

Section 1: Highlights

Center & Region: HARTFORD, BOSTON
Survey Period: April 08 2026 - May 07 2026
Surveys Offered: 95
Number of Fully-Completed Surveys: 77
Response Rate: 81%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Career Readiness	Residential
HSD/HSE	Overall Impressions
Reading	Disability Services

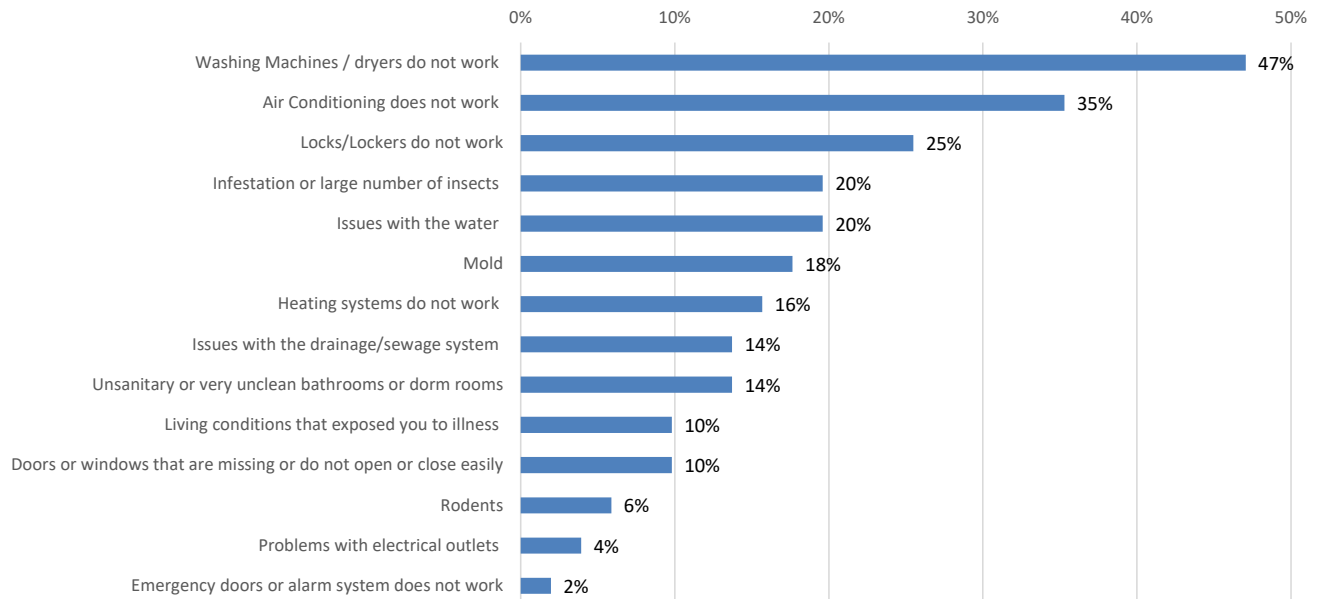
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*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

