

Section 1: Highlights

Center & Region: OTTUMWA, CHICAGO
 Survey Period: April 08 2026 - May 07 2026
 Surveys Offered: 96
 Number of Fully-Completed Surveys: 87
 Response Rate: 91%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
HSD/HSE	Career Preparation Phase
Career Technical Training: Basic	Residential
Counselors	Center Life

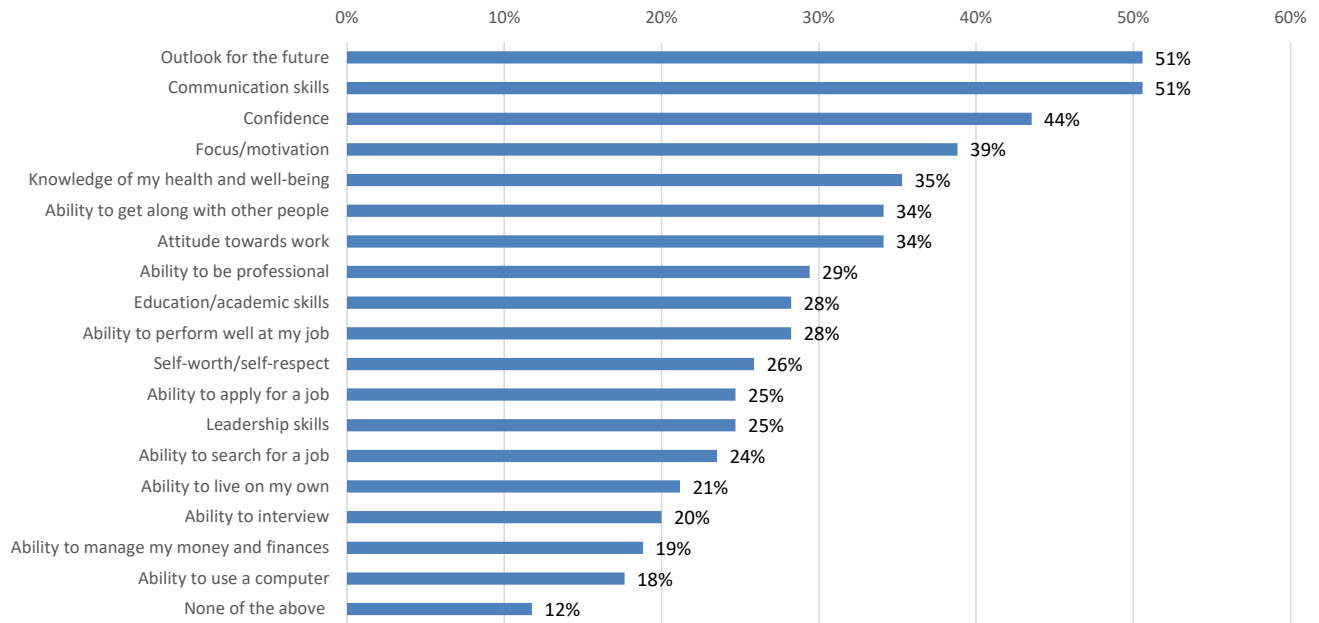
<i>Above National Average</i>	<i>Below National Average*</i>
Overall Impressions	Recreation
Food Services	Math
HSD/HSE	Career Preparation Phase
Disability Services	
Counselors	
Residential	
Career Technical Training: Basic	

