

Section 1: Highlights

Center & Region: JOLIET, CHICAGO

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 88

Number of Fully-Completed Surveys: 69

Response Rate: 78%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
HSD/HSE	Residential
Math	Overall Impressions
Reading	Center Life

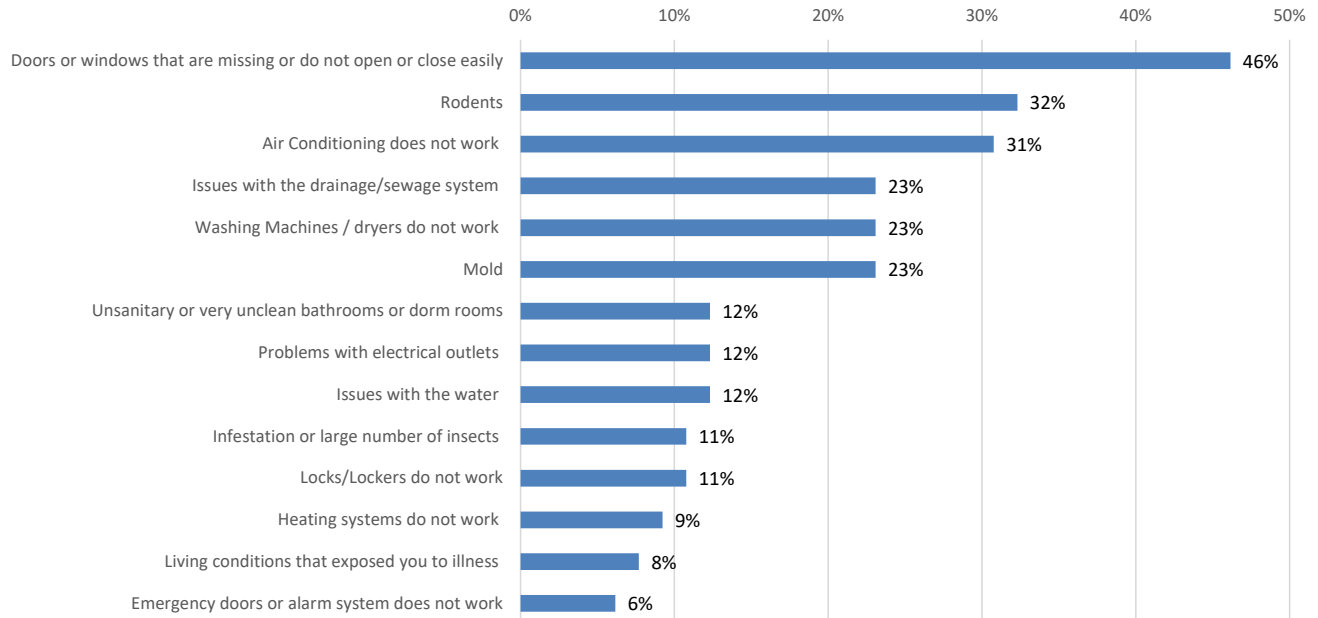
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*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

