

Section 1: Highlights

Center & Region: CASS, DALLAS

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 57

Number of Fully-Completed Surveys: 55

Response Rate: 96%

Top Three Categories

Career Technical Training: Basic

Career Preparation Phase

Reading

Lowest Three Categories

Residential

Overall Impressions

Center Life

Above National Average

Health and Wellness

Food Services

Overall Impressions

Center Life

Residential

Reading

Math

Career Technical Training: Basic

Disability Services

Recreation

HSD/HSE

Career Preparation Phase

Counselors

Below National Average*

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

Top 5 questions***Percent of students***

The CPP instructors treat students with respect

100.0%

The trade instructors are experienced and able to assist students

100.0%

The trade instructors are helpful

100.0%

The trade instructors treat students with respect

100.0%

The trade instructors care about the student's success

100.0%

Bottom 5 questions***Percent of students***

The laundry rooms

30.9%

The dorm is safe and does not have any health and/or safety hazards

41.8%

Tutoring after training hours

45.5%

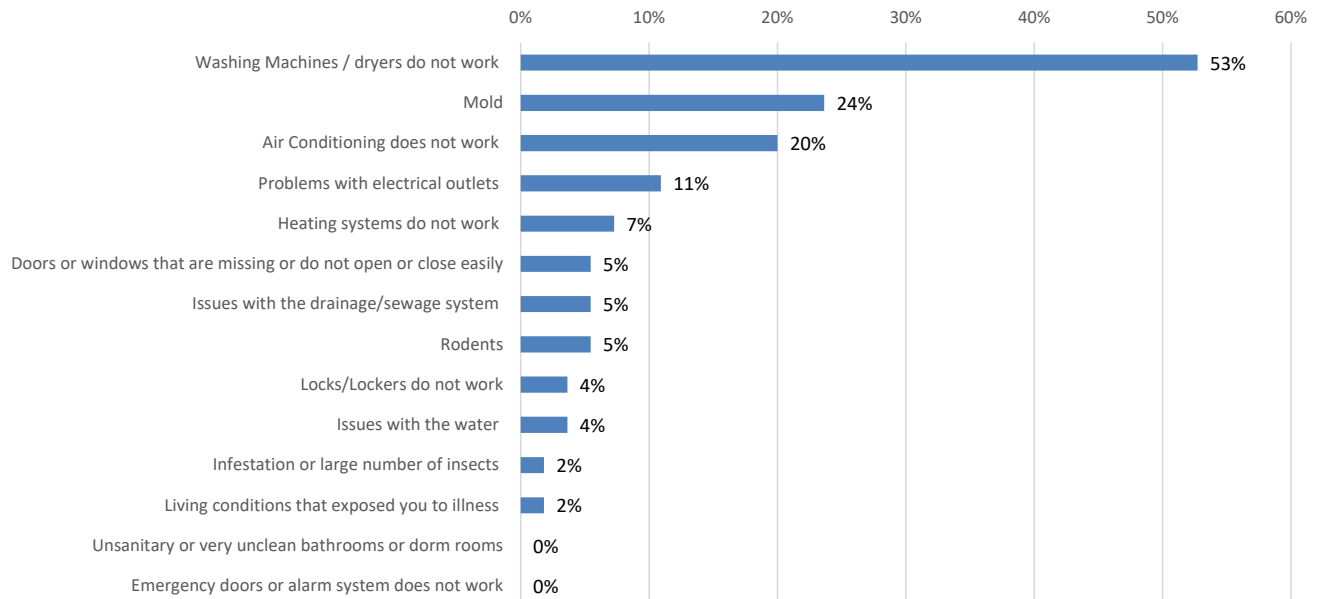
Dorm problems being fixed

47.3%

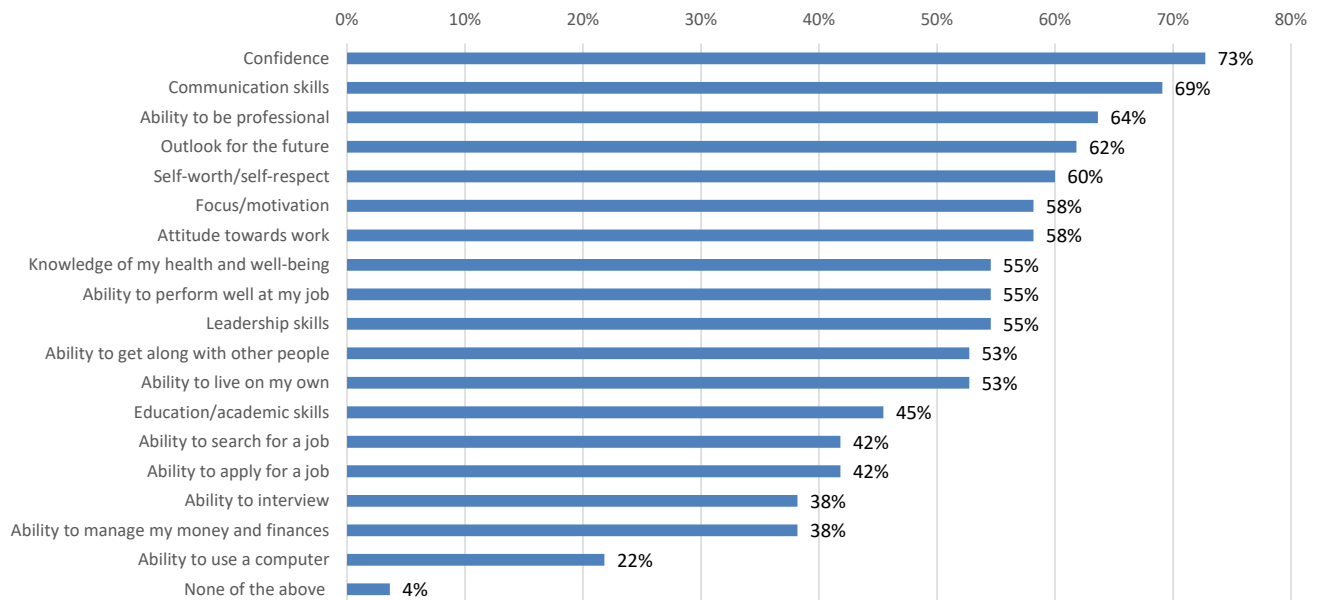
They have not seen unfair treatment of students

