

Section 1: Highlights

Center & Region: BLUERIDGE, PHILADELPHIA

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 36

Number of Fully-Completed Surveys: 27

Response Rate: 75%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Reading	Overall Impressions
Career Readiness	Residential
Recreation	Food Services

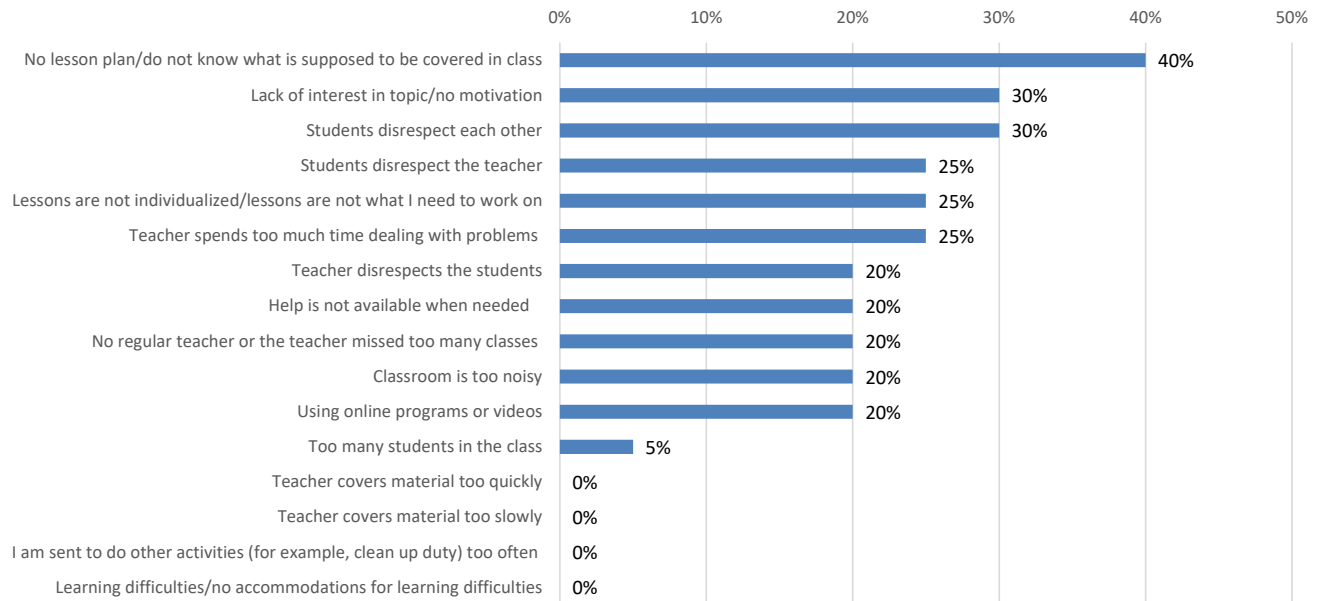
<i>Above National Average</i>	<i>Below National Average*</i>
Reading	Overall Impressions
Recreation	Career Technical Training: Basic
Career Readiness	Math
Disability Services	
Health and Wellness	
Residential	

