

Section 1: Highlights

Center & Region: NORTHLANDS, BOSTON

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 99

Number of Fully-Completed Surveys: 84

Response Rate: 85%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Career Technical Training: Basic	Health and Wellness
HSD/HSE	Overall Impressions
Recreation	Center Life

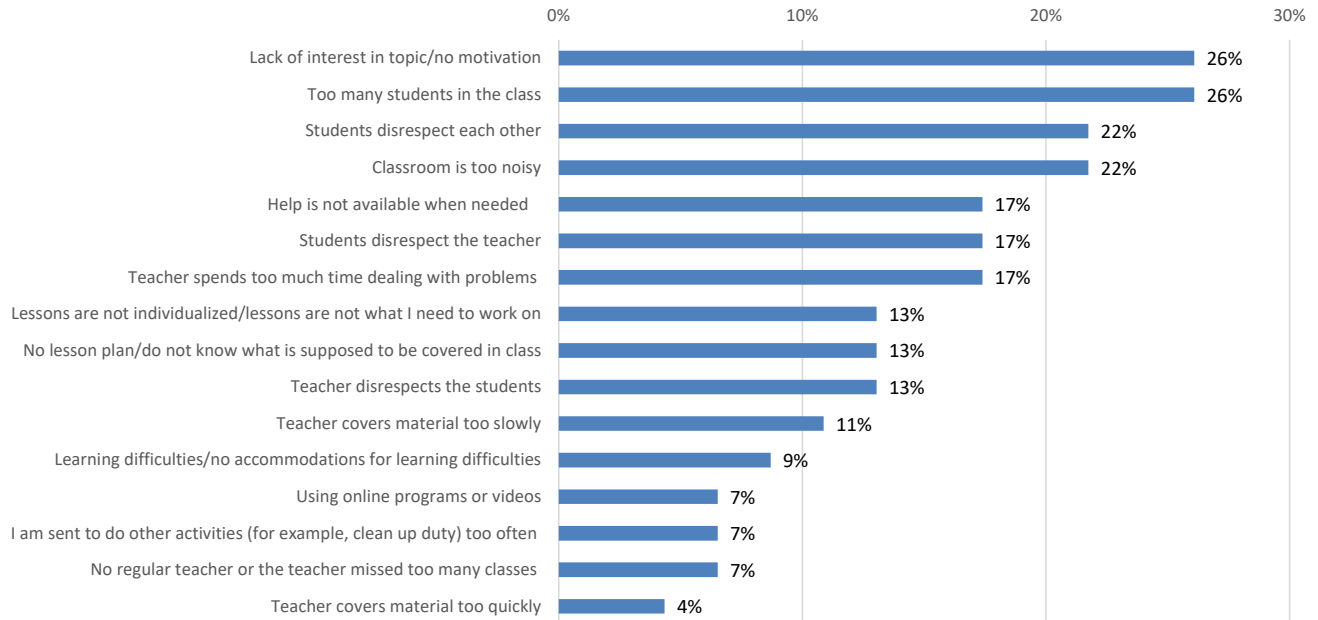
<i>Above National Average</i>	<i>Below National Average*</i>
Residential	Career Readiness
Recreation	Reading
Food Services	Health and Wellness
HSD/HSE	
Career Technical Training: Basic	
Disability Services	
Counselors	

