

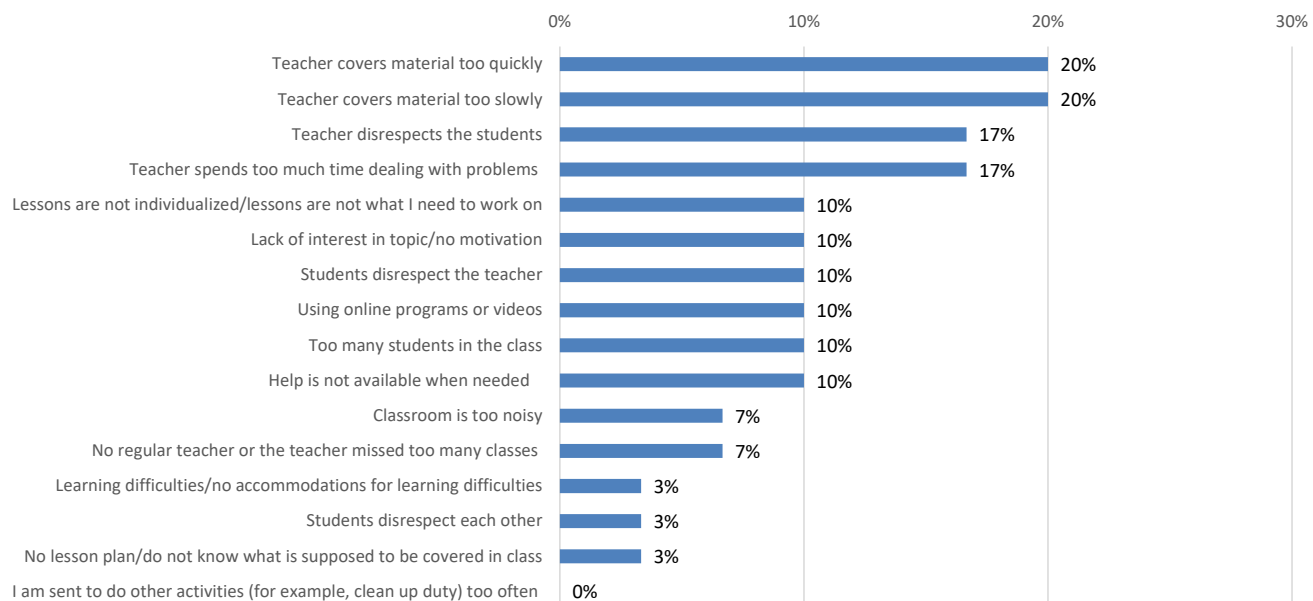
Center & Region: SPRINGDALE/PIVOT, SANFRANCISCO
Survey Period: April 08 2026 - May 07 2026
Surveys Offered: 53
Number of Fully-Completed Surveys: 48
Response Rate: 91%

<i>Above National Average</i>	<i>Below National Average*</i>
Career Preparation Phase	Career Technical Training: Basic
Recreation	Reading
Health and Wellness	Math
Overall Impressions	
Disability Services	

