

Section 1: Highlights

Center & Region: PITTSBURGH, PHILADELPHIA

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 372

Number of Fully-Completed Surveys: 214

Response Rate: 58%

<i>Top Three Categories</i>	<i>Lowest Three Categories</i>
Career Preparation Phase	Advanced Career Training
HSD/HSE	Residential
Admissions	Center Life

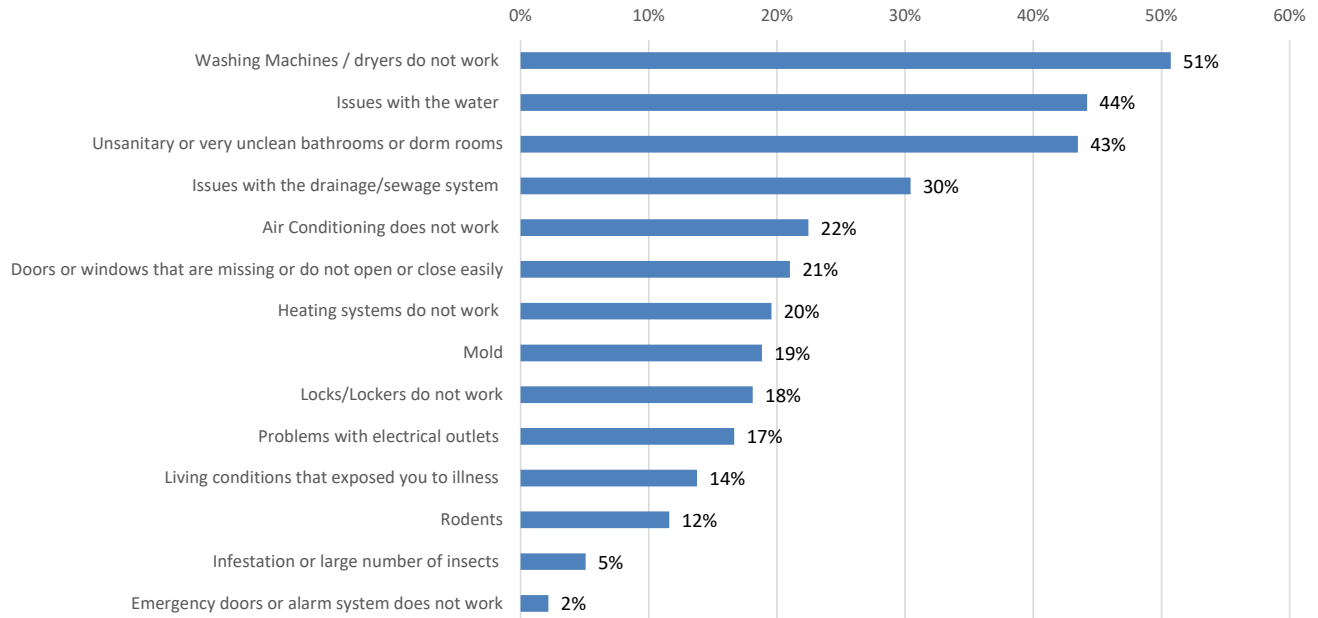
<i>Above National Average</i>	<i>Below National Average*</i>
HSD/HSE	Residential
Career Preparation Phase	Math
	Advanced Career Training

*The three largest performance gaps are noted and are the difference in the national weighted average and the center weighted average and the national weighted average is higher.

