

Section 1: Highlights

Center & Region: GERALDRFORD, CHICAGO

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 103

Number of Fully-Completed Surveys: 99

Response Rate: 96%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Career Technical Training: Basic	Food Services
Reading	Math
Career Preparation Phase	Overall Impressions

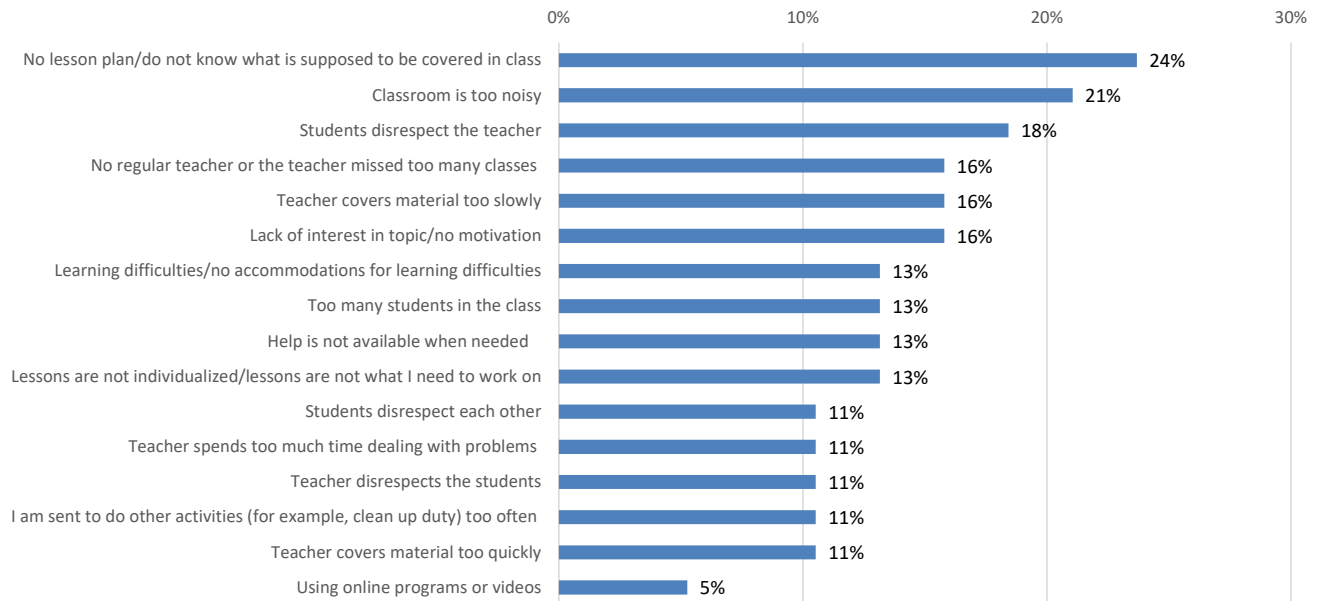
<i>Above National Average</i>	<i>Below National Average*</i>
Residential	Food Services
Reading	Admissions
Health and Wellness	Math
Center Life	
Recreation	
HSD/HSE	
Overall Impressions	
Disability Services	
Counselors	
Career Readiness	