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

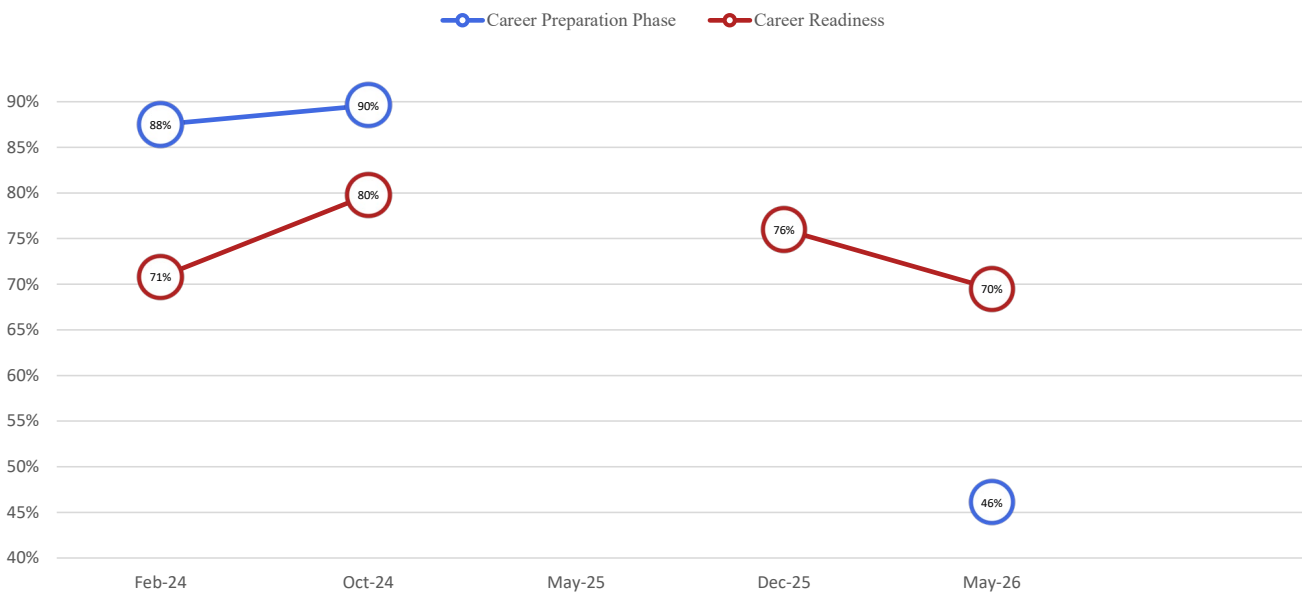
<i>Top 5 questions</i>	<i>Percent of students</i>
They are making progress towards obtaining a high school diploma or equivalent	100.0%
The high school teachers treat students with respect	100.0%
The trade instructors treat students with respect	96.9%
The percent of students who reported always or usually having accommodations available when needed	95.2%
They are satisfied with their current trade	93.8%

<i>Bottom 5 questions</i>	<i>Percent of students</i>
Non-Res: The center provides space for students to study on center	25.9%
Non-Res: The center helps students get to center and back home every day	33.3%
Non-Res: The center has a designated staff person to address the needs of non-residential students	33.3%
Tutoring after training hours	36.8%
Non-Res: They are encouraged to participate in recreational activities	37.0%

