

Section 1: Highlights

Center & Region: NEWHAMPSHIRE, BOSTON

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 203

Number of Fully-Completed Surveys: 192

Response Rate: 95%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Career Preparation Phase	Advanced Training
Career Technical Training: Basic	Residential
Career Readiness	Overall Impressions

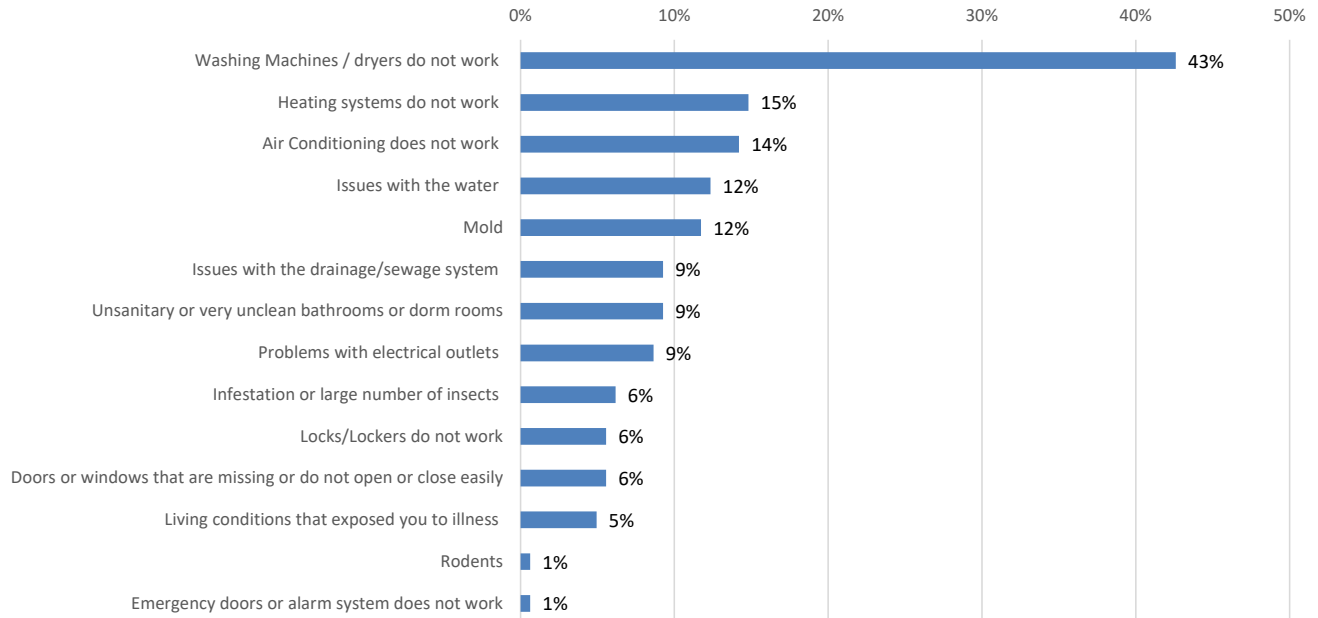
<i>Above National Average</i>	<i>Below National Average*</i>
Center Life	Career Technical Training: Basic
Food Services	HSD/HSE
Overall Impressions	Advanced Training
Career Readiness	
Disability Services	
Residential	
Math	
Counselors	
Recreation	
Health and Wellness	
Reading	
Career Preparation Phase	