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

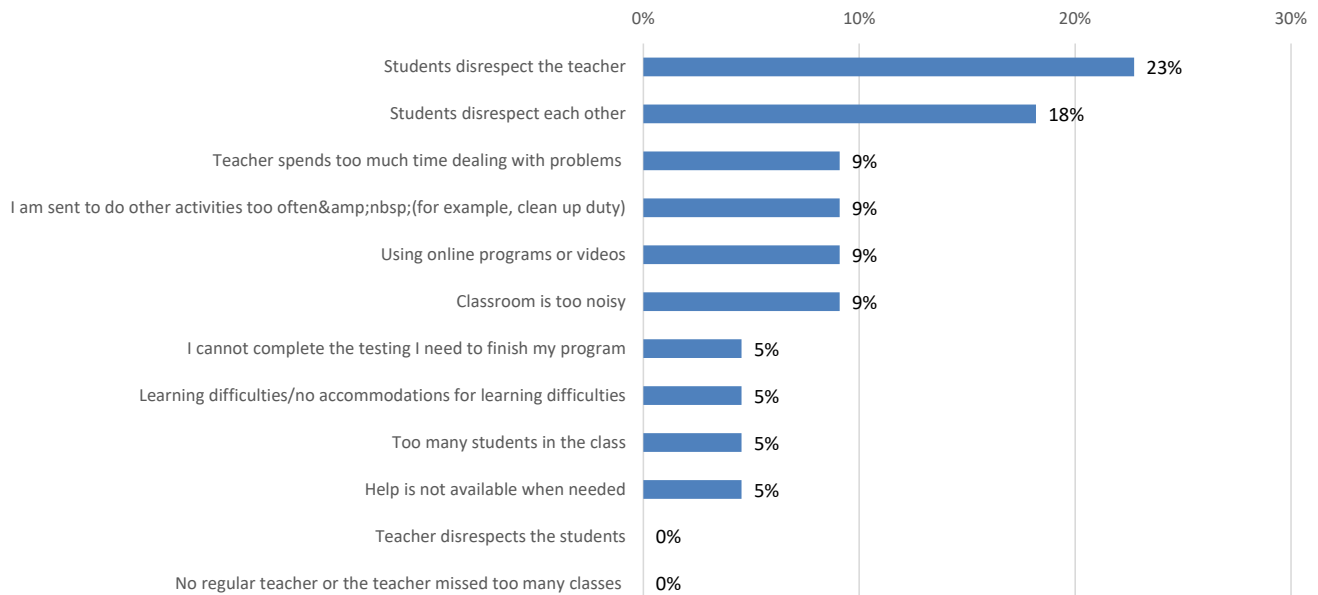
<i>Top 5 questions</i>	<i>Percent of students</i>
The CPP instructors care about student success	96.9%
Work-based learning has improved their skills and their knowledge related to their trade	95.7%
They are making progress towards obtaining a high school diploma or equivalent	95.5%
The high school teachers treat students with respect	95.5%
They have attended classes at the center that help prepare them for graduation from Job Corps	94.7%

<i>Bottom 5 questions</i>	<i>Percent of students</i>
The cafeteria food tastes good	38.1%
There are no issues that makes it difficult to learn in math class	39.5%
The food in the cafeteria is well cooked and fresh	45.2%
There are no issues that makes it difficult to learn in high school class	45.5%
They have not seen unfair treatment of students	46.9%