Job Corps Improved my Skills

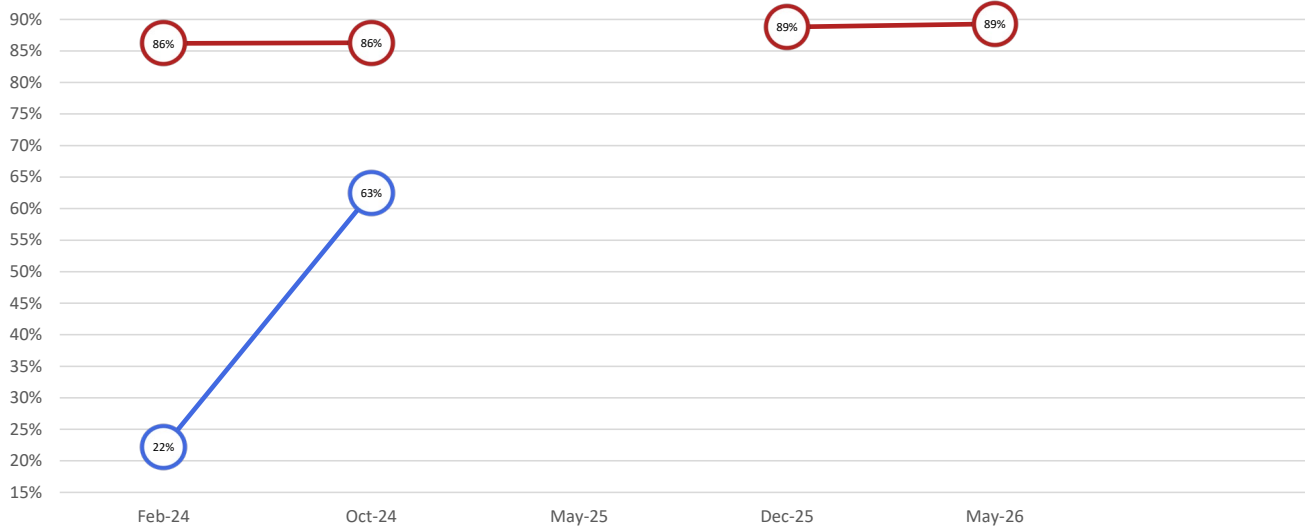


Career Success - Percent Agree



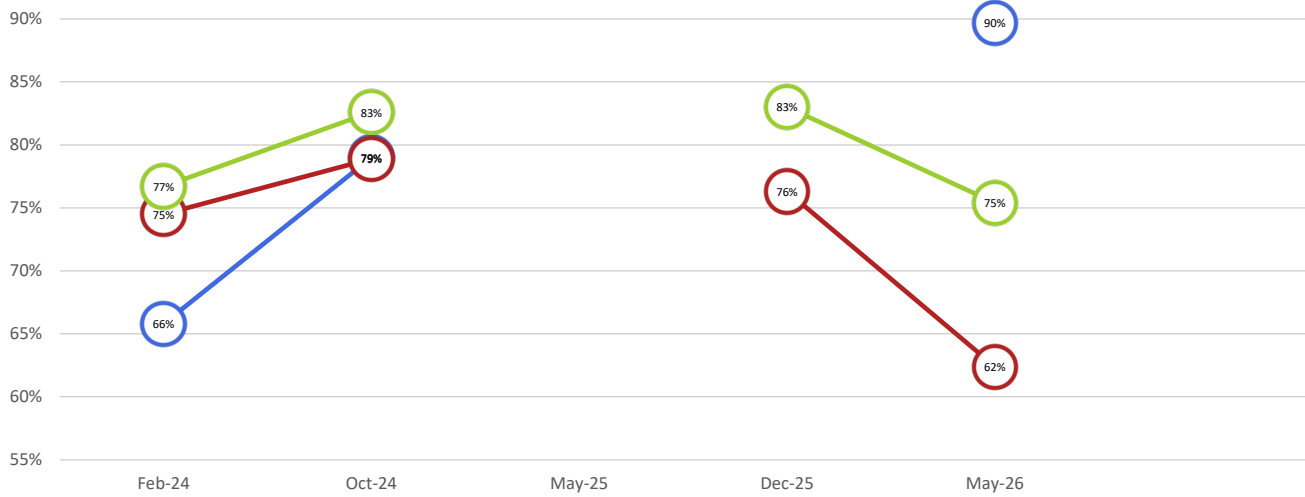
Career Technical Training - Percent Agree