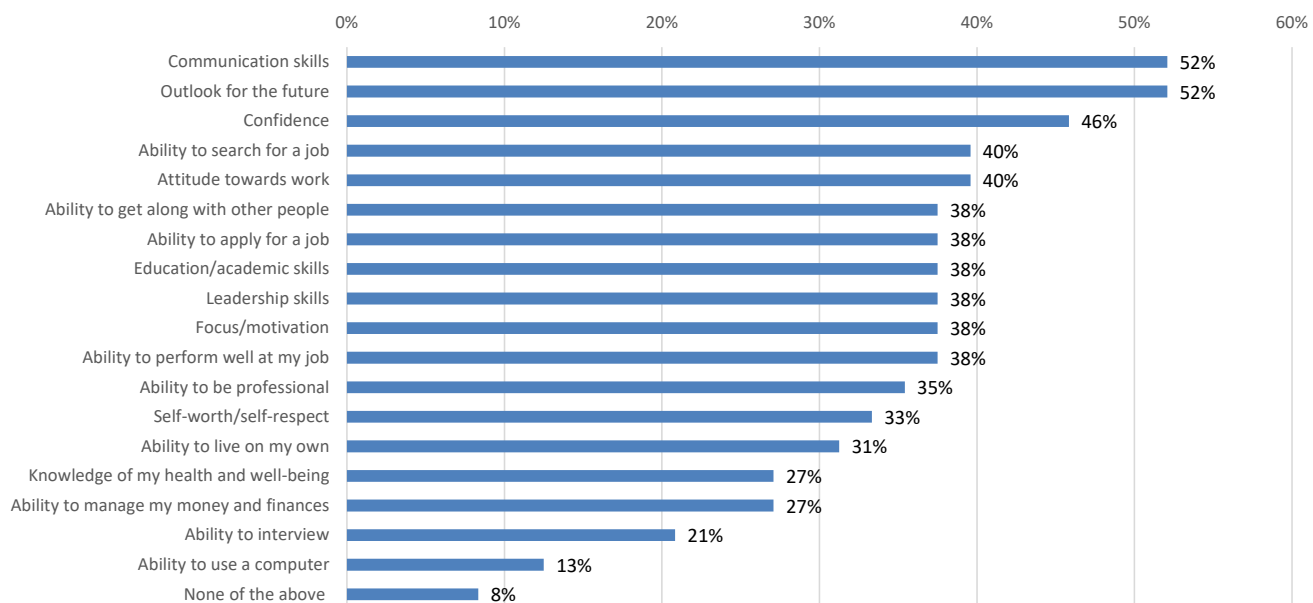
<i>Top 5 questions</i>	<i>Percent of students</i>
The CPP instructors treat students with respect	100.0%
The CPP instructors care about student success	100.0%
The CPP classes are well-planned and organized	100.0%
Their CPP class has helped identify the right trade	100.0%
The CPP class has better prepared them for a job	100.0%