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

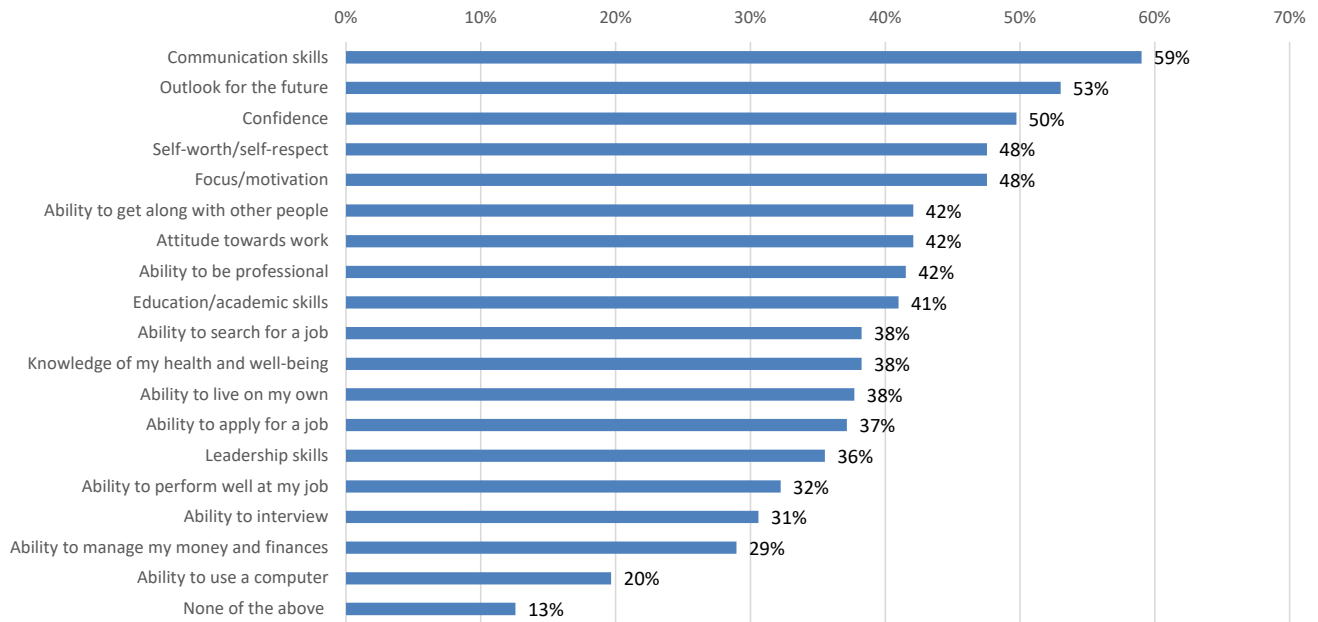
<i>Top 5 questions</i>	<i>Percent of students</i>
Their CTS Counselor has been helpful with their job search and in preparing them for life	95.0%
Non-Res: Teachers are willing to listen to concerns	94.7%
The CPP instructors treat students with respect	94.1%
The CPP instructors care about student success	94.1%
The CPP instructors reviewed the Student Standards of Conduct with student	94.1%