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

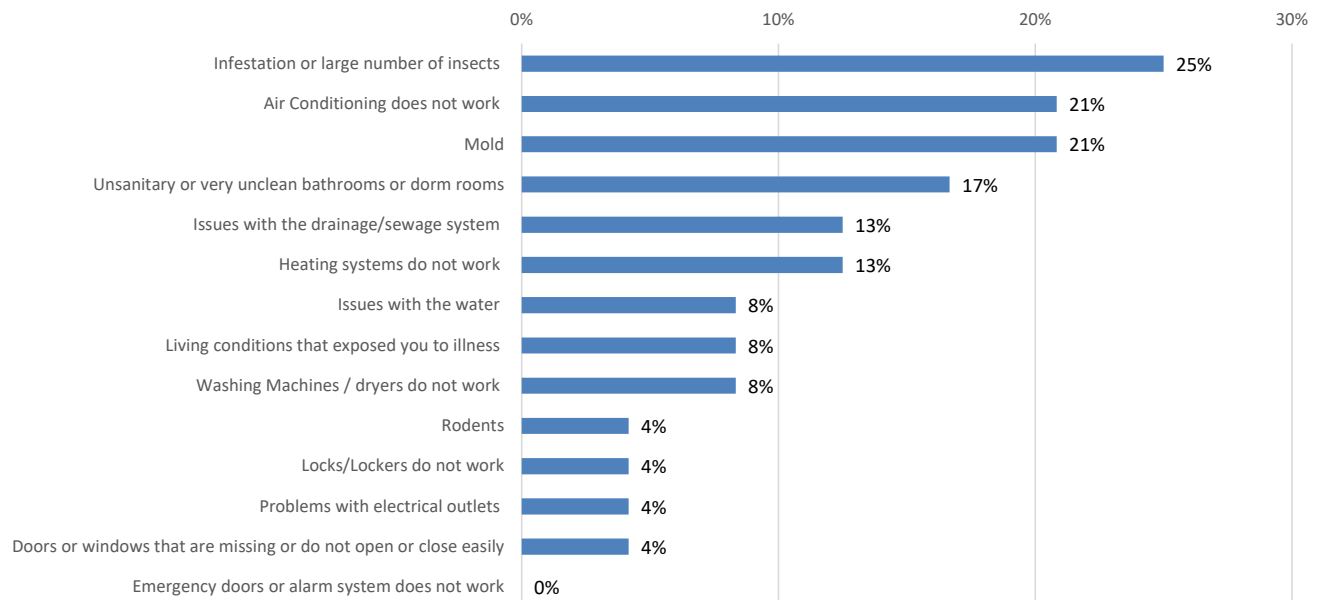
<i>Top 5 questions</i>	<i>Percent of students</i>
The percent of students who reported always or usually having accommodations available when needed	100.0%
They are satisfied with their current trade	100.0%
The reading teachers clearly describe the material covered in class	92.3%
The reading teachers care about the student's success	92.3%
The reading classes have enough working equipment	92.3%