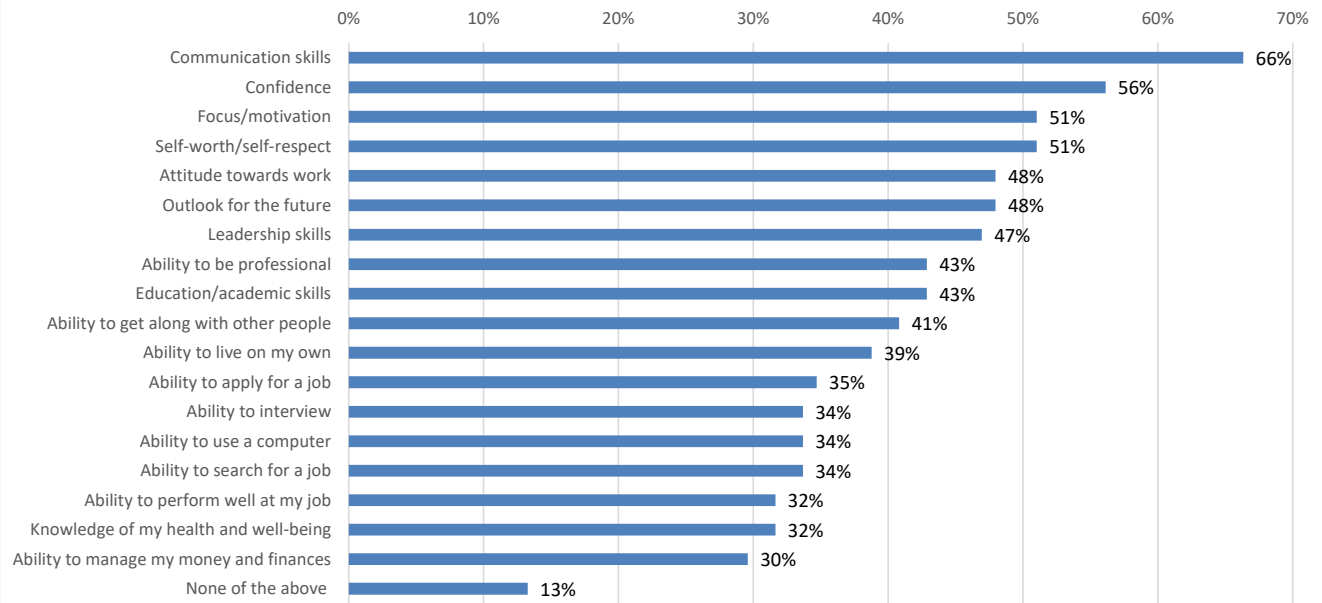
Causes for Difficulties in Math Class



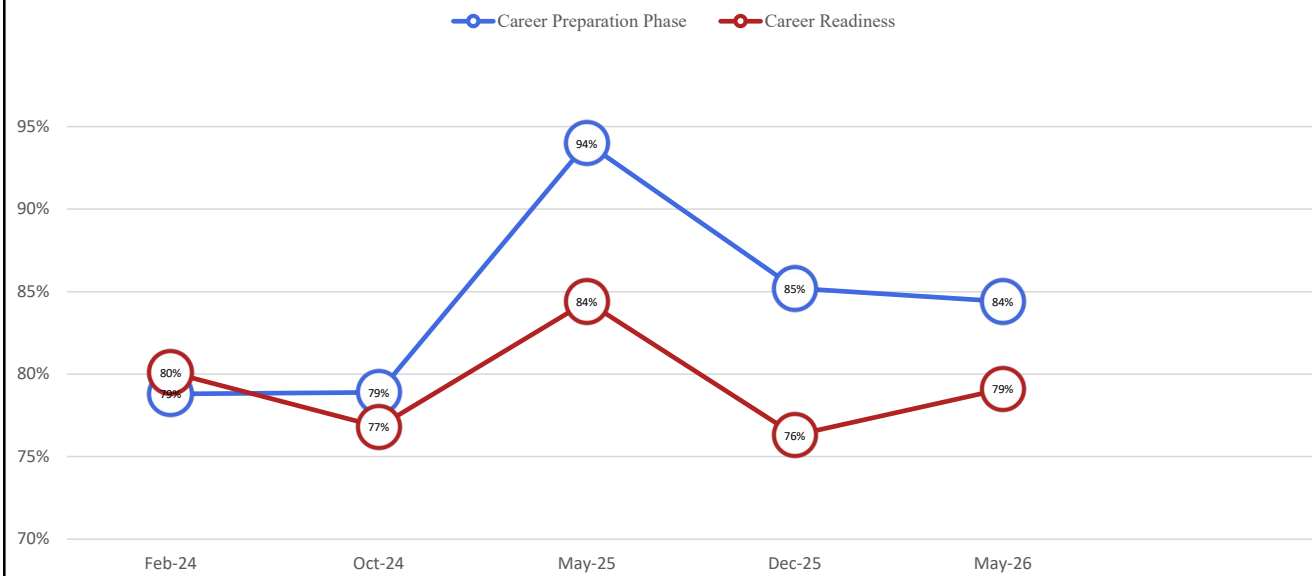
Causes for Difficulties in HSD/HSE



