

Section 1: Highlights

Center & Region: LITTLE ROCK, DALLAS
 Survey Period: April 08 2026 - May 07 2026
 Surveys Offered: 99
 Number of Fully-Completed Surveys: 87
 Response Rate: 88%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Career Preparation Phase	Residential
HSD/HSE	Overall Impressions
Counselors	Center Life

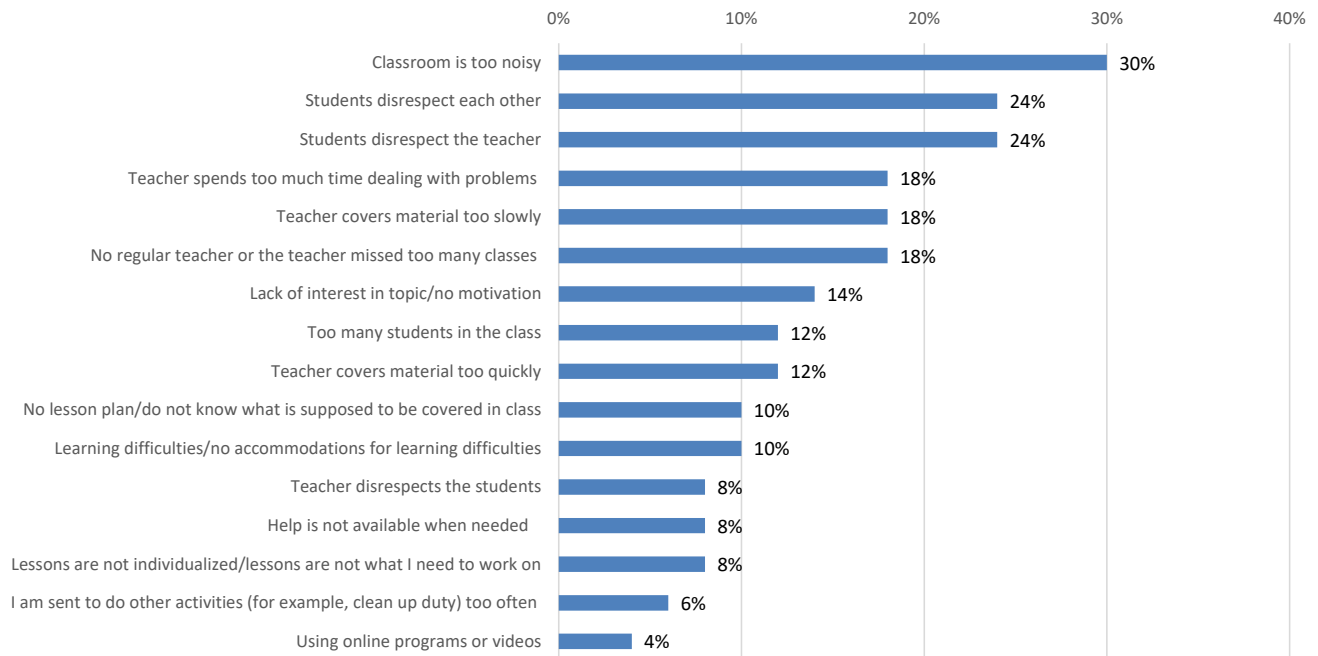
<i>Above National Average</i>	<i>Below National Average*</i>
Health and Wellness	Career Technical Training: Basic
Food Services	
Disability Services	
Residential	
Center Life	
Career Readiness	
HSD/HSE	
Counselors	
Career Preparation Phase	
Overall Impressions	
Recreation	
Math	
Reading	