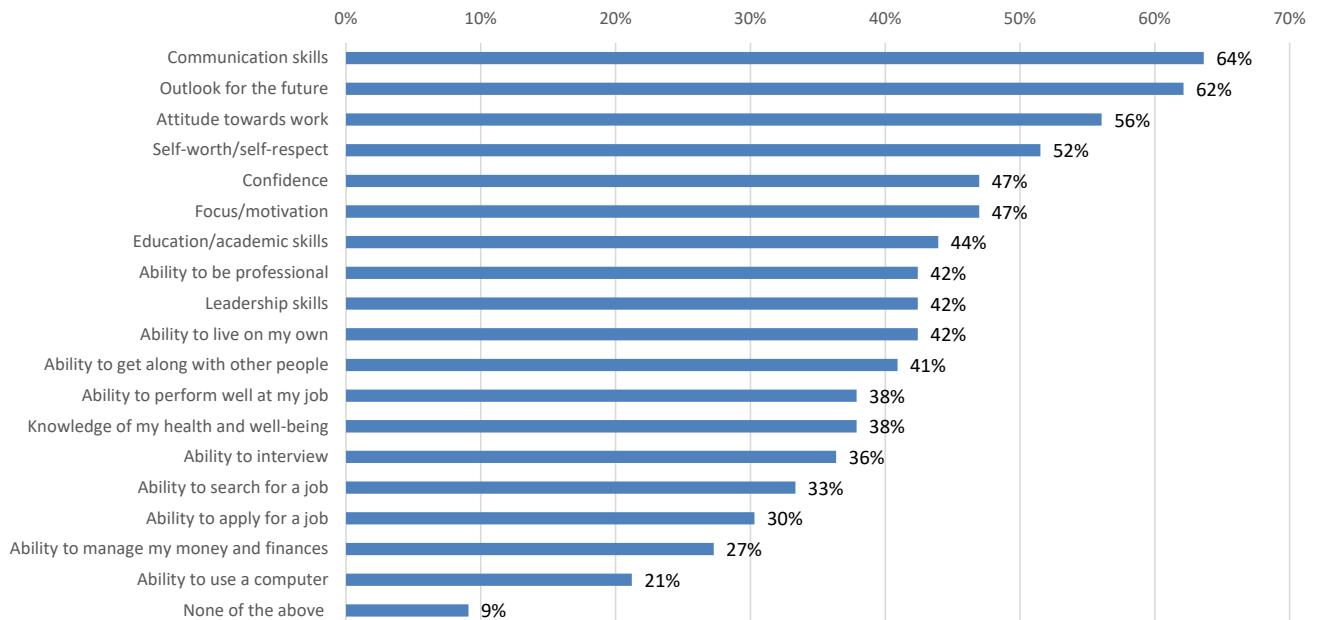
<i>Top 5 questions</i>	<i>Percent of students</i>
The high school teachers are helpful	100.0%
The high school teacher treat students fairly	100.0%
The high school teachers treat students with respect	100.0%
The high school teachers care about the student's success	100.0%
They are satisfied with their current trade	94.6%