Job Corps Improved my Skills



Career Success - Percent Agree



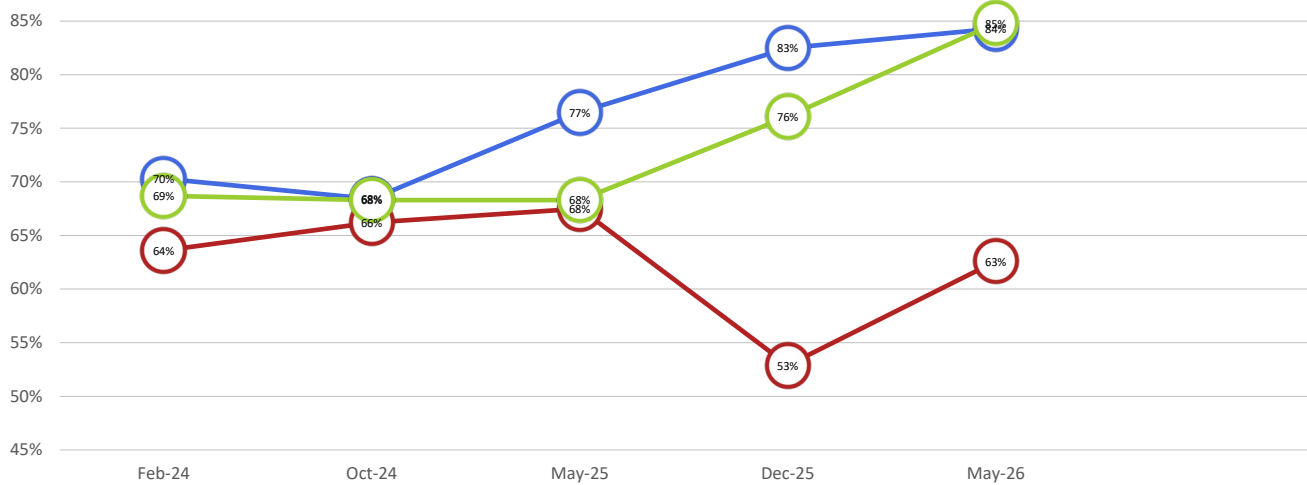
Career Technical Training - Percent Agree