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

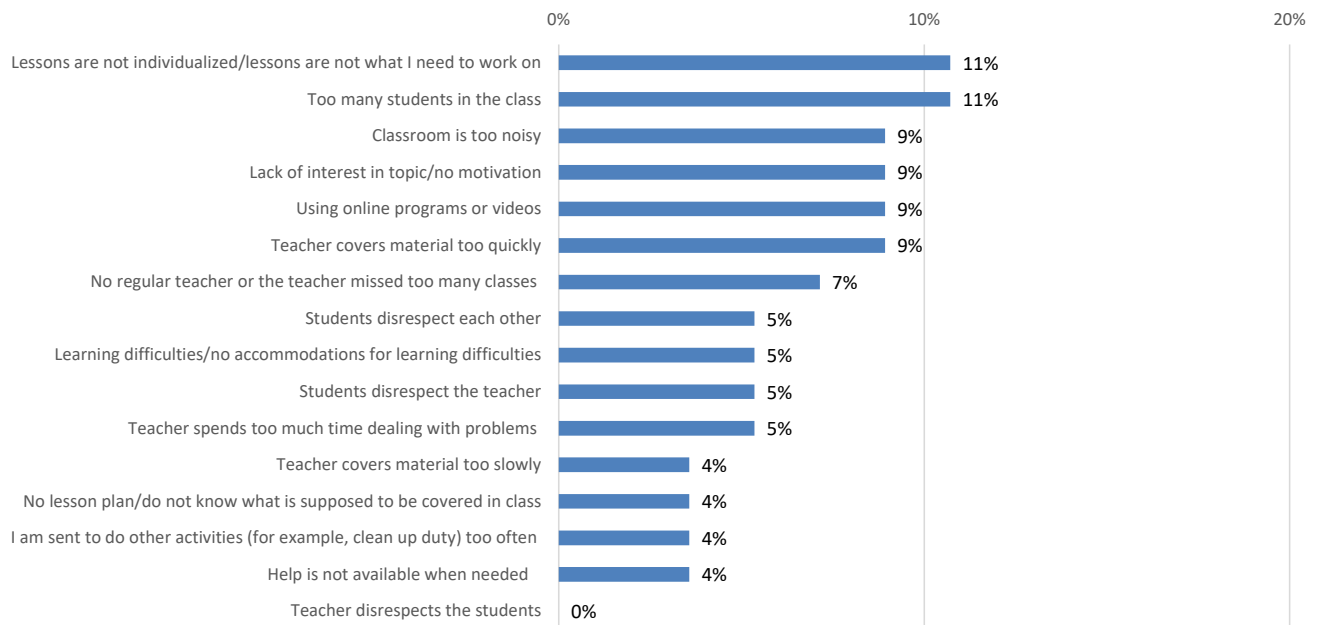
<i>Top 5 questions</i>	<i>Percent of students</i>
The CPP instructors treat students with respect	100.0%
My CPP instructor treats students fairly	100.0%
The CPP instructors care about student success	100.0%
Their CPP class has helped identify the right trade	100.0%
The CPP class has better prepared them for a job	100.0%

<i>Bottom 5 questions</i>	<i>Percent of students</i>
The dorm is safe and does not have any health and/or safety hazards	33.3%
There are no issues that makes it difficult to learn in reading class	40.0%
There are no issues that makes it difficult to learn in math class	51.8%
There are no issues that makes it difficult to learn in trade class	53.7%
They have not seen unfair treatment of students	54.9%

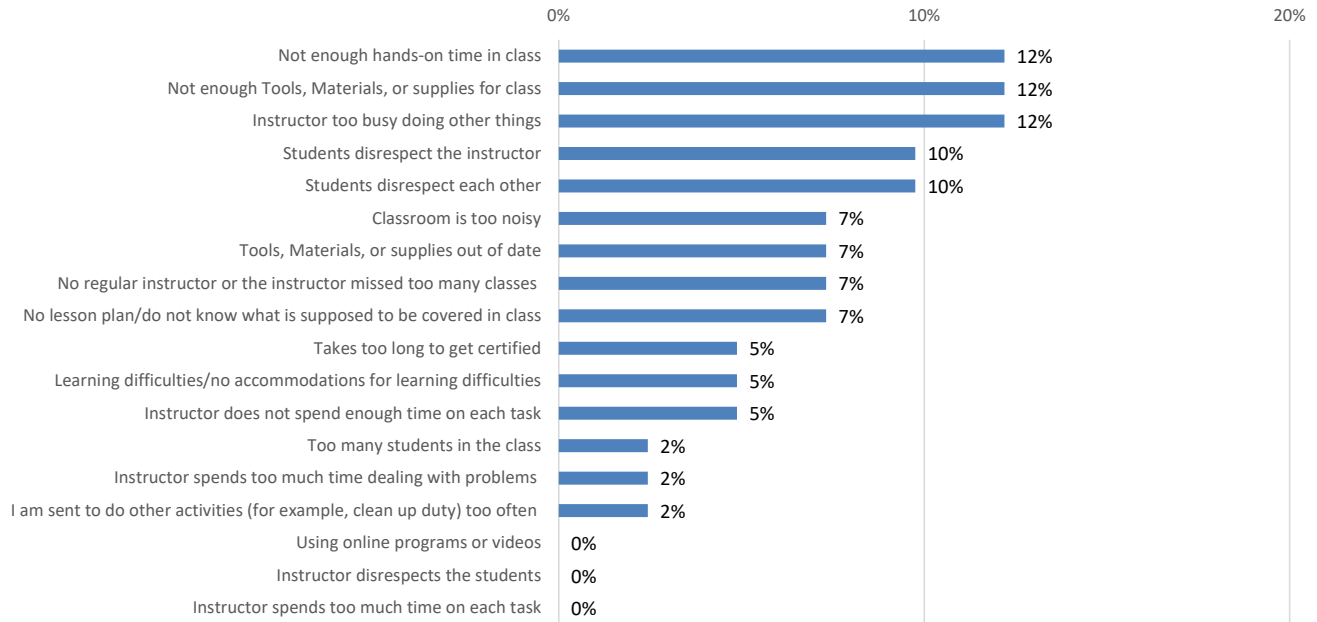
Causes for Difficulties in Reading Class