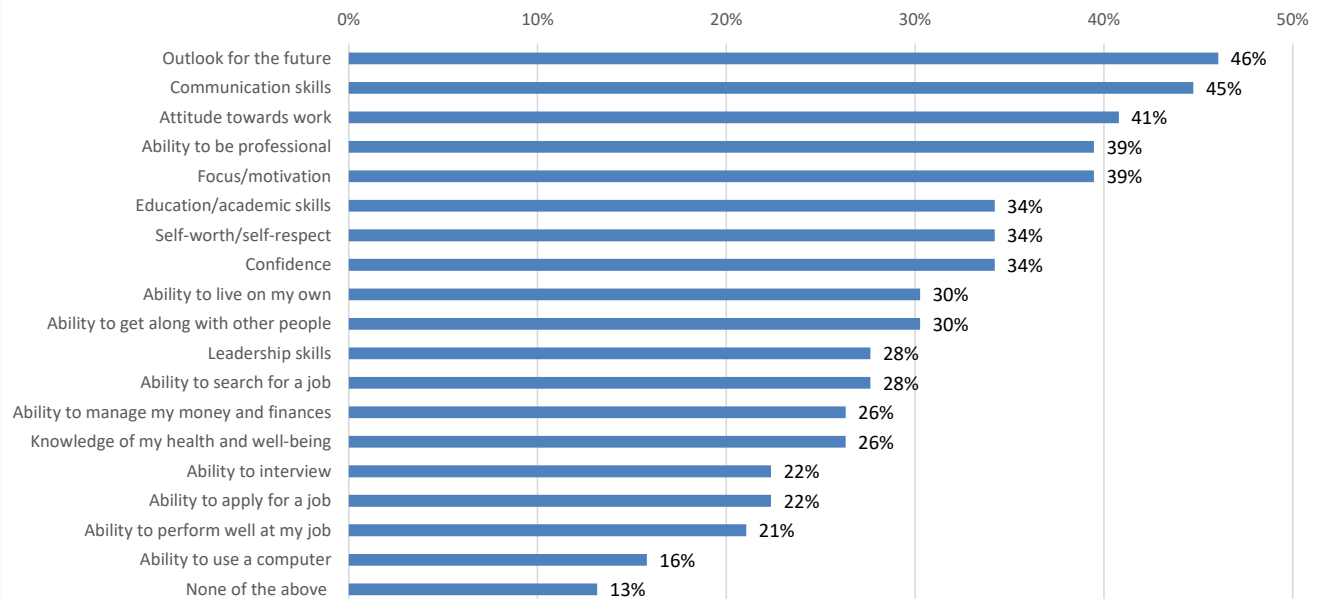
<i>Top 5 questions</i>	<i>Percent of students</i>
The Admissions Counselors did a great or good job explaining the program and preparing the students for life at Job Corps	100.0%
They are making progress towards obtaining a high school diploma or equivalent	100.0%
They have learned how to be professional during a job interview	100.0%
They are satisfied with instruction	93.8%
The high school teachers treat students with respect	93.8%