Advanced Career Training Career Technical Training: Basic

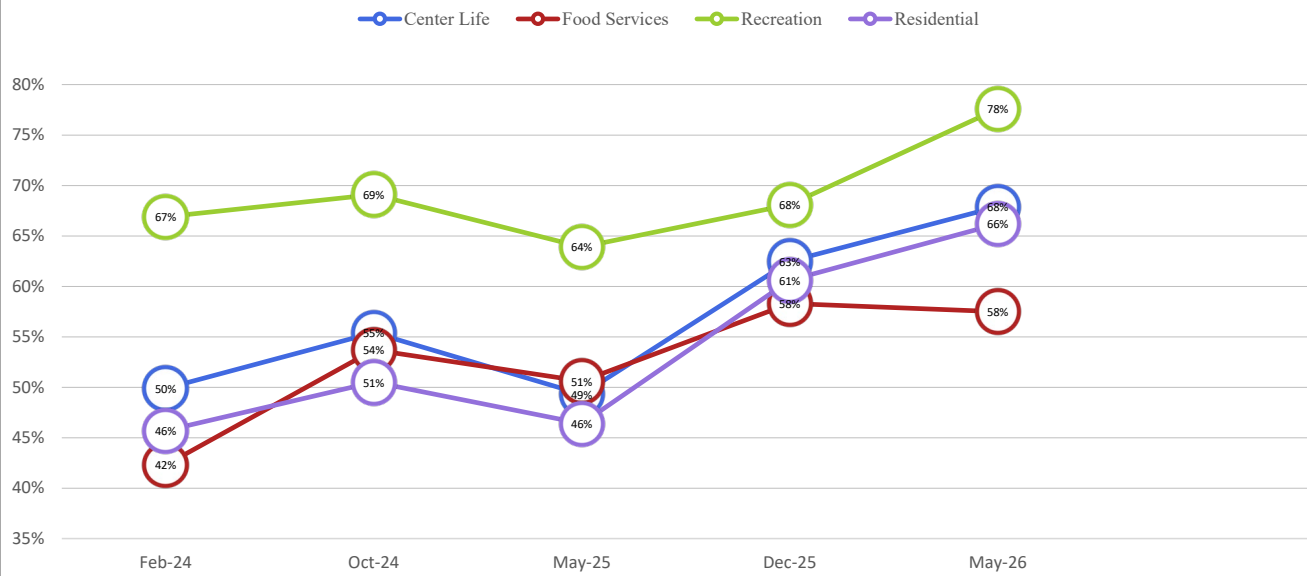


Academics - Percent Agree

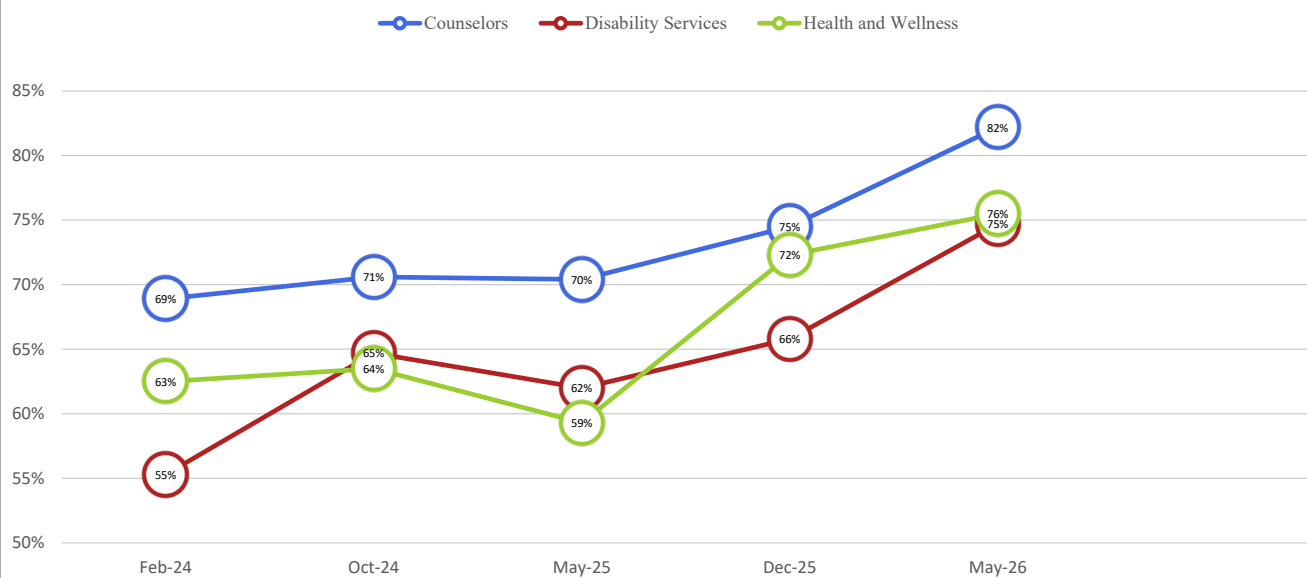
HSD/HSE Math Reading



Center Services - Percent Agree



Center Services - Percent Agree (continued)



Section 2: Summary

Center & Region: GERALDRFORD, CHICAGO

Contractor: C14300, HUMAN LEARNING SYSTEMS

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 103

Number of Fully-Completed Surveys: 99

Response Rate:

Complete: 96%

Incomplete or Partially Complete: 4%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	65%	35%		61%	39%	
Willing to take the survey	99%	1%		98%	2%	
Center shared last SEA survey results	48%	23%	29%	46%	29%	25%