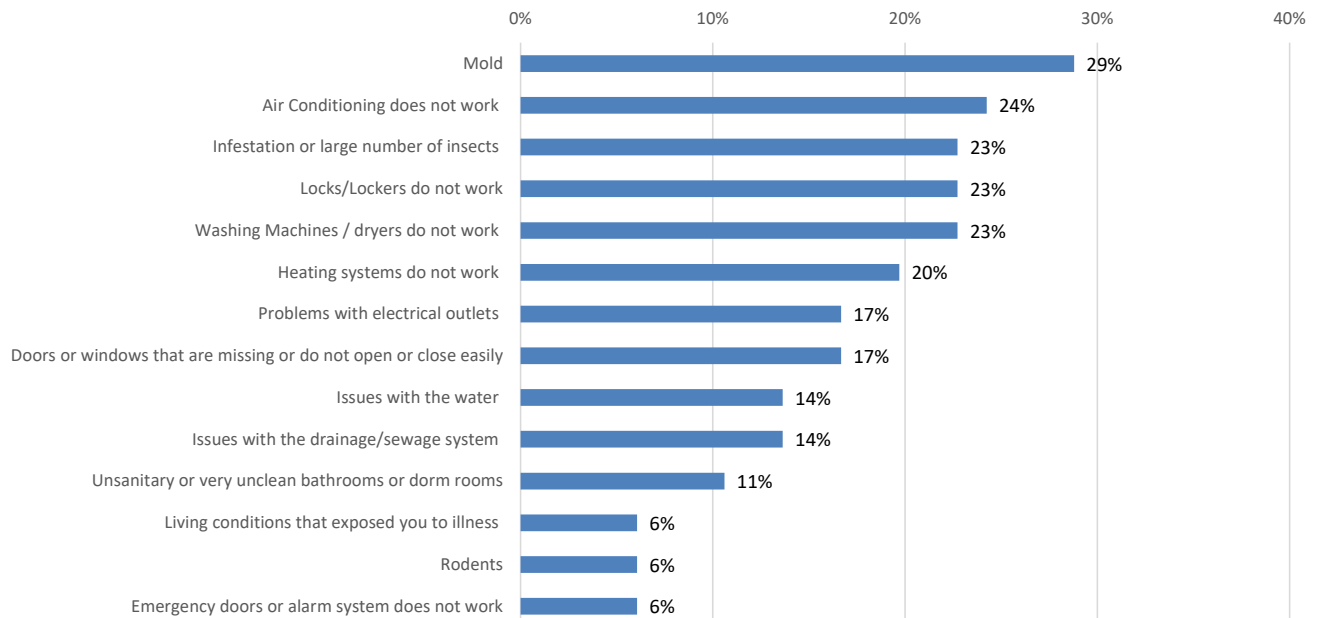
Causes for Difficulties in Math Class



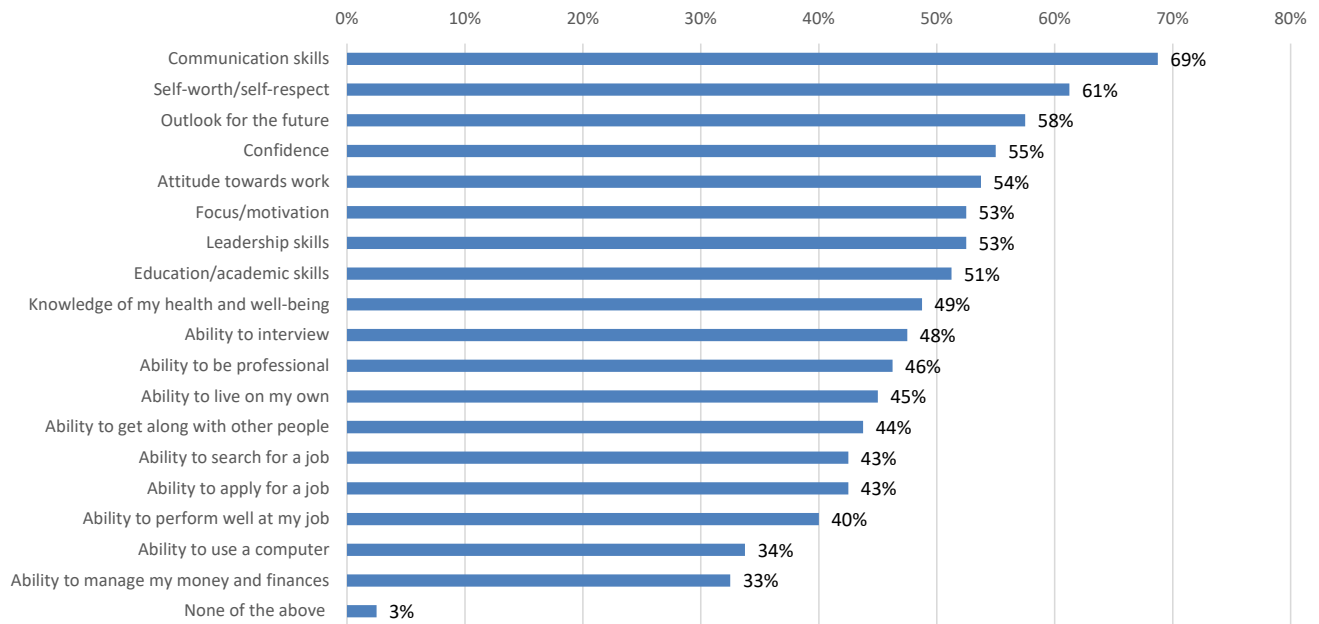
Causes for Difficulties in CTT