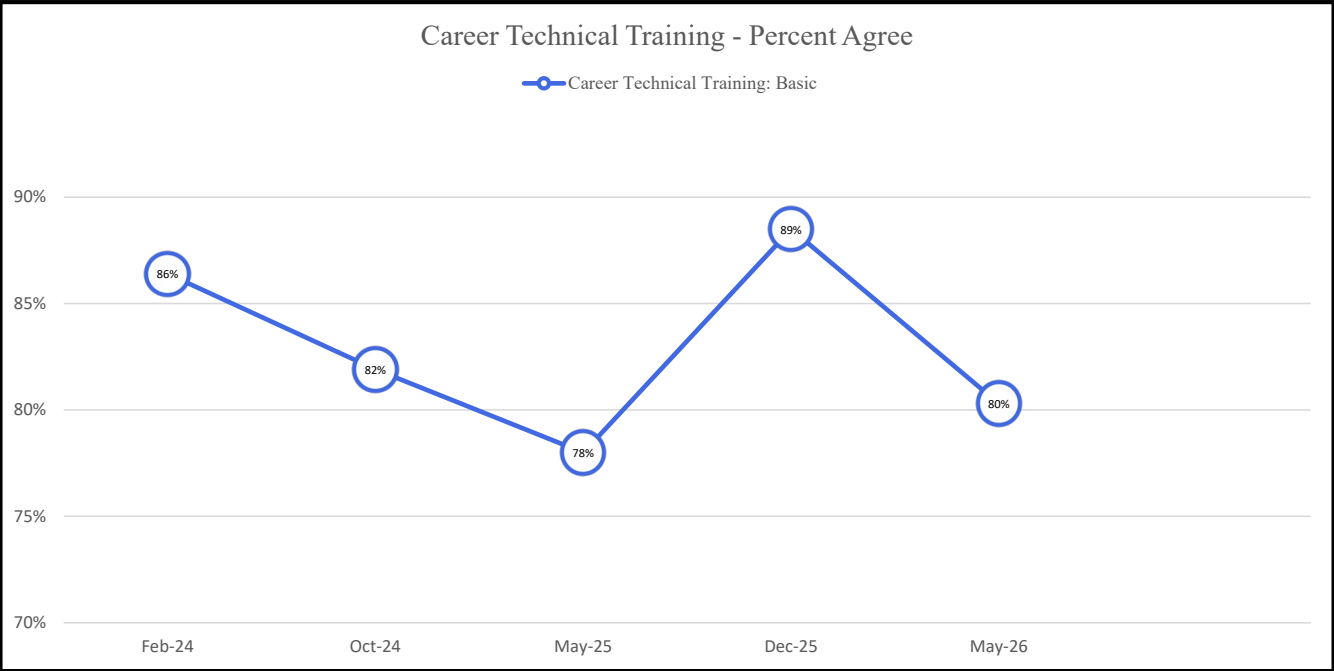
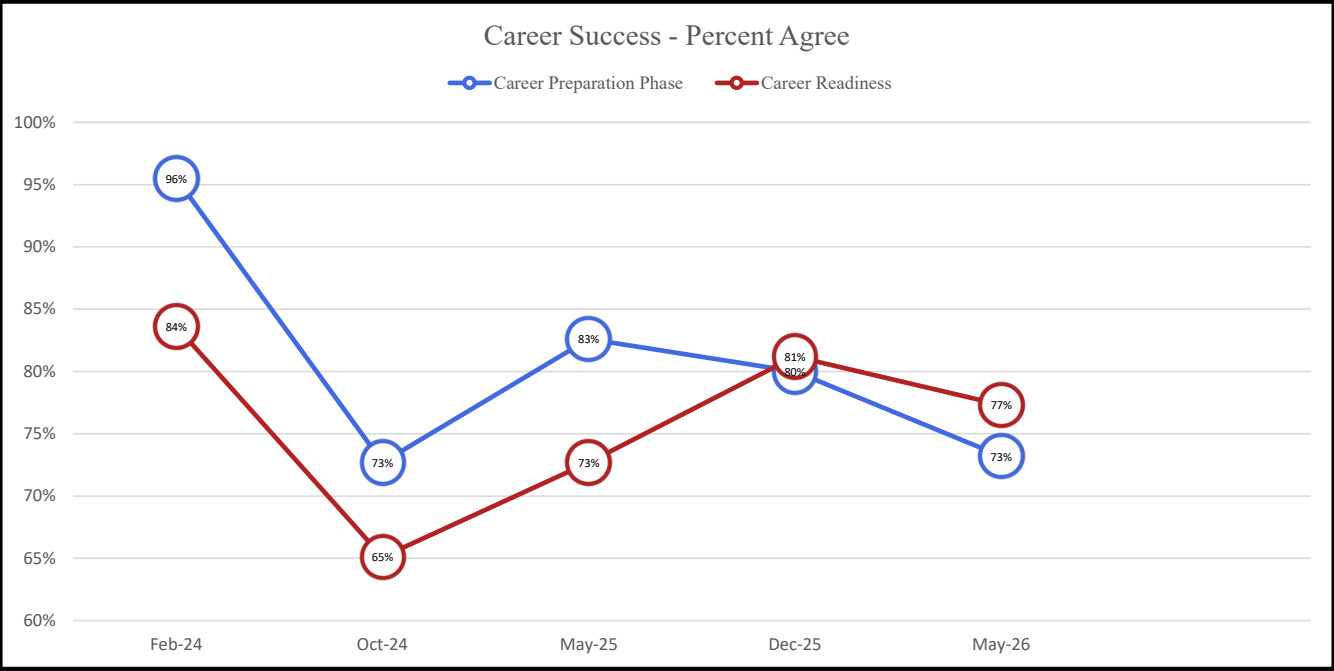
<i>Bottom 5 questions</i>	<i>Percent of students</i>
Dorm problems being fixed	21.5%
The access to computers	27.7%
Tutoring after training hours	29.2%
The dorm is safe and does not have any health and/or safety hazards	29.2%
Center-provided transportation	33.8%