Overall Impressions						
Overall Impressions	64%	33%	3%	61%	38%	1%
Admissions						
Admissions	72%	27%	1%	80%	18%	1%
Center Services						
Center Life	68%	30%	2%	62%	35%	3%
Health and Wellness	76%	21%	3%	70%	26%	5%
Disability Services	75%	21%	5%	72%	24%	5%
Counselors	82%	16%	2%	79%	18%	3%
Recreation	78%	18%	4%	73%	22%	5%
Food Services	57%	40%	2%	63%	36%	1%
Residential	66%	31%	3%	54%	42%	3%
Career Success						
Career Preparation Phase	84%	15%	1%	87%	11%	2%
Career Readiness	79%	21%		77%	22%	0%
Academics						
Reading	85%	12%	3%	77%	22%	2%
Math	63%	34%	4%	77%	21%	1%
HSD/HSE	84%	16%		80%	18%	1%
Career Technical Training						
Career Technical Training: Basic	85%	12%	2%	85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: GERALDRFORD, CHICAGO

Contractor: C14300, HUMAN LEARNING SYSTEMS

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 103

Number of Fully-Completed Surveys: 99

Response Rate:

Complete: 96%

Incomplete or Partially Complete: 4%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	65%	35%		61%	39%	
Willing to take the survey	99%	1%		98%	2%	
Center shared last SEA survey results	48%	23%	29%	46%	29%	25%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	55%	41%	4%	51%	48%	1%
Staff encourage students to succeed	74%	22%	3%	76%	23%	1%
Center welcomes all people	74%	22%		65%	34%	
They have not seen unfair treatment of students	47%	48%		45%	54%	
Job Corps has been a positive experience	71%	29%		64%	36%	
They would recommend Job Corps to a friend	64%	36%		66%	34%	
Weighted Average:	64%	33%	3%	61%	38%	1%

