

Section 1: Highlights

Center & Region: NEWORLEANS, DALLAS

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 86

Number of Fully-Completed Surveys: 72

Response Rate: 84%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Career Readiness	Recreation
Career Preparation Phase	Center Life
Career Technical Training: Basic	Overall Impressions

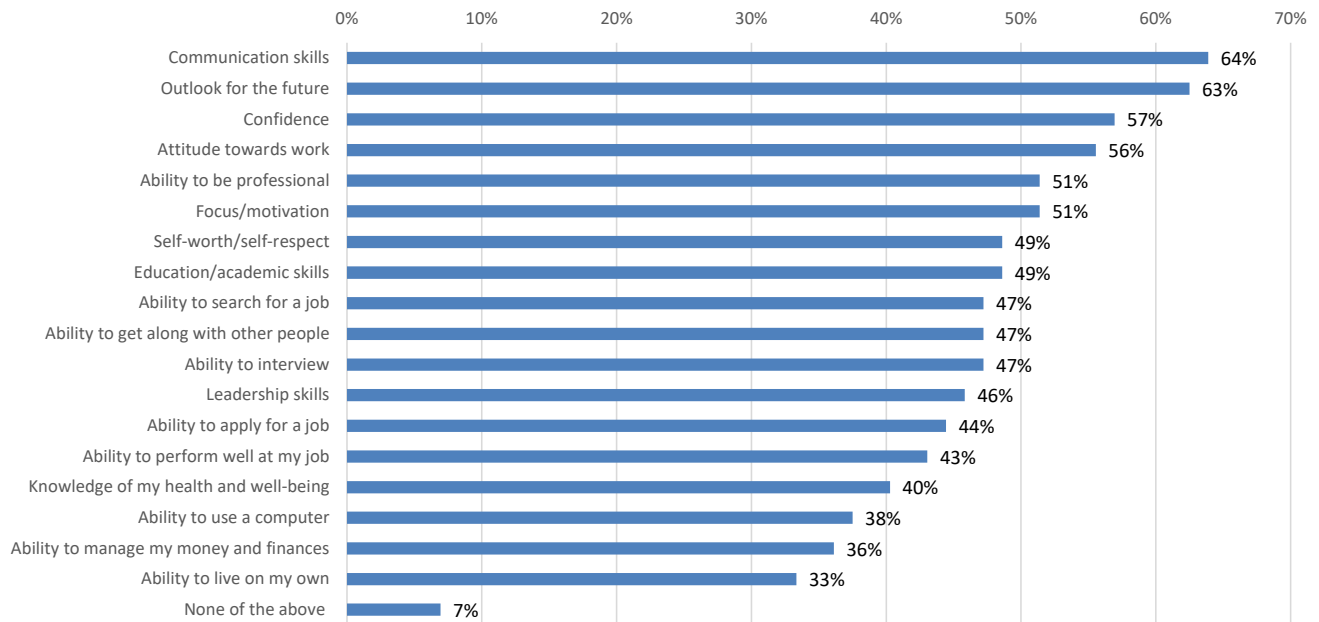
<i>Above National Average</i>	<i>Below National Average*</i>
Food Services	Reading
Career Readiness	HSD/HSE
Overall Impressions	Recreation
Health and Wellness	
Center Life	
Math	
Career Preparation Phase	
Disability Services	
Counselors	
Career Technical Training: Basic	

