

Section 1: Highlights

Center & Region: NORTHTEXAS, DALLAS

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 313

Number of Fully-Completed Surveys: 221

Response Rate: 71%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Career Preparation Phase	Residential
Admissions	Food Services
Career Technical Training: Basic	Health and Wellness

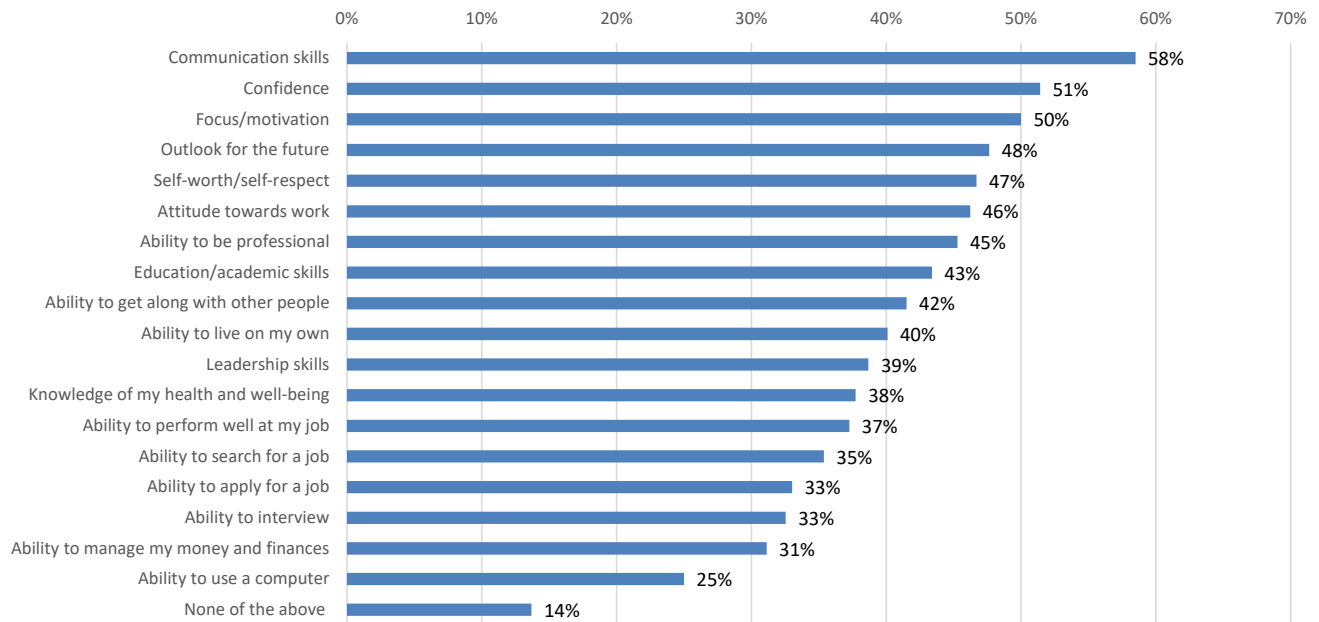
<i>Above National Average</i>	<i>Below National Average*</i>
Admissions	Disability Services
Recreation	Food Services
Counselors	Health and Wellness