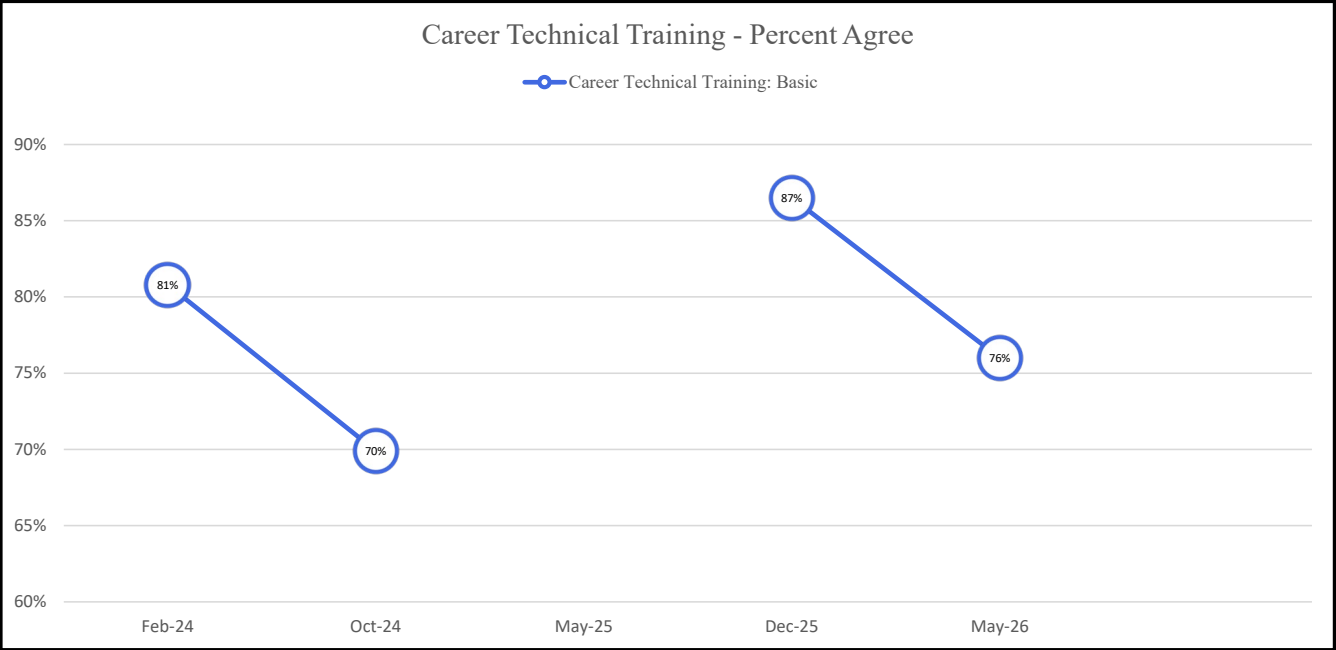
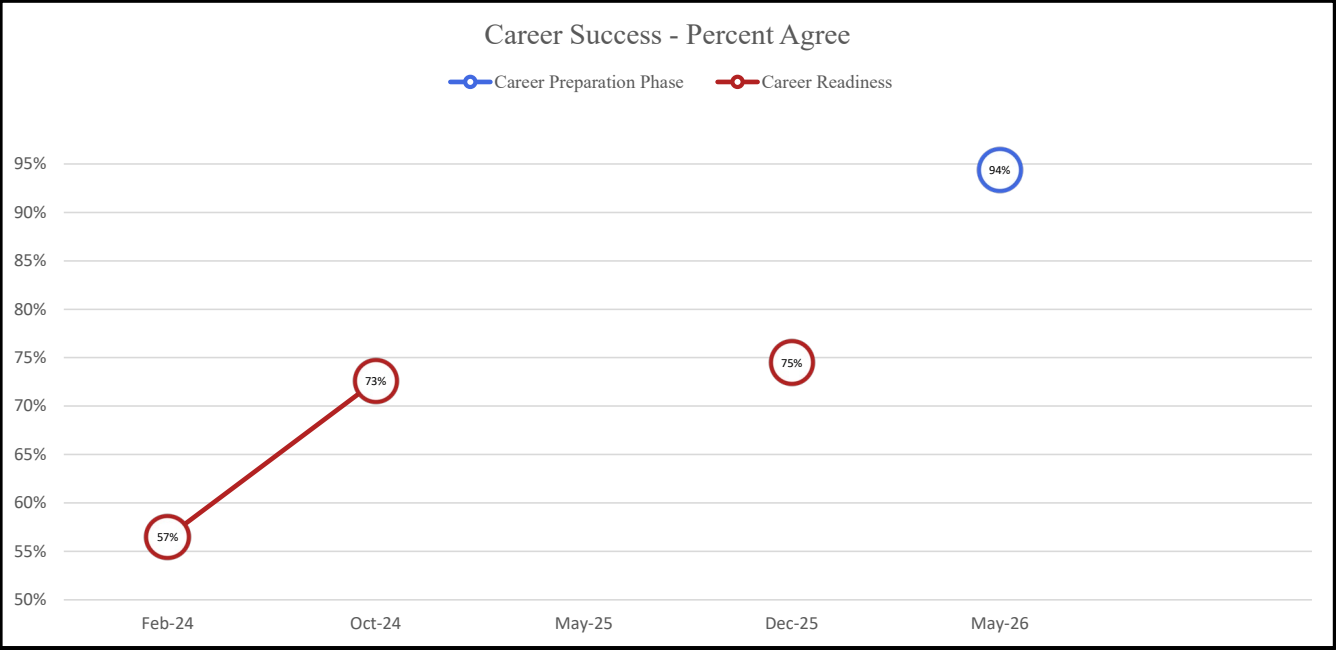
<i>Bottom 5 questions</i>	<i>Percent of students</i>
Tutoring after training hours	25.6%
Dorm problems being fixed	30.8%
The laundry rooms	33.3%
Health services are available to students as needed	34.7%
There are no issues that makes it difficult to learn in math class	36.7%