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

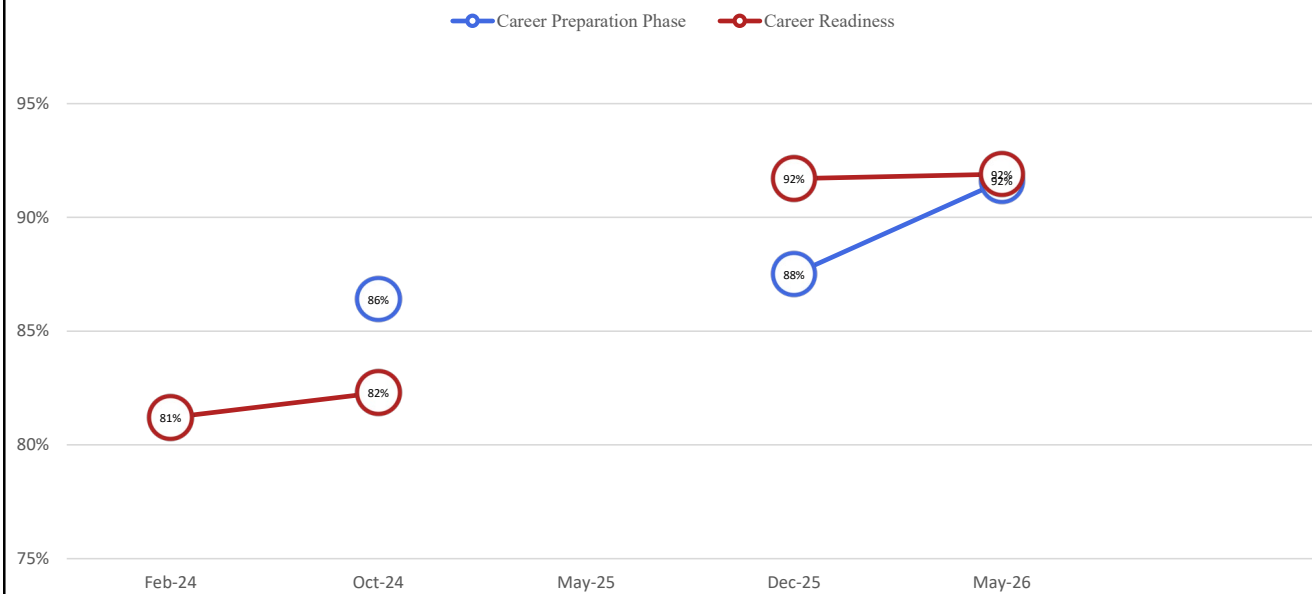
<i>Top 5 questions</i>	<i>Percent of students</i>
They have learned how to be professional during a job interview	100.0%
They have learned how to write a resume and complete an application	100.0%
Their CTS Counselor has been helpful with their job search and in preparing them for life	100.0%
They are satisfied with their current trade	95.9%
The CPP instructors treat students with respect	94.7%

<i>Bottom 5 questions</i>	<i>Percent of students</i>
Health services are available to students as needed	58.9%
They have not seen unfair treatment of students	58.9%
Staff treat students fairly	60.3%
The cafeteria food tastes good	60.7%
The recreational staff organize activities that students enjoy	65.3%