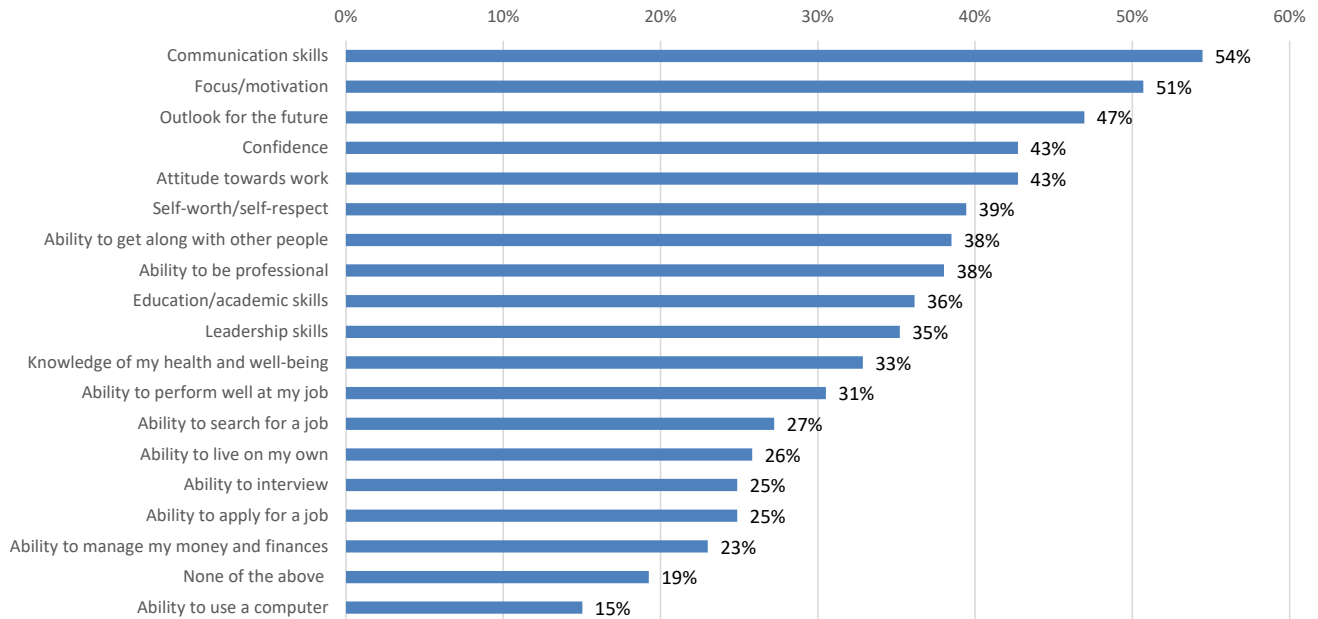
<i>Top 5 questions</i>	<i>Percent of students</i>
The high school teachers are able to assist with course work	100.0%
They are making progress towards obtaining a high school diploma or equivalent	94.7%
The high school classes have enough working equipment	94.7%
My CPP instructor is helpful during class	93.0%
The CPP instructors treat students with respect	91.2%

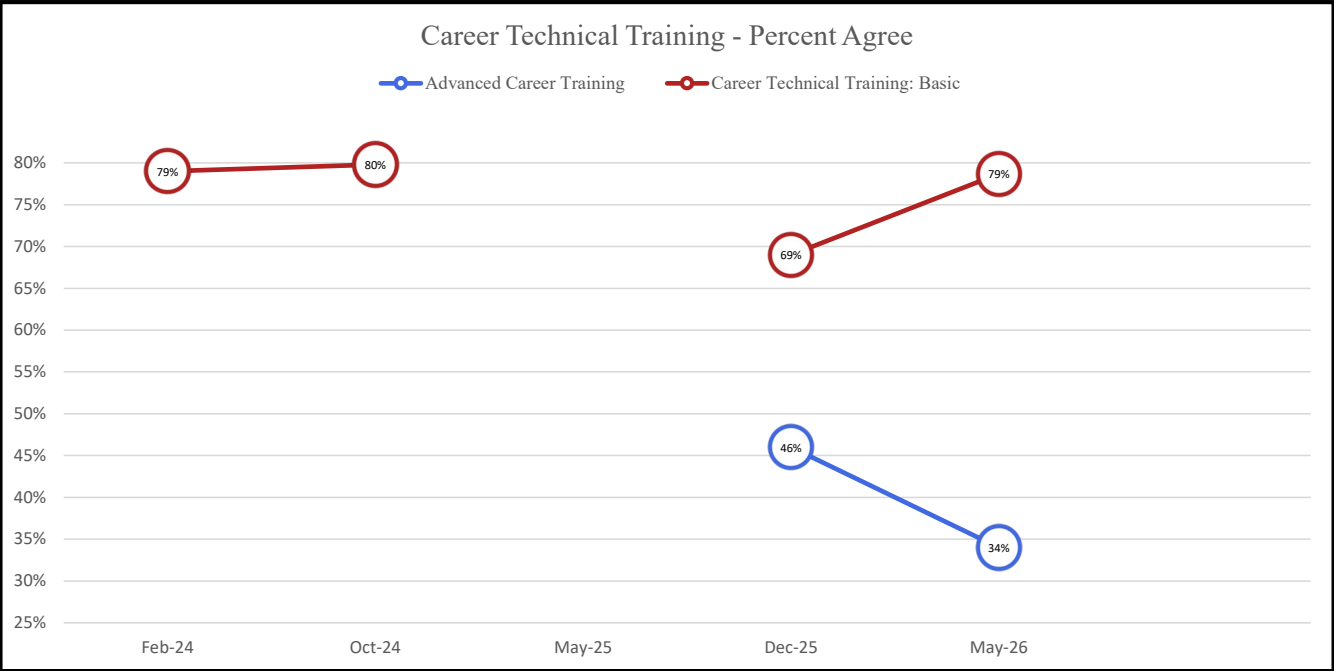
<i>Bottom 5 questions</i>	<i>Percent of students</i>
The bathrooms in dorms	23.2%
The cafeteria food tastes good	26.7%
Dorm problems being fixed	27.5%
The center staff care about the needs of ACT students	28.0%
The dorm is safe and does not have any health and/or safety hazards	28.3%

