

Section 1: Highlights

Center & Region: HARPERSFERRY, PHILADELPHIA

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 106

Number of Fully-Completed Surveys: 89

Response Rate: 84%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Career Preparation Phase	Food Services
HSD/HSE	Residential
Recreation	Reading

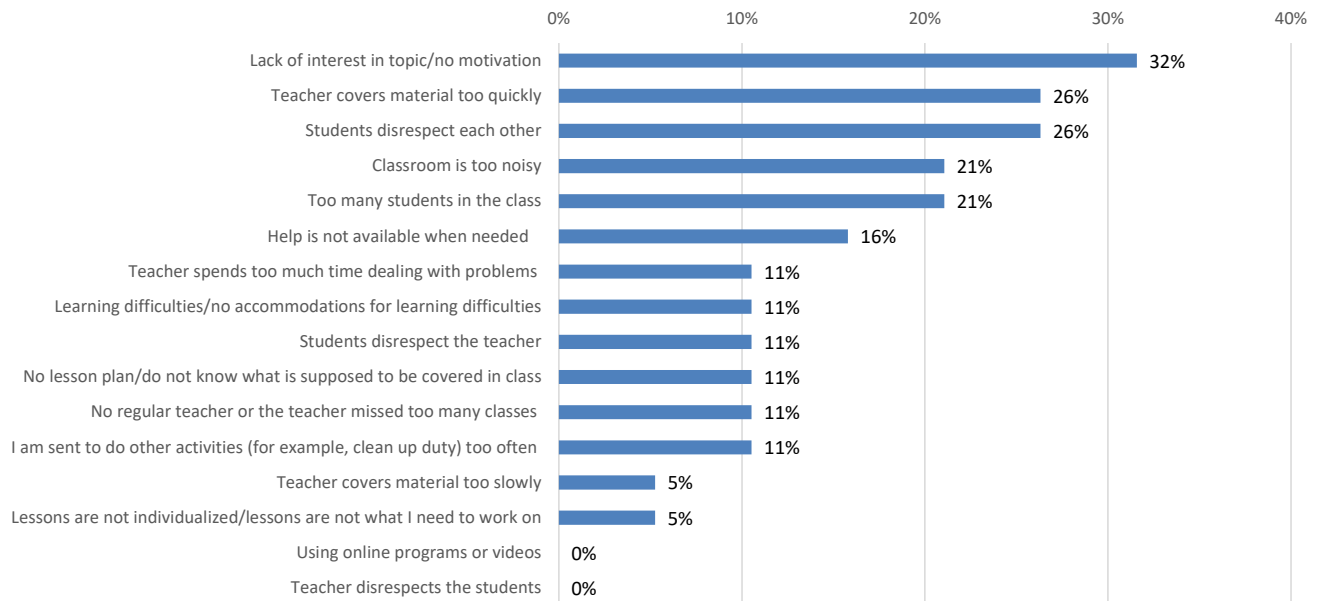
<i>Above National Average</i>	<i>Below National Average*</i>
Center Life	Food Services
Health and Wellness	Reading
Overall Impressions	Career Technical Training: Basic
HSD/HSE	
Career Preparation Phase	
Recreation	
Disability Services	