Job Corps Improved my Skills

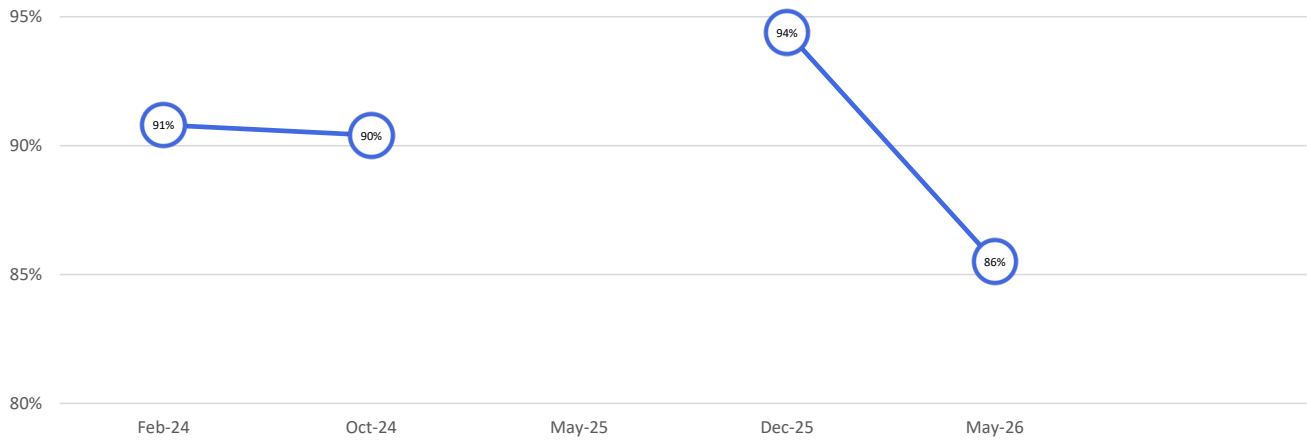


Career Success - Percent Agree



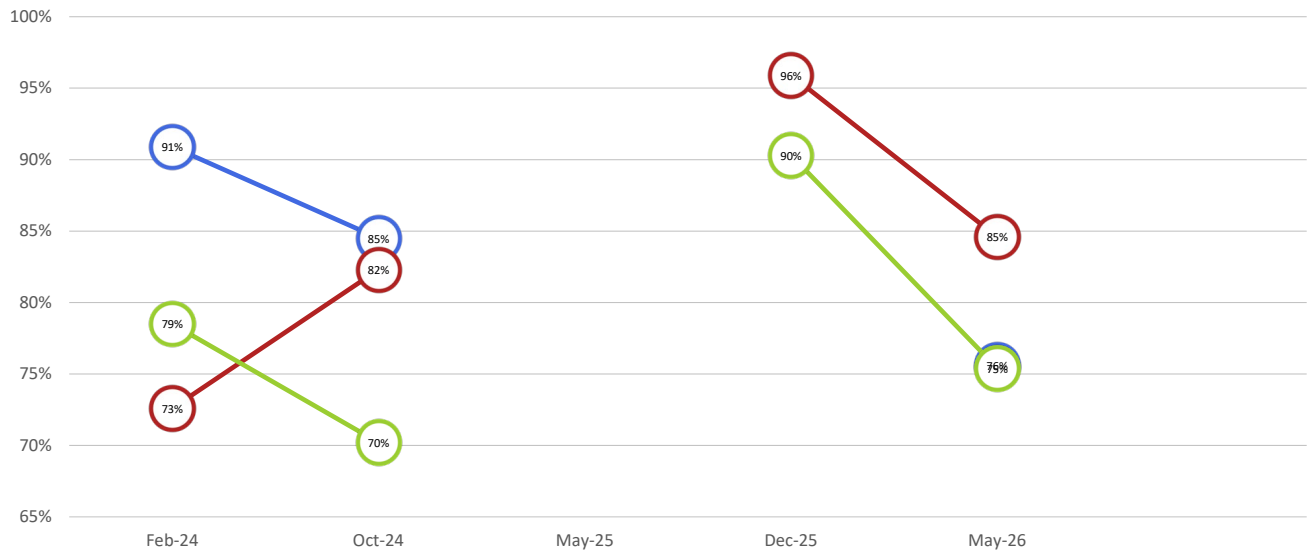
Career Technical Training - Percent Agree