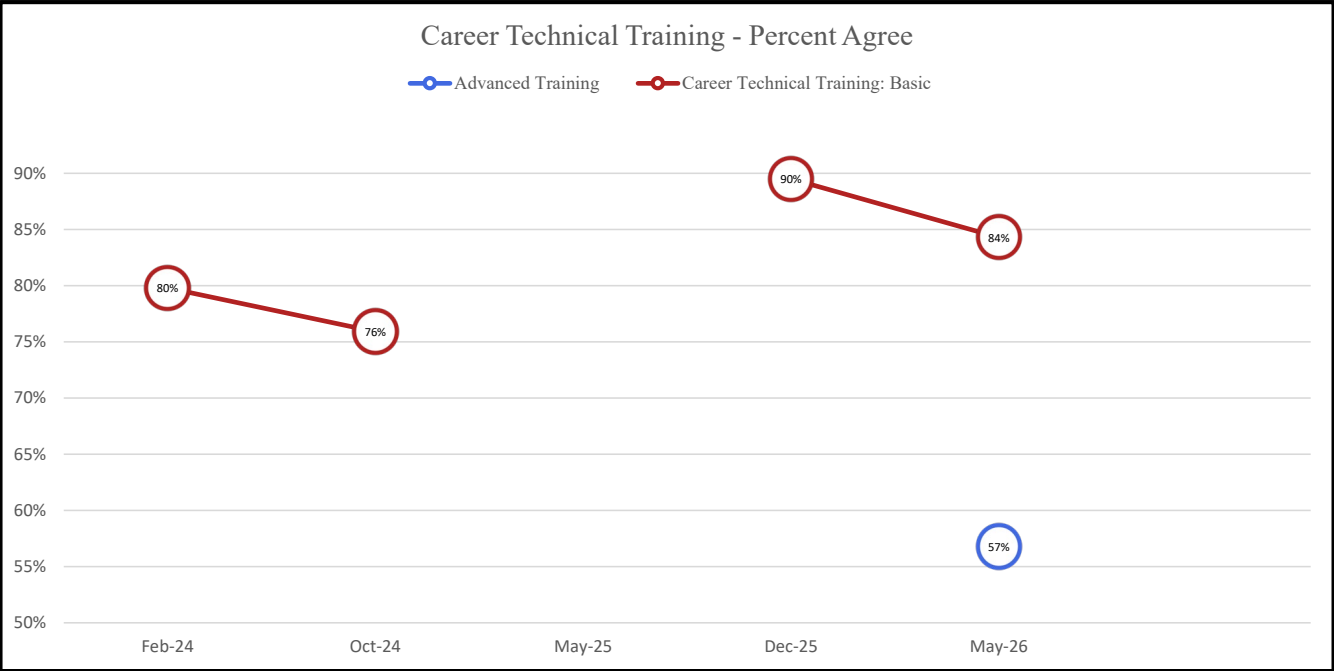
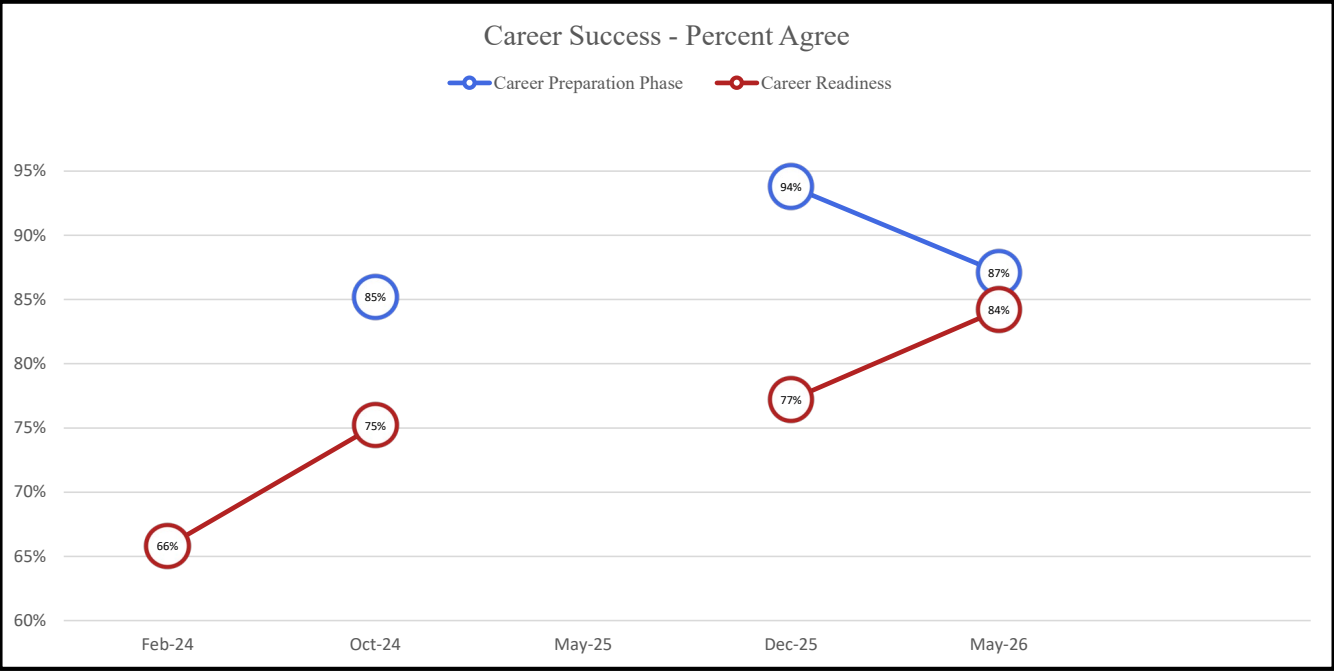
<i>Bottom 5 questions</i>	<i>Percent of students</i>
The laundry rooms	43.8%
The dorm is safe and does not have any health and/or safety hazards	45.1%
The cafeteria food tastes good	46.7%
Health services are available to students as needed	47.3%
Dorm problems being fixed	50.0%