Dorm Safety Issues



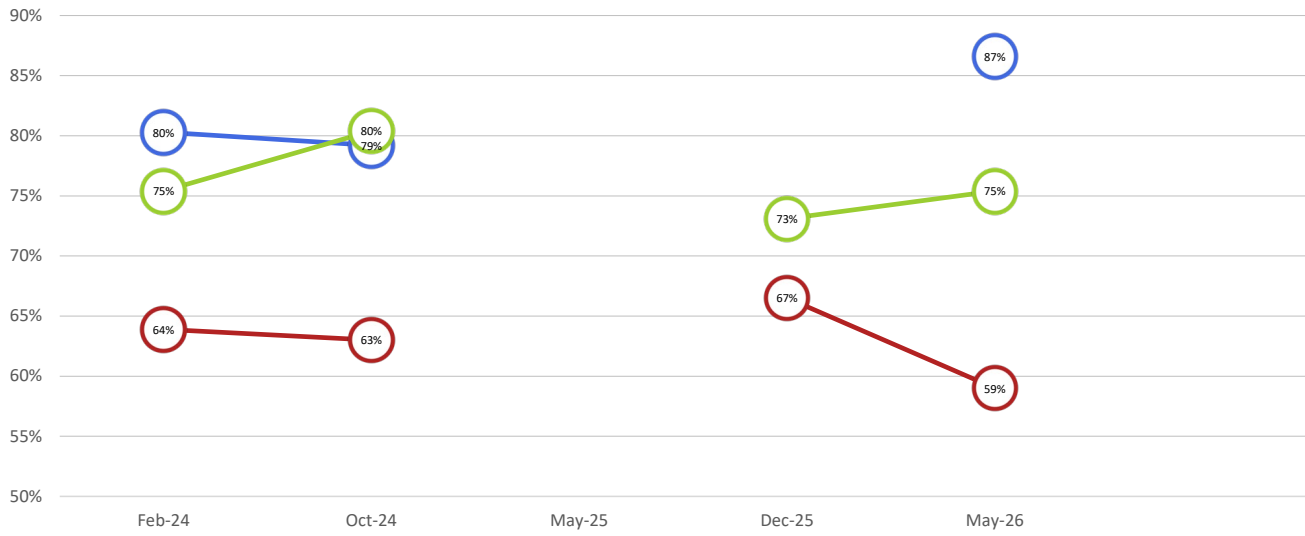
Job Corps Improved my Skills





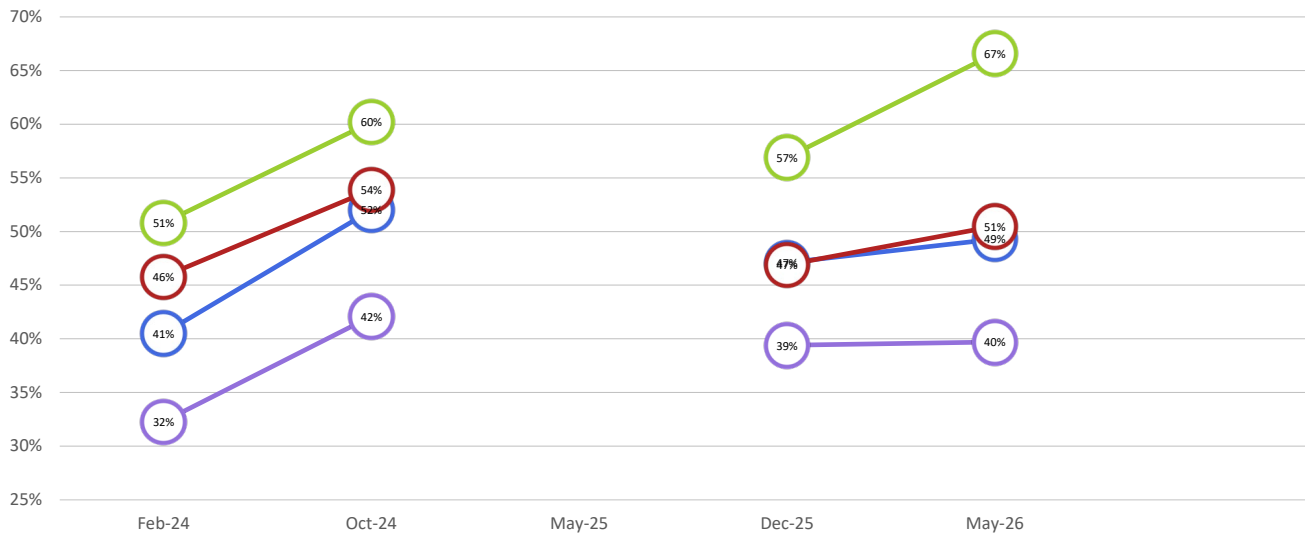
Academics - Percent Agree

HSD/HSE Math Reading



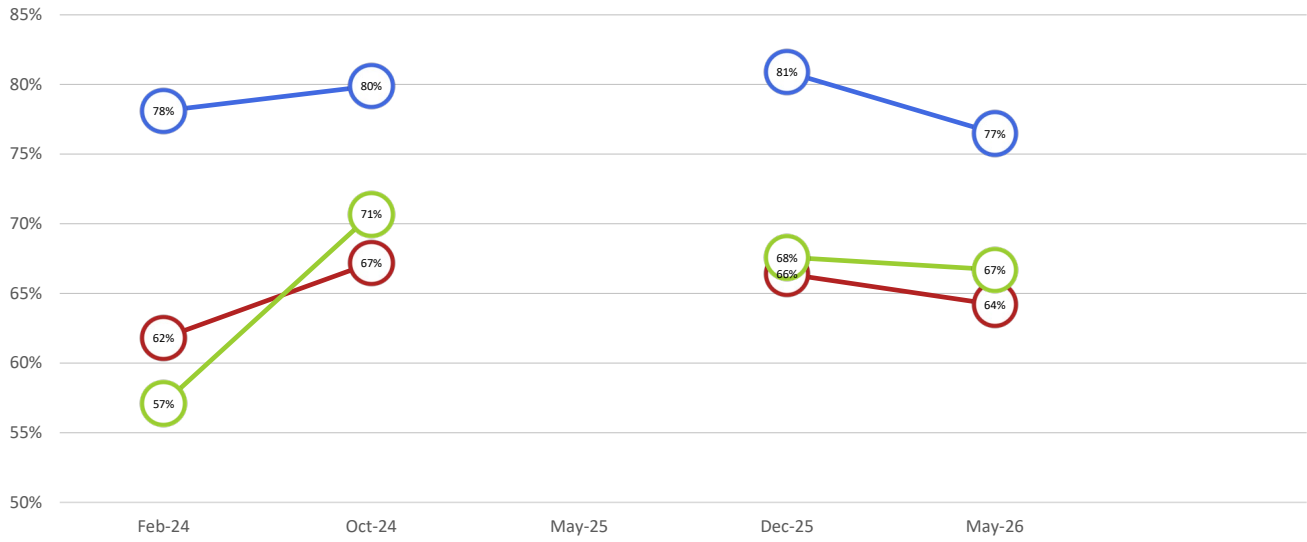
Center Services - Percent Agree

Center Life Food Services Recreation Residential



Center Services - Percent Agree (continued)

—○— Counselors —○— Disability Services —○— Health and Wellness



Section 2: Summary

Center & Region: PITTSBURGH, PHILADELPHIA

Contractor: C12200, ODLE MANAGEMENT GROUP

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 372

Number of Fully-Completed Surveys: 214

Response Rate:

Complete: 58%

Incomplete or Partially Complete: 42%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	70%	30%		61%	39%	
Willing to take the survey	100%	0%		98%	2%	
Center shared last SEA survey results	31%	37%	32%	46%	29%	25%