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

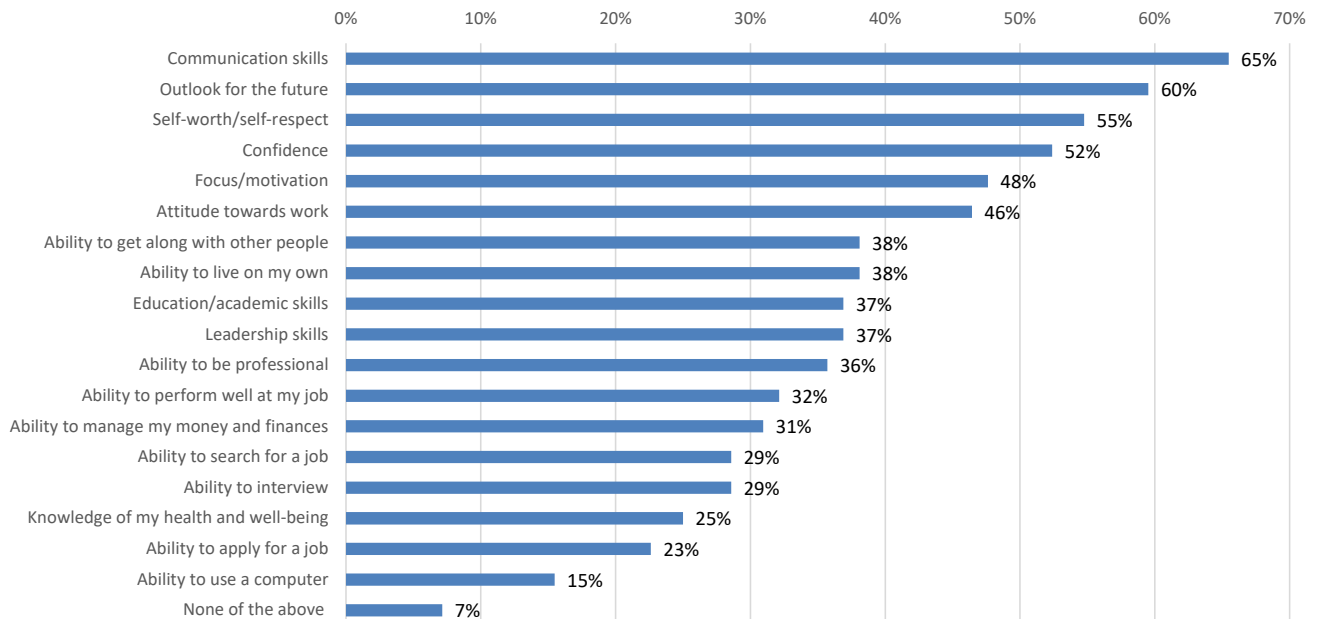
<i>Top 5 questions</i>	<i>Percent of students</i>
They are satisfied with instruction	100.0%
The trade instructors are experienced and able to assist students	95.2%
The trade instructors are helpful	95.2%
They are learning the necessary skills in trade classes to perform a job	95.2%
The trade classes have working equipment that is up-to-date	92.9%