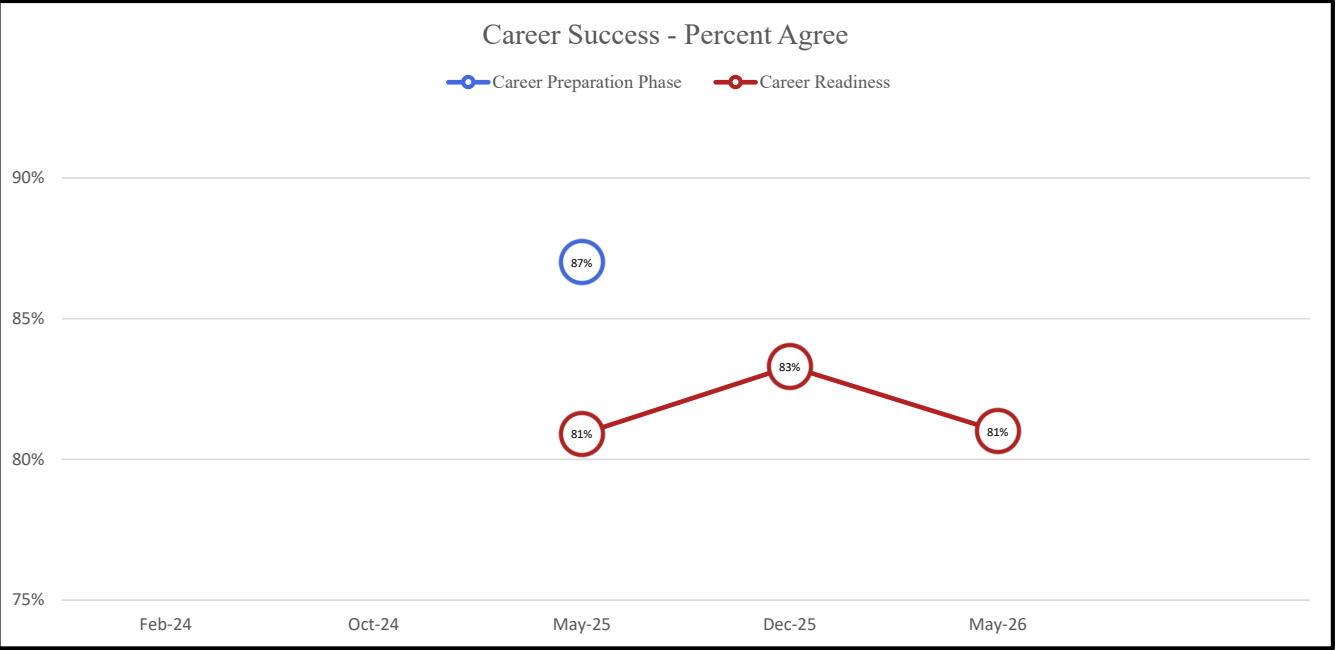
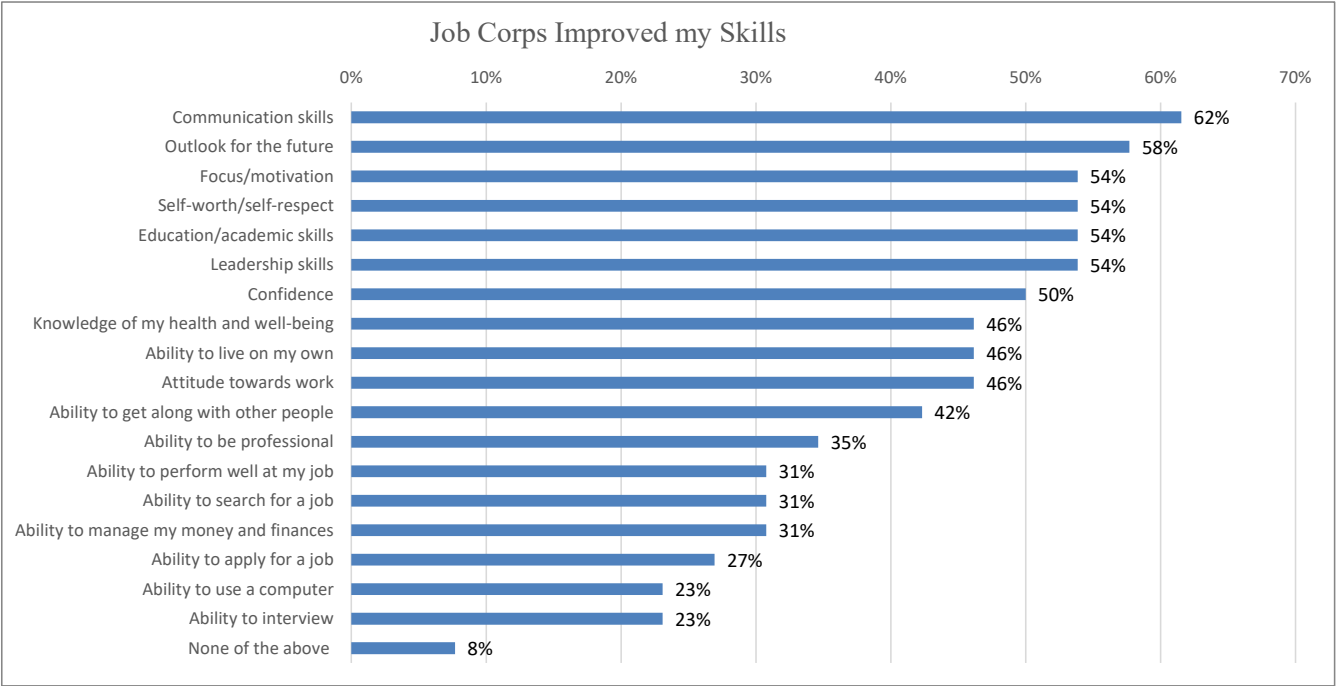
<i>Bottom 5 questions</i>	<i>Percent of students</i>
They have not seen unfair treatment of students	30.8%
There are no issues that makes it difficult to learn in math class	35.0%
Staff treat students fairly	38.5%
The dorm is safe and does not have any health and/or safety hazards	41.7%
The bathrooms in dorms	41.7%