Overall Impressions						
Overall Impressions	51%	47%	1%	61%	38%	1%
Admissions						
Admissions	79%	16%	5%	80%	18%	1%
Center Services						
Center Life	49%	39%	11%	62%	35%	3%
Health and Wellness	67%	24%	10%	70%	26%	5%
Disability Services	64%	26%	10%	72%	24%	5%
Counselors	77%	21%	3%	79%	18%	3%
Recreation	67%	20%	14%	73%	22%	5%
Food Services	50%	47%	2%	63%	36%	1%
Residential	40%	57%	3%	54%	42%	3%
Career Success						
Career Preparation Phase	87%	10%	3%	87%	11%	2%
Career Readiness	67%	33%		77%	22%	0%
Academics						
Reading	75%	20%	4%	77%	22%	2%
Math	59%	39%	2%	77%	21%	1%
HSD/HSE	87%	13%		80%	18%	1%
Career Technical Training						
Career Technical Training: Basic	79%	21%	0%	85%	14%	1%
Advanced Career Training	34%	6%	60%	61%	26%	13%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: PITTSBURGH, PHILADELPHIA

Contractor: C12200, ODLE MANAGEMENT GROUP

Survey Period: April 08 2026 - May 07 2026

Surveys Offered: 372

Number of Fully-Completed Surveys: 214

Response Rate:

Complete: 58%

Incomplete or Partially Complete: 42%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	70%	30%		61%	39%	
Willing to take the survey	100%	0%		98%	2%	
Center shared last SEA survey results	31%	37%	32%	46%	29%	25%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	41%	57%	2%	51%	48%	1%
Staff encourage students to succeed	65%	33%	1%	76%	23%	1%
Center welcomes all people	51%	47%		65%	34%	
They have not seen unfair treatment of students	37%	60%		45%	54%	
Job Corps has been a positive experience	55%	45%		64%	36%	
They would recommend Job Corps to a friend	59%	41%		66%	34%	
Weighted Average:	51%	47%	1%	61%	38%	1%