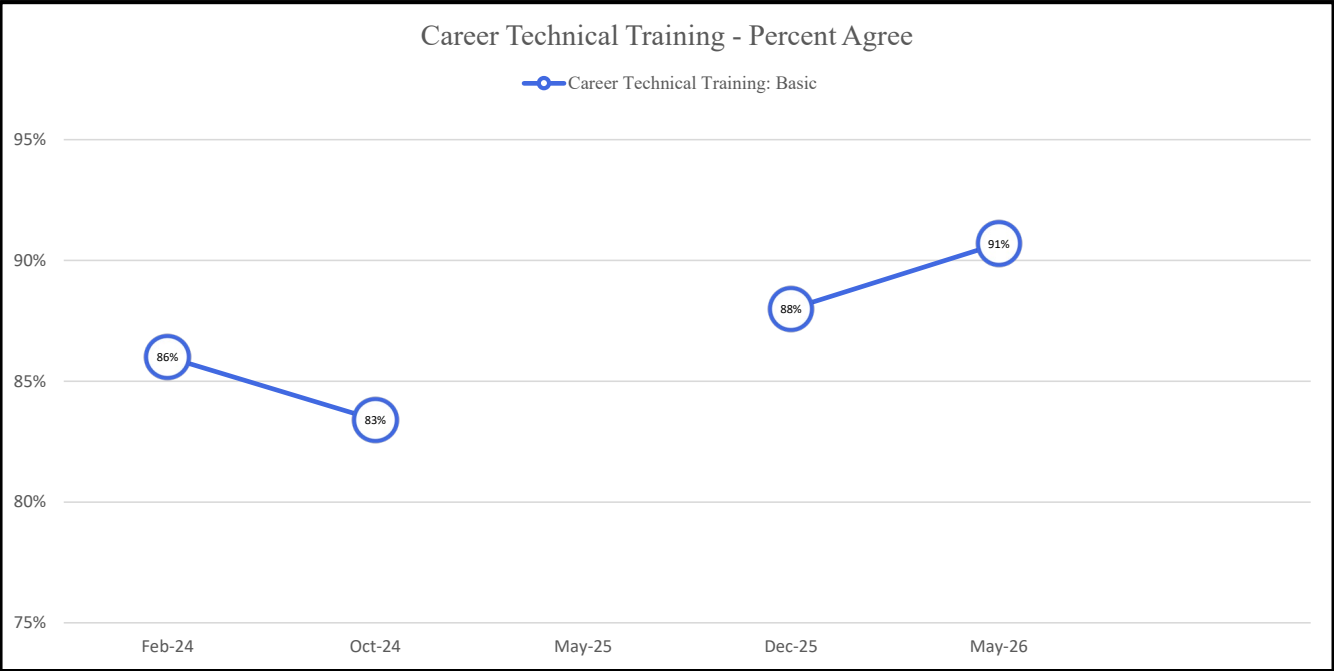
<i>Bottom 5 questions</i>	<i>Percent of students</i>
They have not seen unfair treatment of students	40.5%
Tutoring after training hours	41.7%
Health services are available to students as needed	42.9%
There are no issues that makes it difficult to learn in math class	43.5%
Staff treat students fairly	45.2%