Causes for Difficulties in Math Class



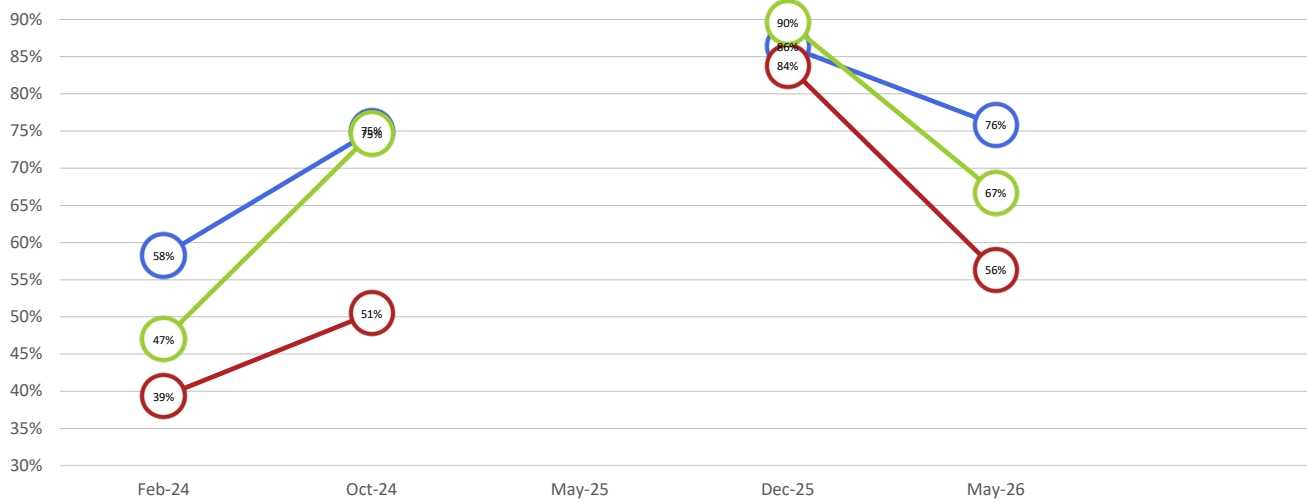
Job Corps Improved my Skills





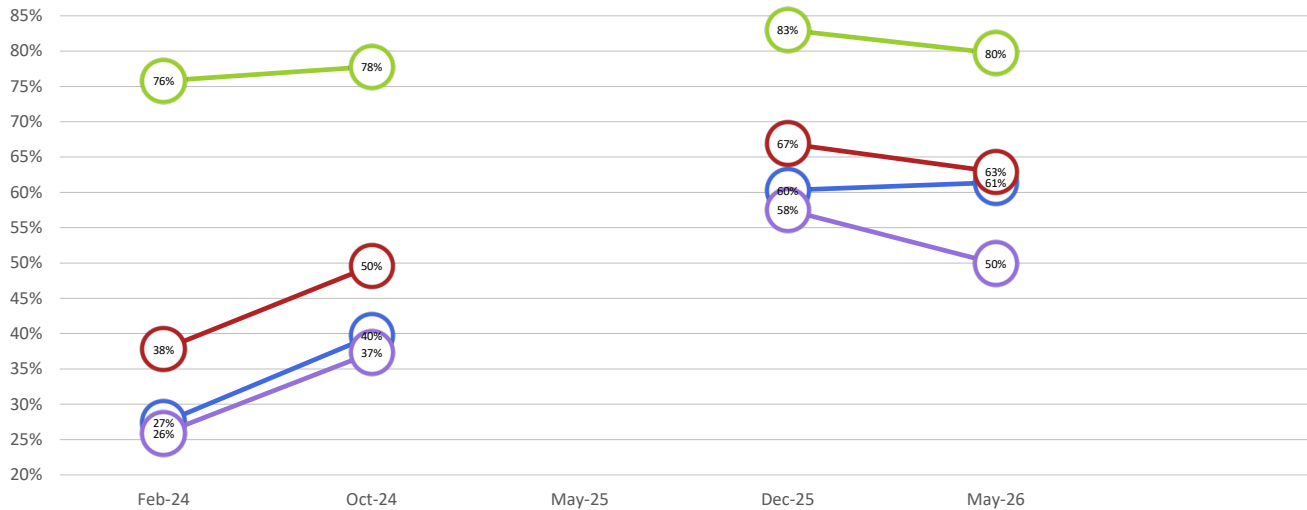
Academics - Percent Agree

—○— HSD/HSE
 —○— Math
 —○— Reading



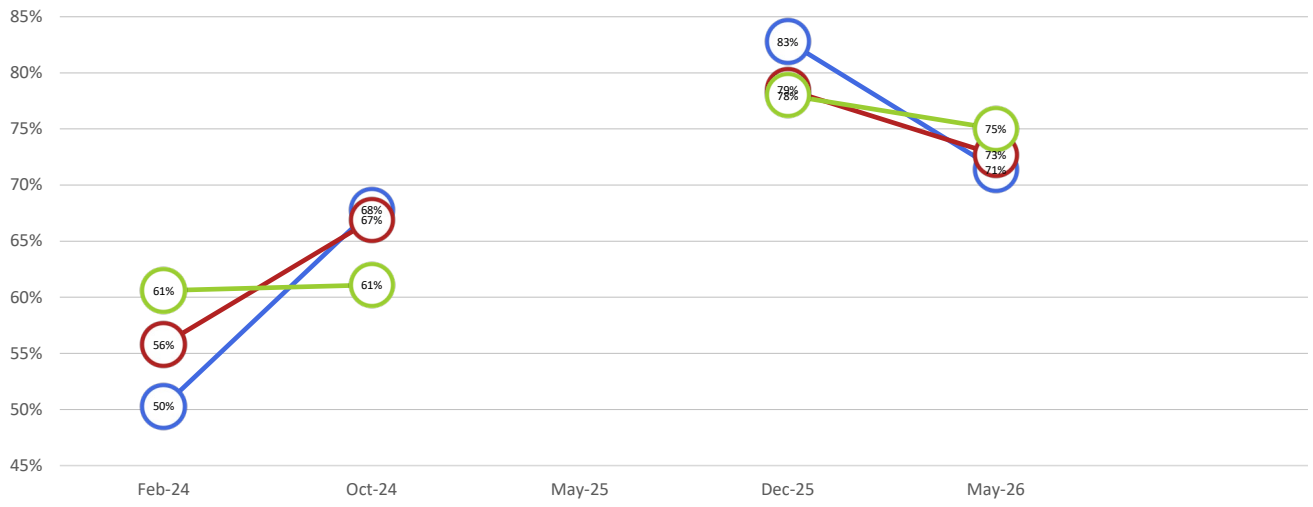
Center Services - Percent Agree

—○— Center Life
 —○— Food Services
 —○— Recreation
 —○— Residential



Center Services - Percent Agree (continued)

—○— Counselors —○— Disability Services —○— Health and Wellness



Section 2: Summary

Center & Region: SPRINGDALE, SANFRANCISCO
 Contractor: C02900, CAREER SYSTEMS
 DEVELOPMENT CORPORATION
 Survey Period: April 08 2026 - May 07 2026
 Surveys Offered: 53
 Number of Fully-Completed Surveys: 48

Response Rate:

Complete: 91%
 Incomplete or Partially Complete: 9%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	73%	27%		61%	39%	
Willing to take the survey	100%			98%	2%	
Center shared last SEA survey results	33%	31%	37%	46%	29%	25%