Dorm Safety Issues



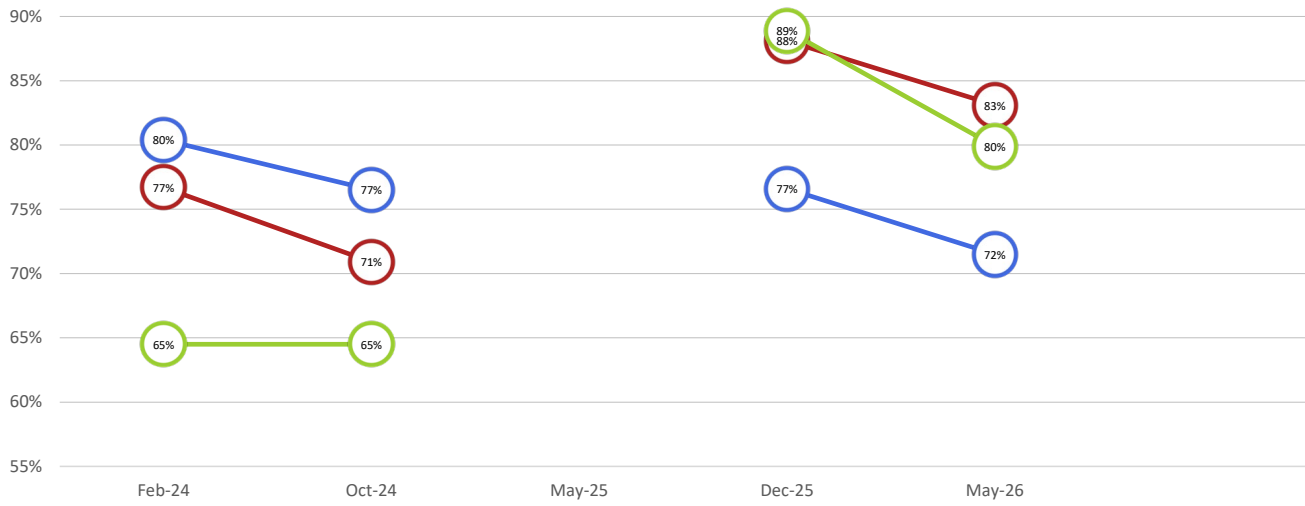
Job Corps Improved my Skills





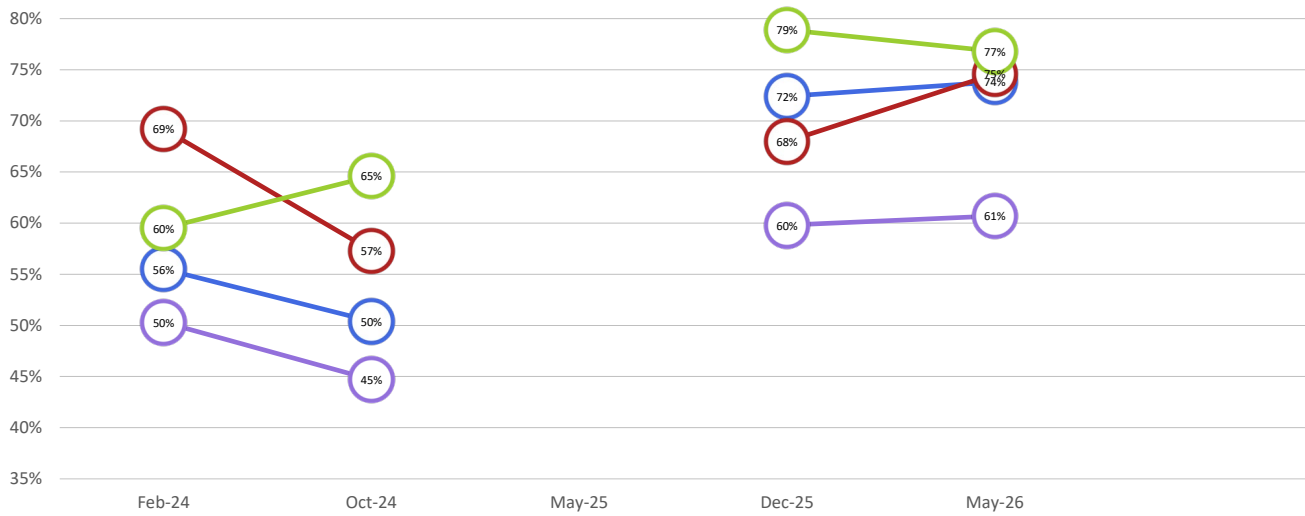
Academics - Percent Agree

—○— HSD/HSE
 —○— Math
 —○— Reading



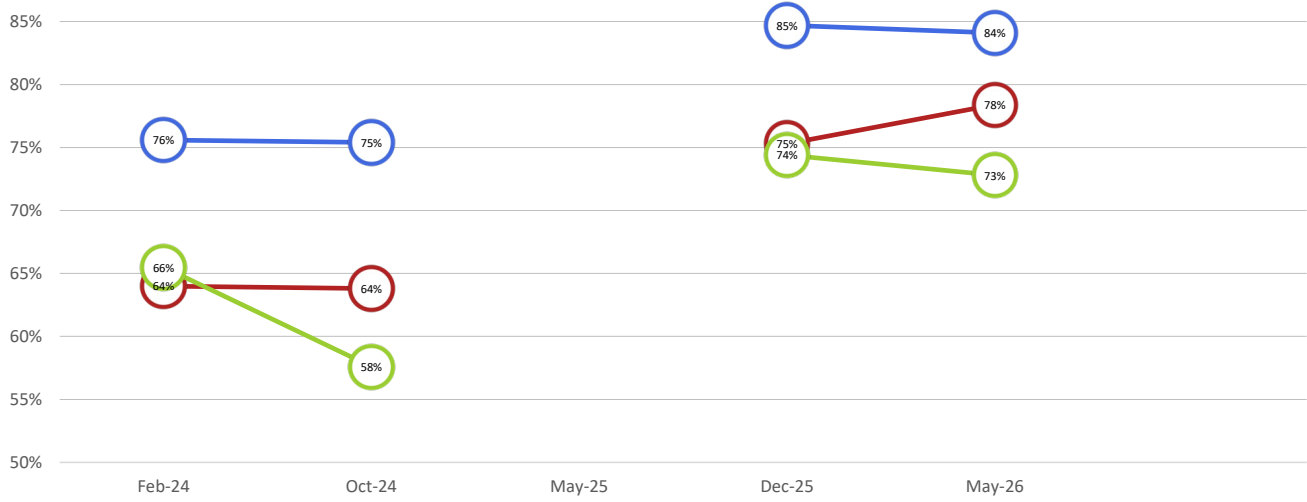
Center Services - Percent Agree

—○— Center Life
 —○— Food Services
 —○— Recreation
 —○— Residential



Center Services - Percent Agree (continued)

● Counselors ● Disability Services ● Health and Wellness



Section 2: Summary

Center & Region: NEWHAMPSHIRE, BOSTON

Contractor: C00300, ADAMS AND ASSOCIATES

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 203

Number of Fully-Completed Surveys: 192

Response Rate:

Complete: 95%

Incomplete or Partially Complete: 5%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	41%	59%		61%	39%	
Willing to take the survey	95%	5%		98%	2%	
Center shared last SEA survey results	52%	24%	24%	46%	29%	25%