Causes for Difficulties in Math Class



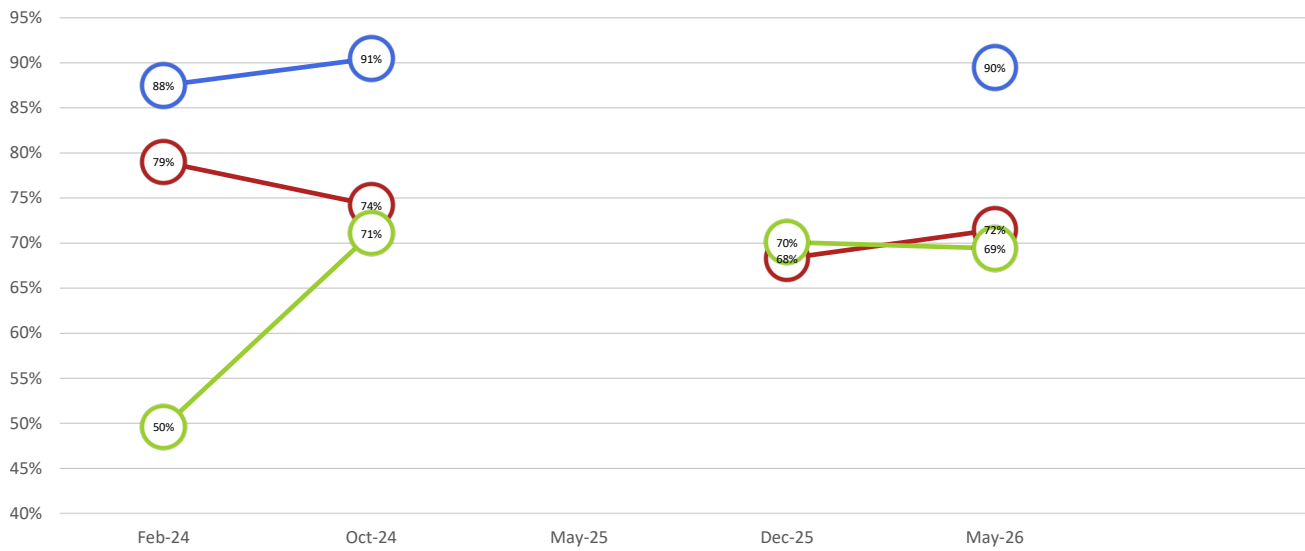
Job Corps Improved my Skills





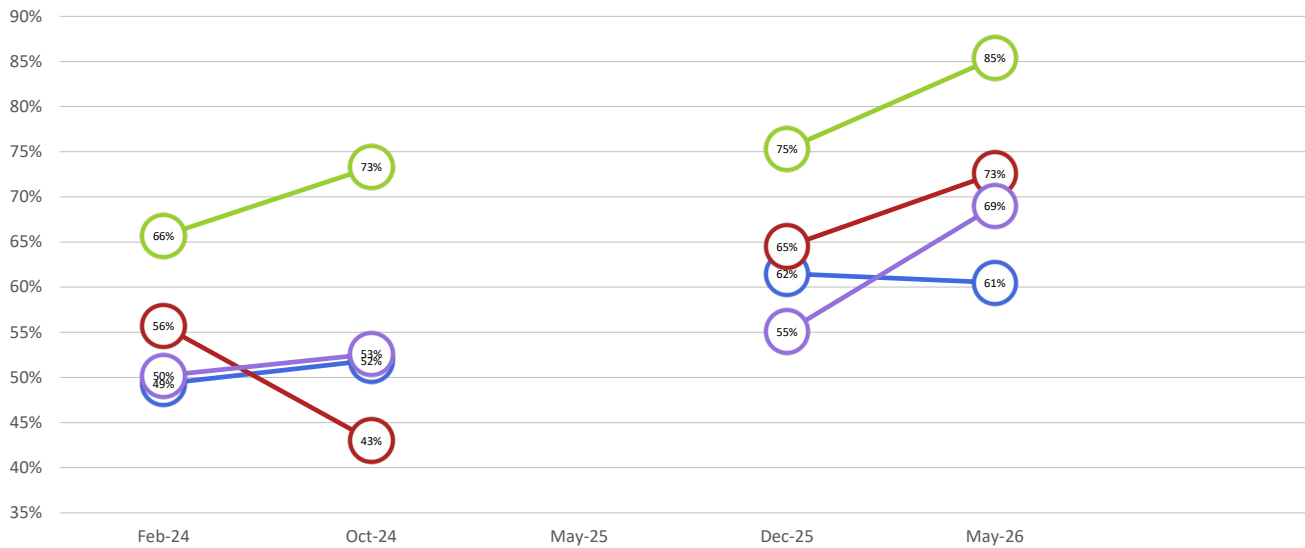
Academics - Percent Agree

HSD/HSE Math Reading



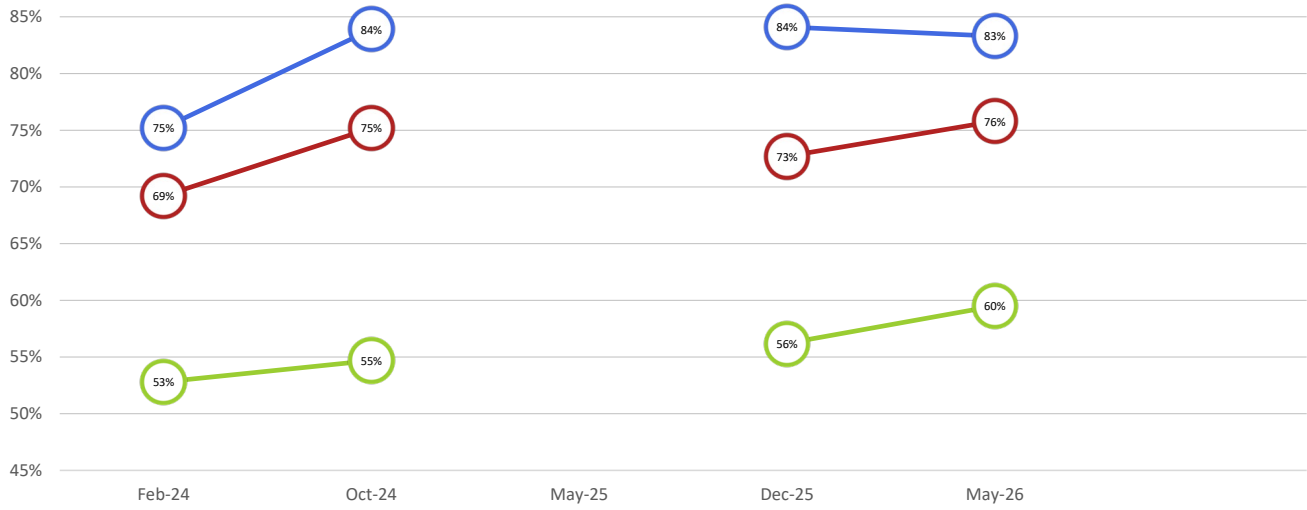
Center Services - Percent Agree

Center Life Food Services Recreation Residential



Center Services - Percent Agree (continued)

—○— Counselors —○— Disability Services —○— Health and Wellness



Section 2: Summary

Center & Region: NORTHLANDS, BOSTON

Contractor: C14600, FOXMAR, INC

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 99

Number of Fully-Completed Surveys: 84

Response Rate:

Complete: 85%

Incomplete or Partially Complete: 15%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	39%	61%		61%	39%	
Willing to take the survey	100%			98%	2%	
Center shared last SEA survey results	58%	15%	26%	46%	29%	25%

Overall Impressions						
Overall Impressions	60%	40%	0%	61%	38%	1%
Center Services						
Center Life	61%	39%	1%	62%	35%	3%
Health and Wellness	60%	38%	2%	70%	26%	5%
Disability Services	76%	19%	5%	72%	24%	5%
Counselors	83%	16%	1%	79%	18%	3%
Recreation	85%	13%	1%	73%	22%	5%
Food Services	73%	27%	1%	63%	36%	1%
Residential	69%	27%	4%	54%	42%	3%
Career Success						
Career Readiness	70%	30%		77%	22%	0%
Academics						
Reading	69%	28%	2%	77%	22%	2%
Math	71%	29%		77%	21%	1%
HSD/HSE	90%	10%		80%	18%	1%
Career Technical Training						
Career Technical Training: Basic	91%	9%		85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: NORTHLANDS, BOSTON

Contractor: C14600, FOXMAR, INC

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 99

Number of Fully-Completed Surveys: 84

Response Rate:

Complete: 85%

Incomplete or Partially Complete: 15%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	39%	61%		61%	39%	
Willing to take the survey	100%			98%	2%	
Center shared last SEA survey results	58%	15%	26%	46%	29%	25%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	45%	55%		51%	48%	1%
Staff encourage students to succeed	74%	26%		76%	23%	1%
Center welcomes all people	61%	39%		65%	34%	
They have not seen unfair treatment of students	40%	57%		45%	54%	
Job Corps has been a positive experience	67%	33%		64%	36%	
They would recommend Job Corps to a friend	70%	30%		66%	34%	
Weighted Average:	60%	40%	0%	61%	38%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	69%	30%	1%	74%	24%	3%
The center is well organized	49%	50%	1%	51%	47%	2%
The center staff announce important information when needed	55%	45%		60%	38%	1%
The buildings are in good repair	62%	37%	1%	60%	38%	1%
The facilities are clean	70%	29%	1%	66%	33%	1%
They can talk to center staff about their opinions about the center	58%	42%		60%	36%	5%
The center has helped arrange child care, if needed				54%	46%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				71%	22%	7%
Non-Res: The center helps students get to center and back home every day				55%	26%	19%
Non-Res: The center provides space for students to study on center				58%	24%	18%
Non-Res: Teachers are willing to listen to concerns				77%	17%	6%
Non-Res: The center has a designated staff person to address the needs of non-residential students				62%	24%	14%
Non-Res: The center staff are helpful explaining leave policy				67%	23%	10%
Weighted Average:	61%	39%	1%	62%	35%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	61%	39%		73%	25%	2%
The health and wellness staff help students understand their health care needs	57%	43%		72%	26%	2%
The health and wellness staff treat students with respect	61%	38%	1%	79%	20%	2%
The health and wellness staff keep students' personal health information private	79%	17%	5%	82%	15%	3%
Health services teach students to manage their health better	57%	42%	1%	70%	27%	3%
The health and wellness staff are available to students during the training day	58%	42%		72%	25%	3%
Health services are available to students as needed	43%	52%	5%	47%	42%	11%
The health and wellness staff helped them get health services off center as needed	61%	33%	6%	62%	27%	10%
Weighted Average:	60%	38%	2%	70%	26%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	67%	24%	10%	68%	25%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	88%	12%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	87%	13%		83%	17%	
Receiving accommodations improved their ability to participate in the Job Corps program	77%	20%	3%	79%	19%	2%
Weighted Average:	76%	19%	5%	72%	24%	5%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	87%	12%	1%	87%	12%	1%
The counselors help them plan and meet goals	85%	15%		80%	17%	2%
They could ask the counselors for help	83%	15%	1%	76%	21%	3%
The counselors respond quickly	75%	24%	1%	72%	24%	4%
The counselors keep their personal information private	87%	13%		83%	14%	4%
Weighted Average:	83%	16%	1%	79%	18%	3%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	89%	11%		77%	19%	4%
The recreational staff organize activities that students enjoy	85%	14%	1%	69%	25%	5%
There are recreational activities available after training hours	90%	8%	1%	79%	18%	3%
The equipment in the recreation area works and is clean	77%	20%	2%	71%	24%	6%
Non-Res: They are encouraged to participate in recreational activities				65%	22%	13%
Weighted Average:	85%	13%	1%	73%	22%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	87%	13%		80%	19%	1%
The cafeteria food tastes good	51%	48%	1%	42%	57%	1%
The cafeteria has healthy meal choices	78%	22%		61%	38%	1%
The cafeteria meets students' needs	80%	18%	1%	66%	30%	4%
The cafeteria is clean	76%	23%	1%	72%	27%	1%
The food in the cafeteria is well cooked and fresh	62%	37%	1%	50%	49%	1%
They get enough food	74%	26%		70%	29%	1%
Weighted Average:	73%	27%	1%	63%	36%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	65%	33%	1%	49%	49%	2%
Dorm rooms	76%	24%		57%	42%	1%
The bathrooms in dorms	58%	42%		49%	50%	1%
The shared dorm space	76%	24%		57%	41%	2%
The laundry rooms	83%	17%		53%	46%	1%
The Resident Advisor (RA) or dorm staff	87%	13%		66%	33%	1%
The access to computers	54%	31%	15%	48%	44%	8%
The access to the internet	71%	27%	1%	56%	43%	1%
Dorm safety	82%	18%		65%	33%	1%
The study spaces available after training hours	63%	24%	13%	58%	36%	6%
Tutoring after training hours	42%	37%	21%	42%	41%	17%
Center-provided transportation	76%	23%	1%	56%	37%	6%
Dorm problems being fixed	56%	42%	2%	42%	56%	3%
The dorm clean up duties and other clean up duties are assigned to students fairly	81%	13%	6%	69%	29%	2%
The dorm is safe and does not have any health and/or safety hazards	64%	36%		44%	56%	
Weighted Average:	69%	27%	4%	54%	42%	3%