	Center (%)			Nation (%)		
Percent of students:	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Admissions						
Admissions						
Percent of students who agreed that:						
Enrolling in Job Corps was easy	82%	14%	5%	76%	23%	1%
The Admissions Counselors explained the Job Corps Student Conduct Policy	68%	27%	5%	86%	14%	1%
The Admissions Counselors explained what is expected of students at Job Corps	82%	14%	5%	85%	14%	1%
The Admissions Counselors were helpful when completing the Job Corps application	82%	14%	5%	80%	17%	3%
The Admissions Counselors discussed career training options	86%	9%	5%	83%	15%	2%
The Admissions Counselors placed the students in a center that had trades they wanted	68%	23%	9%	81%	18%	2%
They were satisfied with the length of time it took from starting the application to arriving at center	82%	14%	5%	72%	27%	1%
The Admissions Counselors did a great or good job explaining the program and preparing the students for life at Job Corps	82%	18%		80%	20%	
Weighted Average:	79%	16%	5%	80%	18%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	69%	22%	8%	74%	24%	3%
The center is well organized	38%	54%	8%	51%	47%	2%
The center staff announce important information when needed	50%	44%	5%	60%	38%	1%
The buildings are in good repair	44%	48%	8%	60%	38%	1%
The facilities are clean	45%	47%	7%	66%	33%	1%
They can talk to center staff about their opinions about the center	45%	46%	9%	60%	36%	5%
The center has helped arrange child care, if needed	67%	33%		54%	46%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				71%	22%	7%
Non-Res: The center helps students get to center and back home every day	45%	26%	30%	55%	26%	19%
Non-Res: The center provides space for students to study on center	46%	23%	31%	58%	24%	18%
Non-Res: Teachers are willing to listen to concerns	62%	19%	19%	77%	17%	6%
Non-Res: The center has a designated staff person to address the needs of non-residential students	46%	31%	23%	62%	24%	14%
Non-Res: The center staff are helpful explaining leave policy	51%	24%	24%	67%	23%	10%
Weighted Average:	49%	39%	11%	62%	35%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	70%	24%	6%	73%	25%	2%
The health and wellness staff help students understand their health care needs	70%	24%	6%	72%	26%	2%
The health and wellness staff treat students with respect	74%	20%	6%	79%	20%	2%
The health and wellness staff keep students' personal health information private	78%	15%	7%	82%	15%	3%
Health services teach students to manage their health better	67%	25%	7%	70%	27%	3%
The health and wellness staff are available to students during the training day	78%	14%	8%	72%	25%	3%
Health services are available to students as needed	42%	39%	19%	47%	42%	11%
The health and wellness staff helped them get health services off center as needed	55%	28%	18%	62%	27%	10%
Weighted Average:	67%	24%	10%	70%	26%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	60%	23%	17%	68%	25%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	67%	33%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	74%	26%		83%	17%	
Receiving accommodations improved their ability to participate in the Job Corps program	66%	29%	5%	79%	19%	2%
Weighted Average:	64%	26%	10%	72%	24%	5%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	85%	14%	1%	87%	12%	1%
The counselors help them plan and meet goals	74%	25%	1%	80%	17%	2%
They could ask the counselors for help	75%	23%	2%	76%	21%	3%
The counselors respond quickly	71%	24%	5%	72%	24%	4%
The counselors keep their personal information private	78%	18%	4%	83%	14%	4%
Weighted Average:	77%	21%	3%	79%	18%	3%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	70%	18%	12%	77%	19%	4%
The recreational staff organize activities that students enjoy	63%	22%	15%	69%	25%	5%
There are recreational activities available after training hours	78%	18%	4%	79%	18%	3%
The equipment in the recreation area works and is clean	65%	21%	14%	71%	24%	6%
Non-Res: They are encouraged to participate in recreational activities	50%	18%	32%	65%	22%	13%
Weighted Average:	67%	20%	14%	73%	22%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	72%	28%	1%	80%	19%	1%
The cafeteria food tastes good	27%	72%	2%	42%	57%	1%
The cafeteria has healthy meal choices	48%	49%	2%	61%	38%	1%
The cafeteria meets students' needs	53%	41%	7%	66%	30%	4%
The cafeteria is clean	57%	41%	2%	72%	27%	1%
The food in the cafeteria is well cooked and fresh	36%	63%	1%	50%	49%	1%
They get enough food	61%	38%	1%	70%	29%	1%
Weighted Average:	50%	47%	2%	63%	36%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	31%	67%	2%	49%	49%	2%
Dorm rooms	43%	57%		57%	42%	1%
The bathrooms in dorms	23%	75%	1%	49%	50%	1%
The shared dorm space	46%	52%	1%	57%	41%	2%
The laundry rooms	38%	62%		53%	46%	1%
The Resident Advisor (RA) or dorm staff	51%	47%	1%	66%	33%	1%
The access to computers	32%	61%	7%	48%	44%	8%
The access to the internet	51%	49%		56%	43%	1%
Dorm safety	46%	53%	1%	65%	33%	1%
The study spaces available after training hours	46%	49%	4%	58%	36%	6%
Tutoring after training hours	30%	54%	15%	42%	41%	17%
Center-provided transportation	41%	51%	8%	56%	37%	6%
Dorm problems being fixed	28%	69%	4%	42%	56%	3%
The dorm clean up duties and other clean up duties are assigned to students fairly	60%	38%	1%	69%	29%	2%
The dorm is safe and does not have any health and/or safety hazards	28%	72%		44%	56%	
Weighted Average:	40%	57%	3%	54%	42%	3%

	Center (%)			Nation (%)		
Percent of students:	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Success						
Career Preparation Phase						
Percent of students who agreed that:						
The CPP instructors treat students with respect	91%	7%	2%	92%	7%	1%
The CPP instructors care about student success	91%	5%	4%	90%	8%	2%
The CPP classes are well-planned and organized	86%	12%	2%	84%	15%	1%
The CPP classes have working equipment	81%	18%	2%	87%	12%	1%
Their CPP class has helped identify the right trade	88%	11%	2%	86%	12%	2%
The CPP class has better prepared them for a job	84%	14%	2%	83%	14%	3%
The CPP class has better prepared them for finding a job	77%	18%	5%	79%	17%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	89%	5%	5%	89%	9%	2%
My CPP instructor is helpful during class	93%	5%	2%	90%	8%	1%
My CPP instructor treats students fairly	91%	7%	2%	89%	10%	1%
Weighted Average:	87%	10%	3%	87%	11%	2%