Causes for Difficulties in Math Class

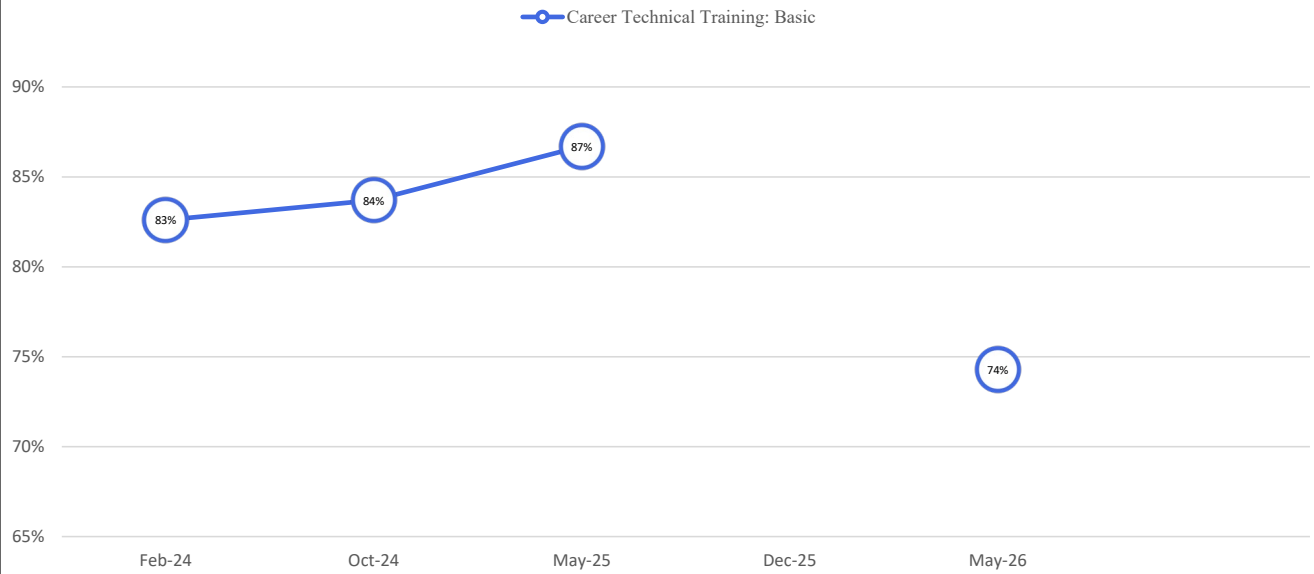


Dorm Safety Issues