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

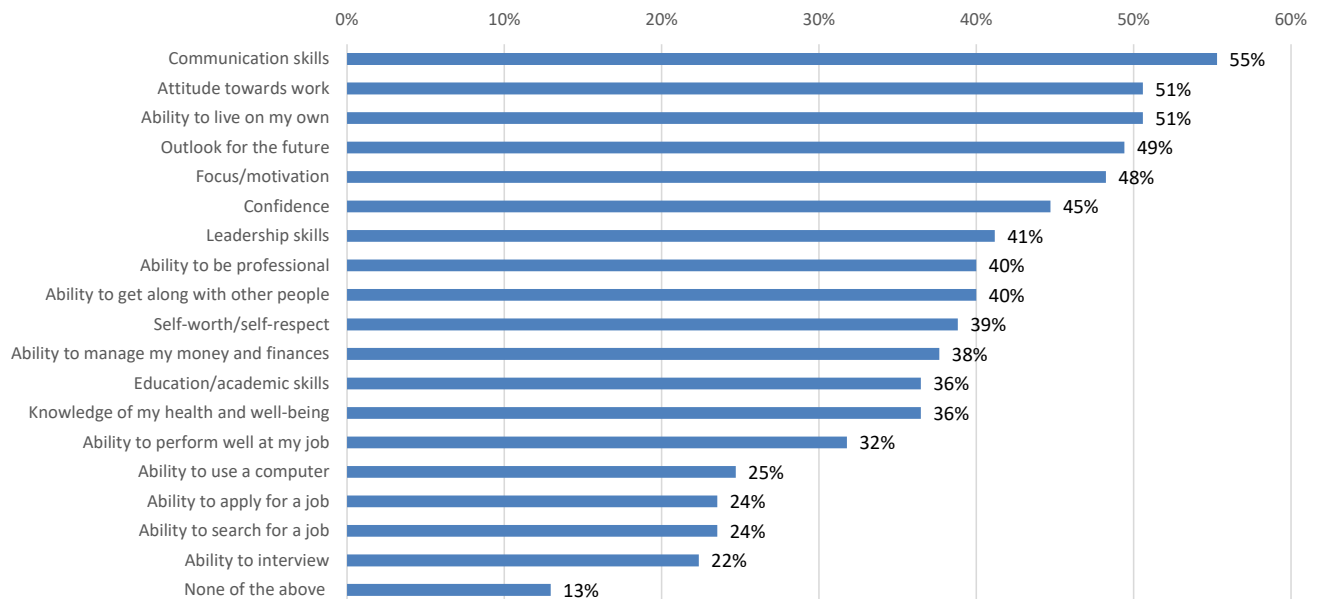
<i>Top 5 questions</i>	<i>Percent of students</i>
The CPP instructors treat students with respect	100.0%
My CPP instructor treats students fairly	94.4%
The CPP instructors reviewed the Student Standards of Conduct with student	94.4%
My CPP instructor is helpful during class	94.4%
The high school teachers are helpful	92.3%