Career Readiness						
Percent of students who agreed that:						
They have attended classes at the center that help prepare them for graduation from Job Corps	60%	40%		67%	33%	
They have learned how to be professional during a job interview	78%	22%		85%	15%	
They have learned how to write a resume and complete an application	67%	33%		85%	15%	
They have learned how to manage money	61%	39%		78%	22%	
They have learned how to live on their own	61%	39%		77%	23%	
Their CTS Counselor has been helpful with their job search and in preparing them for life	79%	21%		78%	19%	2%
Weighted Average:	67%	33%		77%	22%	0%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	83%	13%	4%	83%	15%	1%
The reading classes are well-planned and organized	73%	22%	4%	77%	21%	2%
The reading classes have enough working equipment	78%	17%	5%	77%	21%	2%
The reading teachers care about students learning to read and write well	76%	19%	5%	80%	18%	2%
The reading teachers clearly describe the material covered in class	78%	18%	4%	79%	19%	2%
The reading teachers care about the student's success	81%	14%	5%	81%	17%	2%
The reading teachers are helpful	82%	14%	4%	80%	18%	1%
The reading teachers treat students fairly	79%	17%	4%	80%	18%	2%
There are no issues that makes it difficult to learn in reading class	50%	50%		55%	45%	
Weighted Average:	75%	20%	4%	77%	22%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	68%	31%	1%	83%	16%	1%
The math classes are well-planned and organized	59%	39%	2%	76%	22%	1%
The math classes have working equipment (for example, computers, books, or printers).	59%	40%	1%	79%	20%	2%
The math teachers care about students learning math well	58%	38%	4%	81%	18%	2%
The math teachers clearly describe the material covered in class	61%	38%	1%	78%	20%	1%
The math teachers care about the student's success	61%	35%	4%	80%	17%	2%
The math teachers are helpful	58%	41%	1%	80%	18%	1%
The math teachers treat students fairly	63%	36%	1%	81%	18%	1%
There are no issues that makes it difficult to learn in math class	42%	58%		56%	44%	
Weighted Average:	59%	39%	2%	77%	21%	1%

HSD/HSE						
Percent of students who agreed that:						
They are making progress towards obtaining a high school diploma or equivalent	95%	5%		91%	9%	
They are satisfied with instruction	84%	16%		81%	19%	
The high school teachers treat students with respect	89%	11%		84%	15%	2%
The high school classes are well-planned and organized	89%	11%		77%	21%	2%
The high school classes have enough working equipment	95%	5%		80%	18%	2%
The high school teachers are able to assist with course work	100%			79%	19%	2%
The high school teachers care about the student's success	89%	11%		83%	15%	2%
They are gaining the required knowledge in the high school class	84%	16%		82%	16%	2%
There are no issues that makes it difficult to learn in high school class	47%	53%		63%	37%	
The high school teachers are helpful	89%	11%		81%	17%	2%
The high school teacher treat students fairly	89%	11%		80%	18%	2%
Weighted Average:	87%	13%		80%	18%	1%

Percent of students:	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	87%	13%		94%	6%	
The trade instructors treat students with respect	83%	17%		89%	10%	1%
The trade instructors care about the student's success	87%	12%	1%	89%	9%	1%
The trade instructors' lessons are well-planned and organized	77%	23%		83%	16%	1%
The trade classes have working equipment that is up-to-date	81%	19%		83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	86%	13%	1%	89%	10%	1%
The trade instructors are able to clearly explain each skill	80%	20%		86%	13%	1%
The trade instructors are experienced and able to assist students	79%	21%		90%	10%	1%
There are no issues that makes it difficult to learn in trade class	51%	49%		66%	34%	
Work-based learning has improved their skills and their knowledge related to their trade	81%	19%		82%	16%	2%
The trade instructors are helpful	78%	22%		88%	12%	1%
The trade instructors treat students fairly	74%	26%		86%	13%	1%
Weighted Average:	79%	21%	0%	85%	14%	1%

Advanced Career Training						
Percent of students who agreed that:						
The ACT program will improve their career opportunities after Job Corps	40%		60%	74%	14%	11%
The center-provided transportation to and from the ACT site is excellent	36%	4%	60%	57%	28%	15%
The center has improved their ability to be successful in their ACT program	32%	8%	60%	57%	32%	11%
The center staff care about the needs of ACT students	28%	12%	60%	57%	30%	13%
Weighted Average:	34%	6%	60%	61%	26%	13%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.
Gray cell color indicates that 'Does not know/apply' was not an option for that question.