%	34%	46%	29%	25%

Overall Impressions						
Overall Impressions	64%	33%	3%	61%	38%	1%
Center Services						
Center Life	67%	33%	1%	62%	35%	3%
Health and Wellness	72%	21%	7%	70%	26%	5%
Disability Services	67%	22%	10%	72%	24%	5%
Counselors	81%	12%	6%	79%	18%	3%
Recreation	76%	17%	7%	73%	22%	5%
Food Services	83%	15%	1%	63%	36%	1%
Residential	67%	30%	4%	54%	42%	3%
Career Technical Training						
Career Technical Training: Basic	90%	10%	1%	85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: BLACKWELL, CHICAGO
Contractor: C00100, UNITED STATES FOREST
SERVICE
Survey Period: April 08 2026 - May 07 2026
Surveys Offered: 33
Number of Fully-Completed Surveys: 31

Response Rate:

Complete: 94%
Incomplete or Partially Complete: 6%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	58%	42%		61%	39%	
Willing to take the survey	94%	6%		98%	2%	
Center shared last SEA survey results	24%	41%	34%	46%	29%	25%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	55%	41%	3%	51%	48%	1%
Staff encourage students to succeed	79%	14%	7%	76%	23%	1%
Center welcomes all people	62%	34%		65%	34%	
They have not seen unfair treatment of students	41%	55%		45%	54%	
Job Corps has been a positive experience	72%	28%		64%	36%	
They would recommend Job Corps to a friend	72%	28%		66%	34%	
Weighted Average:	64%	33%	3%	61%	38%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	83%	17%		74%	24%	3%
The center is well organized	55%	45%		51%	47%	2%
The center staff announce important information when needed	55%	45%		60%	38%	1%
The buildings are in good repair	62%	38%		60%	38%	1%
The facilities are clean	79%	21%		66%	33%	1%
They can talk to center staff about their opinions about the center	66%	31%	3%	60%	36%	5%
The center has helped arrange child care, if needed				54%	46%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				71%	22%	7%
Non-Res: The center helps students get to center and back home every day				55%	26%	19%
Non-Res: The center provides space for students to study on center				58%	24%	18%
Non-Res: Teachers are willing to listen to concerns				77%	17%	6%
Non-Res: The center has a designated staff person to address the needs of non-residential students				62%	24%	14%
Non-Res: The center staff are helpful explaining leave policy				67%	23%	10%
Weighted Average:	67%	33%	1%	62%	35%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	83%	17%		73%	25%	2%
The health and wellness staff help students understand their health care needs	76%	21%	3%	72%	26%	2%
The health and wellness staff treat students with respect	83%	17%		79%	20%	2%
The health and wellness staff keep students' personal health information private	83%	10%	7%	82%	15%	3%
Health services teach students to manage their health better	72%	24%	3%	70%	27%	3%
The health and wellness staff are available to students during the training day	83%	14%	3%	72%	25%	3%
Health services are available to students as needed	41%	41%	17%	47%	42%	11%
The health and wellness staff helped them get health services off center as needed	55%	24%	21%	62%	27%	10%
Weighted Average:	72%	21%	7%	70%	26%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	62%	24%	14%	68%	25%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator				70%	30%	
The percent of students who reported always or usually having accommodations available when needed				83%	17%	
Receiving accommodations improved their ability to participate in the Job Corps program				79%	19%	2%
Weighted Average:	67%	22%	10%	72%	24%	5%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	86%	7%	7%	87%	12%	1%
The counselors help them plan and meet goals	83%	10%	7%	80%	17%	2%
They could ask the counselors for help	76%	21%	3%	76%	21%	3%
The counselors respond quickly	76%	14%	10%	72%	24%	4%
The counselors keep their personal information private	86%	10%	3%	83%	14%	4%
Weighted Average:	81%	12%	6%	79%	18%	3%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	73%	15%	12%	77%	19%	4%
The recreational staff organize activities that students enjoy	73%	19%	8%	69%	25%	5%
There are recreational activities available after training hours	85%	12%	4%	79%	18%	3%
The equipment in the recreation area works and is clean	73%	23%	4%	71%	24%	6%
Non-Res: They are encouraged to participate in recreational activities				65%	22%	13%
Weighted Average:	76%	17%	7%	73%	22%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	100%			80%	19%	1%
The cafeteria food tastes good	62%	34%	3%	42%	57%	1%
The cafeteria has healthy meal choices	86%	14%		61%	38%	1%
The cafeteria meets students' needs	79%	14%	7%	66%	30%	4%
The cafeteria is clean	83%	17%		72%	27%	1%
The food in the cafeteria is well cooked and fresh	83%	17%		50%	49%	1%
They get enough food	90%	10%		70%	29%	1%
Weighted Average:	83%	15%	1%	63%	36%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	42%	54%	4%	49%	49%	2%
Dorm rooms	69%	31%		57%	42%	1%
The bathrooms in dorms	77%	23%		49%	50%	1%
The shared dorm space	77%	23%		57%	41%	2%
The laundry rooms	73%	27%		53%	46%	1%
The Resident Advisor (RA) or dorm staff	88%	12%		66%	33%	1%
The access to computers	73%	19%	8%	48%	44%	8%
The access to the internet	77%	23%		56%	43%	1%
Dorm safety	81%	19%		65%	33%	1%
The study spaces available after training hours	58%	35%	8%	58%	36%	6%
Tutoring after training hours	38%	31%	31%	42%	41%	17%
Center-provided transportation	69%	31%		56%	37%	6%
Dorm problems being fixed	50%	50%		42%	56%	3%
The dorm clean up duties and other clean up duties are assigned to students fairly	58%	38%	4%	69%	29%	2%
The dorm is safe and does not have any health and/or safety hazards	69%	31%		44%	56%	
Weighted Average:	67%	30%	4%	54%	42%	3%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	100%			94%	6%	
The trade instructors treat students with respect	93%		7%	89%	10%	1%
The trade instructors care about the student's success	100%			89%	9%	1%
The trade instructors' lessons are well-planned and organized	67%	33%		83%	16%	1%
The trade classes have working equipment that is up-to-date	93%	7%		83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	87%	13%		89%	10%	1%
The trade instructors are able to clearly explain each skill	87%	13%		86%	13%	1%
The trade instructors are experienced and able to assist students	100%			90%	10%	1%
There are no issues that makes it difficult to learn in trade class	73%	27%		66%	34%	
Work-based learning has improved their skills and their knowledge related to their trade	90%	10%		82%	16%	2%
The trade instructors are helpful	100%			88%	12%	1%
The trade instructors treat students fairly	87%	13%		86%	13%	1%
Weighted Average:	90%	10%	1%	85%	14%	1%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Gray cell color indicates that 'Does not know/apply' was not an option for that question.