Dorm Safety Issues



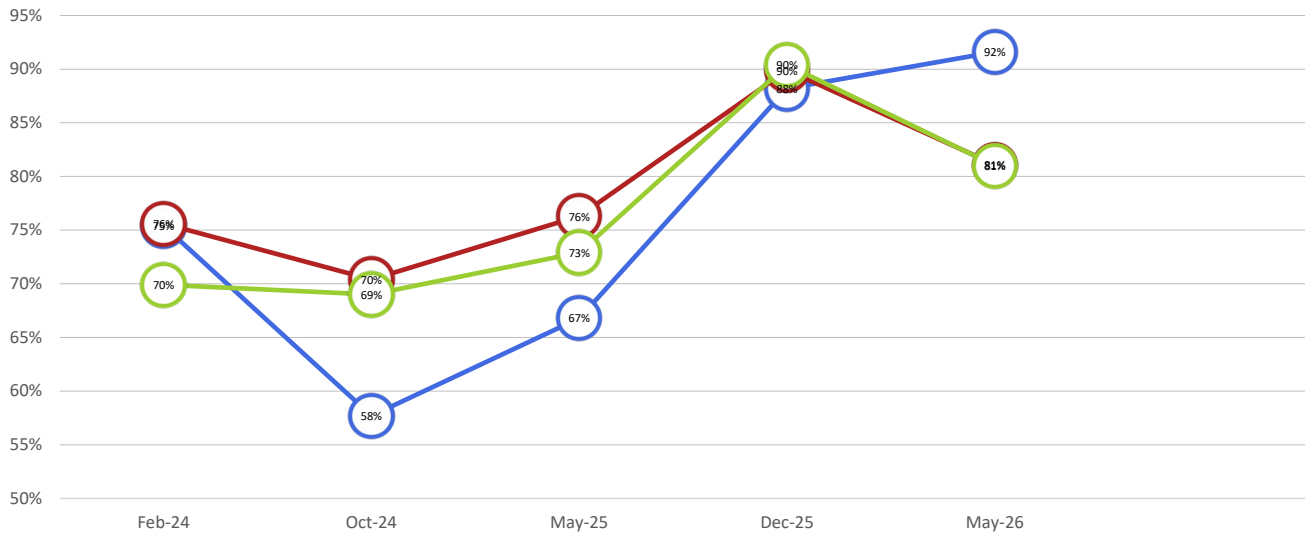
Job Corps Improved my Skills





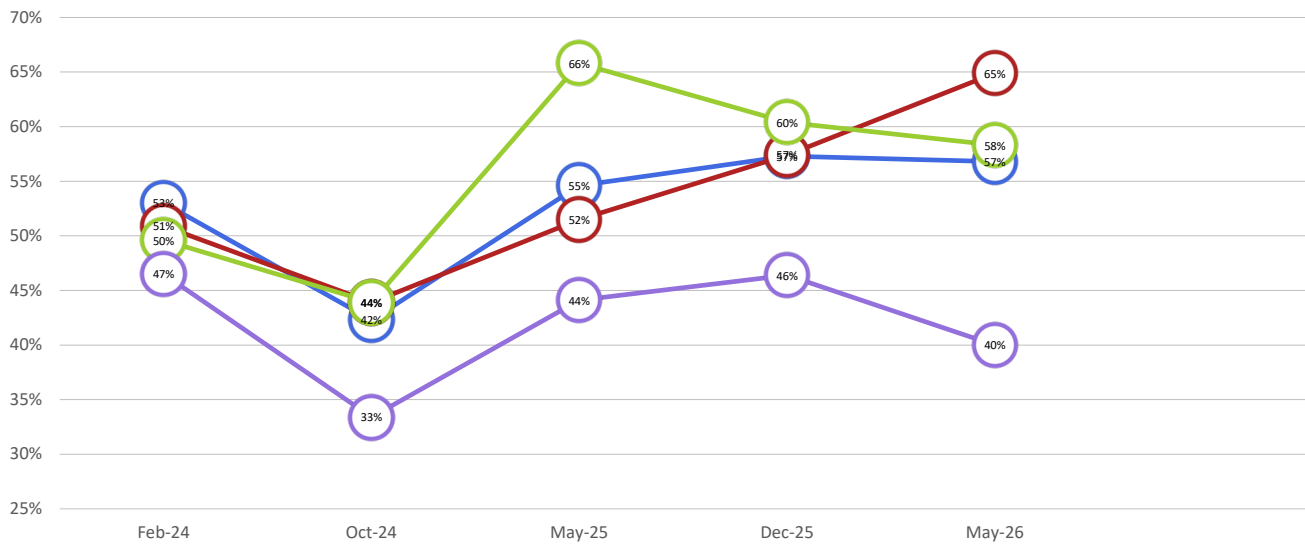
Academics - Percent Agree

—○— HSD/HSE
 —○— Math
 —○— Reading



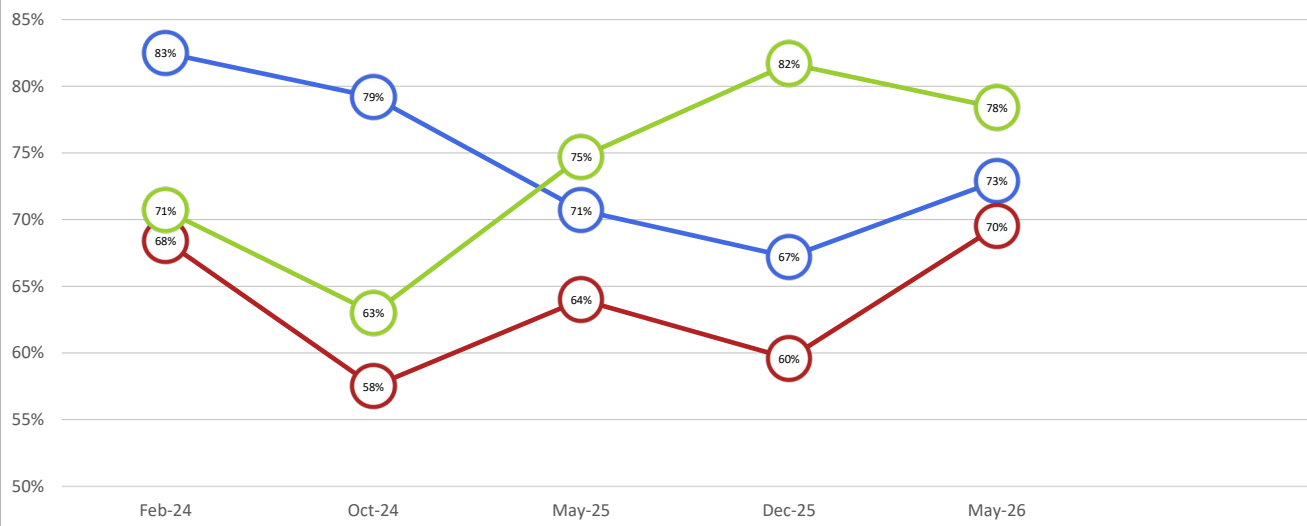
Center Services - Percent Agree

—○— Center Life
 —○— Food Services
 —○— Recreation
 —○— Residential



Center Services - Percent Agree (continued)

● Counselors ● Disability Services ● Health and Wellness



Section 2: Summary

Center & Region: JOLIET, CHICAGO

Contractor: C15600, STRATEGIX MANAGEMENT LLC

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 88

Number of Fully-Completed Surveys: 69

Response Rate:

Complete: 78%

Incomplete or Partially Complete: 22%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	65%	35%		61%	39%	
Willing to take the survey	96%	4%		98%	2%	
Center shared last SEA survey results	37%	35%	28%	46%	29%	25%

Overall Impressions						
Overall Impressions	54%	46%	0%	61%	38%	1%
Center Services						
Center Life	57%	39%	4%	62%	35%	3%
Health and Wellness	78%	18%	3%	70%	26%	5%
Disability Services	69%	27%	3%	72%	24%	5%
Counselors	73%	23%	4%	79%	18%	3%
Recreation	58%	37%	5%	73%	22%	5%
Food Services	65%	33%	2%	63%	36%	1%
Residential	40%	57%	3%	54%	42%	3%
Career Success						
Career Preparation Phase	73%	16%	11%	87%	11%	2%
Career Readiness	77%	23%		77%	22%	0%
Academics						
Reading	81%	16%	3%	77%	22%	2%
Math	81%	17%	2%	77%	21%	1%
HSD/HSE	92%	8%		80%	18%	1%
Career Technical Training						
Career Technical Training: Basic	80%	18%	2%	85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: JOLIET, CHICAGO

Contractor: C15600, STRATEGIX MANAGEMENT
LLC

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 88

Number of Fully-Completed Surveys: 69

Response Rate:

Complete: 78%

Incomplete or Partially Complete: 22%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	65%	35%		61%	39%	
Willing to take the survey	96%	4%		98%	2%	
Center shared last SEA survey results	37%	35%	28%	46%	29%	25%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	38%	62%		51%	48%	1%
Staff encourage students to succeed	75%	23%	1%	76%	23%	1%
Center welcomes all people	61%	39%		65%	34%	
They have not seen unfair treatment of students	38%	62%		45%	54%	
Job Corps has been a positive experience	52%	48%		64%	36%	
They would recommend Job Corps to a friend	60%	40%		66%	34%	
Weighted Average:	54%	46%	0%	61%	38%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	74%	24%	3%	74%	24%	3%
The center is well organized	47%	50%	3%	51%	47%	2%
The center staff announce important information when needed	62%	35%	3%	60%	38%	1%
The buildings are in good repair	47%	50%	3%	60%	38%	1%
The facilities are clean	53%	44%	3%	66%	33%	1%
They can talk to center staff about their opinions about the center	62%	31%	7%	60%	36%	5%
The center has helped arrange child care, if needed				54%	46%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				71%	22%	7%
Non-Res: The center helps students get to center and back home every day				55%	26%	19%
Non-Res: The center provides space for students to study on center				58%	24%	18%
Non-Res: Teachers are willing to listen to concerns				77%	17%	6%
Non-Res: The center has a designated staff person to address the needs of non-residential students				62%	24%	14%
Non-Res: The center staff are helpful explaining leave policy				67%	23%	10%
Weighted Average:	57%	39%	4%	62%	35%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	84%	14%	1%	73%	25%	2%
The health and wellness staff help students understand their health care needs	81%	17%	1%	72%	26%	2%
The health and wellness staff treat students with respect	88%	10%	1%	79%	20%	2%
The health and wellness staff keep students' personal health information private	90%	9%	1%	82%	15%	3%
Health services teach students to manage their health better	81%	17%	1%	70%	27%	3%
The health and wellness staff are available to students during the training day	84%	14%	1%	72%	25%	3%
Health services are available to students as needed	51%	39%	10%	47%	42%	11%
The health and wellness staff helped them get health services off center as needed	68%	25%	7%	62%	27%	10%
Weighted Average:	78%	18%	3%	70%	26%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	71%	23%	6%	68%	25%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	43%	57%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	85%	15%		83%	17%	
Receiving accommodations improved their ability to participate in the Job Corps program	92%	8%		79%	19%	2%
Weighted Average:	69%	27%	3%	72%	24%	5%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	79%	18%	3%	87%	12%	1%
The counselors help them plan and meet goals	74%	24%	3%	80%	17%	2%
They could ask the counselors for help	71%	25%	4%	76%	21%	3%
The counselors respond quickly	68%	29%	3%	72%	24%	4%
The counselors keep their personal information private	74%	21%	6%	83%	14%	4%
Weighted Average:	73%	23%	4%	79%	18%	3%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	70%	26%	5%	77%	19%	4%
The recreational staff organize activities that students enjoy	55%	41%	5%	69%	25%	5%
There are recreational activities available after training hours	63%	34%	3%	79%	18%	3%
The equipment in the recreation area works and is clean	47%	45%	8%	71%	24%	6%
Non-Res: They are encouraged to participate in recreational activities				65%	22%	13%
Weighted Average:	58%	37%	5%	73%	22%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	86%	14%		80%	19%	1%
The cafeteria food tastes good	48%	52%		42%	57%	1%
The cafeteria has healthy meal choices	62%	37%	2%	61%	38%	1%
The cafeteria meets students' needs	67%	30%	3%	66%	30%	4%
The cafeteria is clean	71%	27%	2%	72%	27%	1%
The food in the cafeteria is well cooked and fresh	48%	49%	3%	50%	49%	1%
They get enough food	73%	24%	3%	70%	29%	1%
Weighted Average:	65%	33%	2%	63%	36%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	36%	62%	2%	49%	49%	2%
Dorm rooms	45%	55%		57%	42%	1%
The bathrooms in dorms	52%	48%		49%	50%	1%
The shared dorm space	37%	63%		57%	41%	2%
The laundry rooms	48%	52%		53%	46%	1%
The Resident Advisor (RA) or dorm staff	48%	52%		66%	33%	1%
The access to computers	28%	60%	12%	48%	44%	8%
The access to the internet	42%	58%		56%	43%	1%
Dorm safety	51%	49%		65%	33%	1%
The study spaces available after training hours	43%	54%	3%	58%	36%	6%
Tutoring after training hours	29%	52%	18%	42%	41%	17%
Center-provided transportation	34%	57%	9%	56%	37%	6%
Dorm problems being fixed	22%	77%	2%	42%	56%	3%
The dorm clean up duties and other clean up duties are assigned to students fairly	57%	38%	5%	69%	29%	2%
The dorm is safe and does not have any health and/or safety hazards	29%	71%		44%	56%	
Weighted Average:	40%	57%	3%	54%	42%	3%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Success						
Career Preparation Phase						
Percent of students who agreed that:						
The CPP instructors treat students with respect	68%	21%	11%	92%	7%	1%
The CPP instructors care about student success	79%	11%	11%	90%	8%	2%
The CPP classes are well-planned and organized	53%	37%	11%	84%	15%	1%
The CPP classes have working equipment	68%	21%	11%	87%	12%	1%
Their CPP class has helped identify the right trade	79%	11%	11%	86%	12%	2%
The CPP class has better prepared them for a job	84%	5%	11%	83%	14%	3%
The CPP class has better prepared them for finding a job	74%	16%	11%	79%	17%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	89%		11%	89%	9%	2%
My CPP instructor is helpful during class	68%	21%	11%	90%	8%	1%
My CPP instructor treats students fairly	68%	21%	11%	89%	10%	1%
Weighted Average:	73%	16%	11%	87%	11%	2%

Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	89%	11%		67%	33%	
They have learned how to be professional during a job interview	75%	25%		85%	15%	
They have learned how to write a resume and complete an application	69%	31%		85%	15%	
They have learned how to manage money	75%	25%		78%	22%	
They have learned how to live on their own	75%	25%		77%	23%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	80%	20%		78%	19%	2%
Weighted Average:	77%	23%		77%	22%	0%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	88%	9%	3%	83%	15%	1%
The reading classes are well-planned and organized	76%	18%	6%	77%	21%	2%
The reading classes have enough working equipment	79%	18%	3%	77%	21%	2%
The reading teachers care about students learning to read and write well	82%	15%	3%	80%	18%	2%
The reading teachers clearly describe the material covered in class	85%	12%	3%	79%	19%	2%
The reading teachers care about the student's success	88%	9%	3%	81%	17%	2%
The reading teachers are helpful	88%	9%	3%	80%	18%	1%
The reading teachers treat students fairly	85%	12%	3%	80%	18%	2%
There are no issues that makes it difficult to learn in reading class	56%	44%		55%	45%	
Weighted Average:	81%	16%	3%	77%	22%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	89%	9%	2%	83%	16%	1%
The math classes are well-planned and organized	75%	23%	2%	76%	22%	1%
The math classes have working equipment (for example, computers, books, or printers).	82%	16%	2%	79%	20%	2%
The math teachers care about students learning math well	93%	5%	2%	81%	18%	2%
The math teachers clearly describe the material covered in class	80%	18%	2%	78%	20%	1%
The math teachers care about the student's success	89%	9%	2%	80%	17%	2%
The math teachers are helpful	89%	9%	2%	80%	18%	1%
The math teachers treat students fairly	89%	9%	2%	81%	18%	1%
There are no issues that makes it difficult to learn in math class	45%	55%		56%	44%	
Weighted Average:	81%	17%	2%	77%	21%	1%

HSD/HSE						
Percent of students who agreed that:						
They are making progress towards obtaining a high school diploma or equivalent	93%	7%		91%	9%	
They are satisfied with instruction	93%	7%		81%	19%	
The high school teachers treat students with respect	100%			84%	15%	2%
The high school classes are well-planned and organized	86%	14%		77%	21%	2%
The high school classes have enough working equipment	93%	7%		80%	18%	2%
The high school teachers are able to assist with course work	93%	7%		79%	19%	2%
The high school teachers care about the student's success	100%			83%	15%	2%
They are gaining the required knowledge in the high school class	93%	7%		82%	16%	2%
There are no issues that makes it difficult to learn in high school class	57%	43%		63%	37%	
The high school teachers are helpful	100%			81%	17%	2%
The high school teacher treat students fairly	100%			80%	18%	2%
Weighted Average:	92%	8%		80%	18%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	95%	5%		94%	6%	
The trade instructors treat students with respect	78%	19%	3%	89%	10%	1%
The trade instructors care about the student's success	84%	14%	3%	89%	9%	1%
The trade instructors' lessons are well-planned and organized	76%	22%	3%	83%	16%	1%
The trade classes have working equipment that is up-to-date	68%	30%	3%	83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	84%	16%		89%	10%	1%
The trade instructors are able to clearly explain each skill	84%	14%	3%	86%	13%	1%
The trade instructors are experienced and able to assist students	84%	14%	3%	90%	10%	1%
There are no issues that makes it difficult to learn in trade class	65%	35%		66%	34%	
Work-based learning has improved their skills and their knowledge related to their trade	80%	15%	5%	82%	16%	2%
The trade instructors are helpful	86%	11%	3%	88%	12%	1%
The trade instructors treat students fairly	81%	16%	3%	86%	13%	1%
Weighted Average:	80%	18%	2%	85%	14%	1%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Gray cell color indicates that 'Does not know/apply' was not an option for that question.