Overall Impressions						
Overall Impressions	63%	36%	1%	61%	38%	1%
Center Services						
Center Life	61%	37%	2%	62%	35%	3%
Health and Wellness	75%	18%	7%	70%	26%	5%
Disability Services	73%	19%	8%	72%	24%	5%
Counselors	71%	20%	9%	79%	18%	3%
Recreation	80%	17%	3%	73%	22%	5%
Food Services	63%	34%	3%	63%	36%	1%
Residential	50%	46%	4%	54%	42%	3%
Career Success						
Career Preparation Phase	94%	6%		87%	11%	2%
Academics						
Reading	67%	25%	8%	77%	22%	2%
Math	56%	40%	4%	77%	21%	1%
HSD/HSE	76%	19%	5%	80%	18%	1%
Career Technical Training						
Career Technical Training: Basic	76%	19%	5%	85%	14%	1%

Note 1: Summary ratings are based on the weighted average of percent of student that indicate they agree with a positive statement about their center or Job Corps or indicate they are satisfied.

Note 2: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Note 3: Dark gray cell color indicates that 'Does not know/apply' was not an option for that question.

Section 3: Detailed Results

Center & Region: SPRINGDALE, SANFRANCISCO
Contractor: C02900, CAREER SYSTEMS
DEVELOPMENT CORPORATION
Survey Period: April 08 2026 - May 07 2026
Surveys Offered: 53
Number of Fully-Completed Surveys: 48

Response Rate:

Complete: 91%
Incomplete or Partially Complete: 9%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Taking the survey for the first time	73%	27%		61%	39%	
Willing to take the survey	100%			98%	2%	
Center shared last SEA survey results	33%	31%	37%	46%	29%	25%

Overall Impressions						
Overall Impressions						
Percent of students who agreed that:						
Staff treat students fairly	59%	39%	2%	51%	48%	1%
Staff encourage students to succeed	80%	20%		76%	23%	1%
Center welcomes all people	65%	33%		65%	34%	
They have not seen unfair treatment of students	47%	51%		45%	54%	
Job Corps has been a positive experience	63%	38%		64%	36%	
They would recommend Job Corps to a friend	65%	35%		66%	34%	
Weighted Average:	63%	36%	1%	61%	38%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Center Services						
Center Life						
Percent of students who agreed that:						
The center leadership treat students with respect	78%	20%	2%	74%	24%	3%
The center is well organized	53%	47%		51%	47%	2%
The center staff announce important information when needed	57%	43%		60%	38%	1%
The buildings are in good repair	55%	45%		60%	38%	1%
The facilities are clean	65%	35%		66%	33%	1%
They can talk to center staff about their opinions about the center	65%	33%	2%	60%	36%	5%
The center has helped arrange child care, if needed				54%	46%	
Non-Res Ctr: The center staff make sure the students can get to center and back home safely				71%	22%	7%
Non-Res: The center helps students get to center and back home every day				55%	26%	19%
Non-Res: The center provides space for students to study on center				58%	24%	18%
Non-Res: Teachers are willing to listen to concerns				77%	17%	6%
Non-Res: The center has a designated staff person to address the needs of non-residential students				62%	24%	14%
Non-Res: The center staff are helpful explaining leave policy				67%	23%	10%
Weighted Average:	61%	37%	2%	62%	35%	3%

Health and Wellness						
Percent of students who agreed that:						
The health and wellness staff clearly explain available health services	78%	18%	4%	73%	25%	2%
The health and wellness staff help students understand their health care needs	86%	10%	4%	72%	26%	2%
The health and wellness staff treat students with respect	90%	10%		79%	20%	2%
The health and wellness staff keep students' personal health information private	82%	16%	2%	82%	15%	3%
Health services teach students to manage their health better	78%	16%	6%	70%	27%	3%
The health and wellness staff are available to students during the training day	86%	12%	2%	72%	25%	3%
Health services are available to students as needed	35%	43%	22%	47%	42%	11%
The health and wellness staff helped them get health services off center as needed	67%	20%	12%	62%	27%	10%
Weighted Average:	75%	18%	7%	70%	26%	5%