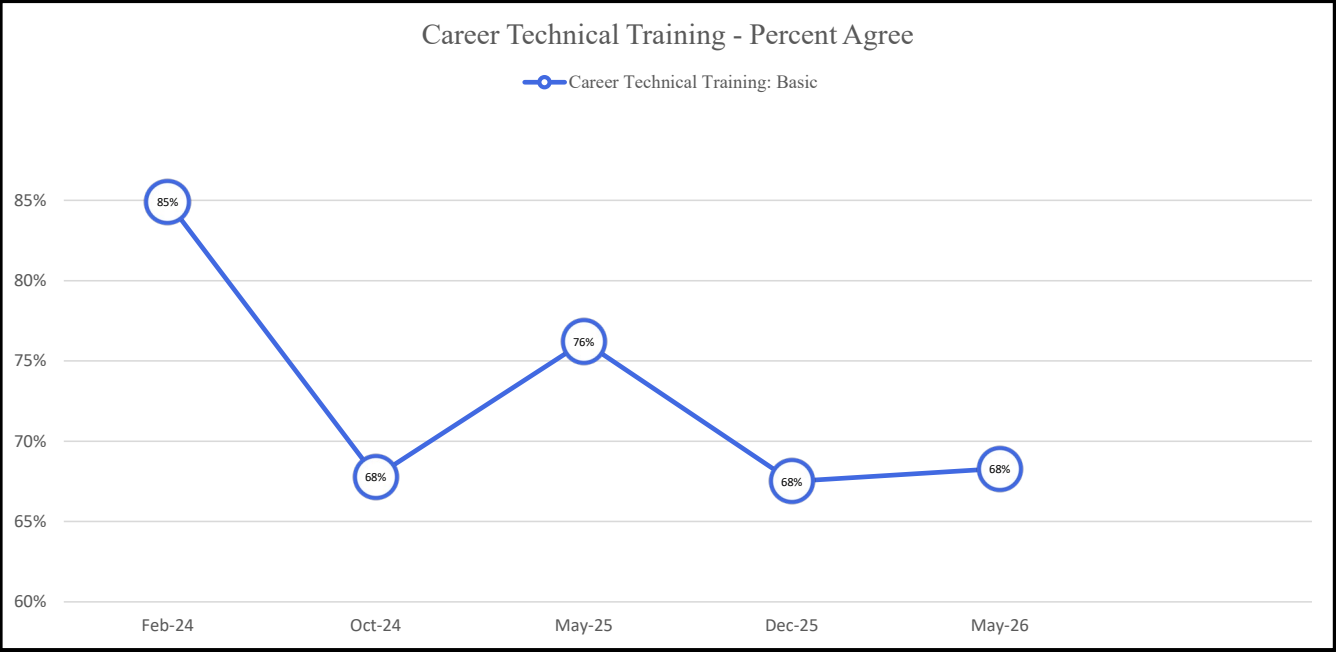
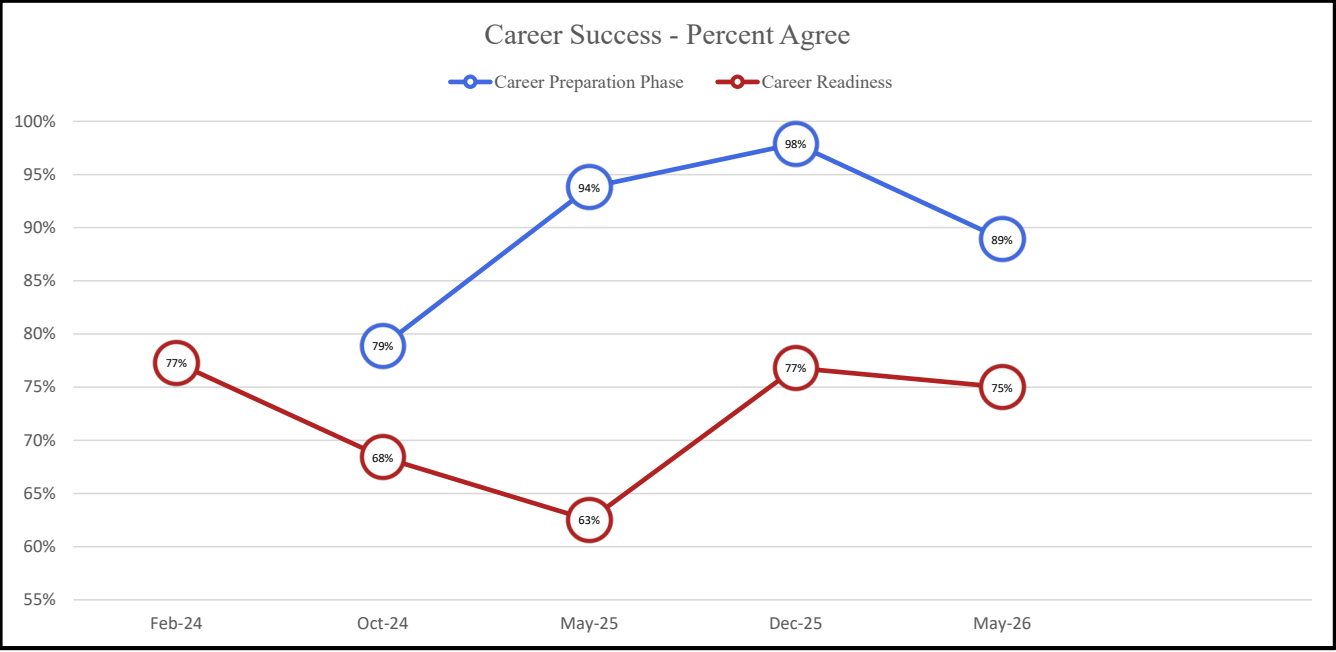
<i>Bottom 5 questions</i>	<i>Percent of students</i>
The cafeteria food tastes good	23.5%
Tutoring after training hours	27.2%
There are no issues that makes it difficult to learn in reading class	31.6%
The cafeteria has healthy meal choices	37.6%
The food in the cafeteria is well cooked and fresh	38.8%