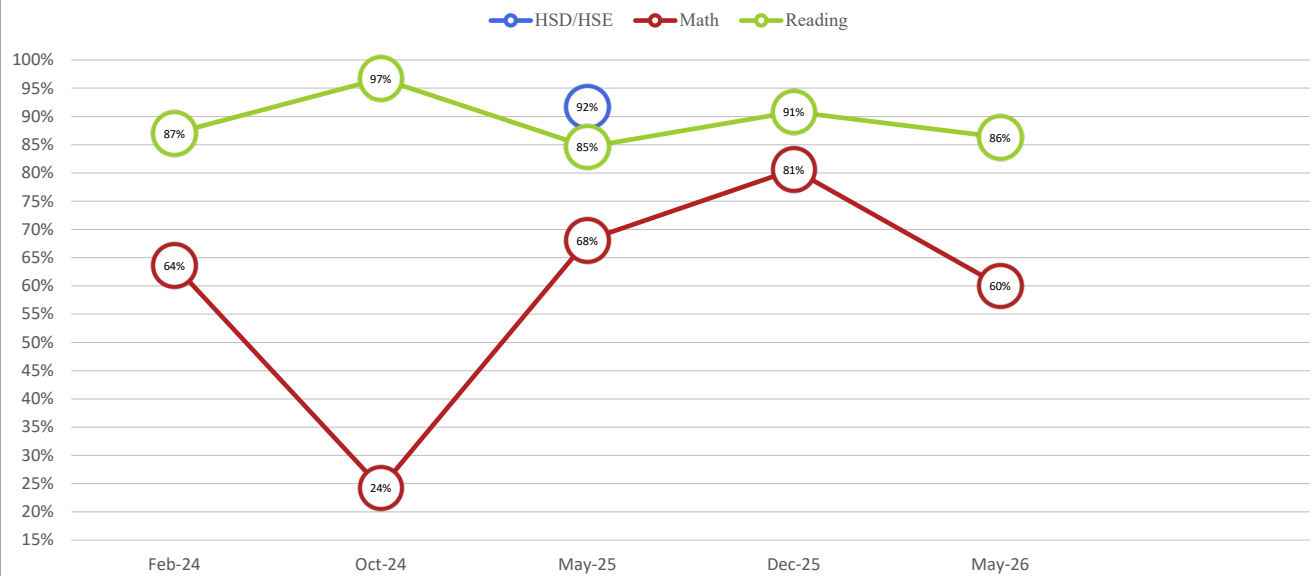




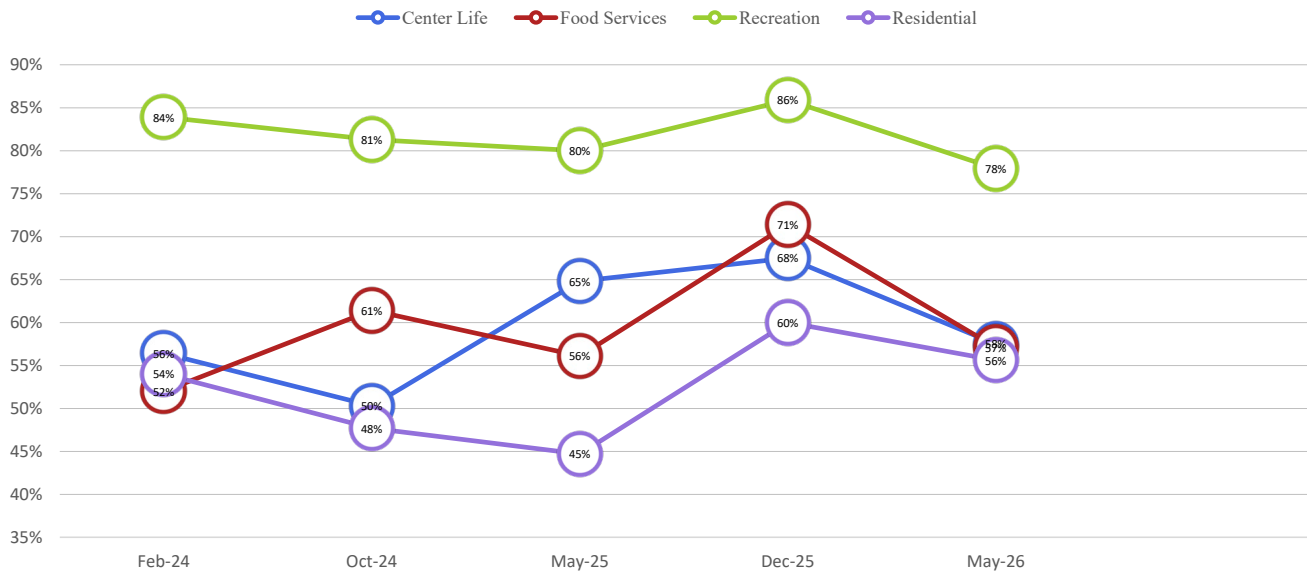
Career Technical Training - Percent Agree