Overall Impressions						
Overall Impressions	71%	28%	1%	61%	38%	1%
Center Services						
Center Life	74%	22%	4%	62%	35%	3%
Health and Wellness	73%	21%	6%	70%	26%	5%
Disability Services	78%	18%	3%	72%	24%	5%
Counselors	84%	14%	2%	79%	18%	3%
Recreation	77%	16%	7%	73%	22%	5%
Food Services	75%	24%	1%	63%	36%	1%
Residential	61%	35%	5%	54%	42%	3%
Career Success						
Career Preparation Phase	87%	12%	1%	87%	11%	2%
Career Readiness	84%	16%		77%	22%	0%
Academics						
Reading	80%	17%	3%	77%	22%	2%
Math	83%	15%	2%	77%	21%	1%
HSD/HSE	71%	26%	3%	80%	18%	1%
Career Technical Training						
Career Technical Training: Basic	84%	15%	0%	85%	14%	1%
Advanced Training	57%		43%	79%	17%	4%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: NEWHAMPSHIRE, BOSTON

Contractor: C00300, ADAMS AND ASSOCIATES

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 203

Number of Fully-Completed Surveys: 192

Response Rate:

Complete: 95%

Incomplete or Partially Complete: 5%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	41%	59%		61%	39%	
Willing to take the survey	95%	5%		98%	2%	
Center shared last SEA survey results	52%	24%	24%	46%	29%	25%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	62%	37%	2%	51%	48%	1%
Staff encourage students to succeed	87%	11%	2%	76%	23%	1%
Center welcomes all people	78%	20%		65%	34%	
They have not seen unfair treatment of students	52%	46%		45%	54%	
Job Corps has been a positive experience	75%	25%		64%	36%	
They would recommend Job Corps to a friend	71%	29%		66%	34%	
Weighted Average:	71%	28%	1%	61%	38%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	84%	12%	4%	74%	24%	3%
The center is well organized	67%	30%	3%	51%	47%	2%
The center staff announce important information when needed	66%	32%	3%	60%	38%	1%
The buildings are in good repair	74%	24%	2%	60%	38%	1%
The facilities are clean	77%	21%	2%	66%	33%	1%
They can talk to center staff about their opinions about the center	73%	22%	5%	60%	36%	5%
The center has helped arrange child care, if needed				54%	46%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				71%	22%	7%
Non-Res: The center helps students get to center and back home every day	58%	11%	32%	55%	26%	19%
Non-Res: The center provides space for students to study on center	84%		16%	58%	24%	18%
Non-Res: Teachers are willing to listen to concerns	95%		5%	77%	17%	6%
Non-Res: The center has a designated staff person to address the needs of non-residential students	84%	11%	5%	62%	24%	14%
Non-Res: The center staff are helpful explaining leave policy	79%	11%	11%	67%	23%	10%
Weighted Average:	74%	22%	4%	62%	35%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	72%	24%	4%	73%	25%	2%
The health and wellness staff help students understand their health care needs	74%	23%	3%	72%	26%	2%
The health and wellness staff treat students with respect	82%	15%	3%	79%	20%	2%
The health and wellness staff keep students' personal health information private	84%	12%	4%	82%	15%	3%
Health services teach students to manage their health better	73%	22%	5%	70%	27%	3%
The health and wellness staff are available to students during the training day	84%	13%	3%	72%	25%	3%
Health services are available to students as needed	47%	39%	14%	47%	42%	11%
The health and wellness staff helped them get health services off center as needed	65%	20%	15%	62%	27%	10%