Causes for Difficulties in Reading Class



Job Corps Improved my Skills





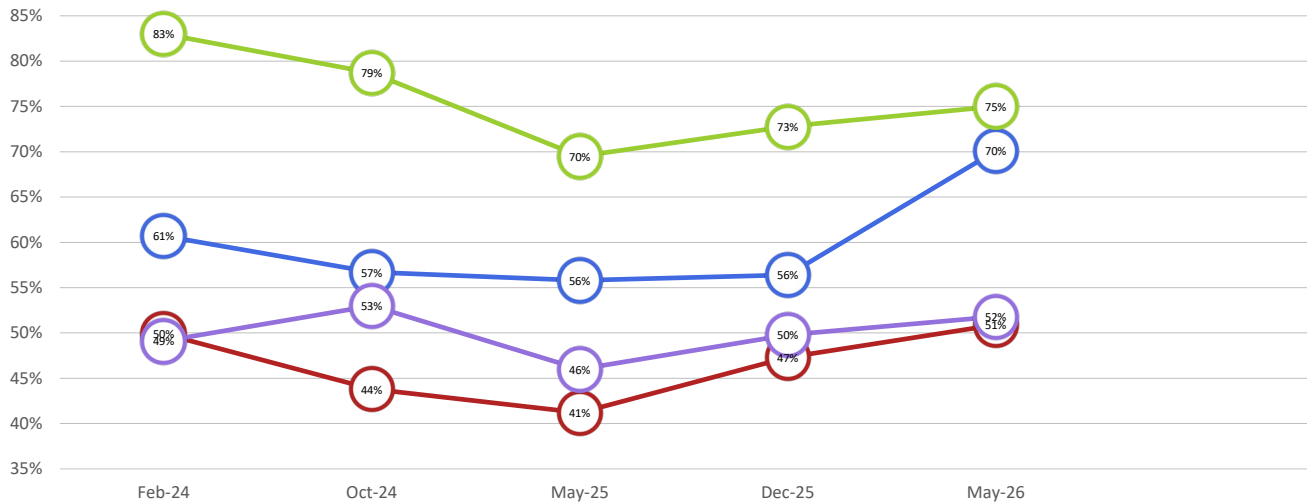
Academics - Percent Agree

HSD/HSE Math Reading



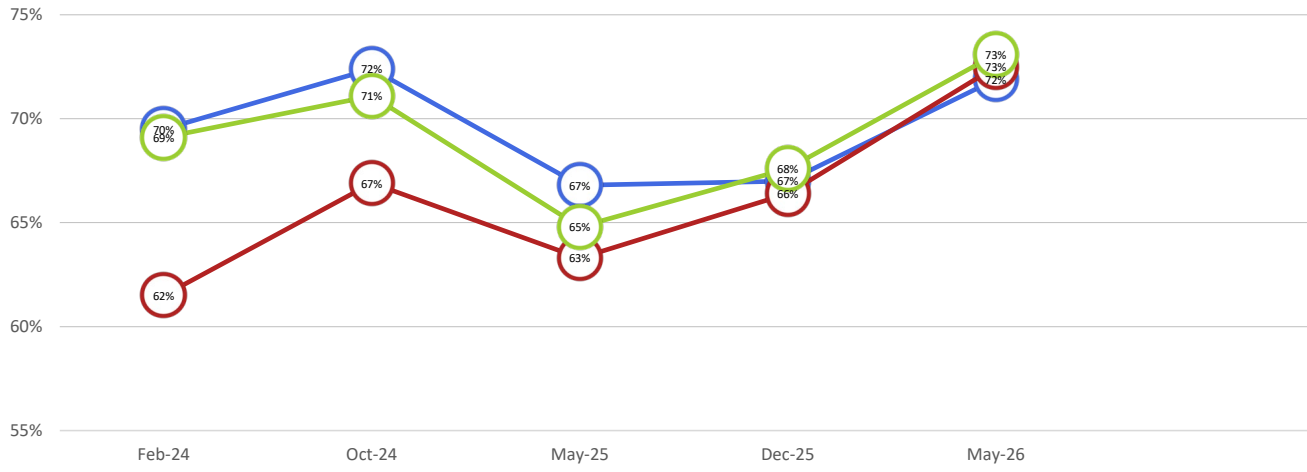
Center Services - Percent Agree

Center Life Food Services Recreation Residential



Center Services - Percent Agree (continued)

—○— Counselors —○— Disability Services —○— Health and Wellness



Section 2: Summary

Center & Region: HARPERSFERRY, PHILADELPHIA
 Contractor: C00100, UNITED STATES FOREST
 SERVICE
 Survey Period: April 08 2026 - May 07 2026
 Surveys Offered: 106
 Number of Fully-Completed Surveys: 89

Response Rate:

Complete: 84%
 Incomplete or Partially Complete: 16%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	56%	44%		61%	39%	
Willing to take the survey	96%	4%		98%	2%	
Center shared last SEA survey results	38%	26%	36%	46%	29%	25%

Overall Impressions						
Overall Impressions	64%	36%		61%	38%	1%
Center Services						
Center Life	70%	29%	1%	62%	35%	3%
Health and Wellness	73%	22%	5%	70%	26%	5%
Disability Services	72%	24%	4%	72%	24%	5%
Counselors	72%	25%	3%	79%	18%	3%
Recreation	75%	23%	2%	73%	22%	5%
Food Services	51%	48%	1%	63%	36%	1%
Residential	52%	45%	3%	54%	42%	3%
Career Success						
Career Preparation Phase	89%	10%	1%	87%	11%	2%
Career Readiness	75%	23%	2%	77%	22%	0%
Academics						
Reading	64%	36%		77%	22%	2%
Math	68%	32%		77%	21%	1%
HSD/HSE	83%	17%		80%	18%	1%
Career Technical Training						
Career Technical Training: Basic	68%	31%	1%	85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: HARPERSFERRY, PHILADELPHIA
Contractor: C00100, UNITED STATES FOREST
SERVICE
Survey Period: April 08 2026 - May 07 2026
Surveys Offered: 106
Number of Fully-Completed Surveys: 89

Response Rate:

Complete: 84%

Incomplete or Partially Complete: 16%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	56%	44%		61%	39%	
Willing to take the survey	96%	4%		98%	2%	
Center shared last SEA survey results	38%	26%	36%	46%	29%	25%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	49%	51%		51%	48%	1%
Staff encourage students to succeed	81%	19%		76%	23%	1%
Center welcomes all people	71%	29%		65%	34%	
They have not seen unfair treatment of students	47%	53%		45%	54%	
Job Corps has been a positive experience	69%	31%		64%	36%	
They would recommend Job Corps to a friend	67%	33%		66%	34%	
Weighted Average:	64%	36%		61%	38%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	87%	13%		74%	24%	3%
The center is well organized	61%	38%	1%	51%	47%	2%
The center staff announce important information when needed	64%	36%		60%	38%	1%
The buildings are in good repair	67%	33%		60%	38%	1%
The facilities are clean	78%	21%	1%	66%	33%	1%
They can talk to center staff about their opinions about the center	65%	34%	1%	60%	36%	5%
The center has helped arrange child care, if needed				54%	46%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				71%	22%	7%
Non-Res: The center helps students get to center and back home every day				55%	26%	19%
Non-Res: The center provides space for students to study on center				58%	24%	18%
Non-Res: Teachers are willing to listen to concerns				77%	17%	6%
Non-Res: The center has a designated staff person to address the needs of non-residential students				62%	24%	14%
Non-Res: The center staff are helpful explaining leave policy				67%	23%	10%
Weighted Average:	70%	29%	1%	62%	35%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	71%	22%	7%	73%	25%	2%
The health and wellness staff help students understand their health care needs	76%	20%	5%	72%	26%	2%
The health and wellness staff treat students with respect	82%	16%	2%	79%	20%	2%
The health and wellness staff keep students' personal health information private	86%	13%	1%	82%	15%	3%
Health services teach students to manage their health better	71%	28%	1%	70%	27%	3%
The health and wellness staff are available to students during the training day	85%	15%		72%	25%	3%
Health services are available to students as needed	53%	36%	11%	47%	42%	11%
The health and wellness staff helped them get health services off center as needed	61%	25%	14%	62%	27%	10%
Weighted Average:	73%	22%	5%	70%	26%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	70%	24%	6%	68%	25%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	78%	22%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	76%	24%		83%	17%	
Receiving accommodations improved their ability to participate in the Job Corps program	76%	24%		79%	19%	2%
Weighted Average:	72%	24%	4%	72%	24%	5%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	80%	20%		87%	12%	1%
The counselors help them plan and meet goals	79%	21%		80%	17%	2%
They could ask the counselors for help	65%	33%	2%	76%	21%	3%
The counselors respond quickly	59%	29%	12%	72%	24%	4%
The counselors keep their personal information private	76%	22%	2%	83%	14%	4%
Weighted Average:	72%	25%	3%	79%	18%	3%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	78%	22%		77%	19%	4%
The recreational staff organize activities that students enjoy	67%	31%	2%	69%	25%	5%
There are recreational activities available after training hours	79%	20%	1%	79%	18%	3%
The equipment in the recreation area works and is clean	77%	21%	2%	71%	24%	6%
Non-Res: They are encouraged to participate in recreational activities				65%	22%	13%
Weighted Average:	75%	23%	2%	73%	22%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	69%	31%		80%	19%	1%
The cafeteria food tastes good	24%	75%	1%	42%	57%	1%
The cafeteria has healthy meal choices	38%	62%		61%	38%	1%
The cafeteria meets students' needs	62%	34%	4%	66%	30%	4%
The cafeteria is clean	67%	33%		72%	27%	1%
The food in the cafeteria is well cooked and fresh	39%	60%	1%	50%	49%	1%
They get enough food	58%	42%		70%	29%	1%
Weighted Average:	51%	48%	1%	63%	36%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	51%	49%		49%	49%	2%
Dorm rooms	62%	38%		57%	42%	1%
The bathrooms in dorms	44%	56%		49%	50%	1%
The shared dorm space	64%	36%		57%	41%	2%
The laundry rooms	40%	58%	2%	53%	46%	1%
The Resident Advisor (RA) or dorm staff	65%	35%		66%	33%	1%
The access to computers	41%	51%	9%	48%	44%	8%
The access to the internet	57%	42%	1%	56%	43%	1%
Dorm safety	62%	37%	1%	65%	33%	1%
The study spaces available after training hours	42%	53%	5%	58%	36%	6%
Tutoring after training hours	27%	62%	11%	42%	41%	17%
Center-provided transportation	68%	27%	5%	56%	37%	6%
Dorm problems being fixed	46%	52%	2%	42%	56%	3%
The dorm clean up duties and other clean up duties are assigned to students fairly	69%	25%	6%	69%	29%	2%
The dorm is safe and does not have any health and/or safety hazards	40%	60%		44%	56%	
Weighted Average:	52%	45%	3%	54%	42%	3%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Success						
Career Preparation Phase						
Percent of students who agreed that:						
The CPP instructors treat students with respect	100%			92%	7%	1%
The CPP instructors care about student success	89%	11%		90%	8%	2%
The CPP classes are well-planned and organized	89%	11%		84%	15%	1%
The CPP classes have working equipment	89%	11%		87%	12%	1%
Their CPP class has helped identify the right trade	83%	17%		86%	12%	2%
The CPP class has better prepared them for a job	78%	17%	6%	83%	14%	3%
The CPP class has better prepared them for finding a job	78%	17%	6%	79%	17%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	94%	6%		89%	9%	2%
My CPP instructor is helpful during class	94%	6%		90%	8%	1%
My CPP instructor treats students fairly	94%	6%		89%	10%	1%
Weighted Average:	89%	10%	1%	87%	11%	2%

Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	44%	56%		67%	33%	
They have learned how to be professional during a job interview				85%	15%	
They have learned how to write a resume and complete an application				85%	15%	
They have learned how to manage money				78%	22%	
They have learned how to live on their own				77%	23%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	57%	36%	7%	78%	19%	2%
Weighted Average:	75%	23%	2%	77%	22%	0%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	74%	26%		83%	15%	1%
The reading classes are well-planned and organized	68%	32%		77%	21%	2%
The reading classes have enough working equipment	58%	42%		77%	21%	2%
The reading teachers care about students learning to read and write well	68%	32%		80%	18%	2%
The reading teachers clearly describe the material covered in class	58%	42%		79%	19%	2%
The reading teachers care about the student's success	74%	26%		81%	17%	2%
The reading teachers are helpful	68%	32%		80%	18%	1%
The reading teachers treat students fairly	74%	26%		80%	18%	2%
There are no issues that makes it difficult to learn in reading class	32%	68%		55%	45%	
Weighted Average:	64%	36%		77%	22%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	73%	27%		83%	16%	1%
The math classes are well-planned and organized	73%	27%		76%	22%	1%
The math classes have working equipment (for example, computers, books, or printers).	64%	36%		79%	20%	2%
The math teachers care about students learning math well	73%	27%		81%	18%	2%
The math teachers clearly describe the material covered in class	73%	27%		78%	20%	1%
The math teachers care about the student's success	73%	27%		80%	17%	2%
The math teachers are helpful	68%	32%		80%	18%	1%
The math teachers treat students fairly	73%	27%		81%	18%	1%
There are no issues that makes it difficult to learn in math class	45%	55%		56%	44%	
Weighted Average:	68%	32%		77%	21%	1%

HSD/HSE						
Percent of students who agreed that:						
They are making progress towards obtaining a high school diploma or equivalent	92%	8%		91%	9%	
They are satisfied with instruction	69%	31%		81%	19%	
The high school teachers treat students with respect	92%	8%		84%	15%	2%
The high school classes are well-planned and organized	62%	38%		77%	21%	2%
The high school classes have enough working equipment	77%	23%		80%	18%	2%
The high school teachers are able to assist with course work	92%	8%		79%	19%	2%
The high school teachers care about the student's success	92%	8%		83%	15%	2%
They are gaining the required knowledge in the high school class	92%	8%		82%	16%	2%
There are no issues that makes it difficult to learn in high school class	54%	46%		63%	37%	
The high school teachers are helpful	92%	8%		81%	17%	2%
The high school teacher treat students fairly	92%	8%		80%	18%	2%
Weighted Average:	83%	17%		80%	18%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	82%	18%		94%	6%	
The trade instructors treat students with respect	82%	18%		89%	10%	1%
The trade instructors care about the student's success	82%	18%		89%	9%	1%
The trade instructors' lessons are well-planned and organized	61%	36%	4%	83%	16%	1%
The trade classes have working equipment that is up-to-date	54%	46%		83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	75%	25%		89%	10%	1%
The trade instructors are able to clearly explain each skill	64%	36%		86%	13%	1%
The trade instructors are experienced and able to assist students	68%	29%	4%	90%	10%	1%
There are no issues that makes it difficult to learn in trade class	43%	57%		66%	34%	
Work-based learning has improved their skills and their knowledge related to their trade				82%	16%	2%
The trade instructors are helpful	64%	36%		88%	12%	1%
The trade instructors treat students fairly	71%	29%		86%	13%	1%
Weighted Average:	68%	31%	1%	85%	14%	1%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Gray cell color indicates that 'Does not know/apply' was not an option for that question.