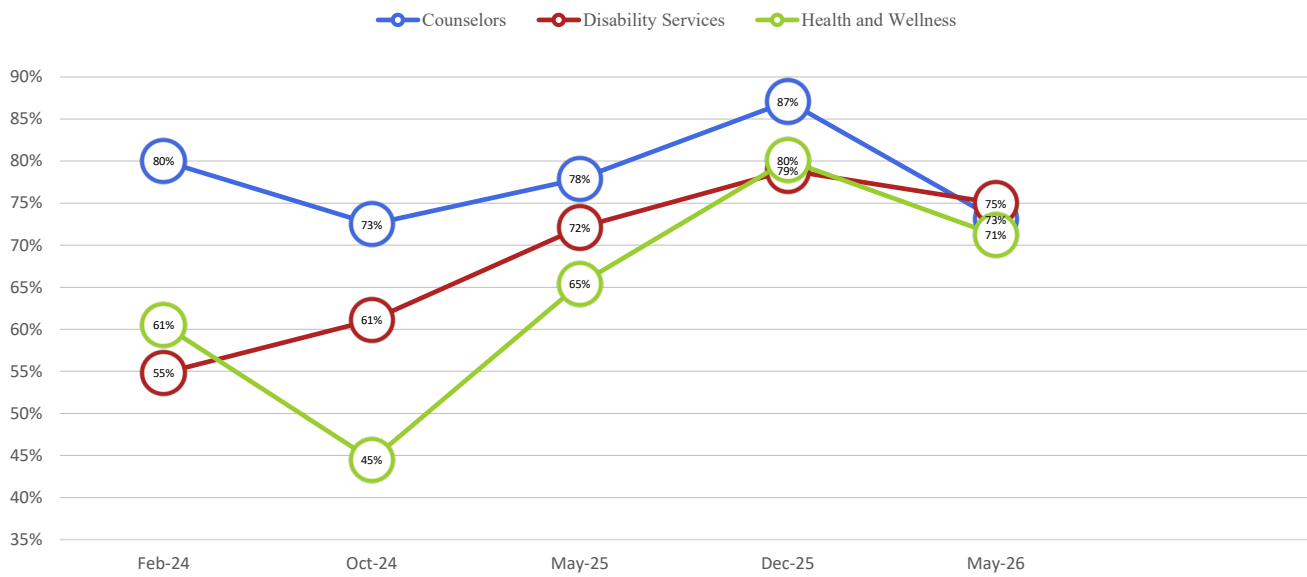
Academics - Percent Agree



Center Services - Percent Agree



Center Services - Percent Agree (continued)



Section 2: Summary

Center & Region: BLUERIDGE, PHILADELPHIA

Contractor: C13900, Serrato Corporation

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 36

Number of Fully-Completed Surveys: 27

Response Rate:

Complete: 75%

Incomplete or Partially Complete: 25%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	56%	44%		61%	39%	
Willing to take the survey	96%	4%		98%	2%	
Center shared last SEA survey results	35%	38%	27%	46%	29%	25%

Overall Impressions						
Overall Impressions	53%	47%		61%	38%	1%
Center Services						
Center Life	57%	40%	3%	62%	35%	3%
Health and Wellness	71%	27%	1%	70%	26%	5%
Disability Services	75%	23%	2%	72%	24%	5%
Counselors	73%	27%		79%	18%	3%
Recreation	78%	21%	1%	73%	22%	5%
Food Services	57%	41%	2%	63%	36%	1%
Residential	56%	44%	1%	54%	42%	3%
Career Success						
Career Readiness	81%	19%		77%	22%	0%
Academics						
Reading	86%	14%		77%	22%	2%
Math	60%	39%	1%	77%	21%	1%
Career Technical Training						
Career Technical Training: Basic	74%	19%	7%	85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: BLUERIDGE, PHILADELPHIA