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

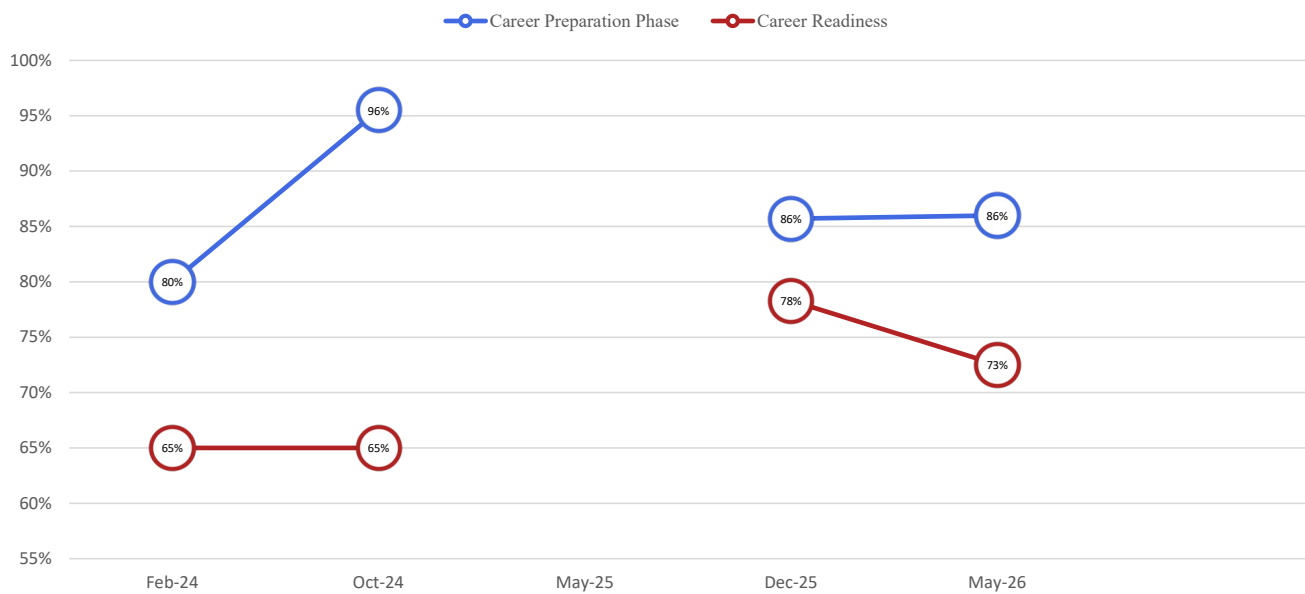
<i>Top 5 questions</i>	<i>Percent of students</i>
The Admissions Counselors explained the Job Corps Student Conduct Policy	92.3%
The Admissions Counselors explained what is expected of students at Job Corps	92.3%
The Admissions Counselors discussed career training options	92.3%
The CPP instructors reviewed the Student Standards of Conduct with student	92.1%
The CPP instructors treat students with respect	88.9%

<i>Bottom 5 questions</i>	<i>Percent of students</i>
The center has helped arrange child care, if needed	25.0%
The cafeteria food tastes good	26.9%
Health services are available to students as needed	32.3%
Living at the center	35.0%
The food in the cafeteria is well cooked and fresh	35.8%

Job Corps Improved my Skills



Career Success - Percent Agree



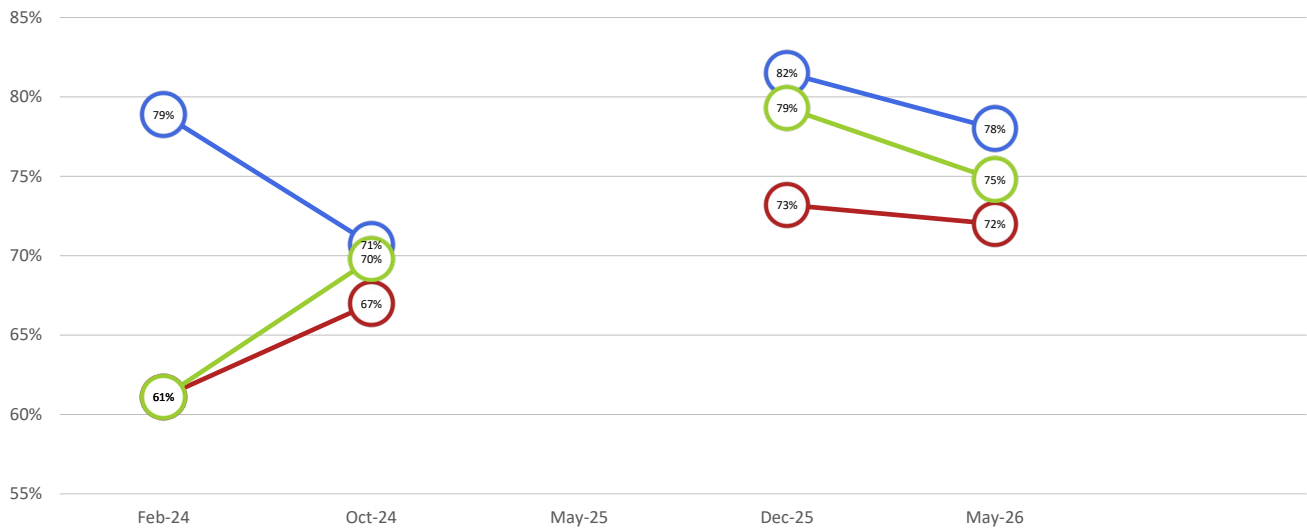
Career Technical Training - Percent Agree