Advanced Training Career Technical Training: Basic

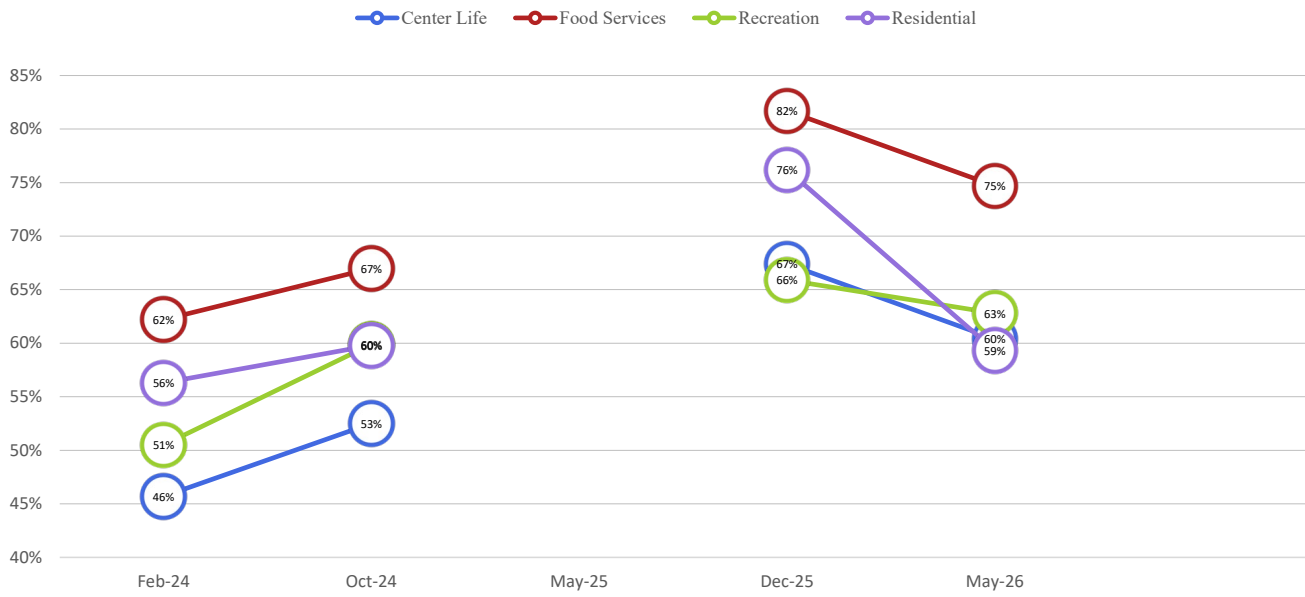


Academics - Percent Agree

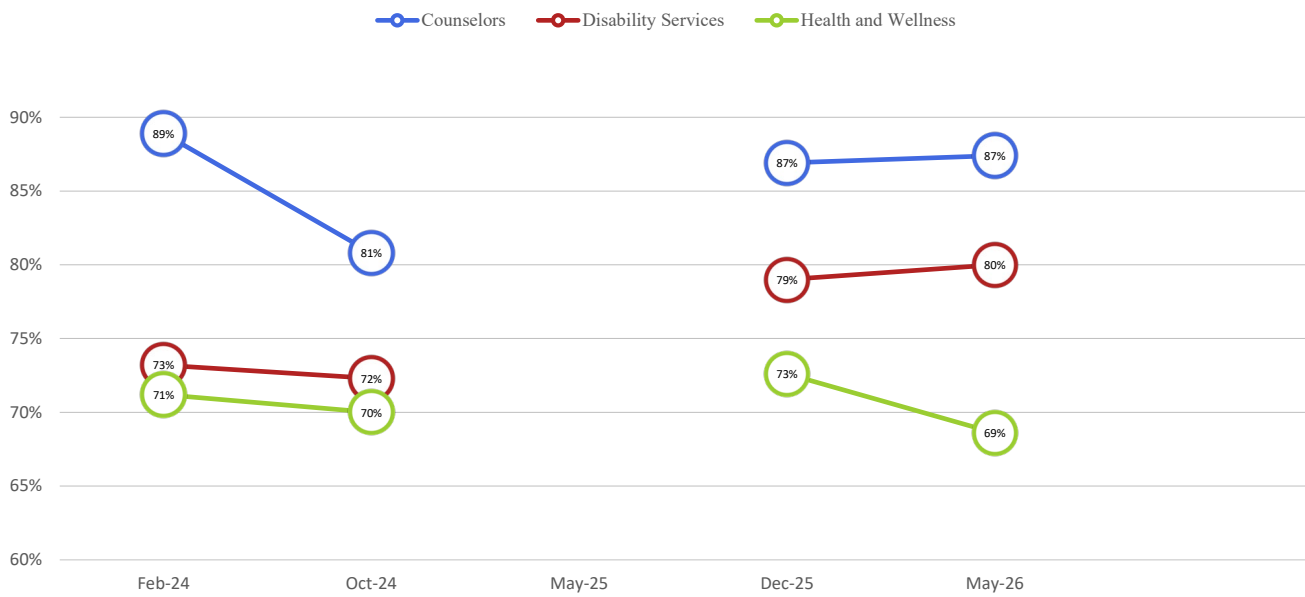
HSD/HSE Math Reading



Center Services - Percent Agree



Center Services - Percent Agree (continued)