Contractor: C13900, Serrato Corporation

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 36

Number of Fully-Completed Surveys: 27

Response Rate:

Complete: 75%

Incomplete or Partially Complete: 25%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	56%	44%		61%	39%	
Willing to take the survey	96%	4%		98%	2%	
Center shared last SEA survey results	35%	38%	27%	46%	29%	25%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	38%	62%		51%	48%	1%
Staff encourage students to succeed	73%	27%		76%	23%	1%
Center welcomes all people	62%	38%		65%	34%	
They have not seen unfair treatment of students	31%	69%		45%	54%	
Job Corps has been a positive experience	50%	50%		64%	36%	
They would recommend Job Corps to a friend	62%	38%		66%	34%	
Weighted Average:	53%	47%		61%	38%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	85%	15%		74%	24%	3%
The center is well organized	46%	54%		51%	47%	2%
The center staff announce important information when needed	58%	42%		60%	38%	1%
The buildings are in good repair	50%	50%		60%	38%	1%
The facilities are clean	54%	46%		66%	33%	1%
They can talk to center staff about their opinions about the center	58%	42%		60%	36%	5%
The center has helped arrange child care, if needed				54%	46%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				71%	22%	7%
Non-Res: The center helps students get to center and back home every day				55%	26%	19%
Non-Res: The center provides space for students to study on center				58%	24%	18%
Non-Res: Teachers are willing to listen to concerns				77%	17%	6%
Non-Res: The center has a designated staff person to address the needs of non-residential students				62%	24%	14%
Non-Res: The center staff are helpful explaining leave policy				67%	23%	10%
Weighted Average:	57%	40%	3%	62%	35%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	73%	27%		73%	25%	2%
The health and wellness staff help students understand their health care needs	73%	27%		72%	26%	2%
The health and wellness staff treat students with respect	73%	27%		79%	20%	2%
The health and wellness staff keep students' personal health information private	77%	19%	4%	82%	15%	3%
Health services teach students to manage their health better	69%	31%		70%	27%	3%
The health and wellness staff are available to students during the training day	77%	23%		72%	25%	3%
Health services are available to students as needed	50%	46%	4%	47%	42%	11%
The health and wellness staff helped them get health services off center as needed	77%	19%	4%	62%	27%	10%
Weighted Average:	71%	27%	1%	70%	26%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	73%	27%		68%	25%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	64%	36%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	100%			83%	17%	
Receiving accommodations improved their ability to participate in the Job Corps program	70%	20%	10%	79%	19%	2%
Weighted Average:	75%	23%	2%	72%	24%	5%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	85%	15%		87%	12%	1%
The counselors help them plan and meet goals	77%	23%		80%	17%	2%
They could ask the counselors for help	69%	31%		76%	21%	3%
The counselors respond quickly	58%	42%		72%	24%	4%
The counselors keep their personal information private	77%	23%		83%	14%	4%
Weighted Average:	73%	27%		79%	18%	3%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	73%	27%		77%	19%	4%
The recreational staff organize activities that students enjoy	65%	31%	4%	69%	25%	5%
There are recreational activities available after training hours	88%	13%		79%	18%	3%
The equipment in the recreation area works and is clean	85%	15%		71%	24%	6%
Non-Res: They are encouraged to participate in recreational activities				65%	22%	13%
Weighted Average:	78%	21%	1%	73%	22%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	63%	37%		80%	19%	1%
The cafeteria food tastes good	42%	58%		42%	57%	1%
The cafeteria has healthy meal choices	47%	53%		61%	38%	1%
The cafeteria meets students' needs	58%	42%		66%	30%	4%
The cafeteria is clean	63%	32%	5%	72%	27%	1%
The food in the cafeteria is well cooked and fresh	53%	42%	5%	50%	49%	1%
They get enough food	74%	26%		70%	29%	1%
Weighted Average:	57%	41%	2%	63%	36%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	58%	42%		49%	49%	2%
Dorm rooms	54%	46%		57%	42%	1%
The bathrooms in dorms	42%	54%	4%	49%	50%	1%
The shared dorm space	50%	50%		57%	41%	2%
The laundry rooms	67%	33%		53%	46%	1%
The Resident Advisor (RA) or dorm staff	63%	38%		66%	33%	1%
The access to computers	50%	46%	4%	48%	44%	8%
The access to the internet	63%	38%		56%	43%	1%
Dorm safety	71%	29%		65%	33%	1%
The study spaces available after training hours	63%	38%		58%	36%	6%
Tutoring after training hours	50%	46%	4%	42%	41%	17%
Center-provided transportation	63%	38%		56%	37%	6%
Dorm problems being fixed	46%	54%		42%	56%	3%
The dorm clean up duties and other clean up duties are assigned to students fairly	54%	46%		69%	29%	2%
The dorm is safe and does not have any health and/or safety hazards	42%	58%		44%	56%	
Weighted Average:	56%	44%	1%	54%	42%	3%