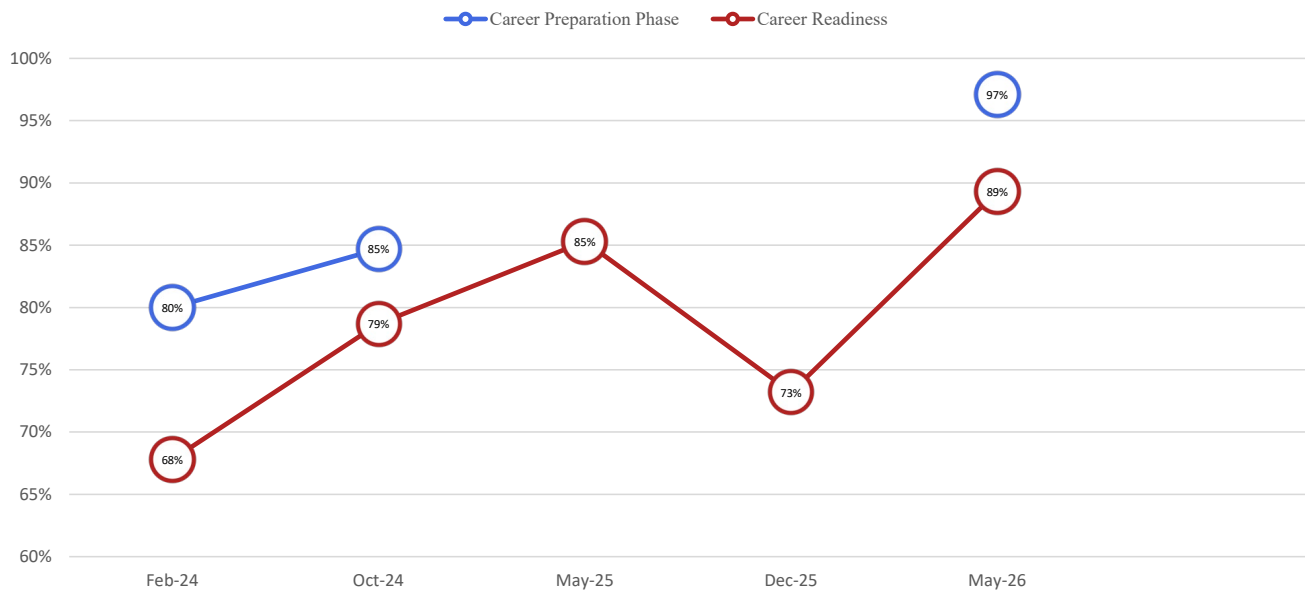
Dorm Safety Issues



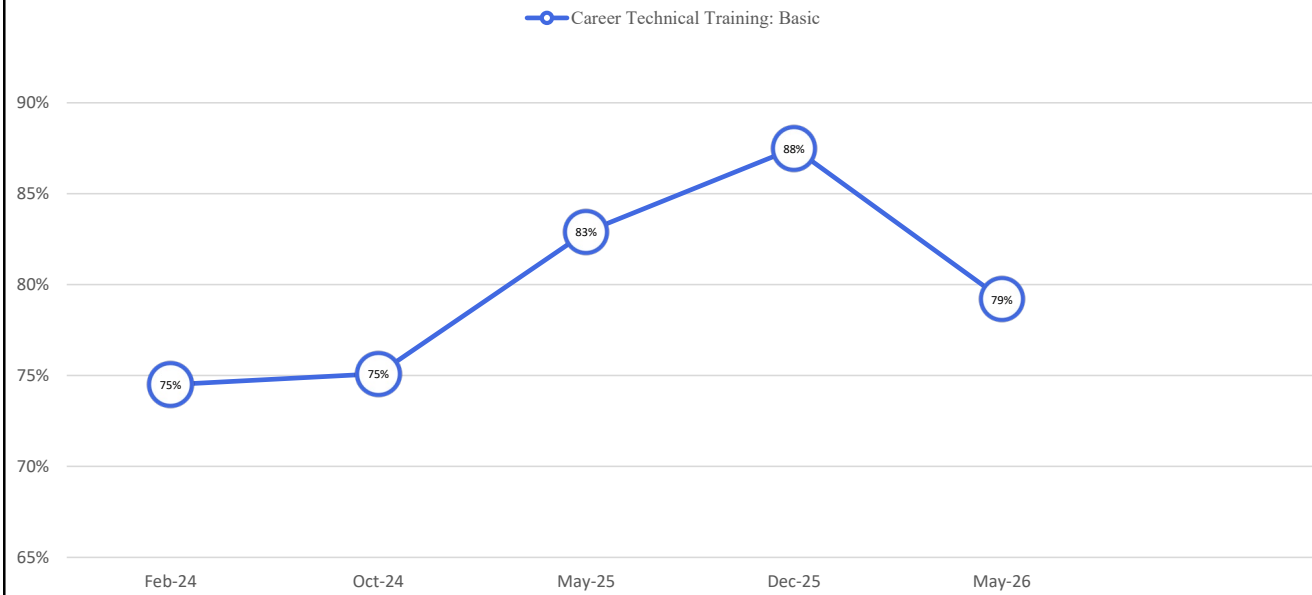
Job Corps Improved my Skills