	Center (%)			Nation (%)		
Percent of students:	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Admissions						
Admissions						
Percent of students who agreed that:						
Enrolling in Job Corps was easy	75%	25%		76%	23%	1%
The Admissions Counselors explained the Job Corps Student Conduct Policy	75%	25%		86%	14%	1%
The Admissions Counselors explained what is expected of students at Job Corps	56%	44%		85%	14%	1%
The Admissions Counselors were helpful when completing the Job Corps application	81%	13%	6%	80%	17%	3%
The Admissions Counselors discussed career training options	69%	31%		83%	15%	2%
The Admissions Counselors placed the students in a center that had trades they wanted	81%	19%		81%	18%	2%
They were satisfied with the length of time it took from starting the application to arriving at center	63%	38%		72%	27%	1%
The Admissions Counselors did a great or good job explaining the program and preparing the students for life at Job Corps	75%	25%		80%	20%	
Weighted Average:	72%	27%	1%	80%	18%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	82%	16%	2%	74%	24%	3%
The center is well organized	58%	40%	2%	51%	47%	2%
The center staff announce important information when needed	65%	32%	3%	60%	38%	1%
The buildings are in good repair	62%	37%	1%	60%	38%	1%
The facilities are clean	70%	29%	1%	66%	33%	1%
They can talk to center staff about their opinions about the center	70%	26%	4%	60%	36%	5%
The center has helped arrange child care, if needed				54%	46%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				71%	22%	7%
Non-Res: The center helps students get to center and back home every day				55%	26%	19%
Non-Res: The center provides space for students to study on center				58%	24%	18%
Non-Res: Teachers are willing to listen to concerns				77%	17%	6%
Non-Res: The center has a designated staff person to address the needs of non-residential students				62%	24%	14%
Non-Res: The center staff are helpful explaining leave policy				67%	23%	10%
Weighted Average:	68%	30%	2%	62%	35%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	78%	20%	2%	73%	25%	2%
The health and wellness staff help students understand their health care needs	79%	20%	1%	72%	26%	2%
The health and wellness staff treat students with respect	83%	16%	1%	79%	20%	2%
The health and wellness staff keep students' personal health information private	81%	17%	2%	82%	15%	3%
Health services teach students to manage their health better	78%	20%	2%	70%	27%	3%
The health and wellness staff are available to students during the training day	80%	17%	3%	72%	25%	3%
Health services are available to students as needed	55%	35%	10%	47%	42%	11%
The health and wellness staff helped them get health services off center as needed	72%	22%	5%	62%	27%	10%
Weighted Average:	76%	21%	3%	70%	26%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	70%	20%	9%	68%	25%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	68%	32%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	85%	15%		83%	17%	
Receiving accommodations improved their ability to participate in the Job Corps program	89%	11%		79%	19%	2%
Weighted Average:	75%	21%	5%	72%	24%	5%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	88%	10%	2%	87%	12%	1%
The counselors help them plan and meet goals	86%	13%	1%	80%	17%	2%
They could ask the counselors for help	78%	21%	1%	76%	21%	3%
The counselors respond quickly	73%	23%	3%	72%	24%	4%
The counselors keep their personal information private	87%	11%	2%	83%	14%	4%
Weighted Average:	82%	16%	2%	79%	18%	3%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	80%	16%	4%	77%	19%	4%
The recreational staff organize activities that students enjoy	76%	20%	4%	69%	25%	5%
There are recreational activities available after training hours	81%	15%	3%	79%	18%	3%
The equipment in the recreation area works and is clean	73%	21%	5%	71%	24%	6%
Non-Res: They are encouraged to participate in recreational activities				65%	22%	13%
Weighted Average:	78%	18%	4%	73%	22%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	80%	19%	1%	80%	19%	1%
The cafeteria food tastes good	38%	58%	4%	42%	57%	1%
The cafeteria has healthy meal choices	52%	45%	2%	61%	38%	1%
The cafeteria meets students' needs	61%	36%	4%	66%	30%	4%
The cafeteria is clean	58%	40%	1%	72%	27%	1%
The food in the cafeteria is well cooked and fresh	45%	52%	2%	50%	49%	1%
They get enough food	68%	31%	1%	70%	29%	1%
Weighted Average:	57%	40%	2%	63%	36%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	54%	43%	3%	49%	49%	2%
Dorm rooms	63%	36%	1%	57%	42%	1%
The bathrooms in dorms	61%	38%	1%	49%	50%	1%
The shared dorm space	69%	29%	2%	57%	41%	2%
The laundry rooms	76%	22%	2%	53%	46%	1%
The Resident Advisor (RA) or dorm staff	68%	31%	1%	66%	33%	1%
The access to computers	75%	24%	1%	48%	44%	8%
The access to the internet	62%	36%	2%	56%	43%	1%
Dorm safety	75%	24%	1%	65%	33%	1%
The study spaces available after training hours	78%	18%	4%	58%	36%	6%
Tutoring after training hours	57%	26%	18%	42%	41%	17%
Center-provided transportation	70%	24%	6%	56%	37%	6%
Dorm problems being fixed	53%	42%	5%	42%	56%	3%
The dorm clean up duties and other clean up duties are assigned to students fairly	78%	20%	2%	69%	29%	2%
The dorm is safe and does not have any health and/or safety hazards	54%	46%		44%	56%	
Weighted Average:	66%	31%	3%	54%	42%	3%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Success						
Career Preparation Phase						
Percent of students who agreed that:						
The CPP instructors treat students with respect	94%	6%		92%	7%	1%
The CPP instructors care about student success	97%	3%		90%	8%	2%
The CPP classes are well-planned and organized	72%	28%		84%	15%	1%
The CPP classes have working equipment	88%	13%		87%	12%	1%
Their CPP class has helped identify the right trade	91%	9%		86%	12%	2%
The CPP class has better prepared them for a job	78%	22%		83%	14%	3%
The CPP class has better prepared them for finding a job	72%	28%		79%	17%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	81%	13%	6%	89%	9%	2%
My CPP instructor is helpful during class	88%	13%		90%	8%	1%
My CPP instructor treats students fairly	84%	16%		89%	10%	1%
Weighted Average:	84%	15%	1%	87%	11%	2%

Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	95%	5%		67%	33%	
They have learned how to be professional during a job interview	78%	22%		85%	15%	
They have learned how to write a resume and complete an application	72%	28%		85%	15%	
They have learned how to manage money	78%	22%		78%	22%	
They have learned how to live on their own	78%	22%		77%	23%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	74%	26%		78%	19%	2%
Weighted Average:	79%	21%		77%	22%	0%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	91%	6%	3%	83%	15%	1%
The reading classes are well-planned and organized	86%	11%	3%	77%	21%	2%
The reading classes have enough working equipment	86%	9%	6%	77%	21%	2%
The reading teachers care about students learning to read and write well	89%	9%	3%	80%	18%	2%
The reading teachers clearly describe the material covered in class	86%	11%	3%	79%	19%	2%
The reading teachers care about the student's success	91%	6%	3%	81%	17%	2%
The reading teachers are helpful	89%	9%	3%	80%	18%	1%
The reading teachers treat students fairly	89%	6%	6%	80%	18%	2%
There are no issues that makes it difficult to learn in reading class	57%	43%		55%	45%	
Weighted Average:	85%	12%	3%	77%	22%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	71%	24%	5%	83%	16%	1%
The math classes are well-planned and organized	55%	39%	5%	76%	22%	1%
The math classes have working equipment (for example, computers, books, or printers).	58%	37%	5%	79%	20%	2%
The math teachers care about students learning math well	71%	26%	3%	81%	18%	2%
The math teachers clearly describe the material covered in class	66%	32%	3%	78%	20%	1%
The math teachers care about the student's success	71%	26%	3%	80%	17%	2%
The math teachers are helpful	68%	26%	5%	80%	18%	1%
The math teachers treat students fairly	63%	34%	3%	81%	18%	1%
There are no issues that makes it difficult to learn in math class	39%	61%		56%	44%	
Weighted Average:	63%	34%	4%	77%	21%	1%

HSD/HSE						
Percent of students who agreed that:						
They are making progress towards obtaining a high school diploma or equivalent	95%	5%		91%	9%	
They are satisfied with instruction	91%	9%		81%	19%	
The high school teachers treat students with respect	95%	5%		84%	15%	2%
The high school classes are well-planned and organized	82%	18%		77%	21%	2%
The high school classes have enough working equipment	86%	14%		80%	18%	2%
The high school teachers are able to assist with course work	86%	14%		79%	19%	2%
The high school teachers care about the student's success	86%	14%		83%	15%	2%
They are gaining the required knowledge in the high school class	82%	18%		82%	16%	2%
There are no issues that makes it difficult to learn in high school class	45%	55%		63%	37%	
The high school teachers are helpful	86%	14%		81%	17%	2%
The high school teacher treat students fairly	91%	9%		80%	18%	2%
Weighted Average:	84%	16%		80%	18%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	94%	6%		94%	6%	
The trade instructors treat students with respect	87%	10%	3%	89%	10%	1%
The trade instructors care about the student's success	87%	10%	3%	89%	9%	1%
The trade instructors' lessons are well-planned and organized	87%	10%	3%	83%	16%	1%
The trade classes have working equipment that is up-to-date	90%	6%	3%	83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	84%	13%	3%	89%	10%	1%
The trade instructors are able to clearly explain each skill	87%	10%	3%	86%	13%	1%
The trade instructors are experienced and able to assist students	87%	10%	3%	90%	10%	1%
There are no issues that makes it difficult to learn in trade class	58%	42%		66%	34%	
Work-based learning has improved their skills and their knowledge related to their trade	96%	4%		82%	16%	2%
The trade instructors are helpful	84%	13%	3%	88%	12%	1%
The trade instructors treat students fairly	84%	13%	3%	86%	13%	1%
Weighted Average:	85%	12%	2%	85%	14%	1%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Gray cell color indicates that 'Does not know/apply' was not an option for that question.