	Center (%)			Nation (%)		
Percent of students:	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Success						
Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	91%	9%		67%	33%	
They have learned how to be professional during a job interview	90%	10%		85%	15%	
They have learned how to write a resume and complete an application	90%	10%		85%	15%	
They have learned how to manage money	70%	30%		78%	22%	
They have learned how to live on their own	70%	30%		77%	23%	
Their CTS Counselor has been helpful with their job search and in preparing them for life				78%	19%	2%
Weighted Average:	81%	19%		77%	22%	0%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	85%	15%		83%	15%	1%
The reading classes are well-planned and organized	85%	15%		77%	21%	2%
The reading classes have enough working equipment	92%	8%		77%	21%	2%
The reading teachers care about students learning to read and write well	92%	8%		80%	18%	2%
The reading teachers clearly describe the material covered in class	92%	8%		79%	19%	2%
The reading teachers care about the student's success	92%	8%		81%	17%	2%
The reading teachers are helpful	85%	15%		80%	18%	1%
The reading teachers treat students fairly	85%	15%		80%	18%	2%
There are no issues that makes it difficult to learn in reading class	69%	31%		55%	45%	
Weighted Average:	86%	14%		77%	22%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	60%	40%		83%	16%	1%
The math classes are well-planned and organized	55%	45%		76%	22%	1%
The math classes have working equipment (for example, computers, books, or printers).	65%	35%		79%	20%	2%
The math teachers care about students learning math well	65%	35%		81%	18%	2%
The math teachers clearly describe the material covered in class	60%	40%		78%	20%	1%
The math teachers care about the student's success	70%	25%	5%	80%	17%	2%
The math teachers are helpful	65%	35%		80%	18%	1%
The math teachers treat students fairly	65%	35%		81%	18%	1%
There are no issues that makes it difficult to learn in math class	35%	65%		56%	44%	
Weighted Average:	60%	39%	1%	77%	21%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	100%			94%	6%	
The trade instructors treat students with respect	75%	17%	8%	89%	10%	1%
The trade instructors care about the student's success	83%	8%	8%	89%	9%	1%
The trade instructors' lessons are well-planned and organized	67%	25%	8%	83%	16%	1%
The trade classes have working equipment that is up-to-date	67%	25%	8%	83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	75%	17%	8%	89%	10%	1%
The trade instructors are able to clearly explain each skill	58%	33%	8%	86%	13%	1%
The trade instructors are experienced and able to assist students	83%	8%	8%	90%	10%	1%
There are no issues that makes it difficult to learn in trade class	50%	50%		66%	34%	
Work-based learning has improved their skills and their knowledge related to their trade				82%	16%	2%
The trade instructors are helpful	75%	17%	8%	88%	12%	1%
The trade instructors treat students fairly	75%	17%	8%	86%	13%	1%
Weighted Average:	74%	19%	7%	85%	14%	1%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Gray cell color indicates that 'Does not know/apply' was not an option for that question.