Disability Services						
Percent of students who agreed that:						
Center staff are respectful of students with disabilities	69%	16%	14%	68%	25%	8%
The percent of students who reported having received services within a month of meeting with the Center Disability Coordinator	80%	20%		70%	30%	
The percent of students who reported always or usually having accommodations available when needed	67%	33%		83%	17%	
Receiving accommodations improved their ability to participate in the Job Corps program	83%	17%		79%	19%	2%
Weighted Average:	73%	19%	8%	72%	24%	5%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Counselors						
Percent of students who agreed that:						
The counselors treat students with respect	86%	10%	4%	87%	12%	1%
The counselors help them plan and meet goals	71%	18%	10%	80%	17%	2%
They could ask the counselors for help	63%	31%	6%	76%	21%	3%
The counselors respond quickly	61%	22%	16%	72%	24%	4%
The counselors keep their personal information private	76%	16%	8%	83%	14%	4%
Weighted Average:	71%	20%	9%	79%	18%	3%

Recreation						
Percent of students who agreed that:						
All of the recreational staff treat students with respect	83%	15%	2%	77%	19%	4%
The recreational staff organize activities that students enjoy	73%	27%		69%	25%	5%
There are recreational activities available after training hours	85%	10%	5%	79%	18%	3%
The equipment in the recreation area works and is clean	79%	15%	6%	71%	24%	6%
Non-Res: They are encouraged to participate in recreational activities				65%	22%	13%
Weighted Average:	80%	17%	3%	73%	22%	5%

Food Services						
Percent of students who agreed that:						
Cafeteria staff treat students with respect	67%	31%	2%	80%	19%	1%
The cafeteria food tastes good	48%	50%	2%	42%	57%	1%
The cafeteria has healthy meal choices	71%	26%	2%	61%	38%	1%
The cafeteria meets students' needs	71%	24%	5%	66%	30%	4%
The cafeteria is clean	71%	26%	2%	72%	27%	1%
The food in the cafeteria is well cooked and fresh	40%	55%	5%	50%	49%	1%
They get enough food	71%	24%	5%	70%	29%	1%
Weighted Average:	63%	34%	3%	63%	36%	1%

Residential						
Percent of students who are satisfied with:						
Living at the center	46%	54%		49%	49%	2%
Dorm rooms	46%	51%	3%	57%	42%	1%
The bathrooms in dorms	49%	51%		49%	50%	1%
The shared dorm space	64%	33%	3%	57%	41%	2%
The laundry rooms	33%	67%		53%	46%	1%
The Resident Advisor (RA) or dorm staff	64%	36%		66%	33%	1%
The access to computers	62%	33%	5%	48%	44%	8%
The access to the internet	56%	44%		56%	43%	1%
Dorm safety	54%	46%		65%	33%	1%
The study spaces available after training hours	41%	49%	10%	58%	36%	6%
Tutoring after training hours	26%	49%	26%	42%	41%	17%
Center-provided transportation	67%	28%	5%	56%	37%	6%
Dorm problems being fixed	31%	64%	5%	42%	56%	3%
The dorm clean up duties and other clean up duties are assigned to students fairly	72%	28%		69%	29%	2%
The dorm is safe and does not have any health and/or safety hazards	38%	62%		44%	56%	
Weighted Average:	50%	46%	4%	54%	42%	3%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Success						
Career Preparation Phase						
Percent of students who agreed that:						
The CPP instructors treat students with respect	100%			92%	7%	1%
The CPP instructors care about student success	100%			90%	8%	2%
The CPP classes are well-planned and organized	100%			84%	15%	1%
The CPP classes have working equipment	81%	19%		87%	12%	1%
Their CPP class has helped identify the right trade	100%			86%	12%	2%
The CPP class has better prepared them for a job	100%			83%	14%	3%
The CPP class has better prepared them for finding a job	88%	13%		79%	17%	4%
The CPP instructors reviewed the Student Standards of Conduct with student	88%	13%		89%	9%	2%
My CPP instructor is helpful during class	94%	6%		90%	8%	1%
My CPP instructor treats students fairly	94%	6%		89%	10%	1%
Weighted Average:	94%	6%		87%	11%	2%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Academics						
Reading						
Percent of students who agreed that:						
The reading teachers treat students with respect	79%	13%	8%	83%	15%	1%
The reading classes are well-planned and organized	71%	21%	8%	77%	21%	2%
The reading classes have enough working equipment	79%	8%	13%	77%	21%	2%
The reading teachers care about students learning to read and write well	71%	21%	8%	80%	18%	2%
The reading teachers clearly describe the material covered in class	58%	33%	8%	79%	19%	2%
The reading teachers care about the student's success	58%	33%	8%	81%	17%	2%
The reading teachers are helpful	71%	21%	8%	80%	18%	1%
The reading teachers treat students fairly	71%	21%	8%	80%	18%	2%
There are no issues that makes it difficult to learn in reading class	42%	58%		55%	45%	
Weighted Average:	67%	25%	8%	77%	22%	2%