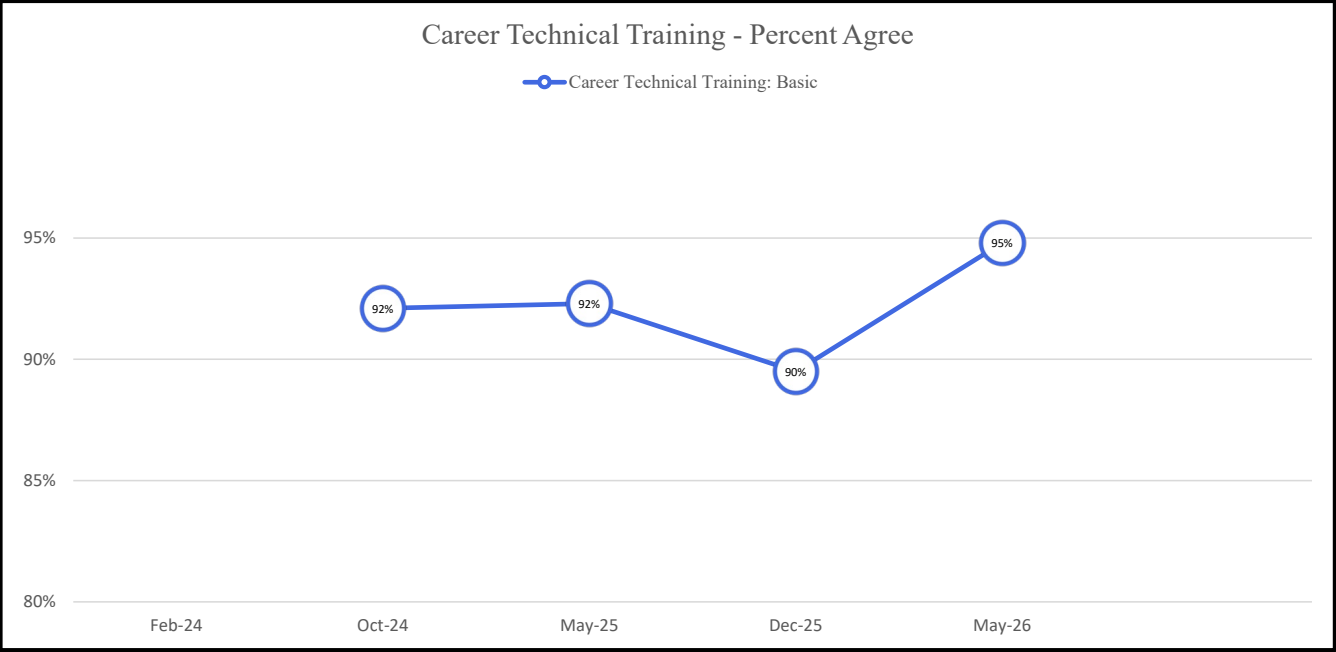
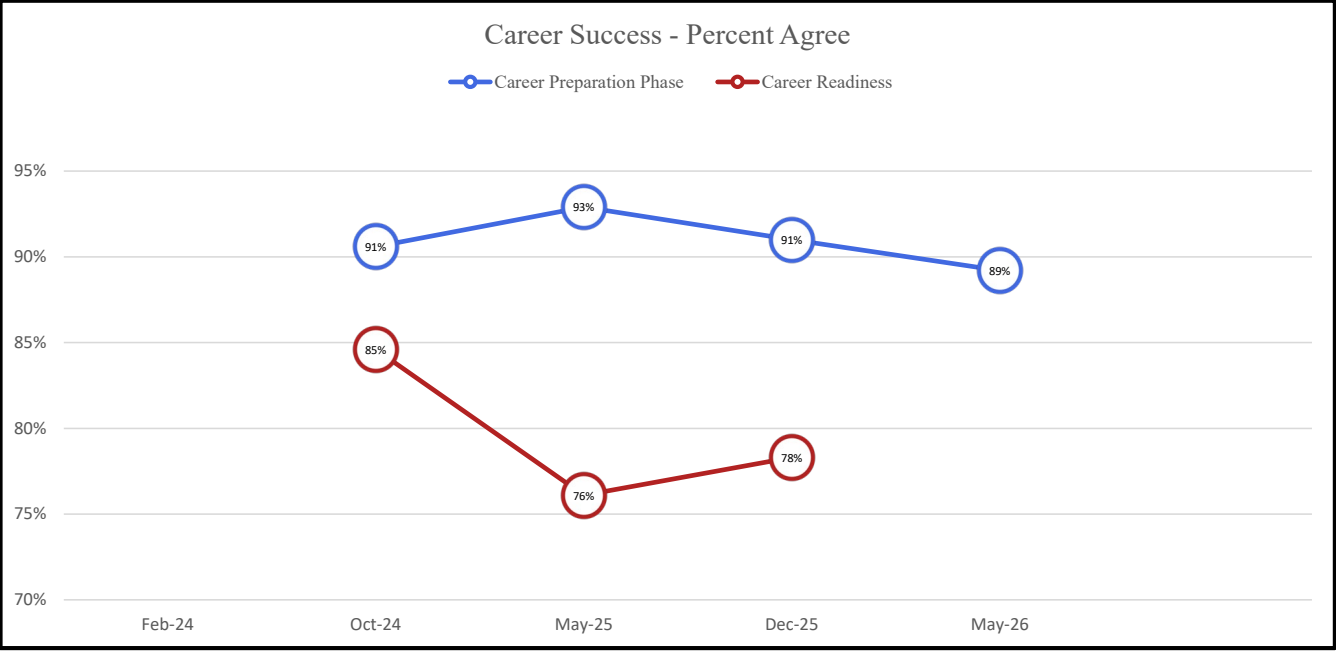
50.9%