Career Technical Training: Basic

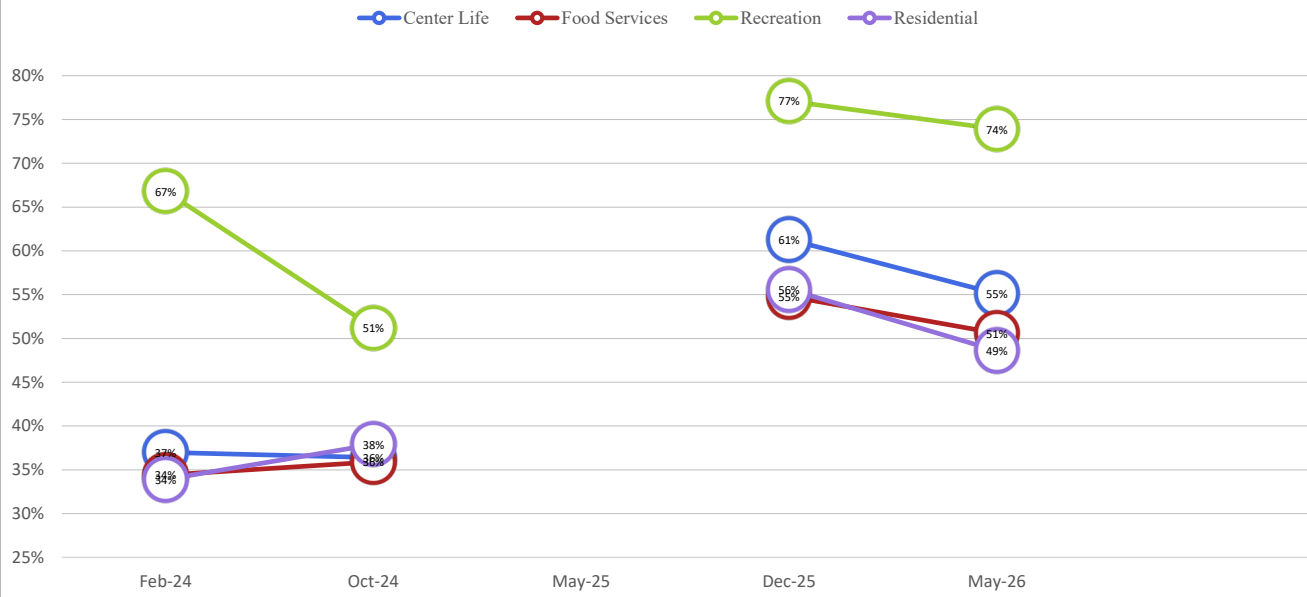


Academics - Percent Agree

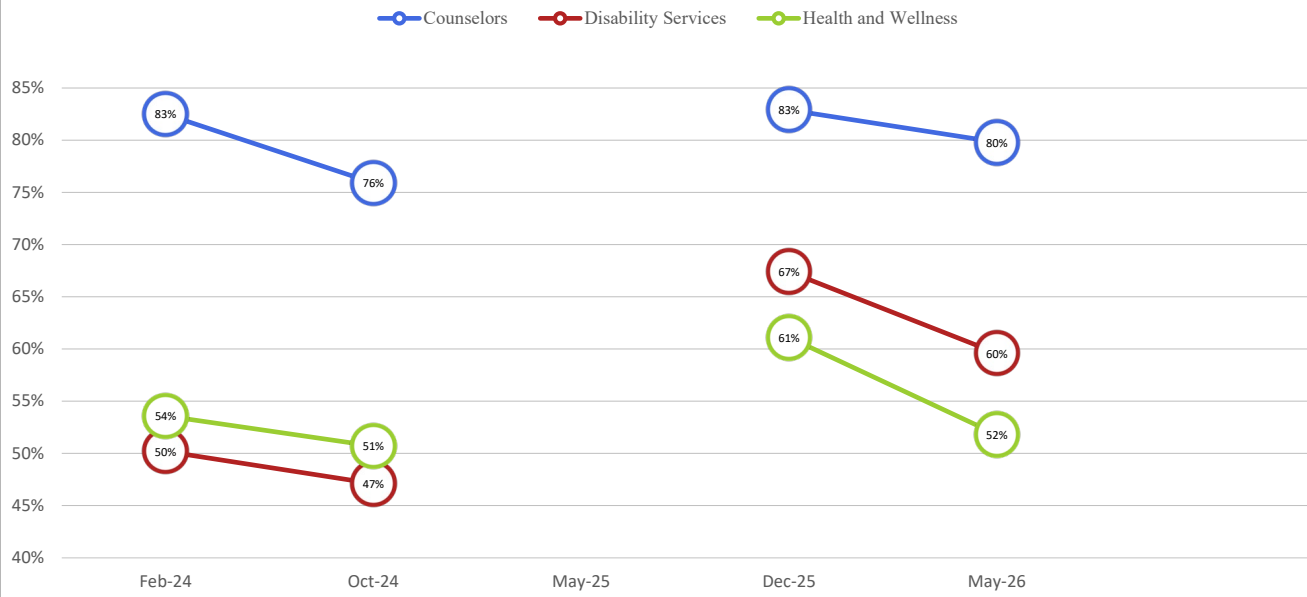
HSD/HSE Math Reading



Center Services - Percent Agree



Center Services - Percent Agree (continued)



Section 2: Summary

Center & Region: NORTHTEXAS, DALLAS

Contractor: C13900, Serrato Corporation

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 313

Number of Fully-Completed Surveys: 221

Response Rate:

Complete: 71%

Incomplete or Partially Complete: 29%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	69%	31%		61%	39%	
Willing to take the survey	96%	4%		98%	2%	
Center shared last SEA survey results	31%	39%	30%	46%	29%	25%

Overall Impressions						
Overall Impressions	53%	46%	1%	61%	38%	1%
Admissions						
Admissions	82%	15%	3%	80%	18%	1%
Center Services						
Center Life	55%	42%	3%	62%	35%	3%
Health and Wellness	52%	44%	4%	70%	26%	5%
Disability Services	60%	34%	6%	72%	24%	5%
Counselors	80%	18%	2%	79%	18%	3%
Recreation	74%	22%	4%	73%	22%	5%
Food Services	51%	48%	1%	63%	36%	1%
Residential	49%	48%	3%	54%	42%	3%
Career Success						
Career Preparation Phase	86%	13%	1%	87%	11%	2%
Career Readiness	72%	27%	1%	77%	22%	0%
Academics						
Reading	75%	24%	2%	77%	22%	2%
Math	72%	26%	2%	77%	21%	1%
HSD/HSE	78%	20%	2%	80%	18%	1%
Career Technical Training						
Career Technical Training: Basic	80%	19%	1%	85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: NORTHTEXAS, DALLAS

Contractor: C13900, Serrato Corporation

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 313

Number of Fully-Completed Surveys: 221

Response Rate:

Complete: 71%

Incomplete or Partially Complete: 29%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	69%	31%		61%	39%	
Willing to take the survey	96%	4%		98%	2%	
Center shared last SEA survey results	31%	39%	30%	46%	29%	25%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	40%	59%	2%	51%	48%	1%
Staff encourage students to succeed	77%	22%	1%	76%	23%	1%
Center welcomes all people	52%	47%		65%	34%	
They have not seen unfair treatment of students	42%	55%		45%	54%	
Job Corps has been a positive experience	51%	49%		64%	36%	
They would recommend Job Corps to a friend	56%	44%		66%	34%	
Weighted Average:	53%	46%	1%	61%	38%	1%