Math						
Percent of students who agreed that:						
The math teachers treat students with respect	60%	37%	3%	83%	16%	1%
The math classes are well-planned and organized	60%	37%	3%	76%	22%	1%
The math classes have working equipment (for example, computers, books, or printers).	67%	27%	7%	79%	20%	2%
The math teachers care about students learning math well	63%	33%	3%	81%	18%	2%
The math teachers clearly describe the material covered in class	57%	40%	3%	78%	20%	1%
The math teachers care about the student's success	60%	33%	7%	80%	17%	2%
The math teachers are helpful	57%	40%	3%	80%	18%	1%
The math teachers treat students fairly	47%	50%	3%	81%	18%	1%
There are no issues that makes it difficult to learn in math class	37%	63%		56%	44%	
Weighted Average:	56%	40%	4%	77%	21%	1%

HSD/HSE						
Percent of students who agreed that:						
They are making progress towards obtaining a high school diploma or equivalent	100%			91%	9%	
They are satisfied with instruction	73%	27%		81%	19%	
The high school teachers treat students with respect	80%	13%	7%	84%	15%	2%
The high school classes are well-planned and organized	80%	13%	7%	77%	21%	2%
The high school classes have enough working equipment	80%	13%	7%	80%	18%	2%
The high school teachers are able to assist with course work	80%	13%	7%	79%	19%	2%
The high school teachers care about the student's success	80%	13%	7%	83%	15%	2%
They are gaining the required knowledge in the high school class	67%	20%	13%	82%	16%	2%
There are no issues that makes it difficult to learn in high school class	47%	53%		63%	37%	
The high school teachers are helpful	67%	27%	7%	81%	17%	2%
The high school teacher treat students fairly	80%	13%	7%	80%	18%	2%
Weighted Average:	76%	19%	5%	80%	18%	1%

	Center (%)			Nation (%)		
	Agree	Not Agree	Does not know/apply	Agree	Not Agree	Does not know/apply
Percent of students:						
Career Technical Training						
Career Technical Training: Basic						
Percent of students who agreed that:						
They are satisfied with their current trade	86%	14%		94%	6%	
The trade instructors treat students with respect	82%	14%	5%	89%	10%	1%
The trade instructors care about the student's success	77%	18%	5%	89%	9%	1%
The trade instructors' lessons are well-planned and organized	77%	18%	5%	83%	16%	1%
The trade classes have working equipment that is up-to-date	73%	23%	5%	83%	16%	1%
They are learning the necessary skills in trade classes to perform a job	77%	14%	9%	89%	10%	1%
The trade instructors are able to clearly explain each skill	73%	18%	9%	86%	13%	1%
The trade instructors are experienced and able to assist students	73%	23%	5%	90%	10%	1%
There are no issues that makes it difficult to learn in trade class	73%	27%		66%	34%	
Work-based learning has improved their skills and their knowledge related to their trade				82%	16%	2%
The trade instructors are helpful	77%	14%	9%	88%	12%	1%
The trade instructors treat students fairly	73%	23%	5%	86%	13%	1%
Weighted Average:	76%	19%	5%	85%	14%	1%

Notes: Percents not shown if N <10. Weighted averages not shown if all Ns in section were <10.

Gray cell color indicates that 'Does not know/apply' was not an option for that question.