Dorm Safety Issues



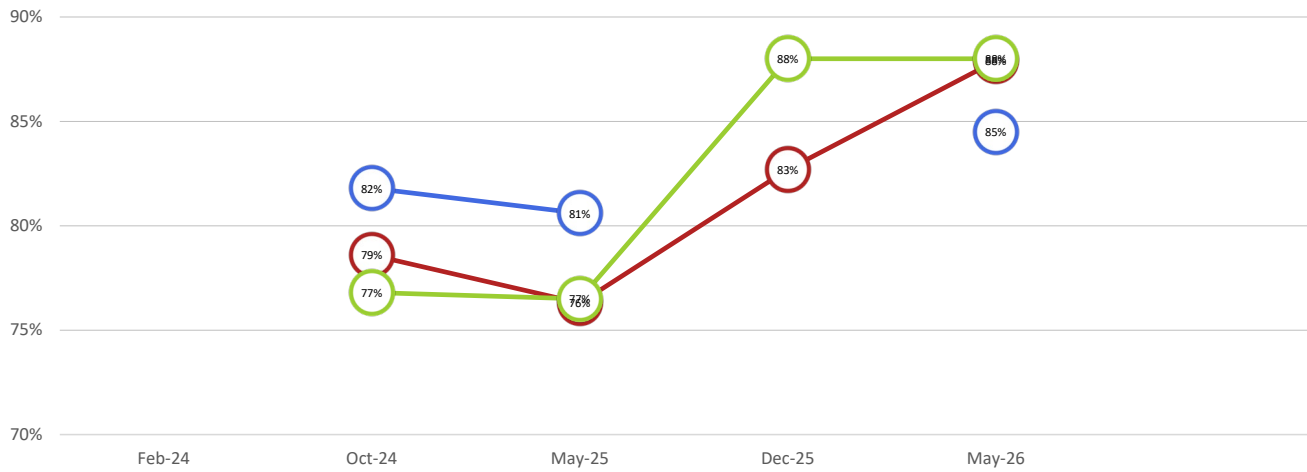
Job Corps Improved my Skills





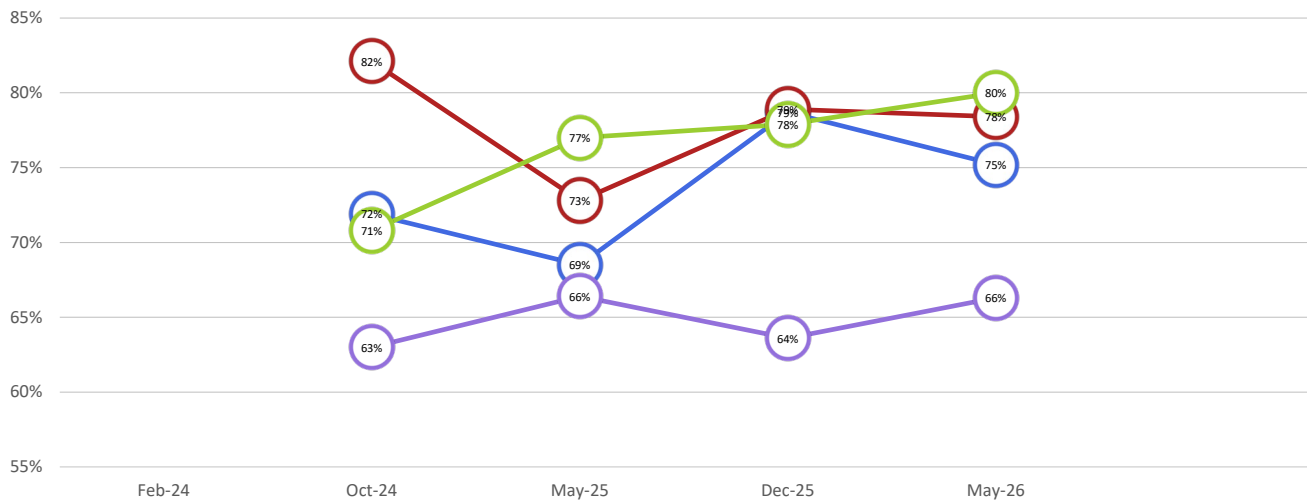
Academics - Percent Agree

HSD/HSE Math Reading



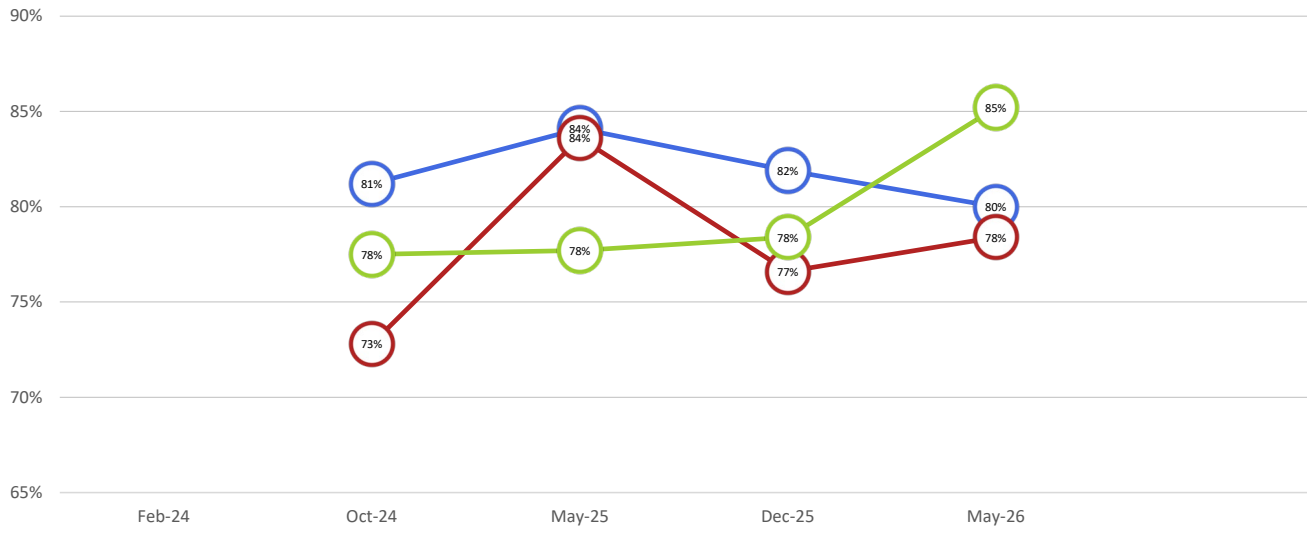
Center Services - Percent Agree

Center Life Food Services Recreation Residential



Center Services - Percent Agree (continued)

● Counselors ● Disability Services ● Health and Wellness



Section 2: Summary

Center & Region: CASS, DALLAS

Contractor: C00100, UNITED STATES FOREST SERVICE

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 57

Number of Fully-Completed Surveys: 55

Response Rate:

Complete: 96%

Incomplete or Partially Complete: 4%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	65%	35%		61%	39%	
Willing to take the survey	100%			98%	2%	
Center shared last SEA survey results	35%	27%	38%	46%	29%	25%

Overall Impressions						
Overall Impressions	75%	25%		61%	38%	1%
Center Services						
Center Life	75%	24%	1%	62%	35%	3%
Health and Wellness	85%	13%	1%	70%	26%	5%
Disability Services	78%	19%	3%	72%	24%	5%
Counselors	80%	18%	2%	79%	18%	3%
Recreation	80%	18%	2%	73%	22%	5%
Food Services	78%	21%	1%	63%	36%	1%
Residential	66%	32%	2%	54%	42%	3%
Career Success						
Career Preparation Phase	89%	10%	1%	87%	11%	2%
Academics						
Reading	88%	11%	1%	77%	22%	2%
Math	88%	11%	1%	77%	21%	1%
HSD/HSE	84%	10%	5%	80%	18%	1%
Career Technical Training						
Career Technical Training: Basic	95%	5%	0%	85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: CASS, DALLAS

Contractor: C00100, UNITED STATES FOREST
SERVICE

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 57

Number of Fully-Completed Surveys: 55

Response Rate:

Complete: 96%

Incomplete or Partially Complete: 4%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	65%	35%		61%	39%	
Willing to take the survey	100%			98%	2%	
Center shared last SEA survey results	35%	27%	38%	46%	29%	25%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	60%	40%		51%	48%	1%
Staff encourage students to succeed	89%	11%		76%	23%	1%
Center welcomes all people	82%	18%		65%	34%	
They have not seen unfair treatment of students	51%	49%		45%	54%	
Job Corps has been a positive experience	76%	24%		64%	36%	
They would recommend Job Corps to a friend	91%	9%		66%	34%	
Weighted Average:	75%	25%		61%	38%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	85%	15%		74%	24%	3%
The center is well organized	62%	38%		51%	47%	2%
The center staff announce important information when needed	80%	18%	2%	60%	38%	1%
The buildings are in good repair	69%	29%	2%	60%	38%	1%
The facilities are clean	84%	16%		66%	33%	1%
They can talk to center staff about their opinions about the center	71%	25%	4%	60%	36%	5%
The center has helped arrange child care, if needed				54%	46%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				71%	22%	7%
Non-Res: The center helps students get to center and back home every day				55%	26%	19%
Non-Res: The center provides space for students to study on center				58%	24%	18%
Non-Res: Teachers are willing to listen to concerns				77%	17%	6%
Non-Res: The center has a designated staff person to address the needs of non-residential students				62%	24%	14%
Non-Res: The center staff are helpful explaining leave policy				67%	23%	10%
Weighted Average:	75%	24%	1%	62%	35%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	89%	11%		73%	25%	2%
The health and wellness staff help students understand their health care needs	93%	5%	2%	72%	26%	2%
The health and wellness staff treat students with respect	91%	9%		79%	20%	2%
The health and wellness staff keep students' personal health information private	96%	4%		82%	15%	3%
Health services teach students to manage their health better	89%	11%		70%	27%	3%
The health and wellness staff are available to students during the training day	89%	11%		72%	25%	3%
Health services are available to students as needed	56%	40%	4%	47%	42%	11%
The health and wellness staff helped them get health services off center as needed	78%	16%	5%	62%	27%	10%
Weighted Average:	85%	13%	1%	70%	26%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	71%	24%	5%	68%	25%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	85%	15%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	89%	11%		83%	17%	
Receiving accommodations improved their ability to participate in the Job Corps program	83%	17%		79%	19%	2%
Weighted Average:	78%	19%	3%	72%	24%	5%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	85%	15%		87%	12%	1%
The counselors help them plan and meet goals	82%	16%	2%	80%	17%	2%
They could ask the counselors for help	73%	27%		76%	21%	3%
The counselors respond quickly	78%	18%	4%	72%	24%	4%
The counselors keep their personal information private	82%	15%	4%	83%	14%	4%
Weighted Average:	80%	18%	2%	79%	18%	3%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	89%	9%	2%	77%	19%	4%
The recreational staff organize activities that students enjoy	78%	20%	2%	69%	25%	5%
There are recreational activities available after training hours	75%	24%	2%	79%	18%	3%
The equipment in the recreation area works and is clean	78%	18%	4%	71%	24%	6%
Non-Res: They are encouraged to participate in recreational activities				65%	22%	13%
Weighted Average:	80%	18%	2%	73%	22%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	85%	15%		80%	19%	1%
The cafeteria food tastes good	66%	34%		42%	57%	1%
The cafeteria has healthy meal choices	81%	17%	2%	61%	38%	1%
The cafeteria meets students' needs	83%	15%	2%	66%	30%	4%
The cafeteria is clean	89%	11%		72%	27%	1%
The food in the cafeteria is well cooked and fresh	57%	43%		50%	49%	1%
They get enough food	89%	11%		70%	29%	1%
Weighted Average:	78%	21%	1%	63%	36%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	62%	38%		49%	49%	2%
Dorm rooms	78%	22%		57%	42%	1%
The bathrooms in dorms	64%	36%		49%	50%	1%
The shared dorm space	71%	29%		57%	41%	2%
The laundry rooms	31%	69%		53%	46%	1%
The Resident Advisor (RA) or dorm staff	84%	16%		66%	33%	1%
The access to computers	82%	16%	2%	48%	44%	8%
The access to the internet	87%	13%		56%	43%	1%
Dorm safety	82%	18%		65%	33%	1%
The study spaces available after training hours	75%	24%	2%	58%	36%	6%
Tutoring after training hours	45%	36%	18%	42%	41%	17%
Center-provided transportation	71%	20%	9%	56%	37%	6%
Dorm problems being fixed	47%	53%		42%	56%	3%
The dorm clean up duties and other clean up duties are assigned to students fairly	75%	25%		69%	29%	2%
The dorm is safe and does not have any health and/or safety hazards	42%	58%		44%	56%	
Weighted Average:	66%	32%	2%	54%	42%	3%