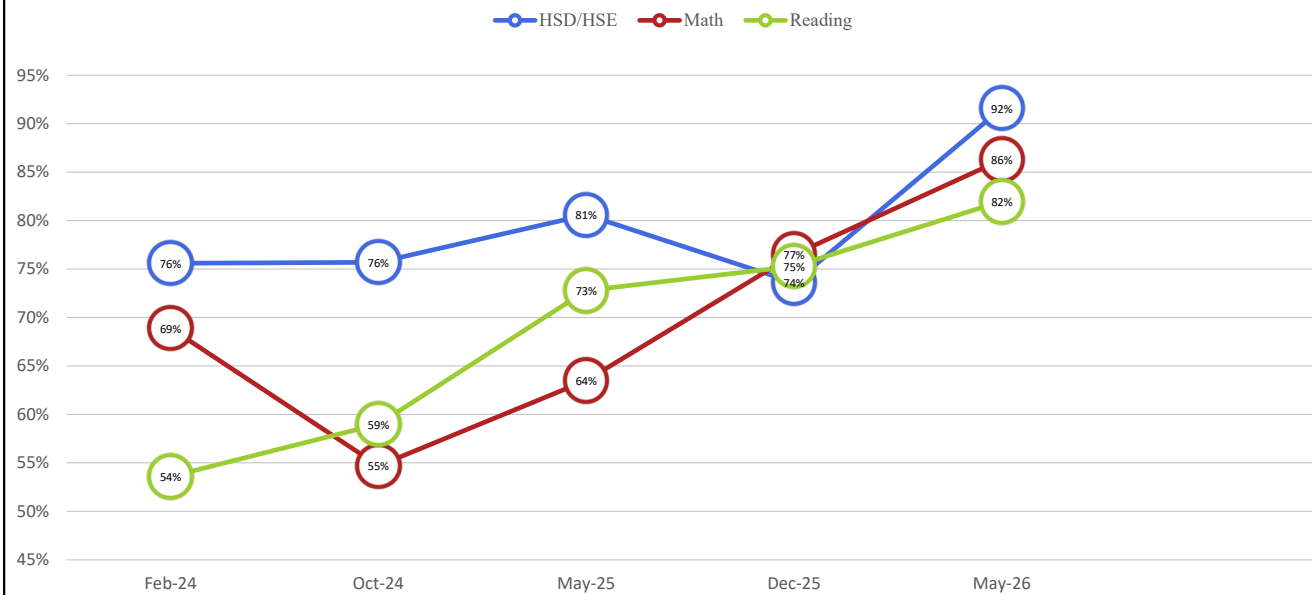
Career Success - Percent Agree



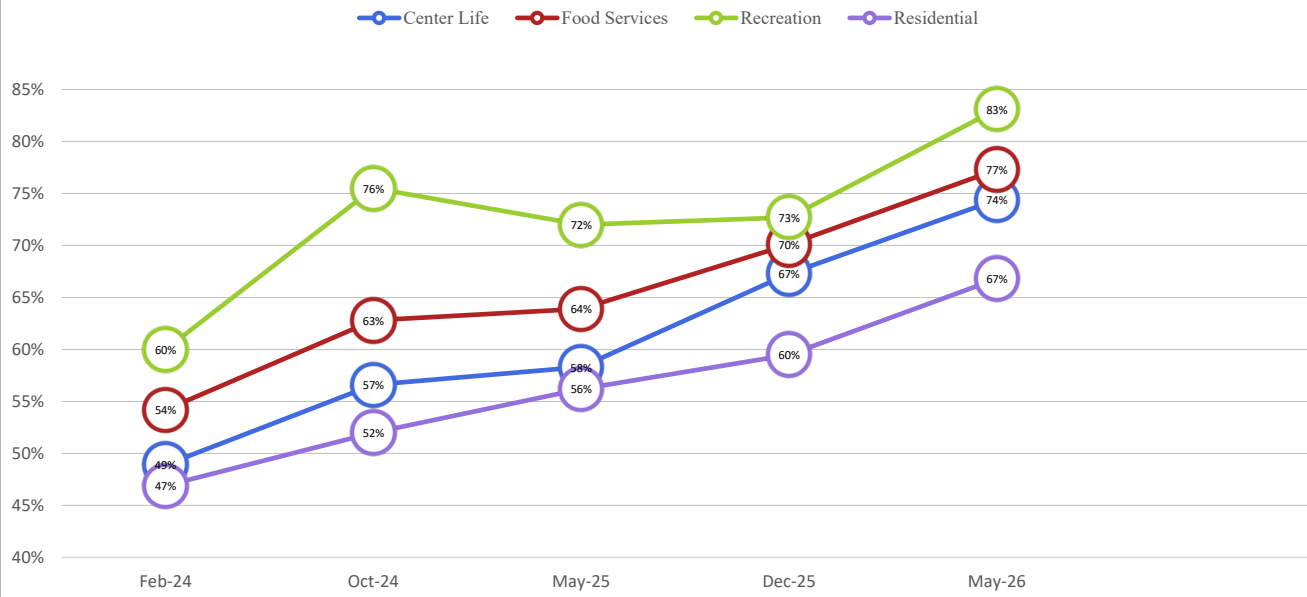
Career Technical Training - Percent Agree