Section 2: Summary

Center & Region: OTTUMWA, CHICAGO

Contractor: C02900, CAREER SYSTEMS
DEVELOPMENT CORPORATION

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 96

Number of Fully-Completed Surveys: 87

Response Rate:

Complete: 91%

Incomplete or Partially Complete: 9%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	71%	29%		61%	39%	
Willing to take the survey	98%	2%		98%	2%	
Center shared last SEA survey results	38%	20%	42%	46%	29%	25%

Overall Impressions						
Overall Impressions	74%	25%	1%	61%	38%	1%
Admissions						
Admissions	78%	22%		80%	18%	1%
Center Services						
Center Life	60%	17%	23%	62%	35%	3%
Health and Wellness	69%	19%	13%	70%	26%	5%
Disability Services	80%	11%	9%	72%	24%	5%
Counselors	87%	7%	6%	79%	18%	3%
Recreation	63%	17%	21%	73%	22%	5%
Food Services	75%	25%	1%	63%	36%	1%
Residential	59%	35%	5%	54%	42%	3%
Career Success						
Career Preparation Phase	46%	25%	28%	87%	11%	2%
Career Readiness	69%	31%		77%	22%	0%
Academics						
Reading	75%	14%	10%	77%	22%	2%
Math	62%	24%	14%	77%	21%	1%
HSD/HSE	90%	7%	3%	80%	18%	1%
Career Technical Training						
Career Technical Training: Basic	89%	11%		85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: OTTUMWA, CHICAGO
Contractor: C02900, CAREER SYSTEMS
DEVELOPMENT CORPORATION
Survey Period: April 08 2026 - May 07 2026
Surveys Offered: 96
Number of Fully-Completed Surveys: 87

Response Rate:

Complete: 91%
Incomplete or Partially Complete: 9%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	71%	29%		61%	39%	
Willing to take the survey	98%	2%		98%	2%	
Center shared last SEA survey results	38%	20%	42%	46%	29%	25%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	60%	36%	5%	51%	48%	1%
Staff encourage students to succeed	90%	10%		76%	23%	1%
Center welcomes all people	80%	20%		65%	34%	
They have not seen unfair treatment of students	56%	41%		45%	54%	
Job Corps has been a positive experience	80%	20%		64%	36%	
They would recommend Job Corps to a friend	79%	21%		66%	34%	
Weighted Average:	74%	25%	1%	61%	38%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Admissions						
Admissions						
Percent of students who agreed that:						
Enrolling in Job Corps was easy	91%	9%		76%	23%	1%
The Admissions Counselors explained the Job Corps Student Conduct Policy	91%	9%		86%	14%	1%
The Admissions Counselors explained what is expected of students at Job Corps	82%	18%		85%	14%	1%
The Admissions Counselors were helpful when completing the Job Corps application	73%	27%		80%	17%	3%
The Admissions Counselors discussed career training options	73%	27%		83%	15%	2%
The Admissions Counselors placed the students in a center that had trades they wanted	64%	36%		81%	18%	2%
They were satisfied with the length of time it took from starting the application to arriving at center	73%	27%		72%	27%	1%
The Admissions Counselors did a great or good job explaining the program and preparing the students for life at Job Corps	82%	18%		80%	20%	
Weighted Average:	78%	22%		80%	18%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	74%	14%	12%	74%	24%	3%
The center is well organized	59%	28%	13%	51%	47%	2%
The center staff announce important information when needed	64%	24%	12%	60%	38%	1%
The buildings are in good repair	71%	15%	14%	60%	38%	1%
The facilities are clean	77%	12%	12%	66%	33%	1%
They can talk to center staff about their opinions about the center	55%	24%	21%	60%	36%	5%
The center has helped arrange child care, if needed				54%	46%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				71%	22%	7%
Non-Res: The center helps students get to center and back home every day	33%		67%	55%	26%	19%
Non-Res: The center provides space for students to study on center	26%	7%	67%	58%	24%	18%
Non-Res: Teachers are willing to listen to concerns	48%	11%	41%	77%	17%	6%
Non-Res: The center has a designated staff person to address the needs of non-residential students	33%	7%	59%	62%	24%	14%
Non-Res: The center staff are helpful explaining leave policy	41%	7%	52%	67%	23%	10%
Weighted Average:	60%	17%	23%	62%	35%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	77%	16%	7%	73%	25%	2%
The health and wellness staff help students understand their health care needs	74%	16%	9%	72%	26%	2%
The health and wellness staff treat students with respect	80%	10%	9%	79%	20%	2%
The health and wellness staff keep students' personal health information private	77%	15%	8%	82%	15%	3%
Health services teach students to manage their health better	66%	23%	10%	70%	27%	3%
The health and wellness staff are available to students during the training day	67%	15%	17%	72%	25%	3%
Health services are available to students as needed	48%	33%	20%	47%	42%	11%
The health and wellness staff helped them get health services off center as needed	59%	20%	21%	62%	27%	10%
Weighted Average:	69%	19%	13%	70%	26%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	73%	12%	15%	68%	25%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	91%	9%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	95%	5%		83%	17%	
Receiving accommodations improved their ability to participate in the Job Corps program	81%	19%		79%	19%	2%
Weighted Average:	80%	11%	9%	72%	24%	5%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	92%	3%	5%	87%	12%	1%
The counselors help them plan and meet goals	85%	9%	6%	80%	17%	2%
They could ask the counselors for help	90%	7%	3%	76%	21%	3%
The counselors respond quickly	83%	8%	9%	72%	24%	4%
The counselors keep their personal information private	88%	6%	6%	83%	14%	4%
Weighted Average:	87%	7%	6%	79%	18%	3%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	68%	12%	20%	77%	19%	4%
The recreational staff organize activities that students enjoy	60%	19%	21%	69%	25%	5%
There are recreational activities available after training hours	81%	18%	2%	79%	18%	3%
The equipment in the recreation area works and is clean	57%	21%	21%	71%	24%	6%
Non-Res: They are encouraged to participate in recreational activities	37%	7%	56%	65%	22%	13%
Weighted Average:	63%	17%	21%	73%	22%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	93%	5%	2%	80%	19%	1%
The cafeteria food tastes good	56%	44%		42%	57%	1%
The cafeteria has healthy meal choices	68%	32%		61%	38%	1%
The cafeteria meets students' needs	74%	25%	2%	66%	30%	4%
The cafeteria is clean	91%	9%		72%	27%	1%
The food in the cafeteria is well cooked and fresh	67%	33%		50%	49%	1%
They get enough food	74%	26%		70%	29%	1%
Weighted Average:	75%	25%	1%	63%	36%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	52%	41%	7%	49%	49%	2%
Dorm rooms	72%	26%	2%	57%	42%	1%
The bathrooms in dorms	70%	28%	2%	49%	50%	1%
The shared dorm space	58%	39%	4%	57%	41%	2%
The laundry rooms	51%	47%	2%	53%	46%	1%
The Resident Advisor (RA) or dorm staff	70%	26%	4%	66%	33%	1%
The access to computers	53%	44%	4%	48%	44%	8%
The access to the internet	53%	46%	2%	56%	43%	1%
Dorm safety	74%	25%	2%	65%	33%	1%
The study spaces available after training hours	67%	28%	5%	58%	36%	6%
Tutoring after training hours	37%	33%	30%	42%	41%	17%
Center-provided transportation	61%	30%	9%	56%	37%	6%
Dorm problems being fixed	51%	44%	5%	42%	56%	3%
The dorm clean up duties and other clean up duties are assigned to students fairly	68%	28%	4%	69%	29%	2%
The dorm is safe and does not have any health and/or safety hazards	54%	46%		44%	56%	
Weighted Average:	59%	35%	5%	54%	42%	3%

	Center (%)			Nation (%)		
Percent of students:	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Success						
Career Preparation Phase						
Percent of students who agreed that:						
The CPP instructors treat students with respect	45%	29%	26%	92%	7%	1%
The CPP instructors care about student success	55%	19%	26%	90%	8%	2%
The CPP classes are well-planned and organized	45%	26%	29%	84%	15%	1%
The CPP classes have working equipment	42%	29%	29%	87%	12%	1%
Their CPP class has helped identify the right trade	48%	23%	29%	86%	12%	2%
The CPP class has better prepared them for a job	42%	29%	29%	83%	14%	3%
The CPP class has better prepared them for finding a job	42%	29%	29%	79%	17%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	52%	19%	29%	89%	9%	2%
My CPP instructor is helpful during class	45%	26%	29%	90%	8%	1%
My CPP instructor treats students fairly	45%	26%	29%	89%	10%	1%
Weighted Average:	46%	25%	28%	87%	11%	2%

Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	53%	47%		67%	33%	
They have learned how to be professional during a job interview				85%	15%	
They have learned how to write a resume and complete an application				85%	15%	
They have learned how to manage money				78%	22%	
They have learned how to live on their own				77%	23%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	83%	17%		78%	19%	2%
Weighted Average:	69%	31%		77%	22%	0%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	75%	11%	14%	83%	15%	1%
The reading classes are well-planned and organized	79%	11%	11%	77%	21%	2%
The reading classes have enough working equipment	82%	7%	11%	77%	21%	2%
The reading teachers care about students learning to read and write well	75%	14%	11%	80%	18%	2%
The reading teachers clearly describe the material covered in class	75%	14%	11%	79%	19%	2%
The reading teachers care about the student's success	79%	7%	14%	81%	17%	2%
The reading teachers are helpful	71%	18%	11%	80%	18%	1%
The reading teachers treat students fairly	79%	11%	11%	80%	18%	2%
There are no issues that makes it difficult to learn in reading class	64%	36%		55%	45%	
Weighted Average:	75%	14%	10%	77%	22%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	65%	16%	19%	83%	16%	1%
The math classes are well-planned and organized	55%	26%	19%	76%	22%	1%
The math classes have working equipment (for example, computers, books, or printers).	68%	23%	10%	79%	20%	2%
The math teachers care about students learning math well	65%	23%	13%	81%	18%	2%
The math teachers clearly describe the material covered in class	61%	26%	13%	78%	20%	1%
The math teachers care about the student's success	65%	23%	13%	80%	17%	2%
The math teachers are helpful	65%	19%	16%	80%	18%	1%
The math teachers treat students fairly	55%	23%	23%	81%	18%	1%
There are no issues that makes it difficult to learn in math class	65%	35%		56%	44%	
Weighted Average:	62%	24%	14%	77%	21%	1%

HSD/HSE						
Percent of students who agreed that:						
They are making progress towards obtaining a high school diploma or equivalent	100%			91%	9%	
They are satisfied with instruction	93%	7%		81%	19%	
The high school teachers treat students with respect	100%			84%	15%	2%
The high school classes are well-planned and organized	87%	7%	7%	77%	21%	2%
The high school classes have enough working equipment	73%	20%	7%	80%	18%	2%
The high school teachers are able to assist with course work	87%	7%	7%	79%	19%	2%
The high school teachers care about the student's success	87%	7%	7%	83%	15%	2%
They are gaining the required knowledge in the high school class	93%		7%	82%	16%	2%
There are no issues that makes it difficult to learn in high school class	80%	20%		63%	37%	
The high school teachers are helpful	93%	7%		81%	17%	2%
The high school teacher treat students fairly	93%	7%		80%	18%	2%
Weighted Average:	90%	7%	3%	80%	18%	1%

	Center (%)			Nation (%)		
Percent of students:	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	94%	6%		94%	6%	
The trade instructors treat students with respect	97%	3%		89%	10%	1%
The trade instructors care about the student's success	91%	9%		89%	9%	1%
The trade instructors' lessons are well-planned and organized	88%	13%		83%	16%	1%
The trade classes have working equipment that is up-to-date	88%	13%		83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	91%	9%		89%	10%	1%
The trade instructors are able to clearly explain each skill	91%	9%		86%	13%	1%
The trade instructors are experienced and able to assist students	91%	9%		90%	10%	1%
There are no issues that makes it difficult to learn in trade class	78%	22%		66%	34%	
Work-based learning has improved their skills and their knowledge related to their trade	73%	27%		82%	16%	2%
The trade instructors are helpful	91%	9%		88%	12%	1%
The trade instructors treat students fairly	91%	9%		86%	13%	1%
Weighted Average:	89%	11%		85%	14%	1%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Gray cell color indicates that 'Does not know/apply' was not an option for that question.