	Center (%)			Nation (%)		
Percent of students:	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Success						
Career Preparation Phase						
Percent of students who agreed that:						
The CPP instructors treat students with respect	100%			92%	7%	1%
The CPP instructors care about student success	92%	8%		90%	8%	2%
The CPP classes are well-planned and organized	83%	17%		84%	15%	1%
The CPP classes have working equipment	92%	8%		87%	12%	1%
Their CPP class has helped identify the right trade	83%	17%		86%	12%	2%
The CPP class has better prepared them for a job	83%	17%		83%	14%	3%
The CPP class has better prepared them for finding a job	75%	25%		79%	17%	4%
The CPP instructors reviewed the Student Standards of						
Conduct with student	83%	8%	8%	89%	9%	2%
My CPP instructor is helpful during class	100%			90%	8%	1%
My CPP instructor treats students fairly	100%			89%	10%	1%
Weighted Average:	89%	10%	1%	87%	11%	2%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	96%	4%		83%	15%	1%
The reading classes are well-planned and organized	92%	8%		77%	21%	2%
The reading classes have enough working equipment	92%	8%		77%	21%	2%
The reading teachers care about students learning to read and write well	88%	8%	4%	80%	18%	2%
The reading teachers clearly describe the material covered in class	96%	4%		79%	19%	2%
The reading teachers care about the student's success	88%	8%	4%	81%	17%	2%
The reading teachers are helpful	88%	12%		80%	18%	1%
The reading teachers treat students fairly	92%	8%		80%	18%	2%
There are no issues that makes it difficult to learn in reading class	58%	42%		55%	45%	
Weighted Average:	88%	11%	1%	77%	22%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	85%	15%		83%	16%	1%
The math classes are well-planned and organized	91%	9%		76%	22%	1%
The math classes have working equipment (for example, computers, books, or printers).	94%	6%		79%	20%	2%
The math teachers care about students learning math well	91%	6%	3%	81%	18%	2%
The math teachers clearly describe the material covered in class	91%	9%		78%	20%	1%
The math teachers care about the student's success	91%	6%	3%	80%	17%	2%
The math teachers are helpful	94%	6%		80%	18%	1%
The math teachers treat students fairly	88%	12%		81%	18%	1%
There are no issues that makes it difficult to learn in math class	65%	35%		56%	44%	
Weighted Average:	88%	11%	1%	77%	21%	1%

HSD/HSE						
Percent of students who agreed that:						
They are making progress towards obtaining a high school diploma or equivalent	94%	6%		91%	9%	
They are satisfied with instruction	94%	6%		81%	19%	
The high school teachers treat students with respect	82%	12%	6%	84%	15%	2%
The high school classes are well-planned and organized	82%	12%	6%	77%	21%	2%
The high school classes have enough working equipment	88%	6%	6%	80%	18%	2%
The high school teachers are able to assist with course work	82%	6%	12%	79%	19%	2%
The high school teachers care about the student's success	82%	12%	6%	83%	15%	2%
They are gaining the required knowledge in the high school class	88%		12%	82%	16%	2%
There are no issues that makes it difficult to learn in high school class	65%	35%		63%	37%	
The high school teachers are helpful	88%	6%	6%	81%	17%	2%
The high school teacher treat students fairly	82%	12%	6%	80%	18%	2%
Weighted Average:	84%	10%	5%	80%	18%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	93%	7%		94%	6%	
The trade instructors treat students with respect	100%			89%	10%	1%
The trade instructors care about the student's success	100%			89%	9%	1%
The trade instructors' lessons are well-planned and organized	96%	4%		83%	16%	1%
The trade classes have working equipment that is up-to-date	85%	15%		83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	96%	4%		89%	10%	1%
The trade instructors are able to clearly explain each skill	96%	4%		86%	13%	1%
The trade instructors are experienced and able to assist students	100%			90%	10%	1%
There are no issues that makes it difficult to learn in trade class	81%	19%		66%	34%	
Work-based learning has improved their skills and their knowledge related to their trade				82%	16%	2%
The trade instructors are helpful	100%			88%	12%	1%
The trade instructors treat students fairly	96%	4%		86%	13%	1%
Weighted Average:	95%	5%	0%	85%	14%	1%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Gray cell color indicates that 'Does not know/apply' was not an option for that question.