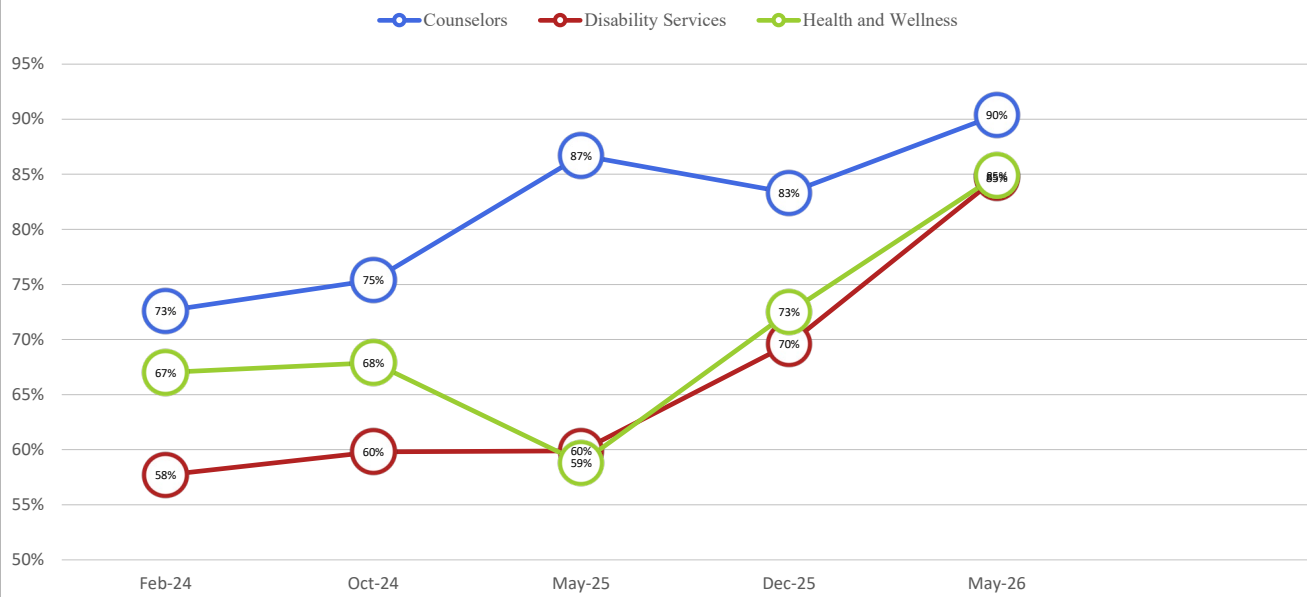
Academics - Percent Agree



Center Services - Percent Agree



Center Services - Percent Agree (continued)



Section 2: Summary

Center & Region: LITTLEROCK, DALLAS

Contractor: C13900, Serrato Corporation

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 99

Number of Fully-Completed Surveys: 87

Response Rate:

Complete: 88%

Incomplete or Partially Complete: 12%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	62%	38%		61%	39%	
Willing to take the survey	92%	8%		98%	2%	
Center shared last SEA survey results	58%	23%	19%	46%	29%	25%

Overall Impressions						
Overall Impressions	71%	28%	1%	61%	38%	1%
Center Services						
Center Life	74%	24%	2%	62%	35%	3%
Health and Wellness	85%	12%	3%	70%	26%	5%
Disability Services	85%	14%	2%	72%	24%	5%
Counselors	90%	9%	1%	79%	18%	3%
Recreation	83%	14%	3%	73%	22%	5%
Food Services	77%	22%	1%	63%	36%	1%
Residential	67%	31%	2%	54%	42%	3%
Career Success						
Career Preparation Phase	97%	2%	0%	87%	11%	2%
Career Readiness	89%	11%		77%	22%	0%
Academics						
Reading	82%	18%		77%	22%	2%
Math	86%	14%		77%	21%	1%
HSD/HSE	92%	3%	6%	80%	18%	1%
Career Technical Training						
Career Technical Training: Basic	79%	19%	2%	85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: LITTLE ROCK, DALLAS