	Center (%)			Nation (%)		
Percent of students:	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Success						
Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	50%	50%		67%	33%	
They have learned how to be professional during a job interview				85%	15%	
They have learned how to write a resume and complete an application				85%	15%	
They have learned how to manage money				78%	22%	
They have learned how to live on their own				77%	23%	
Their CTS Counselor has been helpful with their job search and in preparing them for life				78%	19%	2%
Weighted Average:	70%	30%		77%	22%	0%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	69%	28%	3%	83%	15%	1%
The reading classes are well-planned and organized	63%	38%		77%	21%	2%
The reading classes have enough working equipment	81%	16%	3%	77%	21%	2%
The reading teachers care about students learning to read and write well	72%	28%		80%	18%	2%
The reading teachers clearly describe the material covered in class	72%	25%	3%	79%	19%	2%
The reading teachers care about the student's success	78%	19%	3%	81%	17%	2%
The reading teachers are helpful	75%	22%	3%	80%	18%	1%
The reading teachers treat students fairly	66%	31%	3%	80%	18%	2%
There are no issues that makes it difficult to learn in reading class	50%	50%		55%	45%	
Weighted Average:	69%	28%	2%	77%	22%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	83%	17%		83%	16%	1%
The math classes are well-planned and organized	65%	35%		76%	22%	1%
The math classes have working equipment (for example, computers, books, or printers).	91%	9%		79%	20%	2%
The math teachers care about students learning math well	74%	26%		81%	18%	2%
The math teachers clearly describe the material covered in class	70%	30%		78%	20%	1%
The math teachers care about the student's success	78%	22%		80%	17%	2%
The math teachers are helpful	74%	26%		80%	18%	1%
The math teachers treat students fairly	65%	35%		81%	18%	1%
There are no issues that makes it difficult to learn in math class	43%	57%		56%	44%	
Weighted Average:	71%	29%		77%	21%	1%

HSD/HSE						
Percent of students who agreed that:						
They are making progress towards obtaining a high school diploma or equivalent	90%	10%		91%	9%	
They are satisfied with instruction	100%			81%	19%	
The high school teachers treat students with respect	90%	10%		84%	15%	2%
The high school classes are well-planned and organized	85%	15%		77%	21%	2%
The high school classes have enough working equipment	90%	10%		80%	18%	2%
The high school teachers are able to assist with course work	90%	10%		79%	19%	2%
The high school teachers care about the student's success	90%	10%		83%	15%	2%
They are gaining the required knowledge in the high school class	90%	10%		82%	16%	2%
There are no issues that makes it difficult to learn in high school class	80%	20%		63%	37%	
The high school teachers are helpful	90%	10%		81%	17%	2%
The high school teacher treat students fairly	90%	10%		80%	18%	2%
Weighted Average:	90%	10%		80%	18%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	90%	10%		94%	6%	
The trade instructors treat students with respect	90%	10%		89%	10%	1%
The trade instructors care about the student's success	90%	10%		89%	9%	1%
The trade instructors' lessons are well-planned and organized	88%	12%		83%	16%	1%
The trade classes have working equipment that is up-to-date	93%	7%		83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	95%	5%		89%	10%	1%
The trade instructors are able to clearly explain each skill	93%	7%		86%	13%	1%
The trade instructors are experienced and able to assist students	95%	5%		90%	10%	1%
There are no issues that makes it difficult to learn in trade class	76%	24%		66%	34%	
Work-based learning has improved their skills and their knowledge related to their trade	90%	10%		82%	16%	2%
The trade instructors are helpful	95%	5%		88%	12%	1%
The trade instructors treat students fairly	90%	10%		86%	13%	1%
Weighted Average:	91%	9%		85%	14%	1%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Gray cell color indicates that 'Does not know/apply' was not an option for that question.