Weighted Average:	73%	21%	6%	70%	26%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	78%	16%	6%	68%	25%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	67%	33%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	87%	13%		83%	17%	
Receiving accommodations improved their ability to participate in the Job Corps program	89%	11%		79%	19%	2%
Weighted Average:	78%	18%	3%	72%	24%	5%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	92%	8%	1%	87%	12%	1%
The counselors help them plan and meet goals	84%	15%	1%	80%	17%	2%
They could ask the counselors for help	84%	14%	2%	76%	21%	3%
The counselors respond quickly	74%	22%	4%	72%	24%	4%
The counselors keep their personal information private	87%	11%	2%	83%	14%	4%
Weighted Average:	84%	14%	2%	79%	18%	3%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	80%	14%	6%	77%	19%	4%
The recreational staff organize activities that students enjoy	72%	20%	8%	69%	25%	5%
There are recreational activities available after training hours	83%	10%	6%	79%	18%	3%
The equipment in the recreation area works and is clean	73%	18%	8%	71%	24%	6%
Non-Res: They are encouraged to participate in recreational activities	74%	11%	16%	65%	22%	13%
Weighted Average:	77%	16%	7%	73%	22%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	87%	13%		80%	19%	1%
The cafeteria food tastes good	47%	53%	1%	42%	57%	1%
The cafeteria has healthy meal choices	75%	25%		61%	38%	1%
The cafeteria meets students' needs	72%	23%	5%	66%	30%	4%
The cafeteria is clean	87%	13%		72%	27%	1%
The food in the cafeteria is well cooked and fresh	70%	30%		50%	49%	1%
They get enough food	84%	15%	1%	70%	29%	1%
Weighted Average:	75%	24%	1%	63%	36%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	60%	36%	4%	49%	49%	2%
Dorm rooms	70%	28%	1%	57%	42%	1%
The bathrooms in dorms	64%	34%	2%	49%	50%	1%
The shared dorm space	68%	29%	3%	57%	41%	2%
The laundry rooms	44%	55%	1%	53%	46%	1%
The Resident Advisor (RA) or dorm staff	80%	18%	2%	66%	33%	1%
The access to computers	54%	35%	11%	48%	44%	8%
The access to the internet	62%	36%	1%	56%	43%	1%
Dorm safety	78%	20%	2%	65%	33%	1%
The study spaces available after training hours	65%	25%	10%	58%	36%	6%
Tutoring after training hours	52%	29%	19%	42%	41%	17%
Center-provided transportation	56%	37%	7%	56%	37%	6%
Dorm problems being fixed	50%	46%	4%	42%	56%	3%
The dorm clean up duties and other clean up duties are assigned to students fairly	61%	38%	1%	69%	29%	2%
The dorm is safe and does not have any health and/or safety hazards	45%	55%		44%	56%	
Weighted Average:	61%	35%	5%	54%	42%	3%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Success						
Career Preparation Phase						
Percent of students who agreed that:						
The CPP instructors treat students with respect	94%	6%		92%	7%	1%
The CPP instructors care about student success	94%	6%		90%	8%	2%
The CPP classes are well-planned and organized	88%	12%		84%	15%	1%
The CPP classes have working equipment	82%	18%		87%	12%	1%
Their CPP class has helped identify the right trade	88%	12%		86%	12%	2%
The CPP class has better prepared them for a job	76%	18%	6%	83%	14%	3%
The CPP class has better prepared them for finding a job	71%	24%	6%	79%	17%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	94%	6%		89%	9%	2%
My CPP instructor is helpful during class	94%	6%		90%	8%	1%
My CPP instructor treats students fairly	88%	12%		89%	10%	1%
Weighted Average:	87%	12%	1%	87%	11%	2%

Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	75%	25%		67%	33%	
They have learned how to be professional during a job interview	90%	10%		85%	15%	
They have learned how to write a resume and complete an application	90%	10%		85%	15%	
They have learned how to manage money	78%	23%		78%	22%	
They have learned how to live on their own	80%	20%		77%	23%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	95%	5%		78%	19%	2%
Weighted Average:	84%	16%		77%	22%	0%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	87%	10%	3%	83%	15%	1%
The reading classes are well-planned and organized	79%	18%	3%	77%	21%	2%
The reading classes have enough working equipment	83%	14%	3%	77%	21%	2%
The reading teachers care about students learning to read and write well	84%	12%	4%	80%	18%	2%
The reading teachers clearly describe the material covered in class	86%	10%	4%	79%	19%	2%
The reading teachers care about the student's success	84%	10%	5%	81%	17%	2%
The reading teachers are helpful	81%	16%	4%	80%	18%	1%
The reading teachers treat students fairly	83%	14%	3%	80%	18%	2%
There are no issues that makes it difficult to learn in reading class	52%	48%		55%	45%	
Weighted Average:	80%	17%	3%	77%	22%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	86%	12%	2%	83%	16%	1%
The math classes are well-planned and organized	84%	13%	3%	76%	22%	1%
The math classes have working equipment (for example, computers, books, or printers).	82%	15%	3%	79%	20%	2%
The math teachers care about students learning math well	88%	10%	2%	81%	18%	2%
The math teachers clearly describe the material covered in class	88%	10%	2%	78%	20%	1%
The math teachers care about the student's success	87%	10%	3%	80%	17%	2%
The math teachers are helpful	83%	15%	2%	80%	18%	1%
The math teachers treat students fairly	86%	11%	3%	81%	18%	1%
There are no issues that makes it difficult to learn in math class	62%	38%		56%	44%	
Weighted Average:	83%	15%	2%	77%	21%	1%

HSD/HSE						
Percent of students who agreed that:						
They are making progress towards obtaining a high school diploma or equivalent	81%	19%		91%	9%	
They are satisfied with instruction	69%	31%		81%	19%	
The high school teachers treat students with respect	67%	31%	3%	84%	15%	2%
The high school classes are well-planned and organized	69%	25%	6%	77%	21%	2%
The high school classes have enough working equipment	75%	25%		80%	18%	2%
The high school teachers are able to assist with course work	72%	25%	3%	79%	19%	2%
The high school teachers care about the student's success	69%	28%	3%	83%	15%	2%
They are gaining the required knowledge in the high school class	72%	19%	8%	82%	16%	2%
There are no issues that makes it difficult to learn in high school class	69%	31%		63%	37%	
The high school teachers are helpful	64%	31%	6%	81%	17%	2%
The high school teacher treat students fairly	78%	19%	3%	80%	18%	2%
Weighted Average:	71%	26%	3%	80%	18%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	91%	9%		94%	6%	
The trade instructors treat students with respect	88%	10%	1%	89%	10%	1%
The trade instructors care about the student's success	91%	9%		89%	9%	1%
The trade instructors' lessons are well-planned and organized	82%	18%		83%	16%	1%
The trade classes have working equipment that is up-to-date	86%	14%		83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	85%	14%	1%	89%	10%	1%
The trade instructors are able to clearly explain each skill	85%	15%		86%	13%	1%
The trade instructors are experienced and able to assist students	87%	13%		90%	10%	1%
There are no issues that makes it difficult to learn in trade class	62%	38%		66%	34%	
Work-based learning has improved their skills and their knowledge related to their trade	88%	13%		82%	16%	2%
The trade instructors are helpful	82%	18%		88%	12%	1%
The trade instructors treat students fairly	87%	12%	1%	86%	13%	1%
Weighted Average:	84%	15%	0%	85%	14%	1%

Advanced Training						
Percent of students who agreed that:						
The Advanced Training instructors treat students with respect	55%		45%	81%	15%	4%
The Advanced Training classes are well-planned and organized	55%		45%	74%	22%	4%
The Advanced Training instructors clearly explain each skill	55%		45%	76%	20%	4%
The Advanced Training instructors are experienced and able to assist students	55%		45%	83%	13%	4%
The Advanced Training courses have added to what they learned in the basic trade program	64%		36%	79%	15%	5%
The Advanced Training program will improve their career options	64%		36%	84%	12%	4%
The Advanced Training instructors help students	55%		45%	81%	14%	4%
The Advanced Training instructors treat students fairly	55%		45%	74%	22%	4%
Weighted Average:	57%		43%	79%	17%	4%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.
Gray cell color indicates that 'Does not know/apply' was not an option for that question.