	Center (%)			Nation (%)		
Percent of students:	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Admissions						
Admissions						
Percent of students who agreed that:						
Enrolling in Job Corps was easy	69%	31%		76%	23%	1%
The Admissions Counselors explained the Job Corps Student Conduct Policy	92%	8%		86%	14%	1%
The Admissions Counselors explained what is expected of students at Job Corps	92%	8%		85%	14%	1%
The Admissions Counselors were helpful when completing the Job Corps application	77%	12%	12%	80%	17%	3%
The Admissions Counselors discussed career training options	92%	4%	4%	83%	15%	2%
The Admissions Counselors placed the students in a center that had trades they wanted	88%	8%	4%	81%	18%	2%
They were satisfied with the length of time it took from starting the application to arriving at center	73%	23%	4%	72%	27%	1%
The Admissions Counselors did a great or good job explaining the program and preparing the students for life at Job Corps	69%	31%		80%	20%	
Weighted Average:	82%	15%	3%	80%	18%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	75%	21%	3%	74%	24%	3%
The center is well organized	40%	58%	2%	51%	47%	2%
The center staff announce important information when needed	57%	41%	2%	60%	38%	1%
The buildings are in good repair	50%	47%	2%	60%	38%	1%
The facilities are clean	56%	42%	2%	66%	33%	1%
They can talk to center staff about their opinions about the center	54%	39%	7%	60%	36%	5%
The center has helped arrange child care, if needed	25%	75%		54%	46%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				71%	22%	7%
Non-Res: The center helps students get to center and back home every day				55%	26%	19%
Non-Res: The center provides space for students to study on center				58%	24%	18%
Non-Res: Teachers are willing to listen to concerns				77%	17%	6%
Non-Res: The center has a designated staff person to address the needs of non-residential students				62%	24%	14%
Non-Res: The center staff are helpful explaining leave policy				67%	23%	10%
Weighted Average:	55%	42%	3%	62%	35%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	53%	44%	3%	73%	25%	2%
The health and wellness staff help students understand their health care needs	51%	47%	2%	72%	26%	2%
The health and wellness staff treat students with respect	59%	40%	1%	79%	20%	2%
The health and wellness staff keep students' personal health information private	73%	22%	5%	82%	15%	3%
Health services teach students to manage their health better	51%	46%	3%	70%	27%	3%
The health and wellness staff are available to students during the training day	49%	49%	3%	72%	25%	3%
Health services are available to students as needed	32%	62%	6%	47%	42%	11%
The health and wellness staff helped them get health services off center as needed	46%	43%	10%	62%	27%	10%
Weighted Average:	52%	44%	4%	70%	26%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	56%	34%	10%	68%	25%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	64%	36%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	67%	33%		83%	17%	
Receiving accommodations improved their ability to participate in the Job Corps program	61%	37%	2%	79%	19%	2%
Weighted Average:	60%	34%	6%	72%	24%	5%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	87%	12%	1%	87%	12%	1%
The counselors help them plan and meet goals	79%	21%	1%	80%	17%	2%
They could ask the counselors for help	78%	21%	1%	76%	21%	3%
The counselors respond quickly	73%	25%	2%	72%	24%	4%
The counselors keep their personal information private	83%	13%	4%	83%	14%	4%
Weighted Average:	80%	18%	2%	79%	18%	3%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	80%	17%	4%	77%	19%	4%
The recreational staff organize activities that students enjoy	70%	26%	4%	69%	25%	5%
There are recreational activities available after training hours	75%	20%	4%	79%	18%	3%
The equipment in the recreation area works and is clean	71%	26%	3%	71%	24%	6%
Non-Res: They are encouraged to participate in recreational activities				65%	22%	13%
Weighted Average:	74%	22%	4%	73%	22%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	83%	16%	1%	80%	19%	1%
The cafeteria food tastes good	27%	72%	2%	42%	57%	1%
The cafeteria has healthy meal choices	53%	47%	1%	61%	38%	1%
The cafeteria meets students' needs	53%	44%	3%	66%	30%	4%
The cafeteria is clean	59%	40%	1%	72%	27%	1%
The food in the cafeteria is well cooked and fresh	36%	63%	2%	50%	49%	1%
They get enough food	44%	56%	1%	70%	29%	1%
Weighted Average:	51%	48%	1%	63%	36%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	35%	62%	3%	49%	49%	2%
Dorm rooms	51%	49%	0%	57%	42%	1%
The bathrooms in dorms	43%	57%	0%	49%	50%	1%
The shared dorm space	57%	42%	1%	57%	41%	2%
The laundry rooms	57%	42%	1%	53%	46%	1%
The Resident Advisor (RA) or dorm staff	61%	38%	0%	66%	33%	1%
The access to computers	36%	56%	8%	48%	44%	8%
The access to the internet	50%	49%	2%	56%	43%	1%
Dorm safety	59%	39%	2%	65%	33%	1%
The study spaces available after training hours	51%	43%	6%	58%	36%	6%
Tutoring after training hours	40%	49%	12%	42%	41%	17%
Center-provided transportation	45%	50%	4%	56%	37%	6%
Dorm problems being fixed	36%	62%	2%	42%	56%	3%
The dorm clean up duties and other clean up duties are assigned to students fairly	64%	34%	1%	69%	29%	2%
The dorm is safe and does not have any health and/or safety hazards	44%	56%		44%	56%	
Weighted Average:	49%	48%	3%	54%	42%	3%

	Center (%)			Nation (%)		
Percent of students:	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Success						
Career Preparation Phase						
Percent of students who agreed that:						
The CPP instructors treat students with respect	89%	10%	2%	92%	7%	1%
The CPP instructors care about student success	89%	10%	2%	90%	8%	2%
The CPP classes are well-planned and organized	87%	13%		84%	15%	1%
The CPP classes have working equipment	84%	16%		87%	12%	1%
Their CPP class has helped identify the right trade	86%	13%	2%	86%	12%	2%
The CPP class has better prepared them for a job	84%	14%	2%	83%	14%	3%
The CPP class has better prepared them for finding a job	78%	16%	6%	79%	17%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	92%	6%	2%	89%	9%	2%
My CPP instructor is helpful during class	87%	13%		90%	8%	1%
My CPP instructor treats students fairly	84%	16%		89%	10%	1%
Weighted Average:	86%	13%	1%	87%	11%	2%

Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	66%	34%		67%	33%	
They have learned how to be professional during a job interview	83%	17%		85%	15%	
They have learned how to write a resume and complete an application	78%	22%		85%	15%	
They have learned how to manage money	70%	30%		78%	22%	
They have learned how to live on their own	70%	30%		77%	23%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	73%	23%	5%	78%	19%	2%
Weighted Average:	72%	27%	1%	77%	22%	0%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	82%	16%	2%	83%	15%	1%
The reading classes are well-planned and organized	72%	26%	2%	77%	21%	2%
The reading classes have enough working equipment	77%	22%	2%	77%	21%	2%
The reading teachers care about students learning to read and write well	77%	20%	2%	80%	18%	2%
The reading teachers clearly describe the material covered in class	77%	22%	2%	79%	19%	2%
The reading teachers care about the student's success	81%	18%	2%	81%	17%	2%
The reading teachers are helpful	74%	24%	2%	80%	18%	1%
The reading teachers treat students fairly	81%	18%	2%	80%	18%	2%
There are no issues that makes it difficult to learn in reading class	53%	47%		55%	45%	
Weighted Average:	75%	24%	2%	77%	22%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	80%	17%	3%	83%	16%	1%
The math classes are well-planned and organized	68%	29%	3%	76%	22%	1%
The math classes have working equipment (for example, computers, books, or printers).	71%	27%	3%	79%	20%	2%
The math teachers care about students learning math well	74%	24%	3%	81%	18%	2%
The math teachers clearly describe the material covered in class	74%	24%	2%	78%	20%	1%
The math teachers care about the student's success	76%	21%	3%	80%	17%	2%
The math teachers are helpful	75%	23%	2%	80%	18%	1%
The math teachers treat students fairly	79%	18%	3%	81%	18%	1%
There are no issues that makes it difficult to learn in math class	51%	49%		56%	44%	
Weighted Average:	72%	26%	2%	77%	21%	1%

HSD/HSE						
Percent of students who agreed that:						
They are making progress towards obtaining a high school diploma or equivalent	84%	16%		91%	9%	
They are satisfied with instruction	74%	26%		81%	19%	
The high school teachers treat students with respect	86%	12%	2%	84%	15%	2%
The high school classes are well-planned and organized	75%	23%	2%	77%	21%	2%
The high school classes have enough working equipment	82%	16%	2%	80%	18%	2%
The high school teachers are able to assist with course work	74%	23%	4%	79%	19%	2%
The high school teachers care about the student's success	84%	12%	4%	83%	15%	2%
They are gaining the required knowledge in the high school class	77%	19%	4%	82%	16%	2%
There are no issues that makes it difficult to learn in high school class	61%	39%		63%	37%	
The high school teachers are helpful	81%	18%	2%	81%	17%	2%
The high school teacher treat students fairly	79%	18%	4%	80%	18%	2%
Weighted Average:	78%	20%	2%	80%	18%	1%

	Center (%)			Nation (%)		
Percent of students:	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	88%	13%		94%	6%	
The trade instructors treat students with respect	87%	13%	1%	89%	10%	1%
The trade instructors care about the student's success	86%	13%	2%	89%	9%	1%
The trade instructors' lessons are well-planned and organized	77%	20%	3%	83%	16%	1%
The trade classes have working equipment that is up-to-date	76%	23%	1%	83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	82%	17%	1%	89%	10%	1%
The trade instructors are able to clearly explain each skill	83%	15%	2%	86%	13%	1%
The trade instructors are experienced and able to assist students	86%	13%	1%	90%	10%	1%
There are no issues that makes it difficult to learn in trade class	60%	40%		66%	34%	
Work-based learning has improved their skills and their knowledge related to their trade	61%	33%	5%	82%	16%	2%
The trade instructors are helpful	85%	13%	2%	88%	12%	1%
The trade instructors treat students fairly	82%	17%	1%	86%	13%	1%
Weighted Average:	80%	19%	1%	85%	14%	1%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Gray cell color indicates that 'Does not know/apply' was not an option for that question.