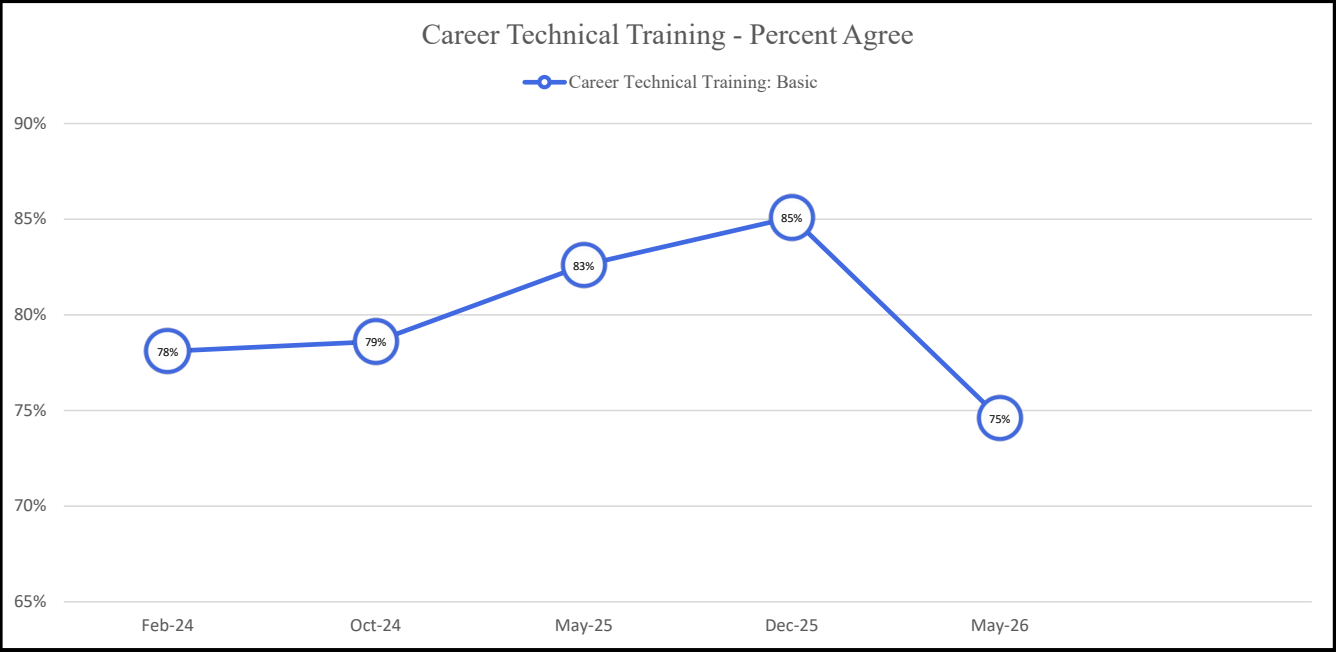
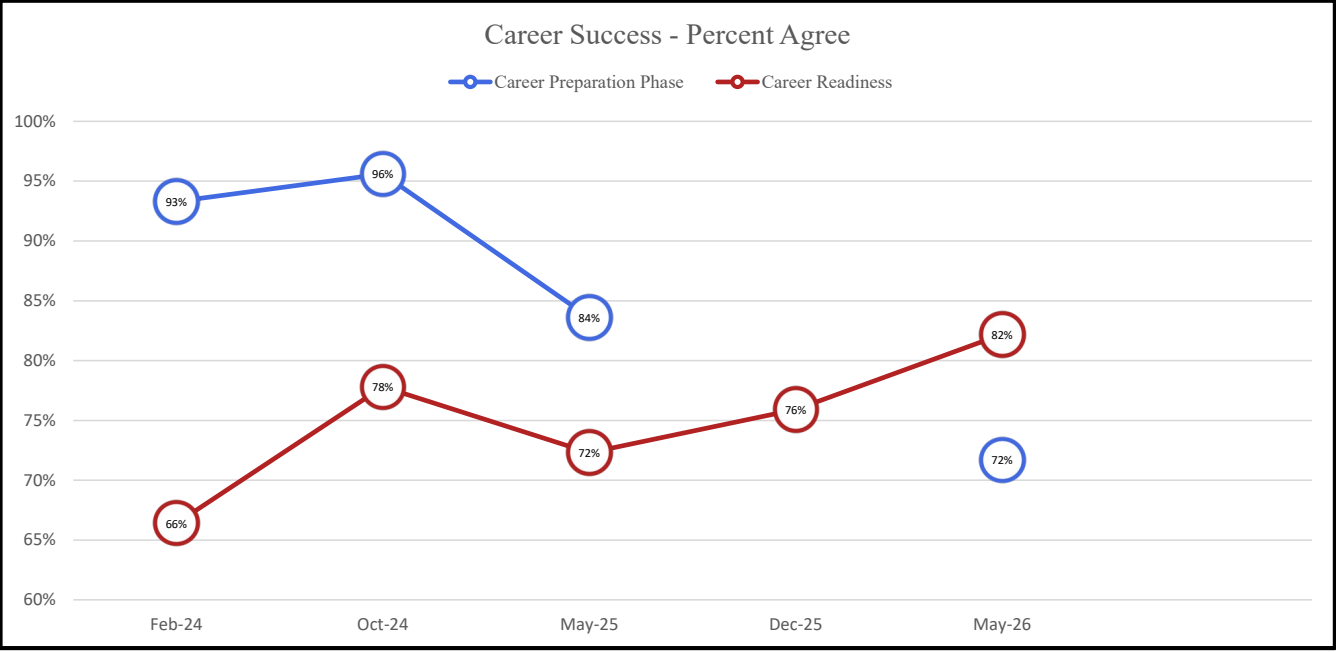
<i>Bottom 5 questions</i>	<i>Percent of students</i>
Dorm problems being fixed	17.6%
The dorm is safe and does not have any health and/or safety hazards	19.6%
Living at the center	21.6%
Tutoring after training hours	25.5%
The Resident Advisor (RA) or dorm staff	25.5%