Contractor: C13900, Serrato Corporation

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 99

Number of Fully-Completed Surveys: 87

Response Rate:

Complete: 88%

Incomplete or Partially Complete: 12%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	62%	38%		61%	39%	
Willing to take the survey	92%	8%		98%	2%	
Center shared last SEA survey results	58%	23%	19%	46%	29%	25%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	62%	38%		51%	48%	1%
Staff encourage students to succeed	85%	15%		76%	23%	1%
Center welcomes all people	70%	27%		65%	34%	
They have not seen unfair treatment of students	55%	43%		45%	54%	
Job Corps has been a positive experience	78%	23%		64%	36%	
They would recommend Job Corps to a friend	76%	24%		66%	34%	
Weighted Average:	71%	28%	1%	61%	38%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	83%	15%	2%	74%	24%	3%
The center is well organized	68%	32%		51%	47%	2%
The center staff announce important information when needed	67%	31%	2%	60%	38%	1%
The buildings are in good repair	74%	25%	1%	60%	38%	1%
The facilities are clean	79%	20%	1%	66%	33%	1%
They can talk to center staff about their opinions about the center	69%	26%	5%	60%	36%	5%
The center has helped arrange child care, if needed	70%	30%		54%	46%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				71%	22%	7%
Non-Res: The center helps students get to center and back home every day	71%	29%		55%	26%	19%
Non-Res: The center provides space for students to study on center	79%	21%		58%	24%	18%
Non-Res: Teachers are willing to listen to concerns	100%			77%	17%	6%
Non-Res: The center has a designated staff person to address the needs of non-residential students	79%	21%		62%	24%	14%
Non-Res: The center staff are helpful explaining leave policy	86%	14%		67%	23%	10%
Weighted Average:	74%	24%	2%	62%	35%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	87%	12%	1%	73%	25%	2%
The health and wellness staff help students understand their health care needs	89%	10%	1%	72%	26%	2%
The health and wellness staff treat students with respect	90%	9%	1%	79%	20%	2%
The health and wellness staff keep students' personal health information private	90%	7%	2%	82%	15%	3%
Health services teach students to manage their health better	79%	15%	6%	70%	27%	3%
The health and wellness staff are available to students during the training day	93%	6%	1%	72%	25%	3%
Health services are available to students as needed	67%	26%	7%	47%	42%	11%
The health and wellness staff helped them get health services off center as needed	84%	11%	5%	62%	27%	10%
Weighted Average:	85%	12%	3%	70%	26%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	78%	18%	4%	68%	25%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	85%	15%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	94%	6%		83%	17%	
Receiving accommodations improved their ability to participate in the Job Corps program	91%	9%		79%	19%	2%
Weighted Average:	85%	14%	2%	72%	24%	5%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	90%	10%		87%	12%	1%
The counselors help them plan and meet goals	93%	7%		80%	17%	2%
They could ask the counselors for help	90%	9%	1%	76%	21%	3%
The counselors respond quickly	86%	11%	2%	72%	24%	4%
The counselors keep their personal information private	93%	6%	1%	83%	14%	4%
Weighted Average:	90%	9%	1%	79%	18%	3%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	84%	15%	1%	77%	19%	4%
The recreational staff organize activities that students enjoy	83%	15%	3%	69%	25%	5%
There are recreational activities available after training hours	82%	17%	2%	79%	18%	3%
The equipment in the recreation area works and is clean	81%	14%	5%	71%	24%	6%
Non-Res: They are encouraged to participate in recreational activities	100%			65%	22%	13%
Weighted Average:	83%	14%	3%	73%	22%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	85%	15%		80%	19%	1%
The cafeteria food tastes good	62%	38%		42%	57%	1%
The cafeteria has healthy meal choices	80%	18%	1%	61%	38%	1%
The cafeteria meets students' needs	82%	17%	1%	66%	30%	4%
The cafeteria is clean	83%	17%		72%	27%	1%
The food in the cafeteria is well cooked and fresh	65%	34%	1%	50%	49%	1%
They get enough food	85%	15%		70%	29%	1%
Weighted Average:	77%	22%	1%	63%	36%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	66%	33%	1%	49%	49%	2%
Dorm rooms	65%	35%		57%	42%	1%
The bathrooms in dorms	64%	36%		49%	50%	1%
The shared dorm space	73%	27%		57%	41%	2%
The laundry rooms	67%	33%		53%	46%	1%
The Resident Advisor (RA) or dorm staff	77%	23%		66%	33%	1%
The access to computers	71%	26%	3%	48%	44%	8%
The access to the internet	74%	26%		56%	43%	1%
Dorm safety	76%	24%		65%	33%	1%
The study spaces available after training hours	76%	18%	6%	58%	36%	6%
Tutoring after training hours	59%	26%	15%	42%	41%	17%
Center-provided transportation	71%	29%		56%	37%	6%
Dorm problems being fixed	58%	39%	3%	42%	56%	3%
The dorm clean up duties and other clean up duties are assigned to students fairly	73%	24%	3%	69%	29%	2%
The dorm is safe and does not have any health and/or safety hazards	33%	67%		44%	56%	
Weighted Average:	67%	31%	2%	54%	42%	3%