—○— Career Technical Training: Basic



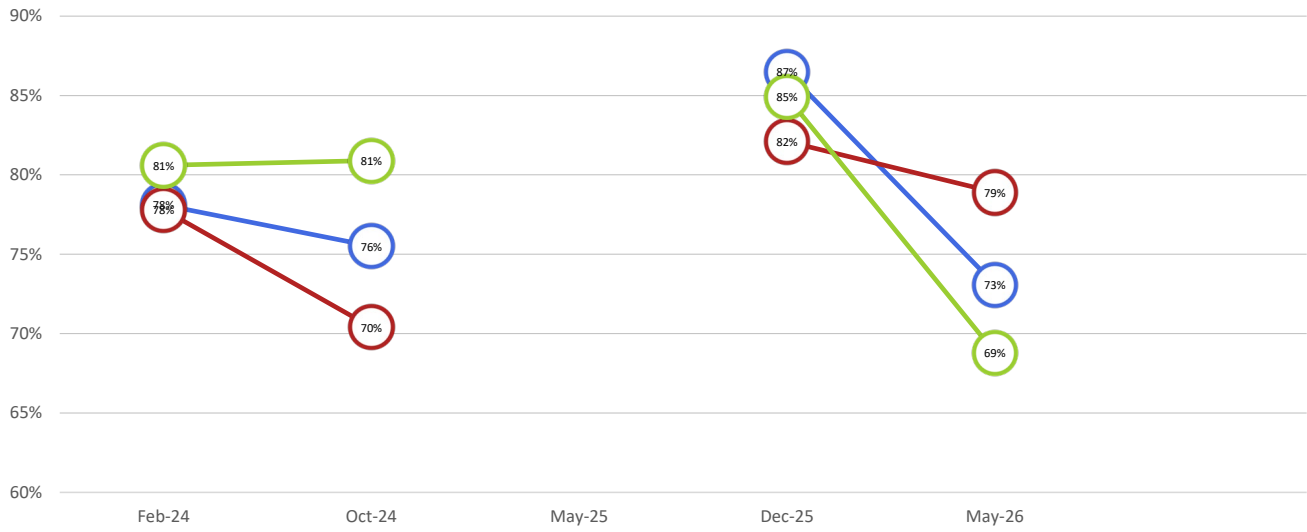
Academics - Percent Agree

—○— HSD/HSE —○— Math —○— Reading



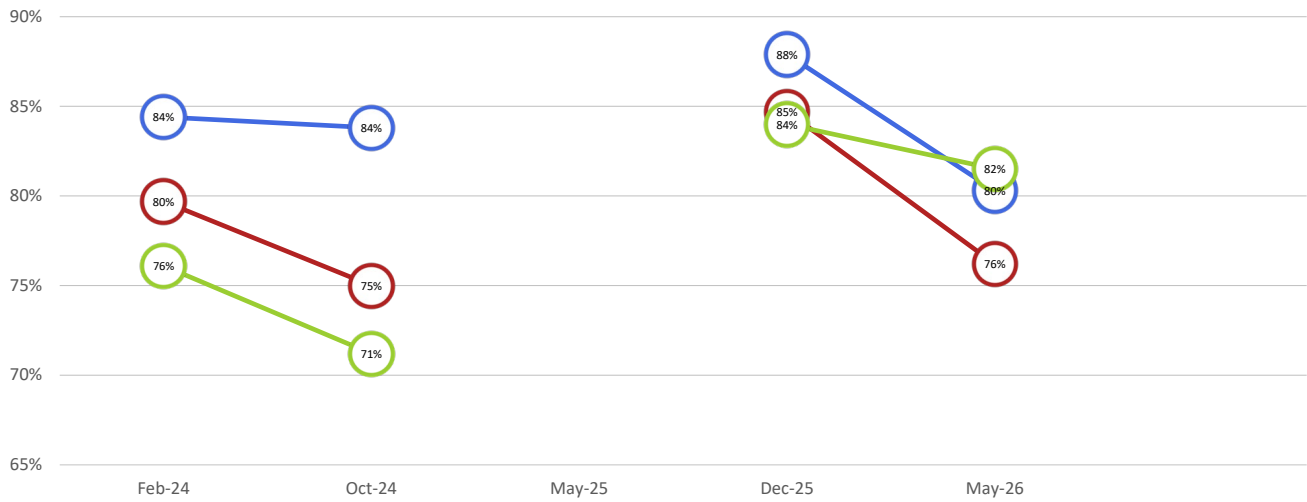
Center Services - Percent Agree

Center Life Food Services Recreation



Center Services - Percent Agree (continued)

Counselors Disability Services Health and Wellness



Section 2: Summary

Center & Region: NEWORLEANS, DALLAS

Contractor: C14400, ALTERNATE PERSPECTIVES
INC

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 86

Number of Fully-Completed Surveys: 72

Response Rate:

Complete: 84%

Incomplete or Partially Complete: 16%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	84%	16%		61%	39%	
Willing to take the survey	100%			98%	2%	
Center shared last SEA survey results	54%	26%	19%	46%	29%	25%

Overall Impressions						
Overall Impressions	75%	24%	2%	61%	38%	1%
Center Services						
Center Life	73%	23%	4%	62%	35%	3%
Health and Wellness	82%	13%	6%	70%	26%	5%
Disability Services	76%	18%	6%	72%	24%	5%
Counselors	80%	17%	3%	79%	18%	3%
Recreation	69%	26%	6%	73%	22%	5%
Food Services	79%	21%	0%	63%	36%	1%
Career Success						
Career Preparation Phase	92%	8%	1%	87%	11%	2%
Career Readiness	92%	8%		77%	22%	0%
Academics						
Reading	75%	21%	3%	77%	22%	2%
Math	85%	14%	2%	77%	21%	1%
HSD/HSE	76%	15%	9%	80%	18%	1%
Career Technical Training						
Career Technical Training: Basic	86%	13%	2%	85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: NEWORLEANS, DALLAS

Contractor: C14400, ALTERNATE PERSPECTIVES
INC

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 86

Number of Fully-Completed Surveys: 72

Response Rate:

Complete: 84%

Incomplete or Partially Complete: 16%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	84%	16%		61%	39%	
Willing to take the survey	100%			98%	2%	
Center shared last SEA survey results	54%	26%	19%	46%	29%	25%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	60%	38%	1%	51%	48%	1%
Staff encourage students to succeed	84%	15%	1%	76%	23%	1%
Center welcomes all people	81%	18%		65%	34%	
They have not seen unfair treatment of students	59%	36%		45%	54%	
Job Corps has been a positive experience	82%	18%		64%	36%	
They would recommend Job Corps to a friend	82%	18%		66%	34%	
Weighted Average:	75%	24%	2%	61%	38%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	81%	18%	1%	74%	24%	3%
The center is well organized	71%	28%	1%	51%	47%	2%
The center staff announce important information when needed	68%	28%	4%	60%	38%	1%
The buildings are in good repair	68%	29%	3%	60%	38%	1%
The facilities are clean	72%	25%	3%	66%	33%	1%
They can talk to center staff about their opinions about the center	74%	24%	3%	60%	36%	5%
The center has helped arrange child care, if needed				54%	46%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely	74%	18%	8%	71%	22%	7%
Non-Res: The center helps students get to center and back home every day				55%	26%	19%
Non-Res: The center provides space for students to study on center	74%	21%	6%	58%	24%	18%
Non-Res: Teachers are willing to listen to concerns	79%	14%	7%	77%	17%	6%
Non-Res: The center has a designated staff person to address the needs of non-residential students				62%	24%	14%
Non-Res: The center staff are helpful explaining leave policy				67%	23%	10%
Weighted Average:	73%	23%	4%	62%	35%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	89%	8%	3%	73%	25%	2%
The health and wellness staff help students understand their health care needs	84%	12%	4%	72%	26%	2%
The health and wellness staff treat students with respect	88%	11%	1%	79%	20%	2%
The health and wellness staff keep students' personal health information private	90%	7%	3%	82%	15%	3%
Health services teach students to manage their health better	86%	10%	4%	70%	27%	3%
The health and wellness staff are available to students during the training day	82%	14%	4%	72%	25%	3%
Health services are available to students as needed	59%	23%	18%	47%	42%	11%
The health and wellness staff helped them get health services off center as needed	74%	18%	8%	62%	27%	10%
Weighted Average:	82%	13%	6%	70%	26%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	74%	16%	10%	68%	25%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	71%	29%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	81%	19%		83%	17%	
Receiving accommodations improved their ability to participate in the Job Corps program	88%	13%		79%	19%	2%
Weighted Average:	76%	18%	6%	72%	24%	5%

	Center (%)			Nation (%)		
Percent of students:	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	89%	10%	1%	87%	12%	1%
The counselors help them plan and meet goals	81%	18%	1%	80%	17%	2%
They could ask the counselors for help	78%	19%	3%	76%	21%	3%
The counselors respond quickly	77%	18%	5%	72%	24%	4%
The counselors keep their personal information private	77%	19%	4%	83%	14%	4%
Weighted Average:	80%	17%	3%	79%	18%	3%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect				77%	19%	4%
The recreational staff organize activities that students enjoy	65%	28%	7%	69%	25%	5%
There are recreational activities available after training hours				79%	18%	3%
The equipment in the recreation area works and is clean				71%	24%	6%
Non-Res: They are encouraged to participate in recreational activities	72%	24%	4%	65%	22%	13%
Weighted Average:	69%	26%	6%	73%	22%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	89%	11%		80%	19%	1%
The cafeteria food tastes good	61%	39%		42%	57%	1%
The cafeteria has healthy meal choices	82%	18%		61%	38%	1%
The cafeteria meets students' needs	75%	21%	3%	66%	30%	4%
The cafeteria is clean	82%	18%		72%	27%	1%
The food in the cafeteria is well cooked and fresh	74%	26%		50%	49%	1%
They get enough food	90%	10%		70%	29%	1%
Weighted Average:	79%	21%	0%	63%	36%	1%

	Center (%)			Nation (%)		
Percent of students:	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Success						
Career Preparation Phase						
Percent of students who agreed that:						
The CPP instructors treat students with respect	95%	5%		92%	7%	1%
The CPP instructors care about student success	95%	5%		90%	8%	2%
The CPP classes are well-planned and organized	89%	11%		84%	15%	1%
The CPP classes have working equipment	95%	5%		87%	12%	1%
Their CPP class has helped identify the right trade	89%	11%		86%	12%	2%
The CPP class has better prepared them for a job	89%	11%		83%	14%	3%
The CPP class has better prepared them for finding a job	84%	11%	5%	79%	17%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	89%	11%		89%	9%	2%
My CPP instructor is helpful during class	95%	5%		90%	8%	1%
My CPP instructor treats students fairly	95%	5%		89%	10%	1%
Weighted Average:	92%	8%	1%	87%	11%	2%

Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	80%	20%		67%	33%	
They have learned how to be professional during a job interview	100%			85%	15%	
They have learned how to write a resume and complete an application	100%			85%	15%	
They have learned how to manage money	92%	8%		78%	22%	
They have learned how to live on their own	83%	17%		77%	23%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	100%			78%	19%	2%
Weighted Average:	92%	8%		77%	22%	0%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	80%	16%	4%	83%	15%	1%
The reading classes are well-planned and organized	76%	20%	4%	77%	21%	2%
The reading classes have enough working equipment	71%	25%	4%	77%	21%	2%
The reading teachers care about students learning to read and write well	78%	18%	4%	80%	18%	2%
The reading teachers clearly describe the material covered in class	73%	24%	4%	79%	19%	2%
The reading teachers care about the student's success	80%	16%	4%	81%	17%	2%
The reading teachers are helpful	76%	20%	4%	80%	18%	1%
The reading teachers treat students fairly	75%	22%	4%	80%	18%	2%
There are no issues that makes it difficult to learn in reading class	69%	31%		55%	45%	
Weighted Average:	75%	21%	3%	77%	22%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	88%	10%	2%	83%	16%	1%
The math classes are well-planned and organized	83%	15%	2%	76%	22%	1%
The math classes have working equipment (for example, computers, books, or printers).	85%	14%	2%	79%	20%	2%
The math teachers care about students learning math well	86%	12%	2%	81%	18%	2%
The math teachers clearly describe the material covered in class	85%	14%	2%	78%	20%	1%
The math teachers care about the student's success	88%	10%	2%	80%	17%	2%
The math teachers are helpful	86%	10%	3%	80%	18%	1%
The math teachers treat students fairly	85%	14%	2%	81%	18%	1%
There are no issues that makes it difficult to learn in math class	75%	25%		56%	44%	
Weighted Average:	85%	14%	2%	77%	21%	1%

HSD/HSE						
Percent of students who agreed that:						
They are making progress towards obtaining a high school diploma or equivalent	94%	6%		91%	9%	
They are satisfied with instruction	94%	6%		81%	19%	
The high school teachers treat students with respect	69%	19%	13%	84%	15%	2%
The high school classes are well-planned and organized	69%	19%	13%	77%	21%	2%
The high school classes have enough working equipment	69%	19%	13%	80%	18%	2%
The high school teachers are able to assist with course work	75%	13%	13%	79%	19%	2%
The high school teachers care about the student's success	75%	13%	13%	83%	15%	2%
They are gaining the required knowledge in the high school class	69%	19%	13%	82%	16%	2%
There are no issues that makes it difficult to learn in high school class	75%	25%		63%	37%	
The high school teachers are helpful	69%	19%	13%	81%	17%	2%
The high school teacher treat students fairly	75%	13%	13%	80%	18%	2%
Weighted Average:	76%	15%	9%	80%	18%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	96%	4%		94%	6%	
The trade instructors treat students with respect	88%	10%	2%	89%	10%	1%
The trade instructors care about the student's success	88%	10%	2%	89%	9%	1%
The trade instructors' lessons are well-planned and organized	82%	16%	2%	83%	16%	1%
The trade classes have working equipment that is up-to-date	84%	14%	2%	83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	88%	10%	2%	89%	10%	1%
The trade instructors are able to clearly explain each skill	84%	12%	4%	86%	13%	1%
The trade instructors are experienced and able to assist students	84%	14%	2%	90%	10%	1%
There are no issues that makes it difficult to learn in trade class	78%	22%		66%	34%	
Work-based learning has improved their skills and their knowledge related to their trade	93%	7%		82%	16%	2%
The trade instructors are helpful	86%	12%	2%	88%	12%	1%
The trade instructors treat students fairly	82%	16%	2%	86%	13%	1%
Weighted Average:	86%	13%	2%	85%	14%	1%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Gray cell color indicates that 'Does not know/apply' was not an option for that question.