Dorm Safety Issues

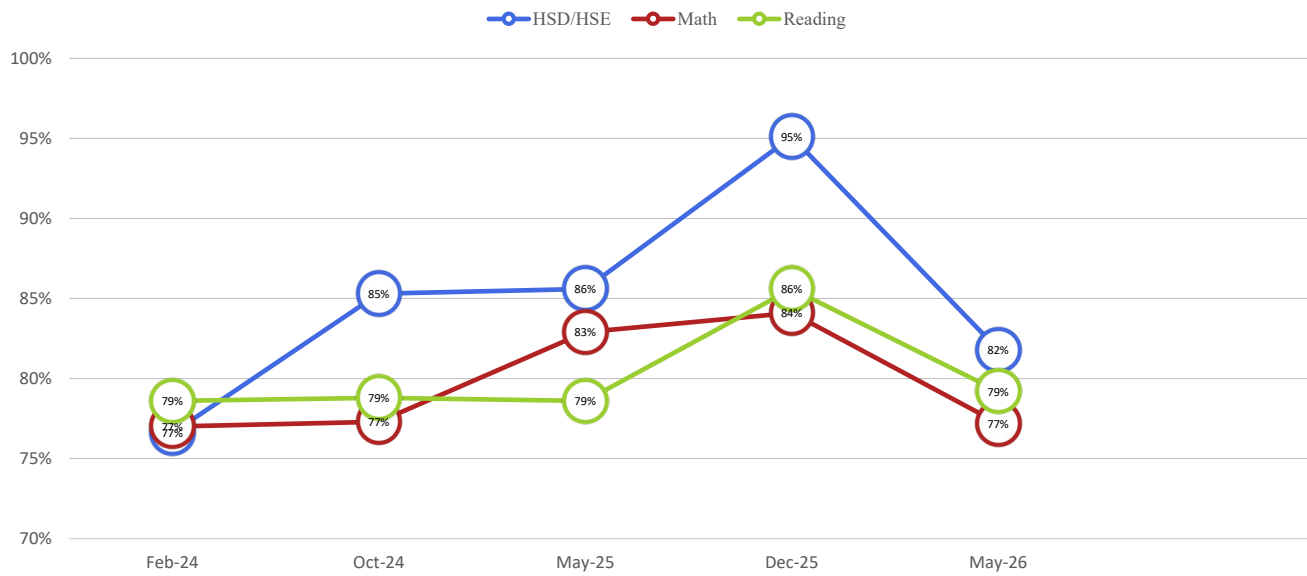


Job Corps Improved my Skills

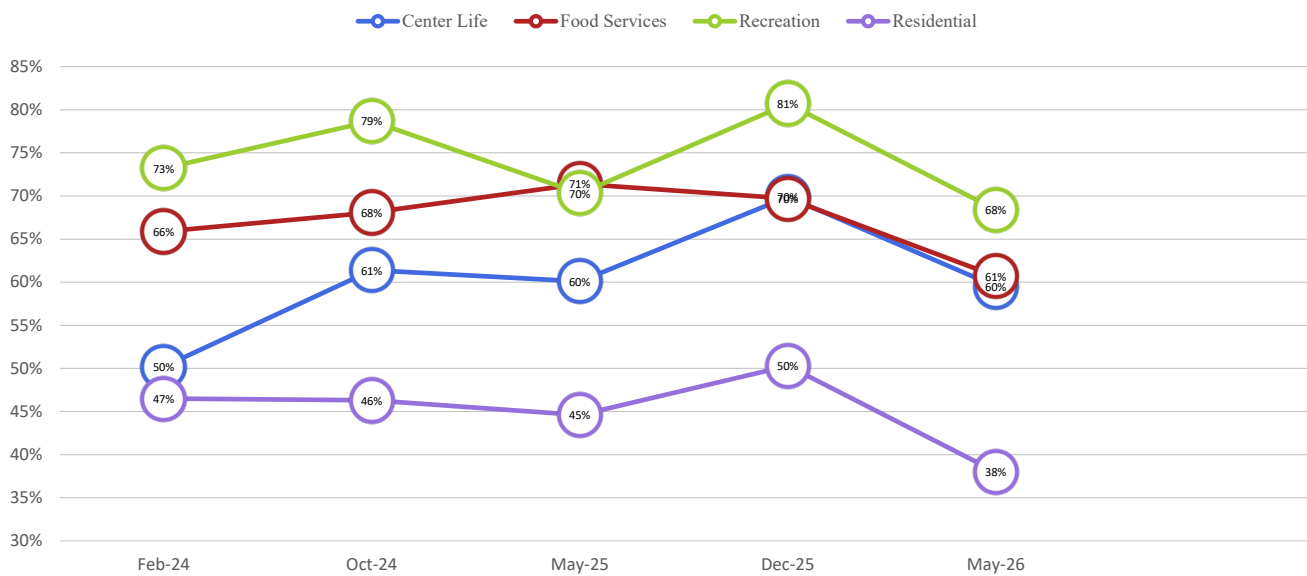




Academics - Percent Agree

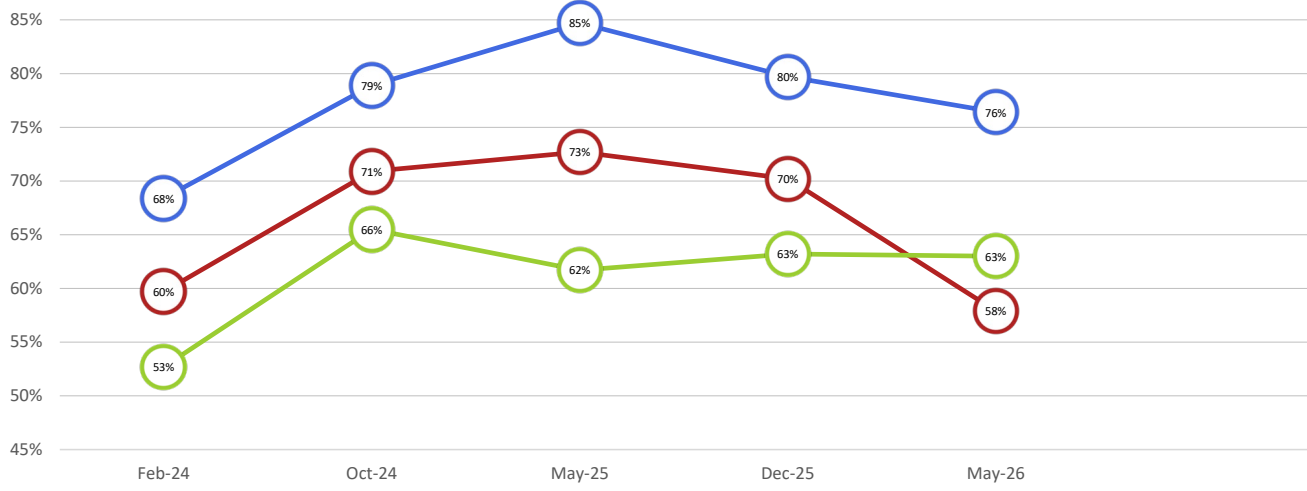


Center Services - Percent Agree



Center Services - Percent Agree (continued)

—○— Counselors —○— Disability Services —○— Health and Wellness



Section 2: Summary

Center & Region: HARTFORD, BOSTON

Contractor: C14700, PARADIGMWORKS GROUP, INC.