	Center (%)			Nation (%)		
Percent of students:	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Success						
Career Preparation Phase						
Percent of students who agreed that:						
The CPP instructors treat students with respect	100%			92%	7%	1%
The CPP instructors care about student success	100%			90%	8%	2%
The CPP classes are well-planned and organized	95%	5%		84%	15%	1%
The CPP classes have working equipment	90%	10%		87%	12%	1%
Their CPP class has helped identify the right trade	100%			86%	12%	2%
The CPP class has better prepared them for a job	100%			83%	14%	3%
The CPP class has better prepared them for finding a job	86%	10%	5%	79%	17%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	100%			89%	9%	2%
My CPP instructor is helpful during class	100%			90%	8%	1%
My CPP instructor treats students fairly	100%			89%	10%	1%
Weighted Average:	97%	2%	0%	87%	11%	2%

Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	87%	13%		67%	33%	
They have learned how to be professional during a job interview	90%	10%		85%	15%	
They have learned how to write a resume and complete an application	100%			85%	15%	
They have learned how to manage money	85%	15%		78%	22%	
They have learned how to live on their own	85%	15%		77%	23%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	89%	11%		78%	19%	2%
Weighted Average:	89%	11%		77%	22%	0%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	92%	8%		83%	15%	1%
The reading classes are well-planned and organized	86%	14%		77%	21%	2%
The reading classes have enough working equipment	84%	16%		77%	21%	2%
The reading teachers care about students learning to read and write well	86%	14%		80%	18%	2%
The reading teachers clearly describe the material covered in class	86%	14%		79%	19%	2%
The reading teachers care about the student's success	88%	12%		81%	17%	2%
The reading teachers are helpful	86%	14%		80%	18%	1%
The reading teachers treat students fairly	90%	10%		80%	18%	2%
There are no issues that makes it difficult to learn in reading class	40%	60%		55%	45%	
Weighted Average:	82%	18%		77%	22%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	88%	13%		83%	16%	1%
The math classes are well-planned and organized	89%	11%		76%	22%	1%
The math classes have working equipment (for example, computers, books, or printers).	93%	7%		79%	20%	2%
The math teachers care about students learning math well	89%	11%		81%	18%	2%
The math teachers clearly describe the material covered in class	93%	7%		78%	20%	1%
The math teachers care about the student's success	89%	11%		80%	17%	2%
The math teachers are helpful	91%	9%		80%	18%	1%
The math teachers treat students fairly	93%	7%		81%	18%	1%
There are no issues that makes it difficult to learn in math class	52%	48%		56%	44%	
Weighted Average:	86%	14%		77%	21%	1%

HSD/HSE						
Percent of students who agreed that:						
They are making progress towards obtaining a high school diploma or equivalent	100%			91%	9%	
They are satisfied with instruction	92%	8%		81%	19%	
The high school teachers treat students with respect	92%		8%	84%	15%	2%
The high school classes are well-planned and organized	92%		8%	77%	21%	2%
The high school classes have enough working equipment	92%		8%	80%	18%	2%
The high school teachers are able to assist with course work	85%		15%	79%	19%	2%
The high school teachers care about the student's success	92%		8%	83%	15%	2%
They are gaining the required knowledge in the high school class	100%			82%	16%	2%
There are no issues that makes it difficult to learn in high school class	77%	23%		63%	37%	
The high school teachers are helpful	92%		8%	81%	17%	2%
The high school teacher treat students fairly	92%		8%	80%	18%	2%
Weighted Average:	92%	3%	6%	80%	18%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	90%	10%		94%	6%	
The trade instructors treat students with respect	80%	17%	2%	89%	10%	1%
The trade instructors care about the student's success	88%	10%	2%	89%	9%	1%
The trade instructors' lessons are well-planned and organized	78%	20%	2%	83%	16%	1%
The trade classes have working equipment that is up-to-date	78%	17%	5%	83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	83%	15%	2%	89%	10%	1%
The trade instructors are able to clearly explain each skill	78%	20%	2%	86%	13%	1%
The trade instructors are experienced and able to assist students	80%	17%	2%	90%	10%	1%
There are no issues that makes it difficult to learn in trade class	54%	46%		66%	34%	
Work-based learning has improved their skills and their knowledge related to their trade	79%	21%		82%	16%	2%
The trade instructors are helpful	78%	17%	5%	88%	12%	1%
The trade instructors treat students fairly	83%	15%	2%	86%	13%	1%
Weighted Average:	79%	19%	2%	85%	14%	1%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Gray cell color indicates that 'Does not know/apply' was not an option for that question.