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 95

Number of Fully-Completed Surveys: 77

Response Rate:

Complete: 81%

Incomplete or Partially Complete: 19%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	67%	33%		61%	39%	
Willing to take the survey	99%	1%		98%	2%	
Center shared last SEA survey results	47%	29%	24%	46%	29%	25%

Overall Impressions						
Overall Impressions	51%	48%	1%	61%	38%	1%
Admissions						
Admissions	71%	28%	1%	80%	18%	1%
Center Services						
Center Life	59%	38%	3%	62%	35%	3%
Health and Wellness	63%	31%	6%	70%	26%	5%
Disability Services	58%	39%	3%	72%	24%	5%
Counselors	76%	23%	0%	79%	18%	3%
Recreation	68%	26%	6%	73%	22%	5%
Food Services	61%	38%	1%	63%	36%	1%
Residential	38%	60%	2%	54%	42%	3%
Career Success						
Career Preparation Phase	72%	28%	1%	87%	11%	2%
Career Readiness	82%	18%		77%	22%	0%
Academics						
Reading	79%	21%		77%	22%	2%
Math	77%	23%		77%	21%	1%
HSD/HSE	82%	15%	3%	80%	18%	1%
Career Technical Training						
Career Technical Training: Basic	75%	25%	0%	85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: HARTFORD, BOSTON
Contractor: C14700, PARADIGMWORKS GROUP, INC.

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 95

Number of Fully-Completed Surveys: 77

Response Rate:

Complete: 81%

Incomplete or Partially Complete: 19%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	67%	33%		61%	39%	
Willing to take the survey	99%	1%		98%	2%	
Center shared last SEA survey results	47%	29%	24%	46%	29%	25%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	45%	53%	3%	51%	48%	1%
Staff encourage students to succeed	69%	31%		76%	23%	1%
Center welcomes all people	58%	41%		65%	34%	
They have not seen unfair treatment of students	38%	60%		45%	54%	
Job Corps has been a positive experience	53%	47%		64%	36%	
They would recommend Job Corps to a friend	45%	55%		66%	34%	
Weighted Average:	51%	48%	1%	61%	38%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Admissions						
Admissions						
Percent of students who agreed that:						
Enrolling in Job Corps was easy	50%	50%		76%	23%	1%
The Admissions Counselors explained the Job Corps Student Conduct Policy	67%	33%		86%	14%	1%
The Admissions Counselors explained what is expected of students at Job Corps	75%	25%		85%	14%	1%
The Admissions Counselors were helpful when completing the Job Corps application	67%	33%		80%	17%	3%
The Admissions Counselors discussed career training options	75%	17%	8%	83%	15%	2%
The Admissions Counselors placed the students in a center that had trades they wanted	75%	25%		81%	18%	2%
They were satisfied with the length of time it took from starting the application to arriving at center	58%	42%		72%	27%	1%
The Admissions Counselors did a great or good job explaining the program and preparing the students for life at Job Corps	100%			80%	20%	
Weighted Average:	71%	28%	1%	80%	18%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	75%	24%	1%	74%	24%	3%
The center is well organized	54%	46%		51%	47%	2%
The center staff announce important information when needed	53%	47%		60%	38%	1%
The buildings are in good repair	53%	46%	1%	60%	38%	1%
The facilities are clean	57%	43%		66%	33%	1%
They can talk to center staff about their opinions about the center	62%	34%	4%	60%	36%	5%
The center has helped arrange child care, if needed				54%	46%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				71%	22%	7%
Non-Res: The center helps students get to center and back home every day	48%	40%	12%	55%	26%	19%
Non-Res: The center provides space for students to study on center	64%	20%	16%	58%	24%	18%
Non-Res: Teachers are willing to listen to concerns	76%	20%	4%	77%	17%	6%
Non-Res: The center has a designated staff person to address the needs of non-residential students	64%	28%	8%	62%	24%	14%
Non-Res: The center staff are helpful explaining leave policy	56%	40%	4%	67%	23%	10%
Weighted Average:	59%	38%	3%	62%	35%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	68%	31%	1%	73%	25%	2%
The health and wellness staff help students understand their health care needs	66%	30%	4%	72%	26%	2%
The health and wellness staff treat students with respect	78%	21%	1%	79%	20%	2%
The health and wellness staff keep students' personal health information private	71%	26%	3%	82%	15%	3%
Health services teach students to manage their health better	60%	36%	4%	70%	27%	3%
The health and wellness staff are available to students during the training day	56%	38%	6%	72%	25%	3%
Health services are available to students as needed	44%	38%	18%	47%	42%	11%
The health and wellness staff helped them get health services off center as needed	61%	27%	12%	62%	27%	10%
Weighted Average:	63%	31%	6%	70%	26%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	56%	39%	5%	68%	25%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	52%	48%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	71%	29%		83%	17%	
Receiving accommodations improved their ability to participate in the Job Corps program	65%	35%		79%	19%	2%
Weighted Average:	58%	39%	3%	72%	24%	5%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	79%	21%		87%	12%	1%
The counselors help them plan and meet goals	78%	22%		80%	17%	2%
They could ask the counselors for help	69%	30%	1%	76%	21%	3%
The counselors respond quickly	75%	25%		72%	24%	4%
The counselors keep their personal information private	81%	19%		83%	14%	4%
Weighted Average:	76%	23%	0%	79%	18%	3%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	76%	18%	5%	77%	19%	4%
The recreational staff organize activities that students enjoy	63%	29%	8%	69%	25%	5%
There are recreational activities available after training hours	73%	25%	2%	79%	18%	3%
The equipment in the recreation area works and is clean	64%	30%	5%	71%	24%	6%
Non-Res: They are encouraged to participate in recreational activities	64%	28%	8%	65%	22%	13%
Weighted Average:	68%	26%	6%	73%	22%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	76%	24%		80%	19%	1%
The cafeteria food tastes good	50%	50%		42%	57%	1%
The cafeteria has healthy meal choices	51%	49%		61%	38%	1%
The cafeteria meets students' needs	57%	38%	6%	66%	30%	4%
The cafeteria is clean	65%	35%		72%	27%	1%
The food in the cafeteria is well cooked and fresh	50%	49%	1%	50%	49%	1%
They get enough food	75%	24%	1%	70%	29%	1%
Weighted Average:	61%	38%	1%	63%	36%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	22%	78%		49%	49%	2%
Dorm rooms	43%	57%		57%	42%	1%
The bathrooms in dorms	37%	63%		49%	50%	1%
The shared dorm space	47%	53%		57%	41%	2%
The laundry rooms	47%	53%		53%	46%	1%
The Resident Advisor (RA) or dorm staff	25%	75%		66%	33%	1%
The access to computers	53%	43%	4%	48%	44%	8%
The access to the internet	51%	49%		56%	43%	1%
Dorm safety	47%	51%	2%	65%	33%	1%
The study spaces available after training hours	59%	39%	2%	58%	36%	6%
Tutoring after training hours	25%	59%	16%	42%	41%	17%
Center-provided transportation	37%	55%	8%	56%	37%	6%
Dorm problems being fixed	18%	80%	2%	42%	56%	3%
The dorm clean up duties and other clean up duties are assigned to students fairly	39%	59%	2%	69%	29%	2%
The dorm is safe and does not have any health and/or safety hazards	20%	80%		44%	56%	
Weighted Average:	38%	60%	2%	54%	42%	3%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Success						
Career Preparation Phase						
Percent of students who agreed that:						
The CPP instructors treat students with respect	89%	11%		92%	7%	1%
The CPP instructors care about student success	72%	28%		90%	8%	2%
The CPP classes are well-planned and organized	56%	44%		84%	15%	1%
The CPP classes have working equipment	78%	17%	6%	87%	12%	1%
Their CPP class has helped identify the right trade	67%	33%		86%	12%	2%
The CPP class has better prepared them for a job	72%	28%		83%	14%	3%
The CPP class has better prepared them for finding a job	67%	33%		79%	17%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	61%	39%		89%	9%	2%
My CPP instructor is helpful during class	83%	17%		90%	8%	1%
My CPP instructor treats students fairly	72%	28%		89%	10%	1%
Weighted Average:	72%	28%	1%	87%	11%	2%

Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	75%	25%		67%	33%	
They have learned how to be professional during a job interview	100%			85%	15%	
They have learned how to write a resume and complete an application	93%	7%		85%	15%	
They have learned how to manage money	80%	20%		78%	22%	
They have learned how to live on their own	73%	27%		77%	23%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	70%	30%		78%	19%	2%
Weighted Average:	82%	18%		77%	22%	0%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	81%	19%		83%	15%	1%
The reading classes are well-planned and organized	84%	16%		77%	21%	2%
The reading classes have enough working equipment	75%	25%		77%	21%	2%
The reading teachers care about students learning to read and write well	88%	13%		80%	18%	2%
The reading teachers clearly describe the material covered in class	81%	19%		79%	19%	2%
The reading teachers care about the student's success	81%	19%		81%	17%	2%
The reading teachers are helpful	81%	19%		80%	18%	1%
The reading teachers treat students fairly	88%	13%		80%	18%	2%
There are no issues that makes it difficult to learn in reading class	53%	47%		55%	45%	
Weighted Average:	79%	21%		77%	22%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	81%	19%		83%	16%	1%
The math classes are well-planned and organized	78%	22%		76%	22%	1%
The math classes have working equipment (for example, computers, books, or printers).	84%	16%		79%	20%	2%
The math teachers care about students learning math well	78%	22%		81%	18%	2%
The math teachers clearly describe the material covered in class	81%	19%		78%	20%	1%
The math teachers care about the student's success	81%	19%		80%	17%	2%
The math teachers are helpful	81%	19%		80%	18%	1%
The math teachers treat students fairly	76%	24%		81%	18%	1%
There are no issues that makes it difficult to learn in math class	54%	46%		56%	44%	
Weighted Average:	77%	23%		77%	21%	1%

HSD/HSE						
Percent of students who agreed that:						
They are making progress towards obtaining a high school diploma or equivalent	100%			91%	9%	
They are satisfied with instruction	94%	6%		81%	19%	
The high school teachers treat students with respect	94%	6%		84%	15%	2%
The high school classes are well-planned and organized	69%	25%	6%	77%	21%	2%
The high school classes have enough working equipment	75%	19%	6%	80%	18%	2%
The high school teachers are able to assist with course work	75%	19%	6%	79%	19%	2%
The high school teachers care about the student's success	81%	13%	6%	83%	15%	2%
They are gaining the required knowledge in the high school class	81%	19%		82%	16%	2%
There are no issues that makes it difficult to learn in high school class	69%	31%		63%	37%	
The high school teachers are helpful	81%	13%	6%	81%	17%	2%
The high school teacher treat students fairly	81%	13%	6%	80%	18%	2%
Weighted Average:	82%	15%	3%	80%	18%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	89%	11%		94%	6%	
The trade instructors treat students with respect	83%	17%		89%	10%	1%
The trade instructors care about the student's success	86%	11%	3%	89%	9%	1%
The trade instructors' lessons are well-planned and organized	80%	20%		83%	16%	1%
The trade classes have working equipment that is up-to-date	74%	26%		83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	80%	20%		89%	10%	1%
The trade instructors are able to clearly explain each skill	63%	37%		86%	13%	1%
The trade instructors are experienced and able to assist students	83%	17%		90%	10%	1%
There are no issues that makes it difficult to learn in trade class	46%	54%		66%	34%	
Work-based learning has improved their skills and their knowledge related to their trade	44%	56%		82%	16%	2%
The trade instructors are helpful	74%	26%		88%	12%	1%
The trade instructors treat students fairly	77%	23%		86%	13%	1%
Weighted Average:	75%	25%	0%	85%	14%	1%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Gray cell color indicates that 'Does not know/apply' was not an option for that question.